









050 plus Operations Manual

for Android 2017.2



Contents

	Introduction	P.2
	Chapter01 Basic Operation	P.3
	P.04 ...Section01 : Names and Functions of the Home screen	
	P.05 ...Section02 : Basic operation of Android terminals	
	Chapter02 Using Phone	P.7
	P.08... Section01 : Make a call	
	P.10... Section02 : Make a call from "Contacts"	
	P.11... Section03 : Make a call from "Favorite"	
	P.12... Section04 : Confirm the free call number of "050"	
	Chapter03 Photo talk	P.13
	P.14... Section01 : Take a photo or Select a photo	
	P.18... Section02 : History of the use of "photo talk"	
	Chapter04 Message①	P.19
	P.20...Section01 : Start message	
	P.21...Section02 : Description of message screen	
	Chapter04 Message②	P.23
	P.23...Section03 : How to use the message function-1	
	Chapter04 Message③	P.31
	P.31...Section03 : How to use the message function-2	
	P.37...Section04 : Use in multiple devices	
	Chapter05 Contacts	P.38
	P.39...Section01 : Open the contacts	
	P.41...Section02 : Create a new group	
	P.42...Section03 : Edit the group	
	Chapter06 Favorites	P.44
	P.45...Section01 : Add a contact to favorite	
	P.46...Section02 : Delete a contact from favorite	
	Chapter07 Voice Mail	P.47
	P.48...Section01 : Use the voice mail service	
	P.49...Section02 : Confirm voice mail	
	P.50...Section03 : Set the answering message	
	P.51...Section04 : Call time setting if you do not answer the call	
	Chapter08 Setting list①	P.52
	P.53...Section01 : Contents of Setting list	
	P.55...Section02 : Setting of application	
	P.56...Section03 : Confirm own phone number	
	P.57...Section04 : Auto start	
	Chapter08 Setting list②	P.58
	P.58...Section05 : Adjust the volume	
	P.59...Section06 : Change the call volume	
	P.60...Section07 : Change the background image and color of the button on the keypad	
	P.62...Section08 : Change notification settings/Display information list	
	P.63...Section09 : Calling from other dialer	
	Chapter09 Control Menu	P.64
	P.65...Section01 :Log in to the Control Menu	
	Chapter10 Change the registered information	P.66
	P.67...Section01 : Change the address, phone number, or mail address	
	P.68...Section02 : Change the credit card information for payment	
	P.69...Section03 : Initial setting when changing the device	
	Chapter11 Password	P.70
	P.71...Section01 : If you forgot your password..	
	P.72...Section02 : Change your password	
	Chapter12 Details of call charges	P.73
	P.74...Section01 : Confirm the bill details	
	P.76...Section02 : Confirm the call details	
	Chapter13 Test Call	P.77
	Chapter14 Recommend to a friend	P.79
	Chapter15 Result of Cost-Saving	P.81
	P.82...Section01 : Cost-Saving of each call	
	P.83...Section02 : Cost-Saving of monthly	
	P.84...Section03 : Select a price play	
	P.85...Section04 : Reconfiguration when upgrading	
	Chapter16 Network Monitor	P.86
	Chapter17 Supplement	P.91
	P.92...Section01 : Change the availability of international calls	
	P.94...Section02 : Termination	
	P.95...Section03 : Use in multiple devices	
	P.96...Section04 : Use Bluetooth device	
	P.97...Section05 : Consent of the notification at Application start-up.	
	P.98...Section06 : FAQ (Introduction of Web site)	



Introduction

Thank you for selecting "050 plus" the app for cost-saving call charges.

This document is to guide a variety of information beginning with the basic operation.

If you have any questions, please contact according to the following pattern.

Inquiries about "050 plus"



How to apply

"050 plus" Easily Apply

<http://www.ntt.com/en/personal/services/phone/050plus/step.html>



Contact
by E-mail

"050 plus" WEB site

<http://support.ntt.com/050plus/inquiry/search>

Depending on the time of day and congestion situation of the query, the answer might be the next day. Please acknowledge it beforehand.



Contact
by Phone

From mobile phone
or fixed telephone
(Before the contract)



Toll-free

0120-506-506

Reception Time 10:00 – 19:00

(Except for the sunday, holiday, year-end and the New Year)

※Phone number, Please make sure enough.

Notice of
maintenance

Information about the maintenance of "050 plus"

<http://support.ntt.com/maintenance/service/78>

※No part of this document may be reproduced without the permission of the NTT Communications Corporation.

※The contents of this document may be changed without prior notice.

※Wi-Fi is the brand name that has been authenticated by Wi-Fi Alliance ,
indicating that interoperability between wireless LAN equipment.



Chapter01 : **Basic Operation**



Names and Functions of the Home screen

A name and function of each part in the “keypad” screen



“Keypad” screen

1	“Message” Use the 050 plus apps, and send text messages. > Learn more
2	“Contacts” Select a contact from you address book > Learn more
3	“Recents” History of the call > Learn more
4	“Number display field” Displays the number you enter
5	“Button to add a contact” Add to the contact number you entered
6	“Keypad” Input the number you tapped
7	“Mobile Call” Make a call by mobile phone network to the displayed number
8	“IP Call” Make a call by the internet access to the displayed number Start the “Photo Talk” Service by press and hold this button > Learn more
9	“Delete key” Erase one digit number in a short tap All numbers will be erased in a long tap
10	“Settings” Check and change the configuration of the “050 plus” application > Learn more



Basic Operation of an Android phone

Using “Menu key” on an Android phone



1.

Tap “Menu key” on the Android phone

※The position of the menu key is different depending on the model

2.

Tap “Settings”



at Android Menu

2.

“Setting list”

3

will appear

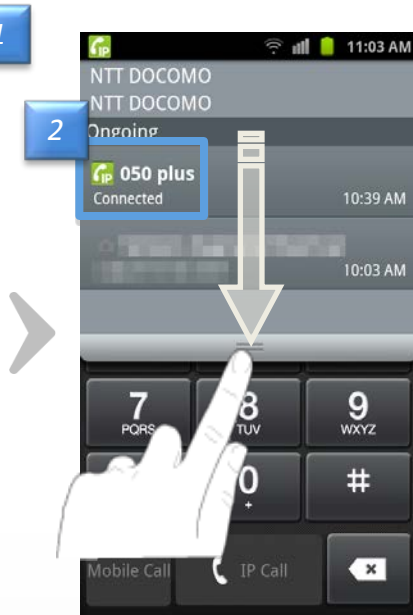


Basic Operation of Android terminals

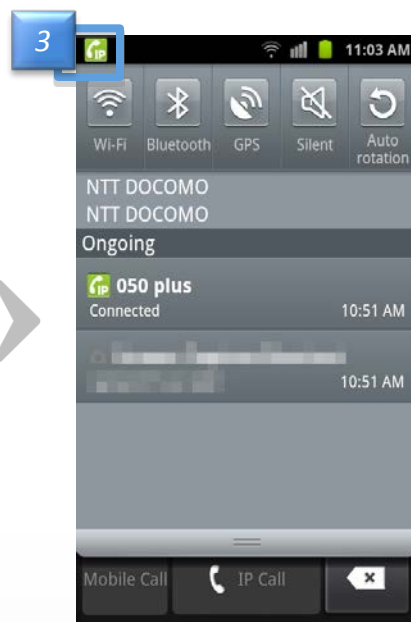
Confirm a status of app



"Keypad"



Sliding Status Bar









Android Notification

1. Tap and Keep a state in touch "Status Bar"

2. Swipe down as it is, state of "050 plus" will be displayed

3. The icon in the status bar  also tells to you a state of app

icon						
status	Impossible to call	During the registration process	Can call	Network condition is unstable	Unsigned	Network unavailable

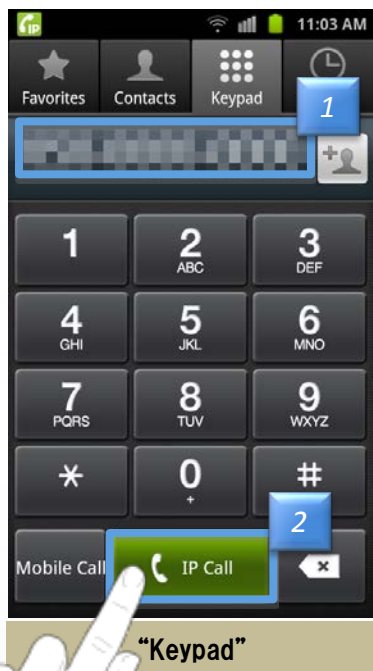


Chapter02 : **Using Phone**



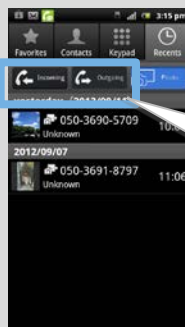
☐ Make a call

Input the phone number of the call at “Keypad”



▼How to specify the person you want to call

- Tap the phone number on the “Keypad”
- Select a contact from “Favorite” > [Learn more](#)
- Select the person from “Contacts” > [Learn more](#)
- Select a contact from “Recents”



Select a tab
“Incoming” or
“Outgoing”

1.

Input the phone number you want to call

※If you enter a wrong number, please tap the delete key



2.

Tap “IP Call”



(then a call is started)

※Caution

If you tap “Mobile Call” , it makes a call by “Mobile Call” not “050 plus”



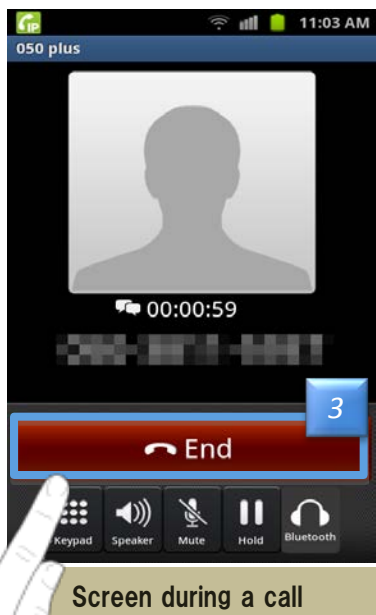
Using Phone

Section
01-2

Chapter 02







3.

Tap “Close”  when you are done talking (then the communication will be turned off)



Screen during a call

Each button's function

1		Show “Keypad”
2		Output sounds from speaker
3		Muting sounds
4		Hold a call
5		Talk with a Bluetooth device ※Version 2.0+EDR or higher, profile is HSP
6		Start the “Photo Talk” Service

4.

App will be terminated completely when you tap “Close”  at Android menu

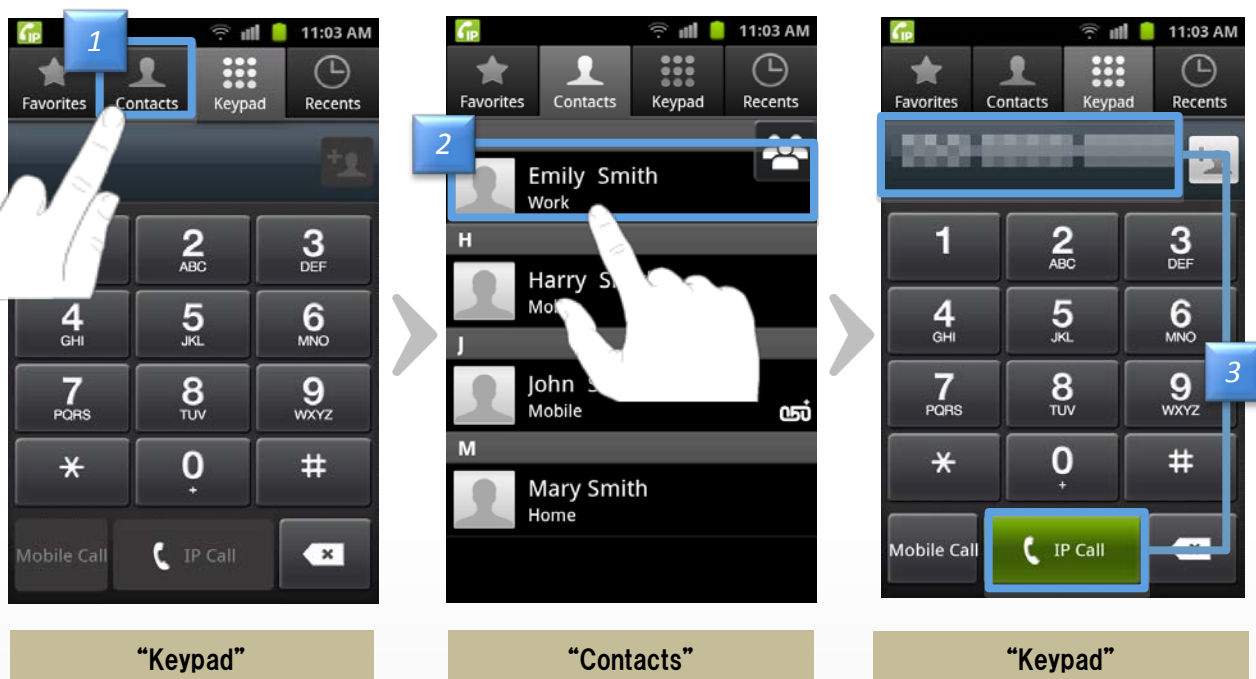


Android Menu



Make a call from “Contacts”

Select a contact from your address book



1.

Address book will appear when you tap “Contacts”



2.

Tap a contact you want to call

※If there are multiple phone numbers to a contact, you need to specify the number again

3.

Tap “IP Call”

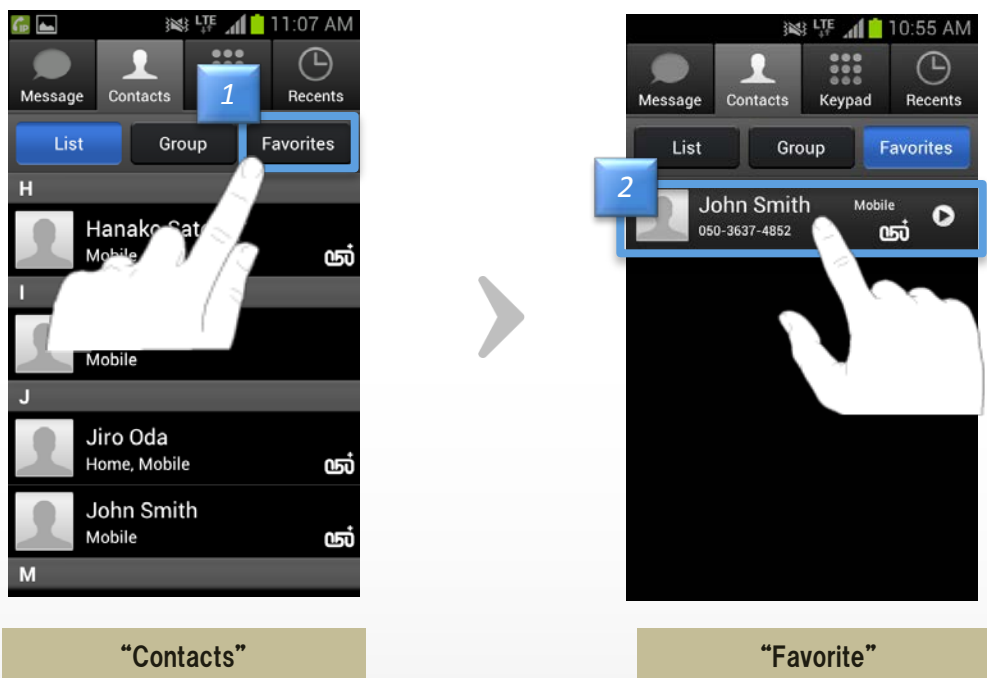


after confirming that the number of the “Keypad” screen is right
(then a call is started)



Make a call from “Favorites”

You can easily make a call if a contact is registered to “Favorites”



1.

Open the “Contacts” screen by tapping the contacts button. Tap the “Favorites” button.

Favorites

2.

A call is started by simply tapping the one in the list.



Using Phone

Section

04

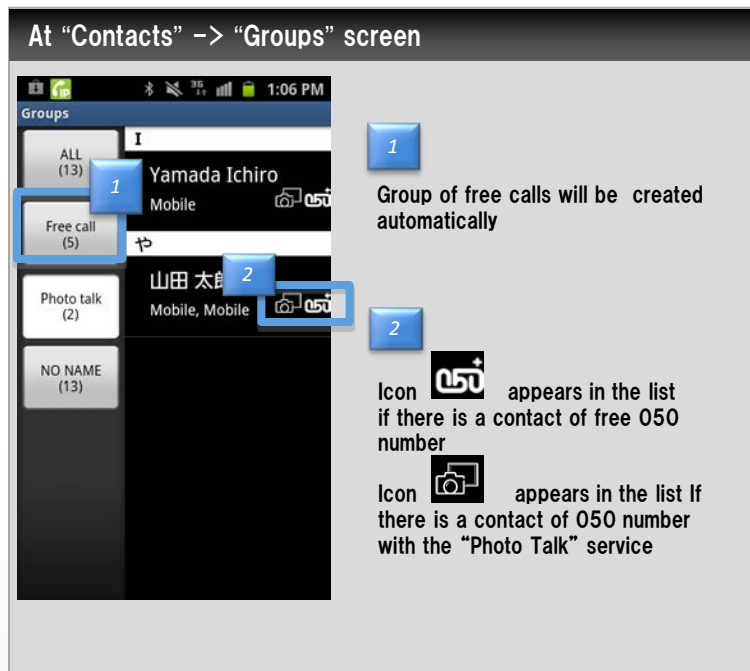
Chapter 02

Confirm the free call number of “050”

Distinguish the free 050 number



“Keypad”



Group of free calls will be created automatically


Icon  appears in the list if there is a contact of free 050 number

Icon  appears in the list if there is a contact of 050 number with the “Photo Talk” service

1.

“Number display field” becomes green when a “free 050 number” is input

2.

“IP Call”  will change to “IP Call for Free”



at the same time also



Chapter03 :Photo talk



Photo talk

Section
01-1
Chapter 03

Take a photo or Select a photo

Start the “Photo Talk” Service

If the call before

- 1-1. Tap and hold
“IP Phone” button



If you are in a call

- 1-2. Swipe “Action button” and
Tap “photo” button



swipe

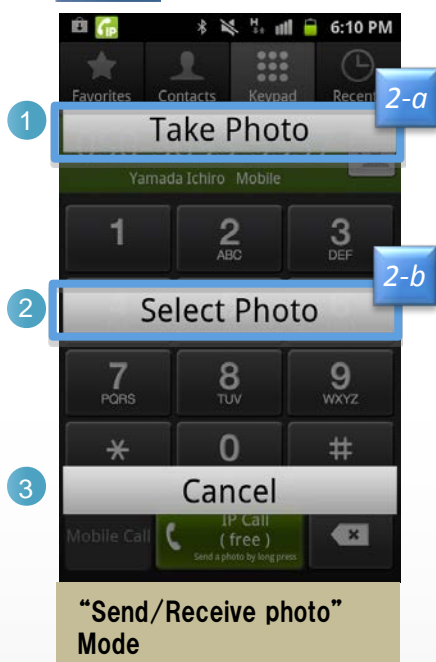




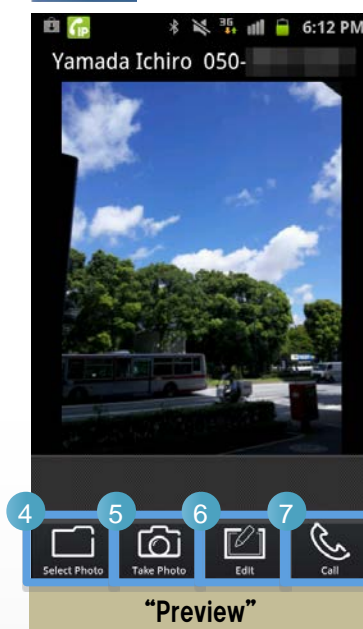
Take a photo or Select a photo

Take a photo or select a photo from “gallery”

2. Take ^{2-a} /select ^{2-b} the photo you want to send



3. Displays the taken/selected photo



機能紹介

1	Take Photo	Take a photo with the camera
2	Select Photo	Select a photo from “Gallery”
3	Cancel	Cancel “Send/Receive photo” Mode
4	Select Photo	Reselect a photo from “Gallery”
5	Take Photo	Retake a photo with the camera
6	Edit	Move “input characters” screen
7	Call	Send a photo and make a call. This button’s name is appeared as “send” during a call



☐ Edit a photo

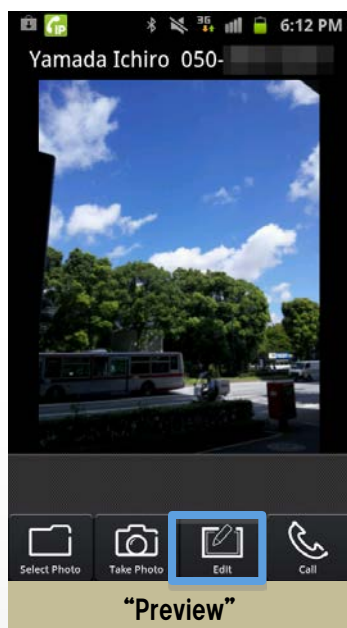
Write a message to send photo

4.

Tap “

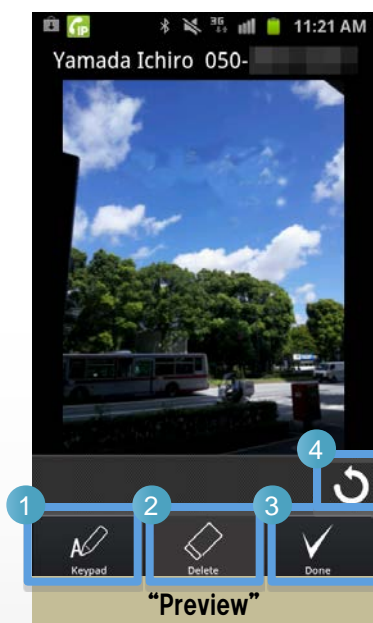


”



5.

Display “Edit Menu” and Edit



機能紹介

1		Show “Keypad”
2		Change the color of the character font
3		Finish “Edit Menu”
4		Rotate a photo



Make a call

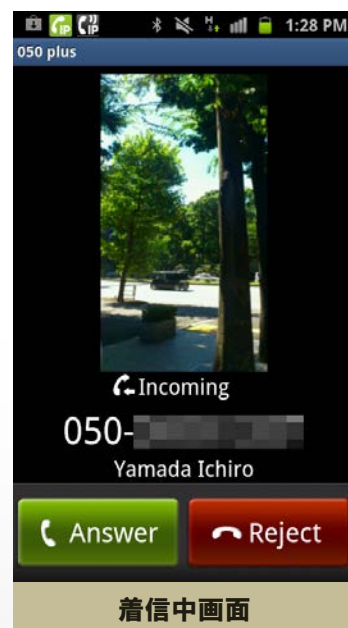
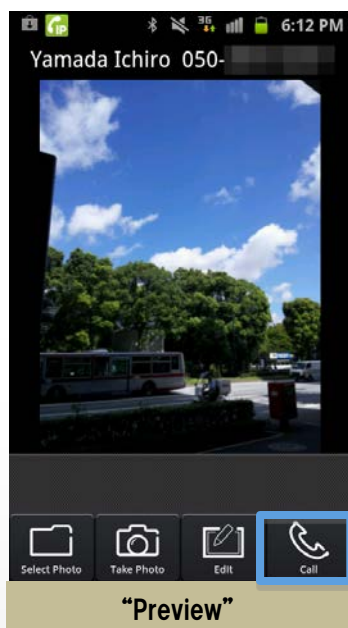
Make a call with the photo

6.

Tap “call”



(then a call is started)



機能紹介

1



You can see pictures which you send or received in the Call by swipe.



History of the use of “Photo Talk”

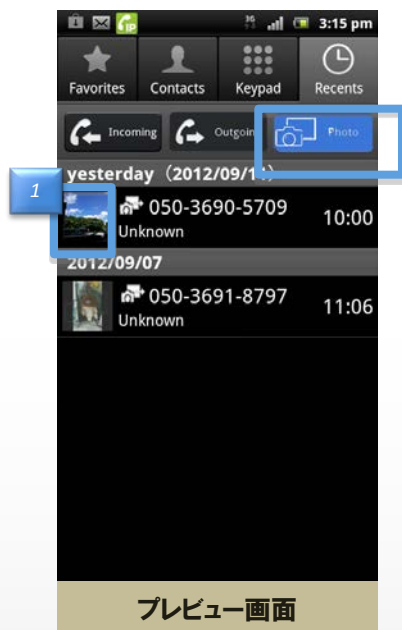
Browse the history of the use of the “Photo Talk” Service

1.

Tap “Photo”



when you browse history of the use of the “Photo Talk” Service



1

Display a send/received photo

Icon appears in the list if there is a sending photo.

Icon appears in the list if there is a received photo.



Chapter04 : **Message**



Message function

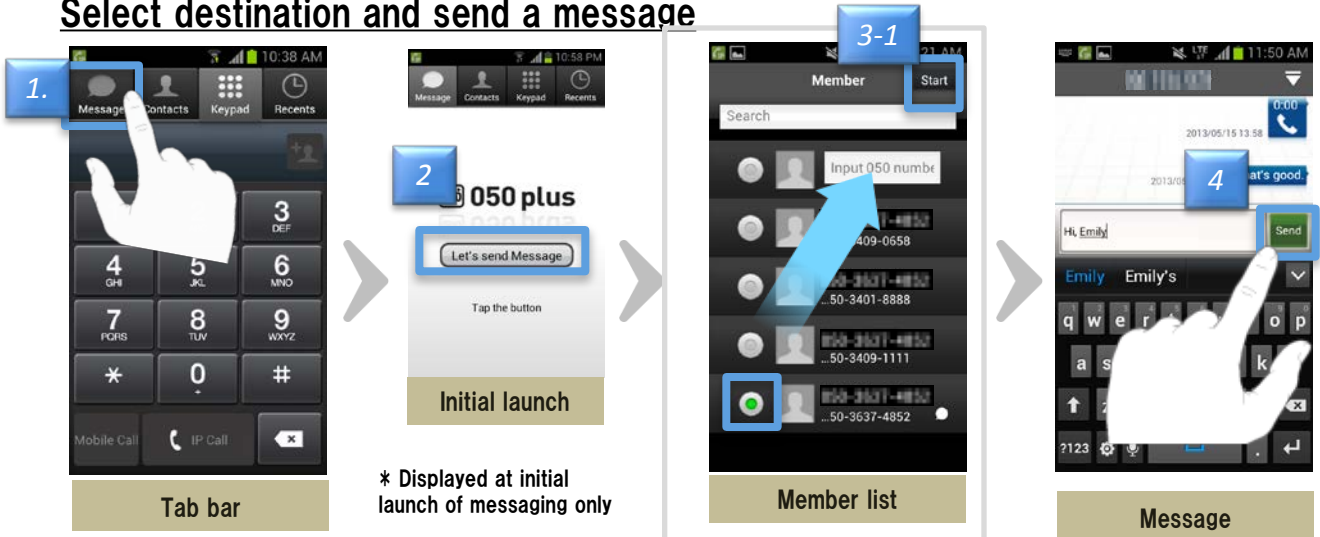
Section

01

Chapter 04

Start message

Select destination and send a message



1. Tap Message button on the tab bar.

2. Tap Let's Send Message button.

3. 3-1 (at initial launch of messaging)
Turn destination's radio button ☐ on,
tap Start button. 3-2 (after the 2nd launch or later)
Tap destination from message history screen.

4. Enter text, tap Send button. Message is sent.

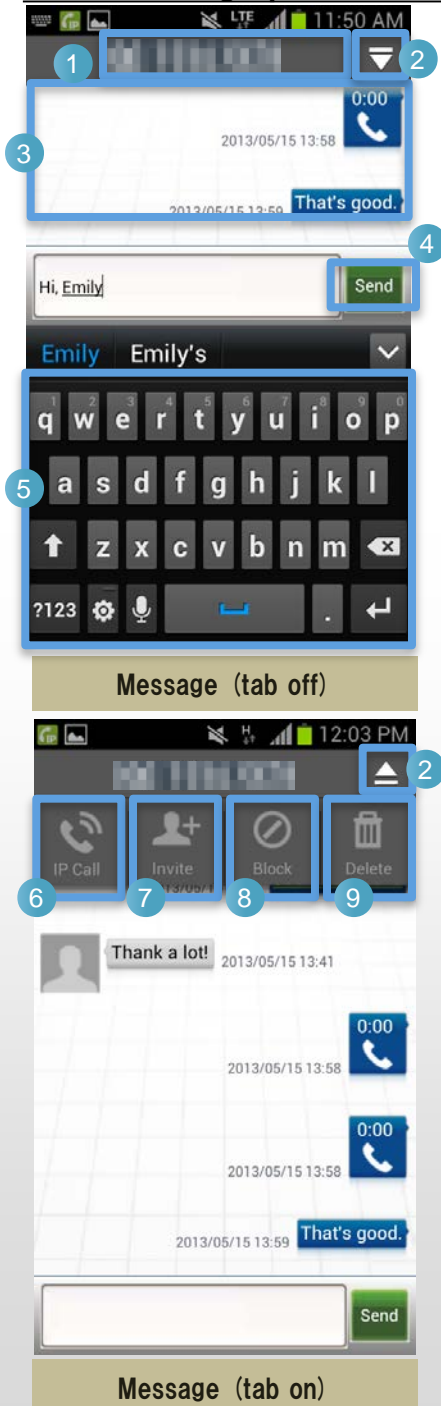
* Number of characters that can be sent in one message is 500 characters.
(It does not matter full width/half width)



Message function

☐ Description of message screen ① Message screen

The following operation buttons are available in message screen.



1	"Message destinations display area" Shows destination's 050 number or name.
2	"Navigation tab" Shows tabs for each functions available for message.
3	"Message area" Displays exchanged messages.
4	"Send button" Sends entered text.
5	"Input/keyboard area" Shows text.

Functions of buttons on the navigation tab

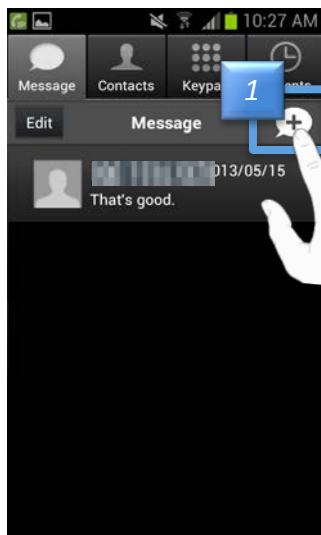
6		"IP call" Starts a voice call with the party you are exchanging messages with.
7		"Invite" Adds additional members to the messaging session. * Up to 20 parties can join.
8		"Block/Unblock" Blocks/Unblocks the party you are exchanging messages with.
9		"Delete" Deletes all messages.



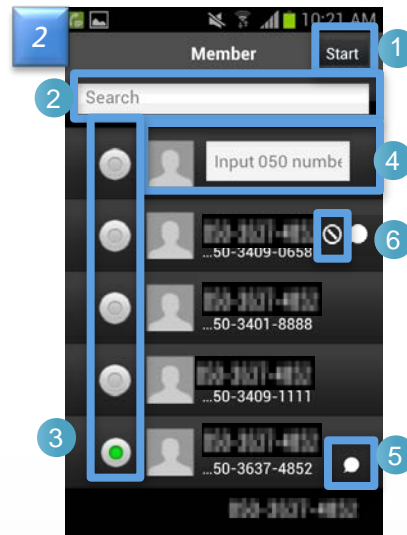
Message function

☐ Description of message screen ② Member list screen

The member list shows users whom you can make free calls to.
The following operation buttons are available in the member list screen.



Message history



Member list

1.

Tap Add Member button on the navigation bar.



2.

Show the member list.

*a free call destination of 050 plus that are registered in the contacts

1

"Start" message
Starts message.

2

"Search" destination from phone book
Shows tabs for each functions available for message.

3

"Select" message destination
You can exchange messages with the party with the radio button turned on (multiple selection allows for group messaging).

4

"Enter 050 number"
Specify destination by entering 050 number.

5

Mark previously used destinations
The parties you have exchanged messages with 050 plus in the past are marked.

6

Mark blocked members
Blocked members are marked.



Message function

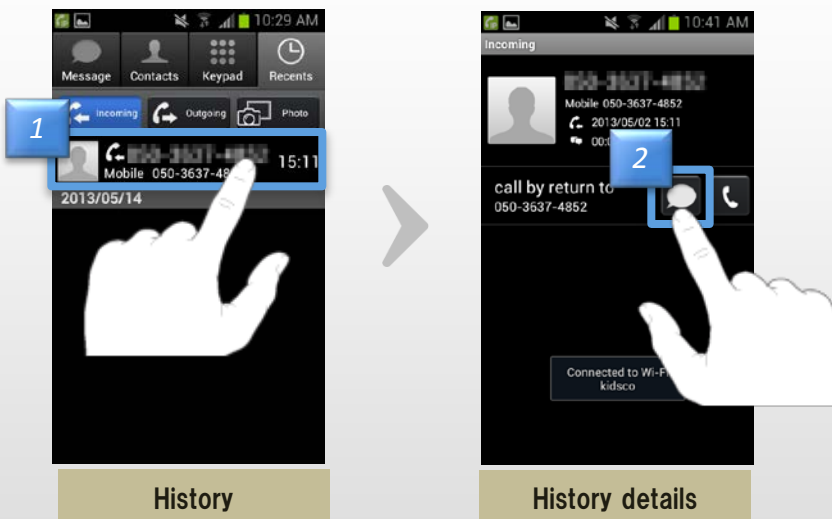
Section
03-1
Chapter 04

How to use the message function ① Send message



1. **1-1: To select from the member list for sending/receiving**
Select the destination
- 1-2: To specify destination by entering 050 number**
Enter the phone number in the 050 number input area, turn the member's radio button ☐ on.
- 1-3: To search phone book and select destination**
Enter name or 050 number in search field to narrow the search, select destination, and turn radio button ☐ on.
2. Tap Start button **Start** on the navigation bar
Starts message.

You can send a message form history screen.



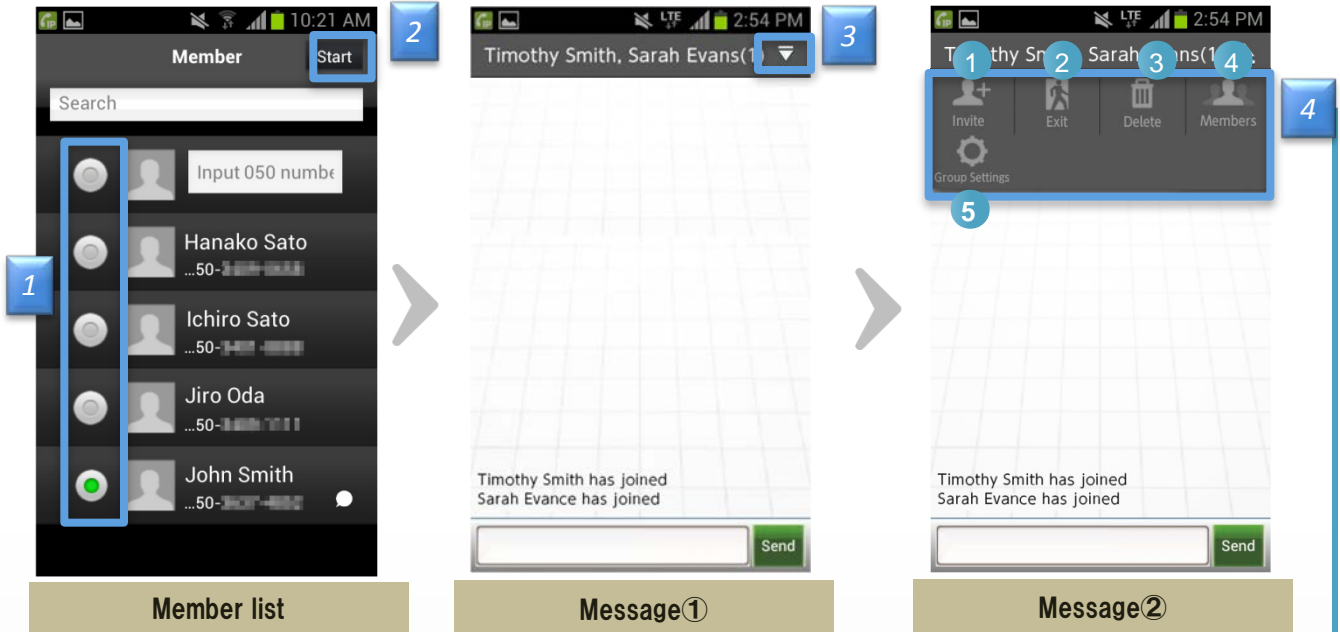
1. Tap History button  on the tab bar.
2. Tap the message button. 



Message function

How to use the message function ② Group message

You can create a group with more than one party to exchange messages.



1. Turn radio buttons on for the parties you want to exchange messages with.
2. Tap Start button. **Start**
Group message is started.
To use various functions for group message
3. From the mark on the top left of the navigation bar, show tabs.
4. Various functions can be used from the tabs for messaging used in a group.

Functions of buttons on the navigation tab

1		"Invite" members Adds additional members to the messaging session. * Up to 20 parties can join.
2		"Leave" from group message You can leave from the message room. * All messages are deleted once you have left the message room. Other members will not be removed.
3		"Delete" all messages Deletes all messages.
4		"Participants" of group message Shows members who are participating group message.
5		"Edit" of group name Edits the group name to change.

Others

- Phone number is not registered in the contacts are displayed as "guest".
- Block members be included in the group, you can message.

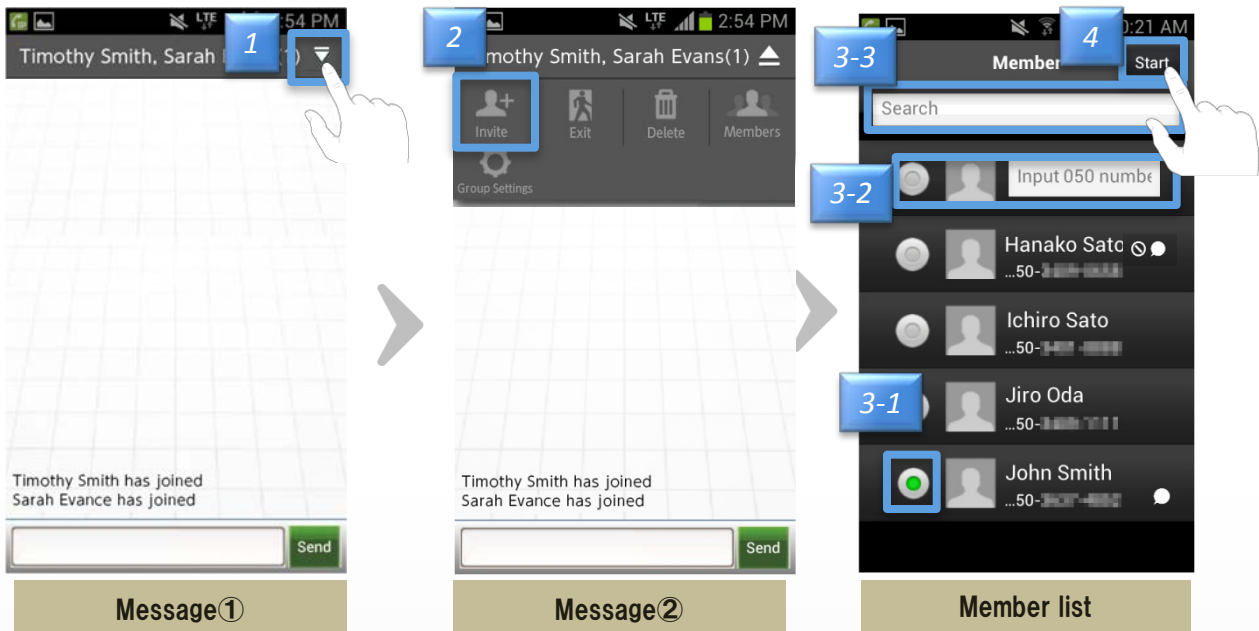


Message function

Section
03-3
Chapter 04

How to use the message function ③ Inviting members

From the member list, select multiple members.



1.


From the mark  on the top-right of the navigation bar, show tabs.

2.


Press Invite button  to add new members.

3.


3-1: To select from the member list to add members

Turn radio button  on for the party you want to add.


3-2: To enter 050 number to add members

Enter the phone number in the 050 number input area, and turn radio button  on for the party.

3-3: To search phone book and select destination

Enter name or 050 number in search field to narrow the search, select destination, and turn radio button  on.

4.

Tap Start button  on the navigation bar, and start the message.

- Others Group members are up to 20 people, including your number
You can not add more members

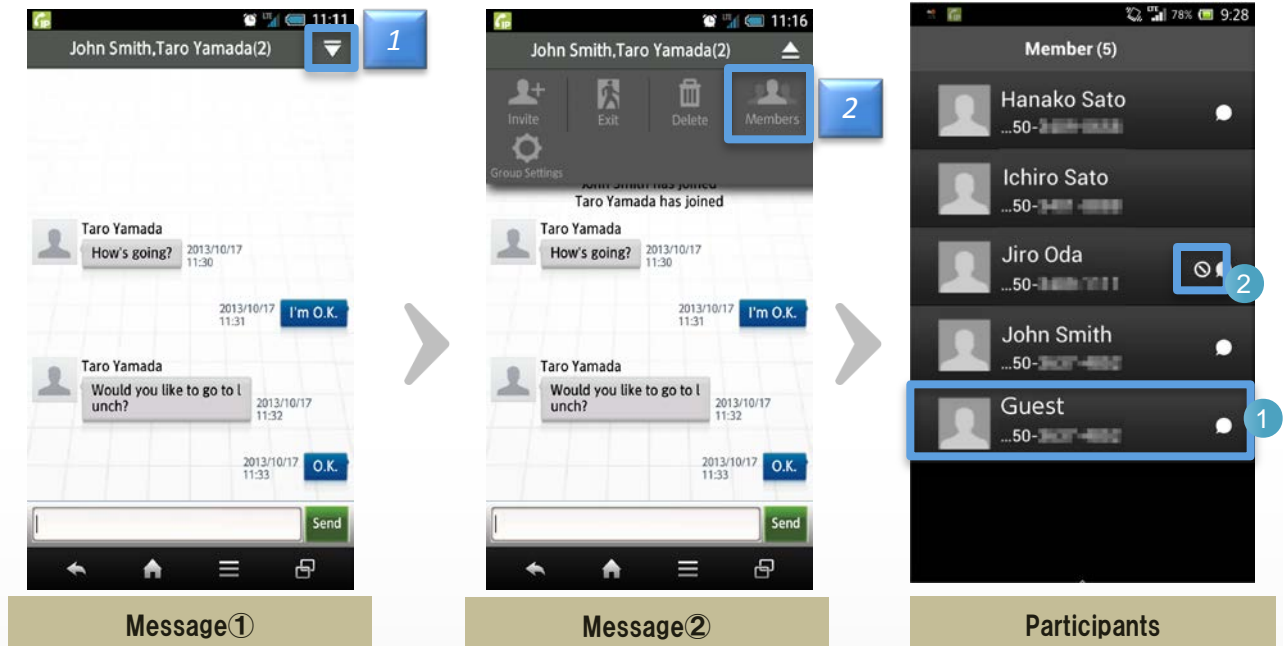



Message function

Section
03-4
Chapter 04


How to use the message function ④ Find members

You can find members who are participating in group message from the mark on the top-right of the navigation bar.



1. From the mark  on the top-right of the navigation bar, show tabs.

2. Press Participants button  to show participants.

3. If you want to leave group message, you can do so by pressing Exit button. 

1 **"Guest"**
The member who are not registered in phone book is shown as "Guest."

2 **"Block Mark"**
Shown with blocked users.



Message function

Section
03-5
Chapter 04

How to use the message function ⑤ Change a group name

You can edit group name.

The diagram illustrates the process of changing a group name in three steps:

- Message①**: A screenshot of a group chat with the header "John Smith,Taro Yamada(2)". A blue box labeled "1" highlights the dropdown arrow on the navigation bar.
- Message②**: A screenshot of the group chat with the header "John Smith,Taro Yamada(2)". A blue box labeled "2" highlights the "Group Settings" icon in the top bar.
- Group Name**: A screenshot of the "Group Settings" screen. A blue box labeled "3" highlights the "Group Name" field, which contains "Group A". A blue box labeled "4" highlights the "Save" button in the top right corner.

1. Tap the button on the navigation bar.

2. Tap the Group Setting



3. Edit Group Name.

4. Tap the Save for saving edit name.



Message function

Section
03-6
Chapter 04

How to use the message function ⑥ To make call

Tap destination's icon or phone number in the message to make a call.



1.

1-1: To make call form icon

Tap destination's icon.



2.

1-2: To make call to phone number in the message

Tap phone number in the message.

3.

Pop-up screen appears, and tap the "IP Call" button.

Tap the "IP Call" button.

You can make a call.



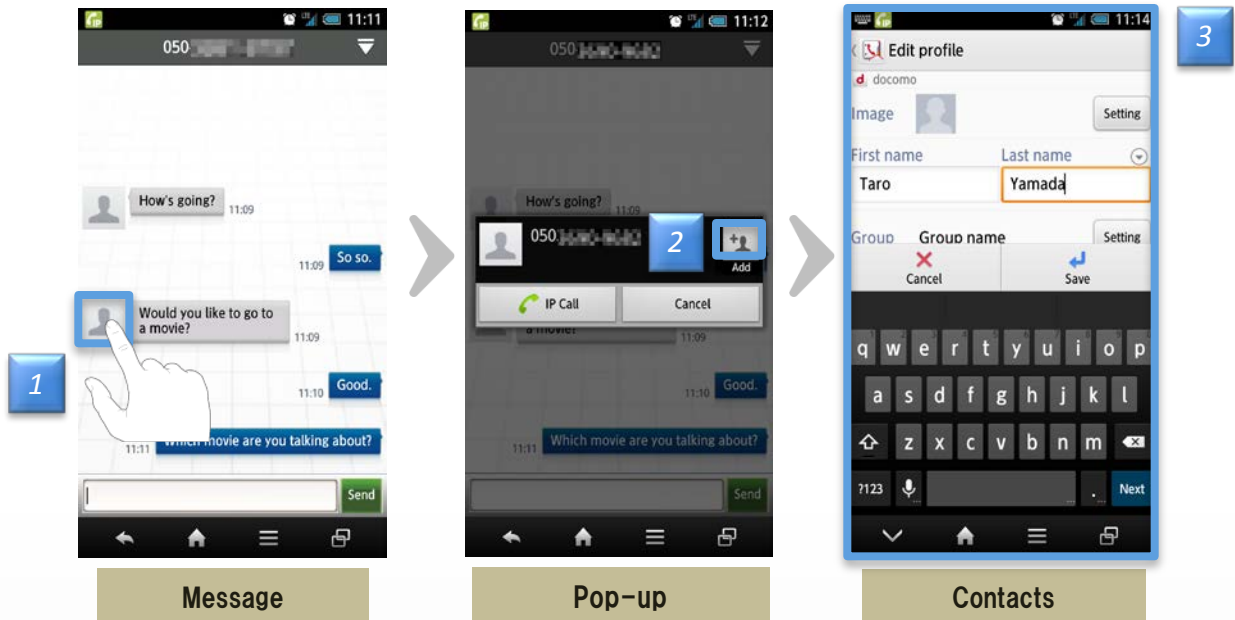


Message function

Section
03-7
Chapter 04

How to use the message function ⑦ Add a contact

Add a contact by tapping the icon



1.

Tap the icon



2.

Tap the Add



when pop-up appears.

3.

Tap the Save



after you edit “New Contact”

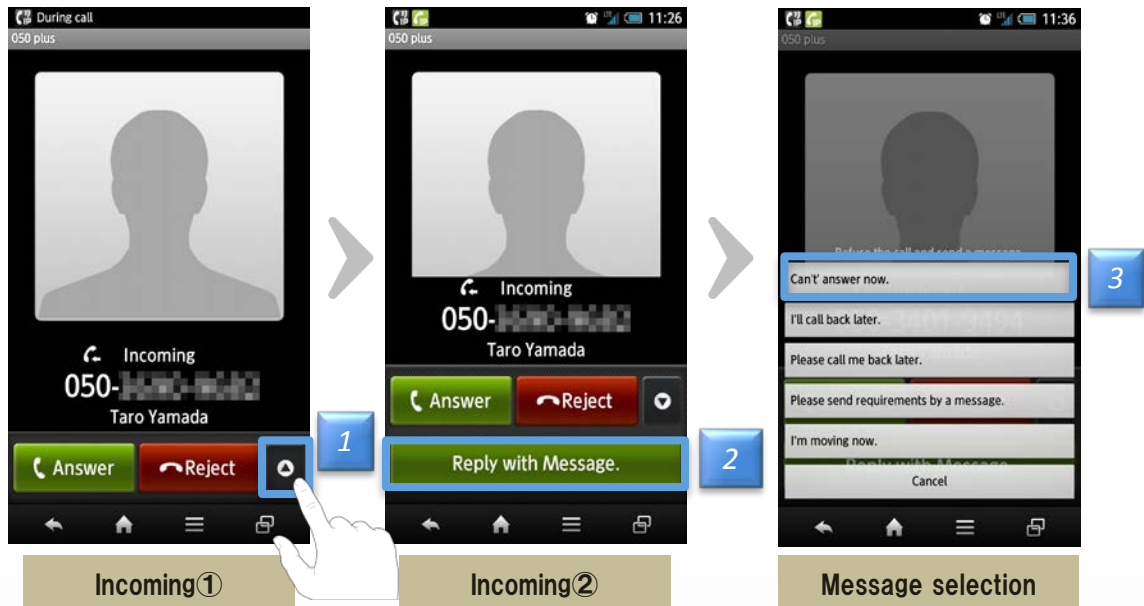


Message function

Section
03-8
Chapter 04

How to use the message function ⑧ Send message during incoming call

Incoming call, you can reply to choose the message



1. When you switched to the incoming screen there is an incoming call, tap the button

2. Tap the Reply with Message

3. Tap the selected message.

■ Other

- The message can be edited and registration from the configuration.
- If there is an incoming call from the 050 plus other than, you can not reply with message.

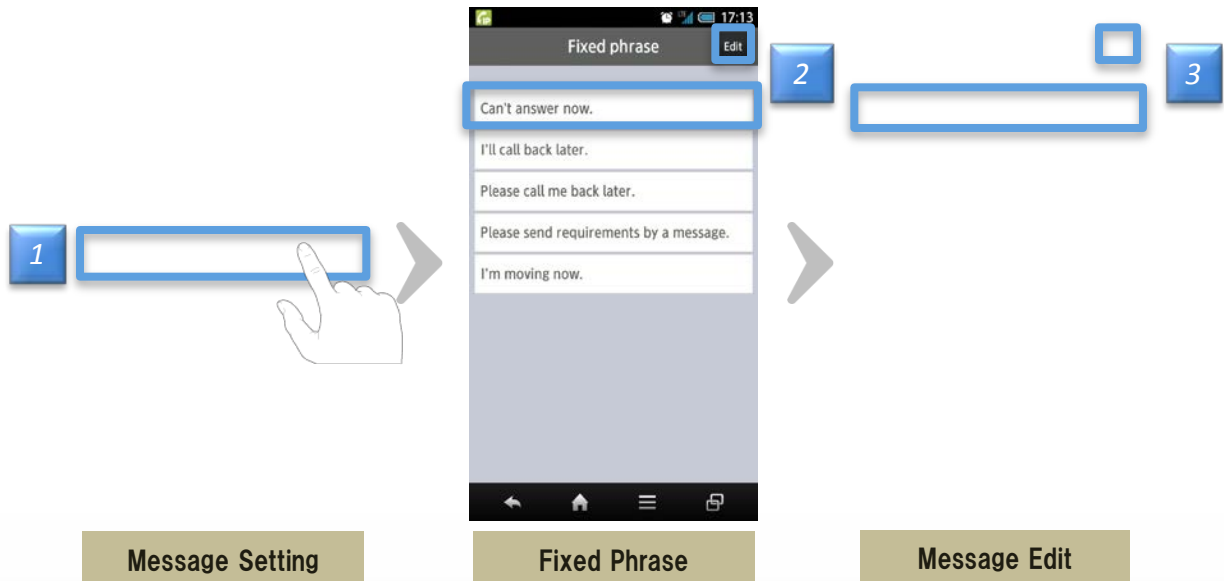


Message function

Section
03-9
Chapter 04

How to use the message function ⑨ Edit “Fixed phrase”

You can edit the message of “Fixed phrase”



1. Select “Fixed phrase” in “Message Setting”

2. Tap the Edit and edit the message.

3. Tap the OK

■Other

- To return to “Message Setting” if you tap Done
- Check from “Fixed phrase” if you want to see the message you have edited.



Message function

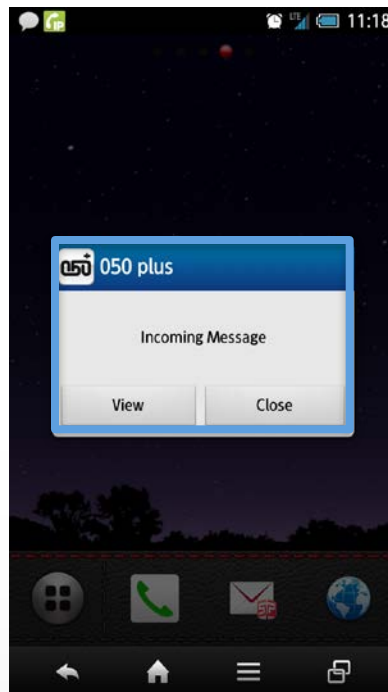
Section
03-10
Chapter 04

How to use the message function ⑩ Notification area

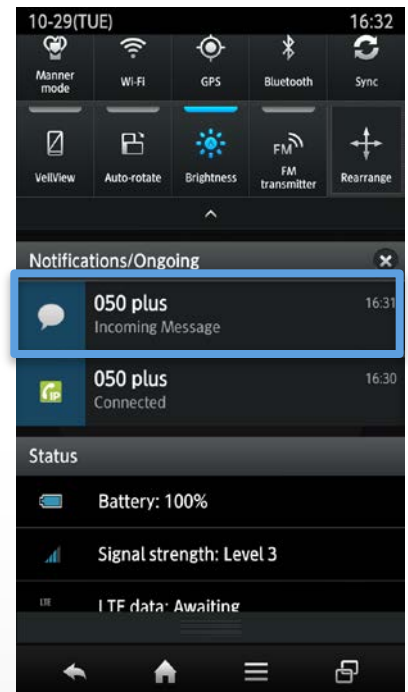
Message notification is shown in notification area.



Icon



Dialog



Notification Area

New message can be alerted by the Notification area, Popup, Banner.
Tap to go to message screen.

■ Other

- The application can receive notification in the background state / not running.
- Notification settings for 050 plus is not notified in the case of "OFF".
The initial setting is "ON".
- Notification pop-up setting for 050 plus does not pop up in the case of "OFF".
The initial setting is "ON".

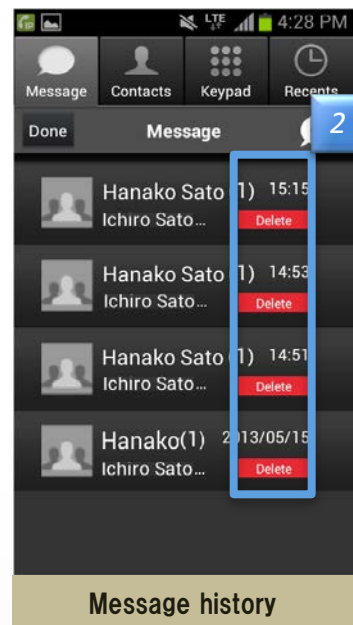
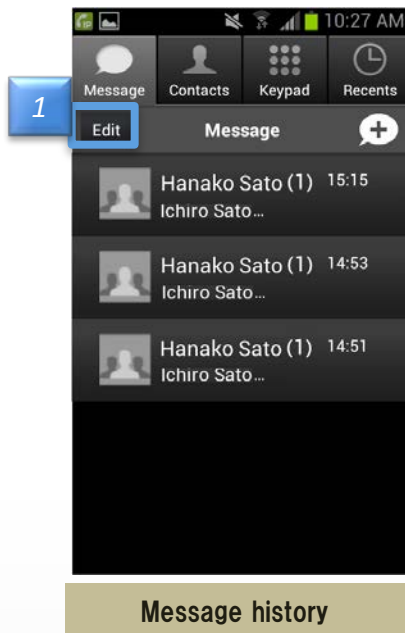


Message function

Section
03-11
Chapter 04

☐ How to use the message function ⑪ Delete history

Delete message



1. Tap Edit button. 

2. Tap Delete button.  Delete message.

• Caution

- You can not undo the deleted messages.

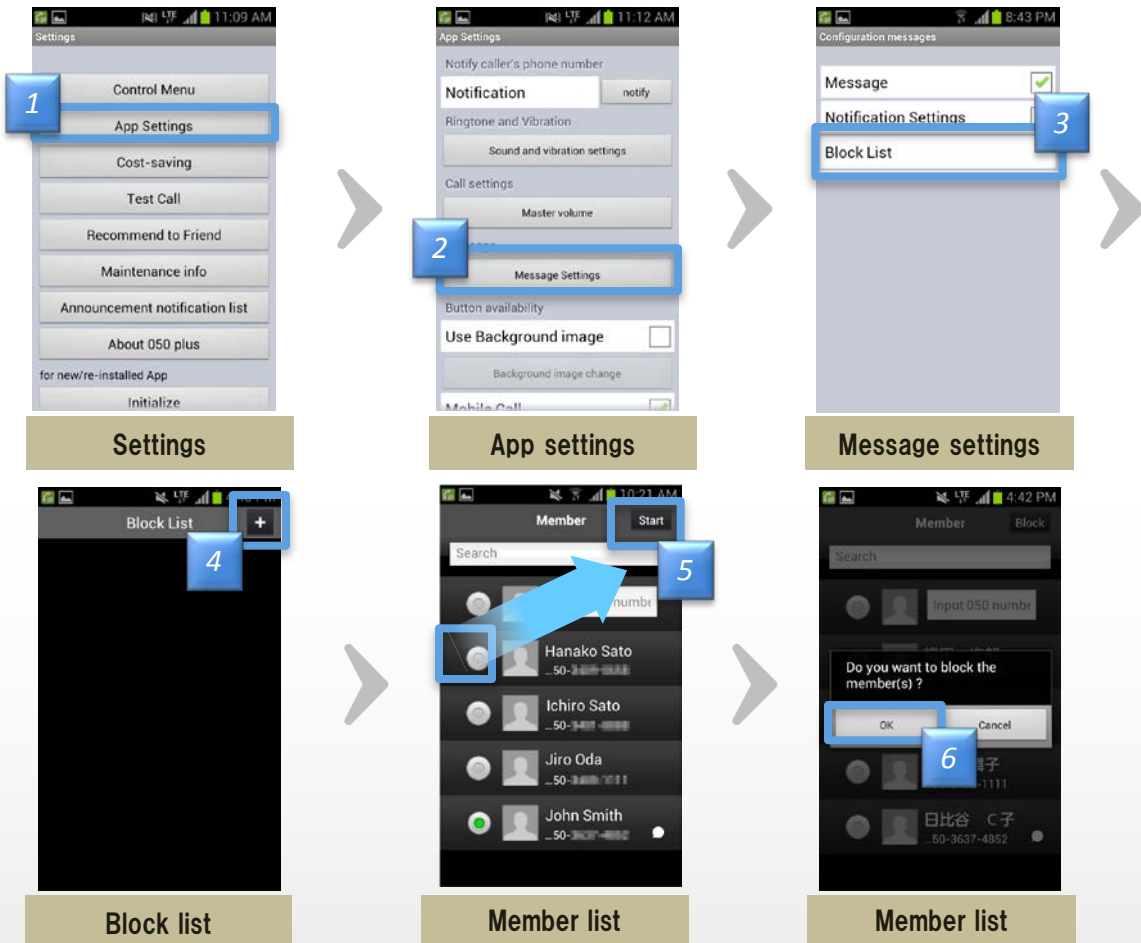


Message function

Section
03-12
Chapter 04

How to use the message function ⑫ Block function

You can use block function to disable sending to/receiving from the specified members.



1. Tap App settings on the Settings screen.
2. Tap Message settings.
3. Tap Block list.
4. Tap the button on the top-right of the tab bar.
5. Turn radio button on for the member you want to block. Tap Block button.
6. Tap OK. The member is blocked.

- Caution
- Block is not transmitted to the other party.
- Block of the call is not possible.
- Block members be included in the group, you can message.



Message function

Section
03-13
Chapter 04

How to use the message function ⑬ Unblock

You can unblock the member you are blocking.



1. Tap App settings on the Settings screen.

2. Tap Message settings.

3. Tap Block list.

4. Tap Unblock button. **Unblock**

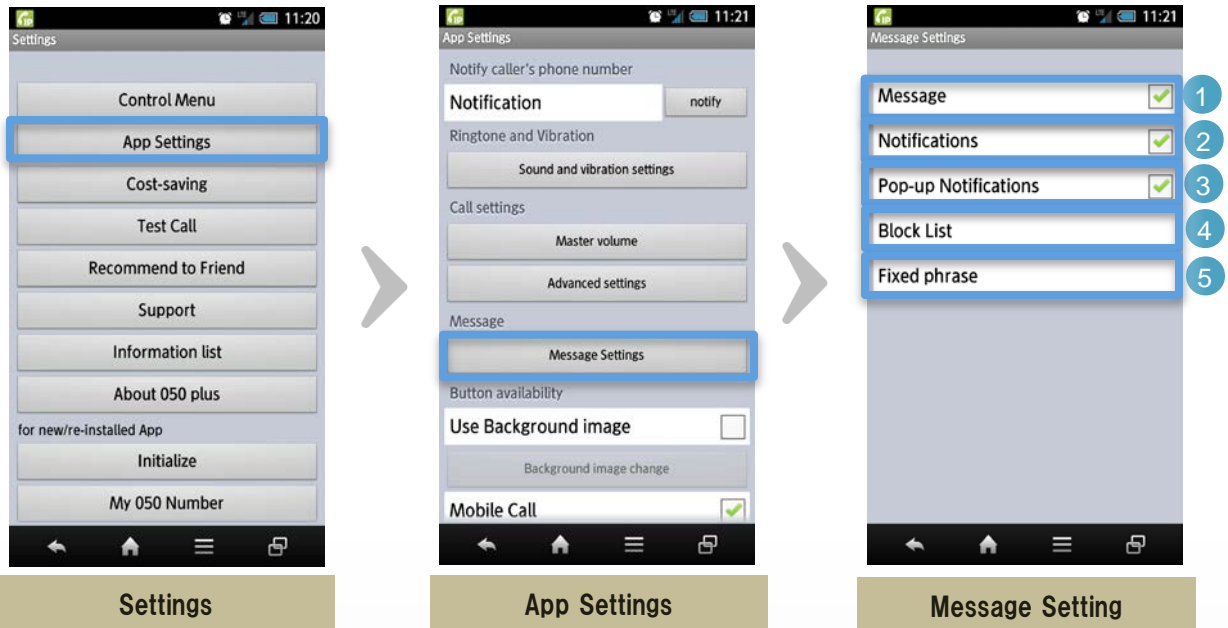
5. Tap OK.
The member is unblocked.



Message function

How to use the message function ⑭ Message Setting

From Settings, you can view/change various information.



Description of functions for message settings

①	Message	Set "Function of Message" cell to "ON" or "OFF" ※When off, you can not use the Message function.
②	Notifications	Set "Push information" cell to "ON" or "OFF" •ON:050 plus is not running, the reception of the message is notified •OFF:Reception is not notified. Start the app, it displays a message ※Turn off the set the notification function of 050 plus in Android OS, no notification,
③	Pop-up	Set "Pop-up" cell to "ON" or "OFF" •ON:050 plus is not running, the pop-up appears. •OFF:The pop-up not appears. Start the app, it displays a message ※Turn off the set the Push information, Pop-up will also be off.
④	Block list	Edit the block list.
⑤	Fixed phrase	Edit and registration of the incoming message.



☐ Use in multiple devices

- Can not be used the message function, set to “Non-notification”
- Via message dedicated server:
Messages that after three months or more, remove from the server.



Chapter05 : **Contacts**



Open Contacts

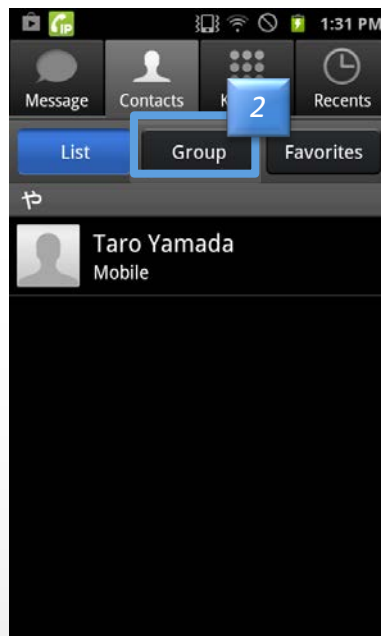
Creating and editing of group from the list of contacts

1.

The list of contacts will appear when you tap “Contacts”



“Keypad”



“Contacts”

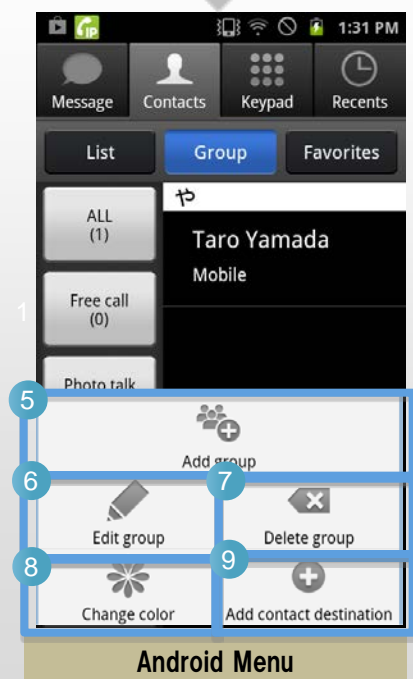
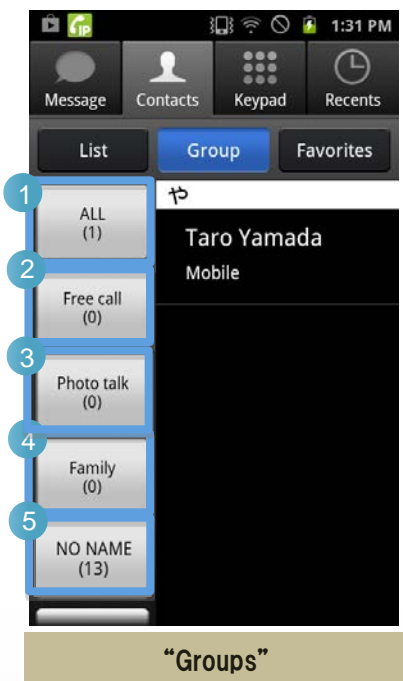


Contacts

Section 01-2 Chapter 05

2.

The list of groups will appear where you tap **Group** icon



About “Groups” screen

※ () is the number of contacts that are registered

1	ALL (13)	Show all members' contact
2	Free call (5)	Show contacts of 050 free call
3	Photo talk (2)	Show contacts of person you send a photo before a call or during a call
4	family (2)	Show contacts registered in the name of a group called “Family”
5	NO NAME (13)	Show contacts of group names is not registered
(Menu Key)		Show Android Menu

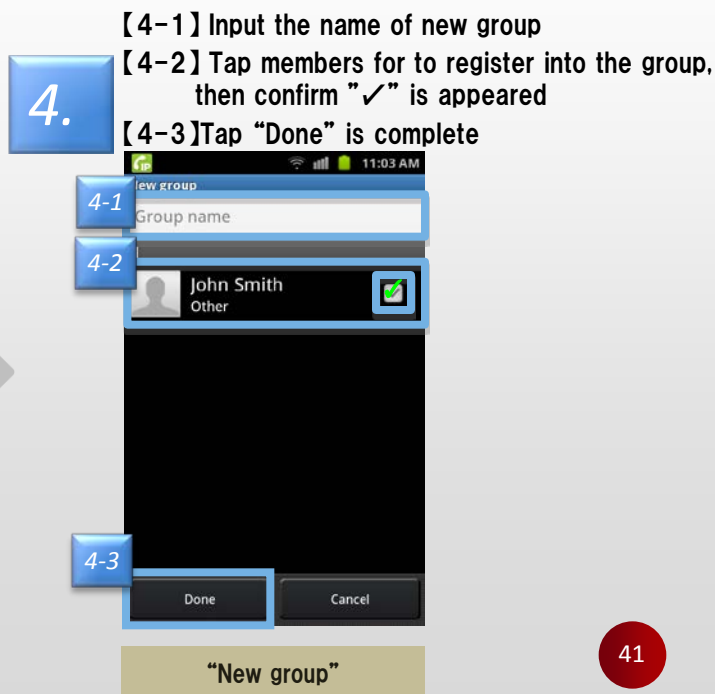
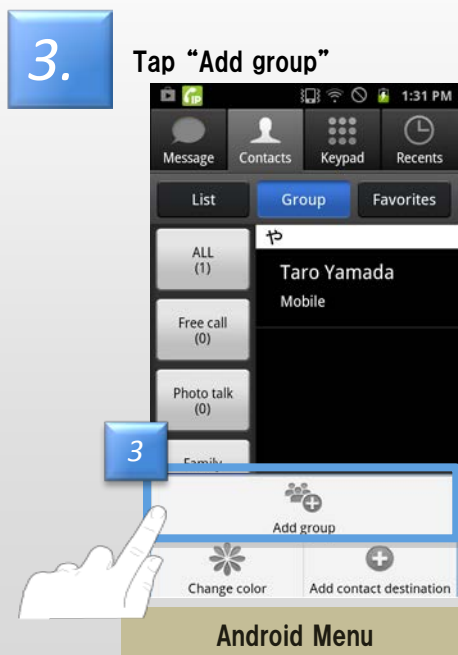
About Android menu

5		Creating a New Group > Learn More
6		For the group registered, change a name or change members
7		For the group registered, delete a group ※Member themselves are not deleted
8		Determine the color of the group
9		For the group registered, to add a new contact



Create a new group

Organize your contacts into groups



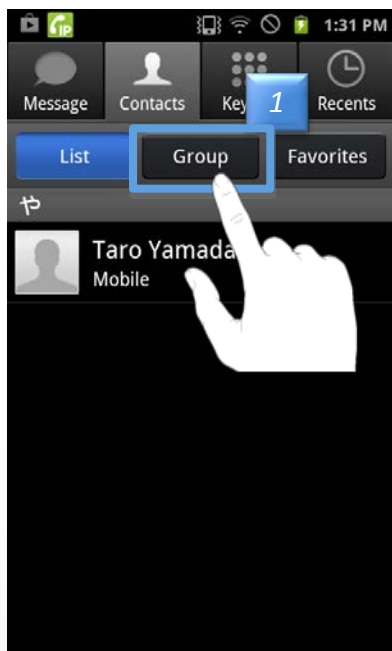


■ Edit the group

Edit or delete the group

1.

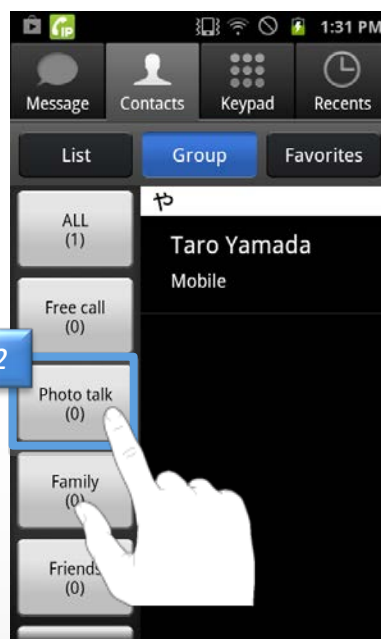
Tap “Groups” **Group** at “Contacts”



“Contacts”

2.

Tap the groups for edit

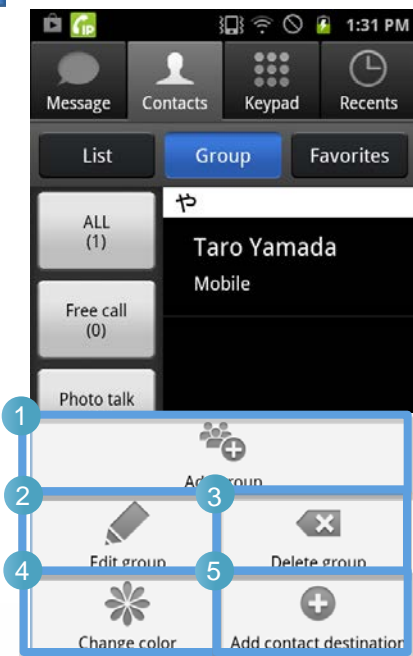


“Groups”








3.

Android Menu appears



Setup menu of the group

About setup menu

1		Create a new group
2		Change a name or change members of the group
3		Delete the group
4		Select the color of the group
5		Add new contacts into the group

※If you synchronize the contacts on the internet , part of editing work may not work properly



Chapter06 : **Favorites**



Favorites

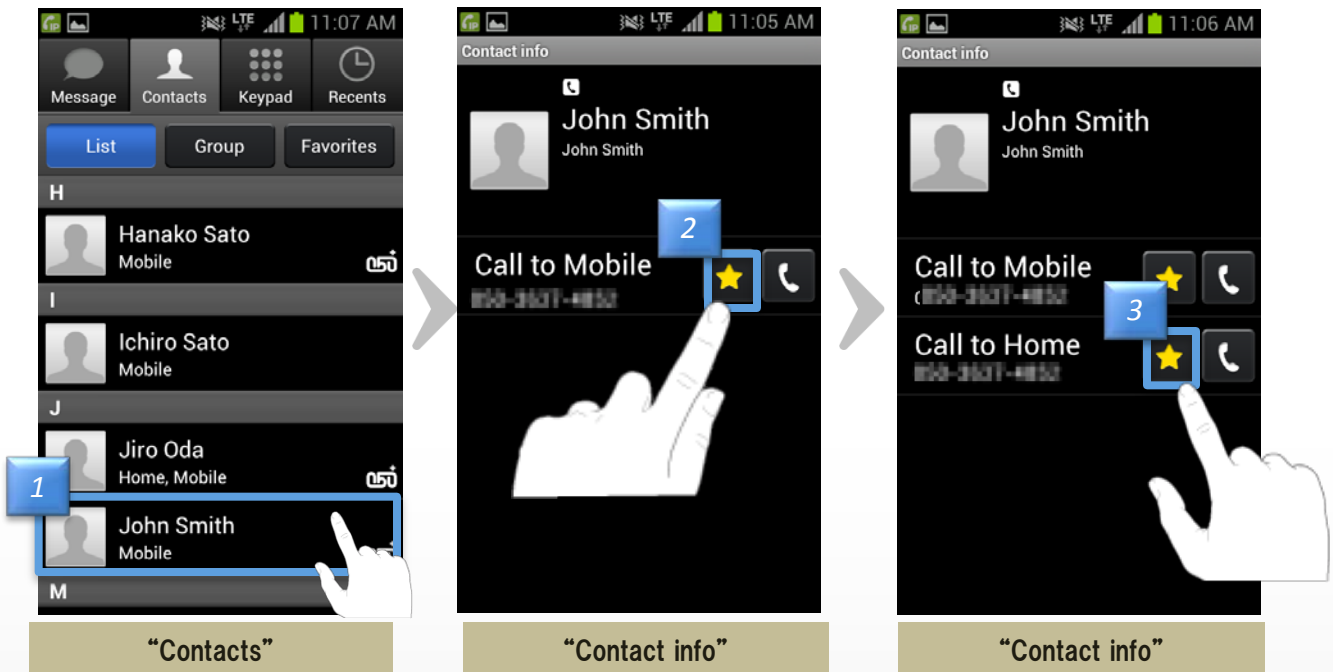
Section

01

Chapter 06

☐ Add a contact to “Favorite”



You can easily make a call if a contact is registered to “Favorite”



1.

Tap a member to register to “Favorite” at “Contacts” screen

2.

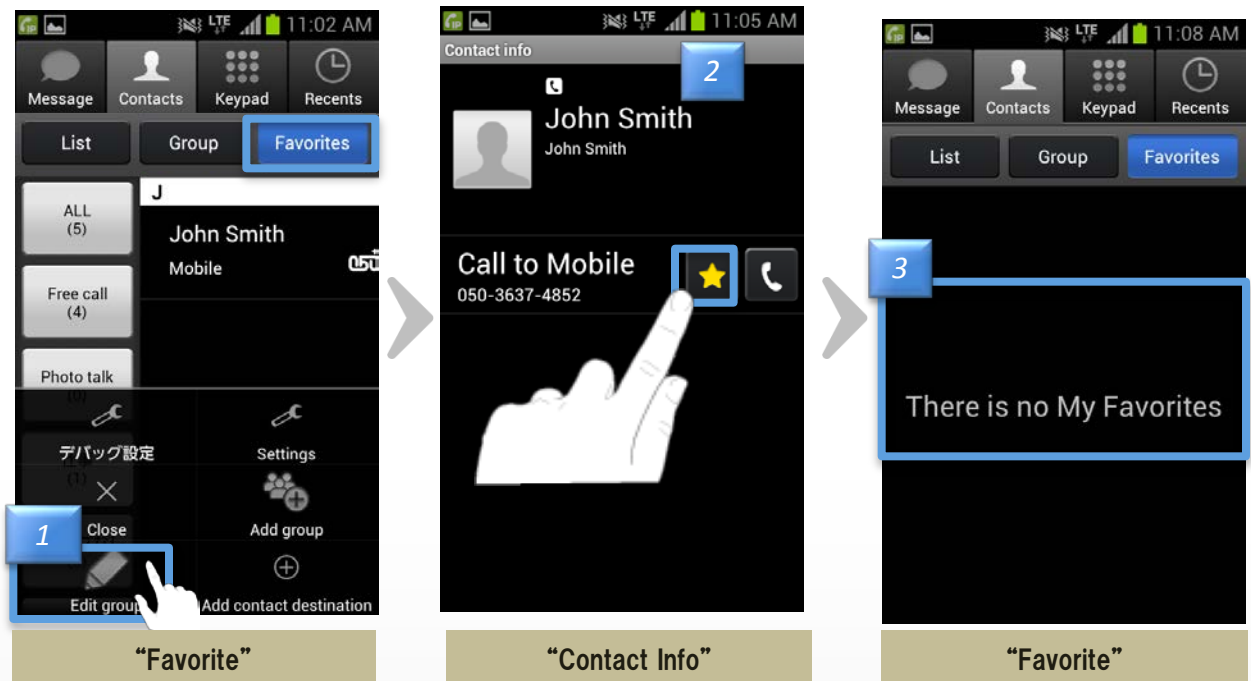
If tapping a star , the color of the star will change from  to 
Then that contact will be registered

3.

If the member having multiple phone numbers , select some of those



Delete a contact from favorite



1.

Tap the contact button
Tap the Favorite button

2.

If tapping a star , the color of the star will change from



to



3.

The contact will be removed from “Favorite”
※Member itself is not deleted from “Contacts”



Chapter07 : **Voicemail**



Use Voicemail Service

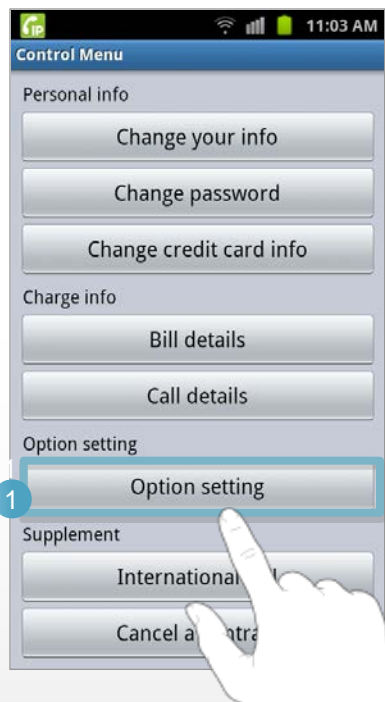
If you can't receive a call by "050 plus" app for any reason ※, will be notified by e-mail that there was an incoming call or received message

Service is available from the next day of signed up

※Outside the area can call , POWER OFF , App not started , During a call

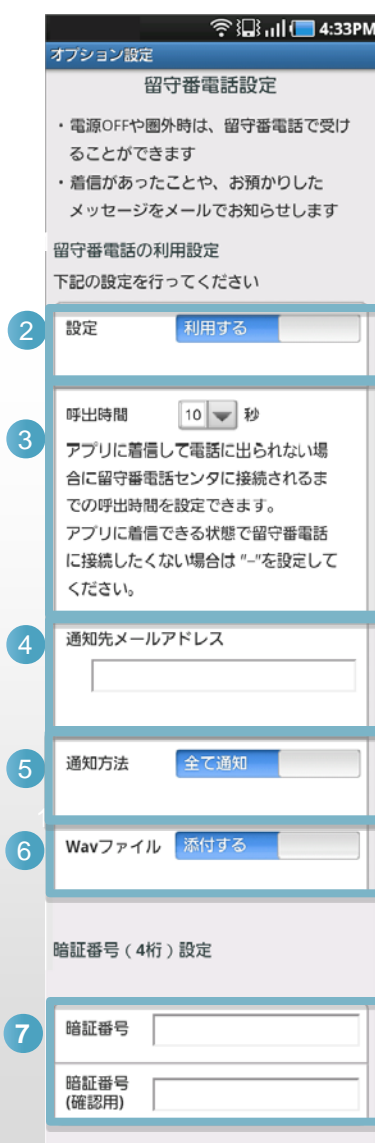
1.

Tap "Option Setting" at "Control Menu"



2.

Set up On-Off of this service and input your e-mail address to receive messages



About "Option setting"

2

<Use of the service>
ON-OFF setting of Voicemail
※Initial : OFF

3

<Call time>
If you do not answer the phone during an incoming call, you can set the time until connected to the Voice Mail Center

4

<E-mail address>
Input your e-mail address to receive messages

5

<Notification type>
select from the timing of the notification
1. [notify all]
notification of all incoming call

6

2. [message only]
notification of the call with a message

7

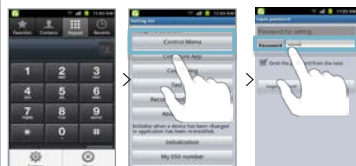
<wav file>
ON-OFF setting of audio file attachments

<password number>
Setting password numbers to confirm the message
※The password number is not used in the call to make sure when you contract the app

※please confirm your e-mail setting is able to receive mail from the "050plus.com" domain

This screen can be seen by selecting "Control Menu" at "Settings" screen

[> Learn More](#)





Confirm Voicemail

Listen and Delete the voicemail received

Messages are stored under the following conditions

Max 20 messages

Up to 90 second per message

Will be erased automatically after 168 hours (7 days)



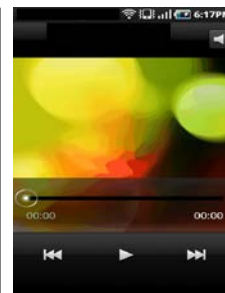
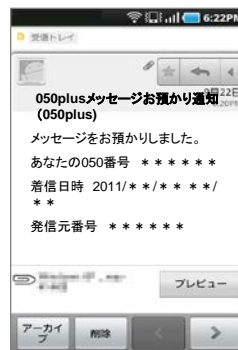
Listen to the voicemail by attachment

1 Open the e-mail of voicemail recieved

2 Open an attachment of the e-mail message

※Because messages are played through speakers, please note the volume settings of the Mobile Phone

※To receive an e-mail, packet charges will occur, and the file capacity becomes up to 800KB per message



During audio play



Listen to the voicemail by phone

1 Call to "Message Center"
(050-3300-3000)

2 Input your 050 phone number and input "#"

3 Input your password number and input "#"

4 A voicemail will be played in order from the new one after guidance

The possible operations after the guidance

【delete】 Input "1"+"#"

【play again】 Input "2"+"#"

【play next】 Input "3"+"#"

【back to top】 Input "9"+"#"



Set the answering message

Set the answering message of original by your own voice



Record the answering message

- 1 Call to "Message Center for guidance"
(050-3300-3141)
- 2 Input your 050 phone number , then input "#"
- 3 Input your password number , then input "#"
- 4 Input "2", then input "#"
※"2" is selection of change guidance
- 5 Input "0", then input "#"
※"0" is selection of receiving voicemail
- 6 Input "1", then input "#"
※"1" is selection of original answering message
("0" is selection of original answering message)
- 7 Record the voice of the original
- 8 Confirm the recorded content
"1"+"#" → determine content
"2"+"#" → record again



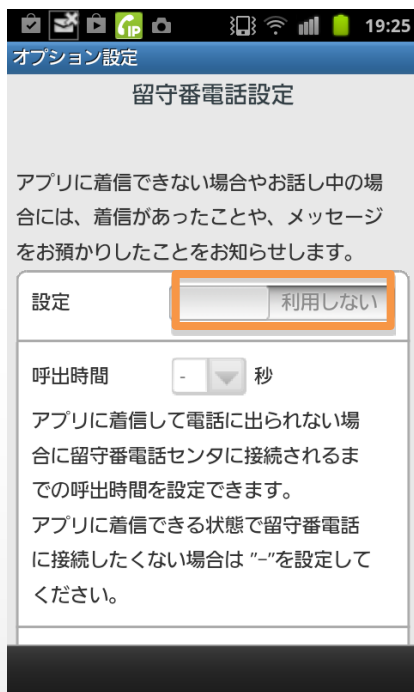
Within 180 sec



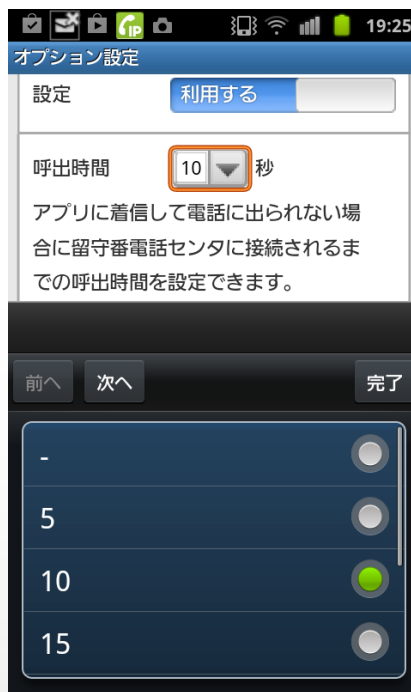
Call time setting if you do not answer the call

If you do not answer the phone during an incoming call, you can set the time until connected to the Voice Mail Center

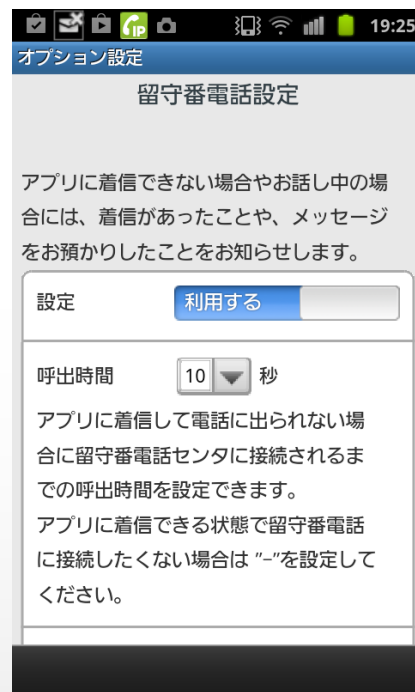
1. Set to “利用する” the setting



2. Set between “5-30 seconds” ring time ※



3. Setting complete



※ If you when you can call, you do not want to connect to the voice mail center, Please set the “-” to “call time”.



Chapter08 : **Setting list**

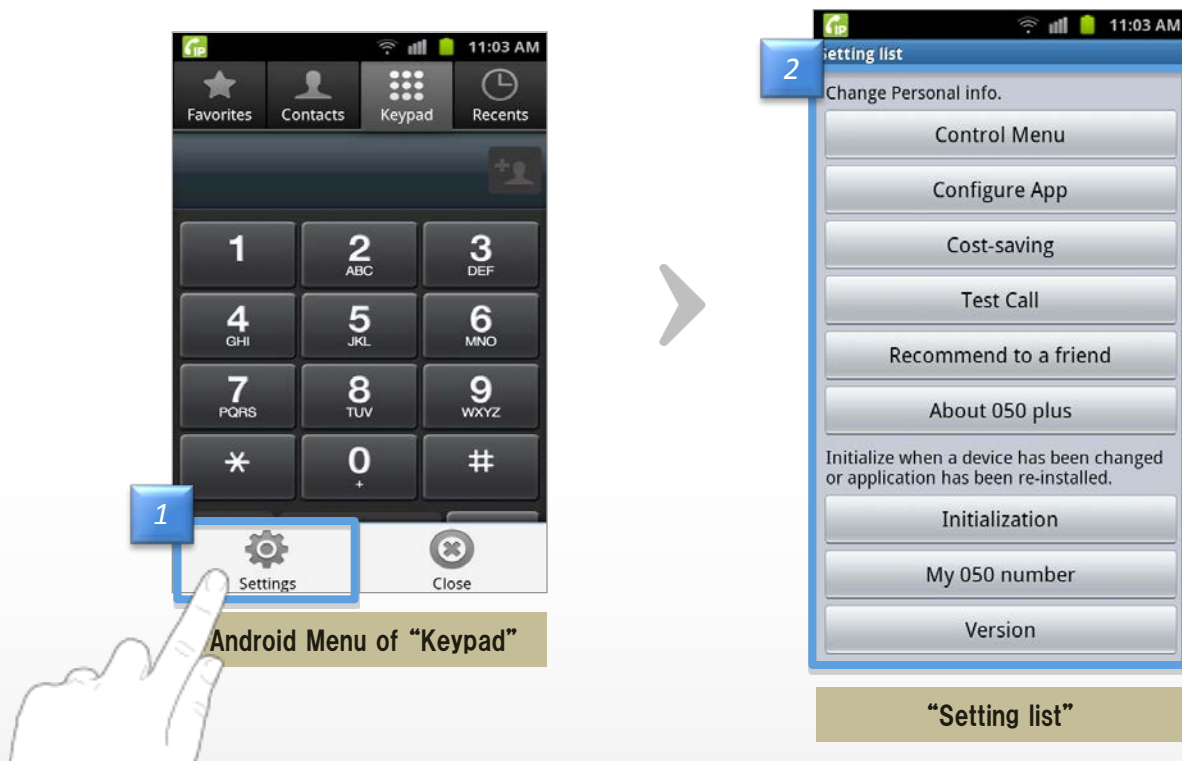


Setting list

Section
01-1
Chapter 08

Contents of setting list

Check and change configuration of "050 plus" can be done from the "Setting list"



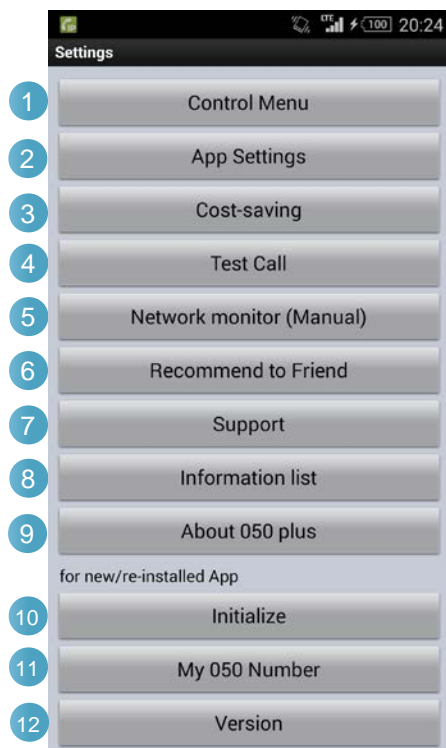
1.

Setting list will appear when you tap





Contents of Setting list



“Setting list”

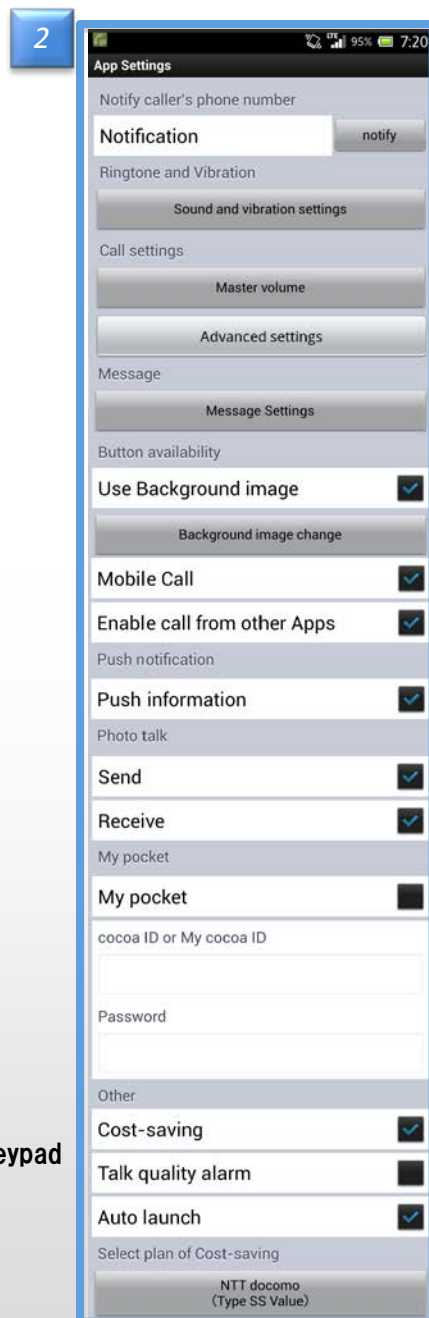
About “Setting List”

1	Control Menu	Confirm and change your information (address,password,such as)
2	App Settings	Caller ID, incoming calls, cost savings and other settings
3	Cost-saving	Confirm the number of calls per month, prices, cost savings
4	Test Call	Test experience “050 plus” for free
5	Network monitor (Manual)	Check the network condition
6	Recommend to Friend	Recommend “050 plus” to a friend
7	Support	Confirm the information of “050 plus” maintenance
8	Information list	Information list of notifications received in the past
9	About 050 plus	Link to “050 plus” WEB site
10	Initialize	Initial settings for model changes ,for reinstalling “050 plus”
11	My 050 Number	Show your 050 phone number
12	Version	Confirm “050 plus” version



Configure of App

Configuration of the behavior of App



1. Tap "Setting list" , then tap "Configure of App"

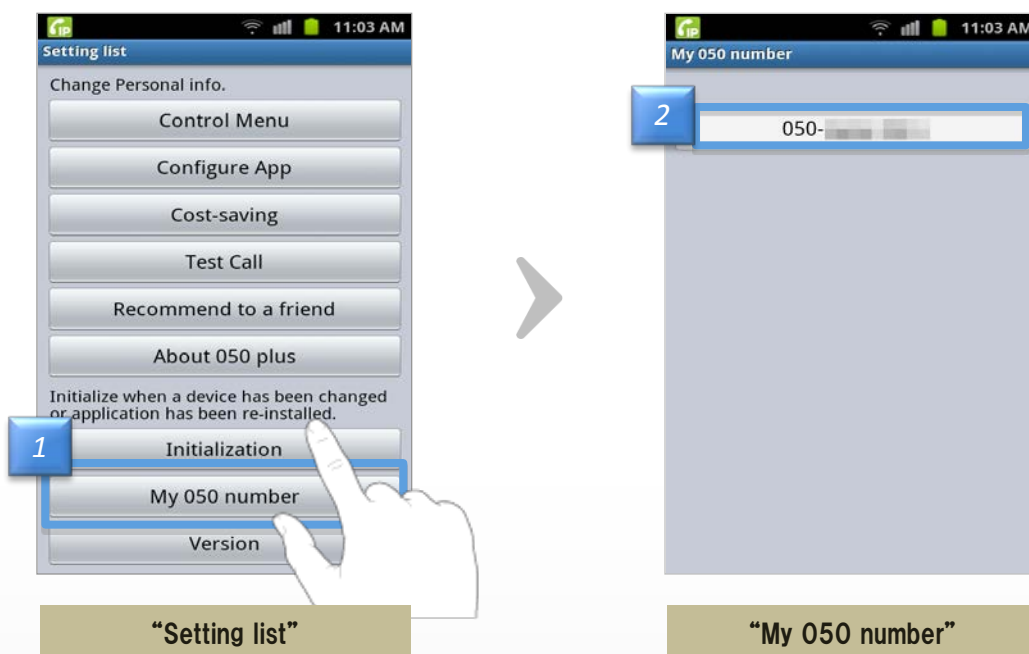
2. ON-OFF can be set for items below

- | | |
|------------------------------------|-----------------------------------|
| "Notify caller's Phone number" | -> Notify or Not' |
| "Ringtone Melody" | -> Change the ringtone |
| "Call settings" | -> Adjust the volume |
| "Advanced Settings" | -> Do not change usually |
| "Message Settings" | -> Set the Message function |
| "Background image change" | -> Change the image of the keypad |
| "Mobile Call" | -> Available or Not |
| "Enable Call from other Apps" | -> Add or Not |
| "Push information" | -> Receive notification or Not |
| "Photo talk" | -> active or inactive |
| "My pocket" | -> active or inactive |
| "Cost-saving" | -> Show or Not |
| "Talk quality alarm" | -> Sounds or Not |
| "Application starts automatically" | -> Start or Not |



Confirm own phone number

Confirm own phone number at “Setting list”



1.

Tap “Setting list”



, then tap “My 050 number”

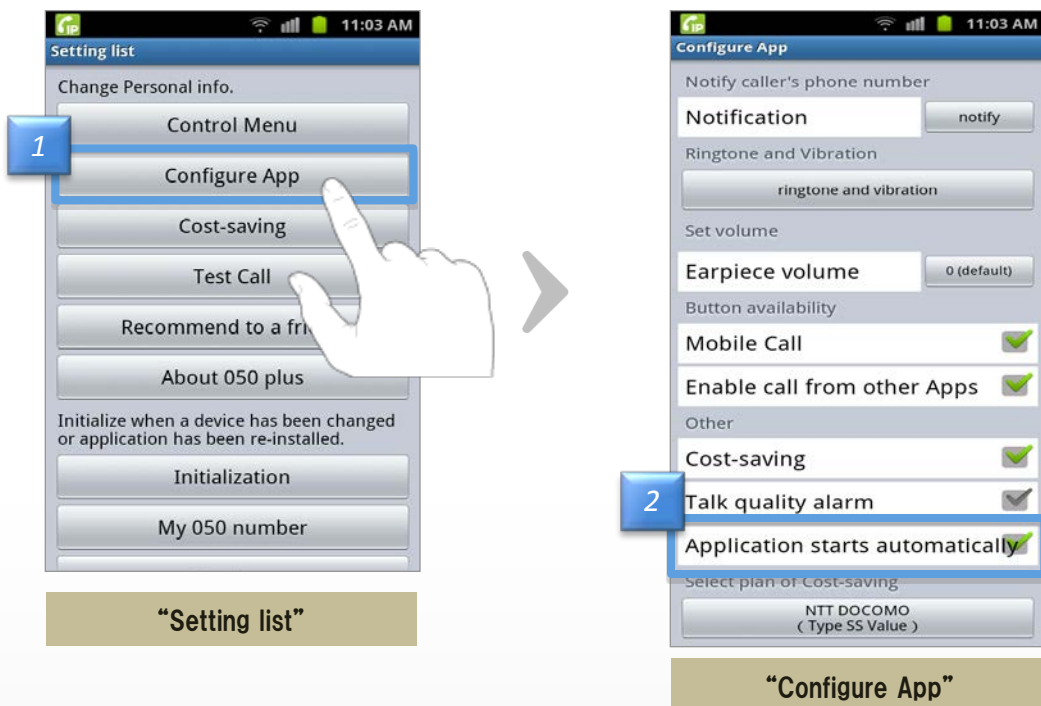
2.

Your 050 number will appear



Auto Start

ON-OFF setting of start "050 plus" automatically when the phone's power is ON



1.

Tap "Setting list"  , then tap "Configure of App"

2.

ON-OFF is set by whether "✓" mark appears or not

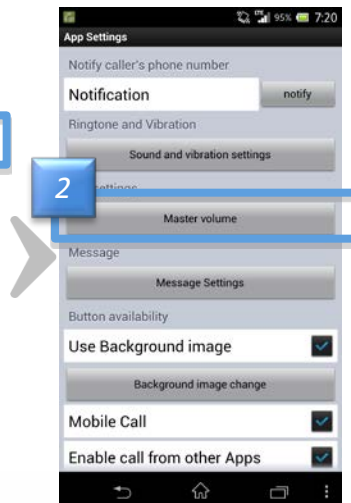


Adjust the volume

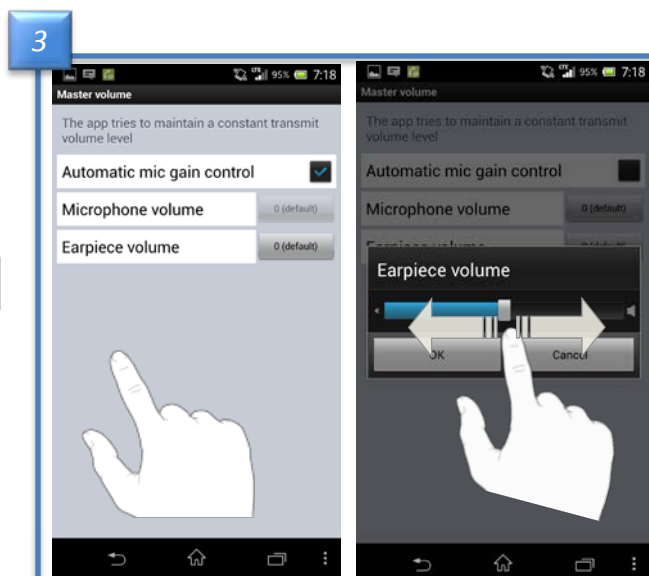
Adjust the volume of the voice of the people you hear



“Setting list”



“Configure of App”



Master Volume

1.

Tap “Setting list”  , then tap “Configure App”

2.

Tap “Master volume”

3.

Can not be changed manually in the case of on-the “Automatic Gain Control” of the “Microphone”.

If it turn "Off" of the “Automatic Gain Control”, you can operating the slider.

- When you slide to the right, your voice will be heard to the other larger.
- When you slide to the left, your voice will be heard to the other smaller.

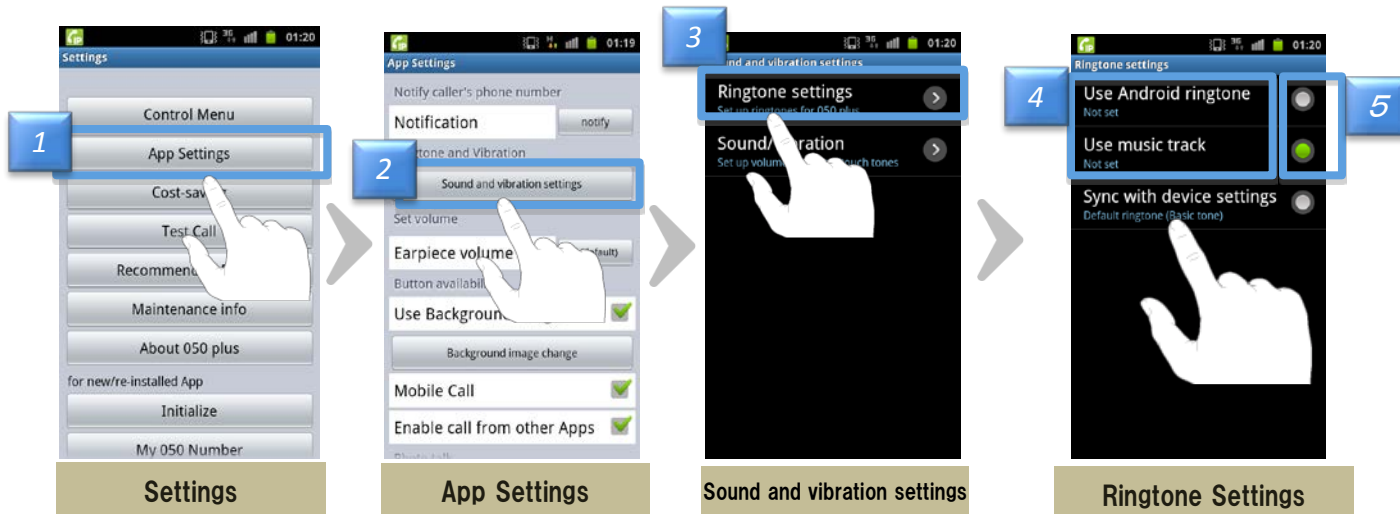
Operating the “Earpiece volume”.

- When you slide to the right, the other party's voice be heard larger.
- When you slide to the left, the other party's voice be heard smaller.



Change the ringtone

Select a ringtone from the music



1.

Tap “App Setting” in Settings

2.

Tap “Sound and vibration settings”

3.

Tap “Ringtone settings”

4.

Tap “Use Android ringtone” or “Use music track”, select music you want to set the ringtone

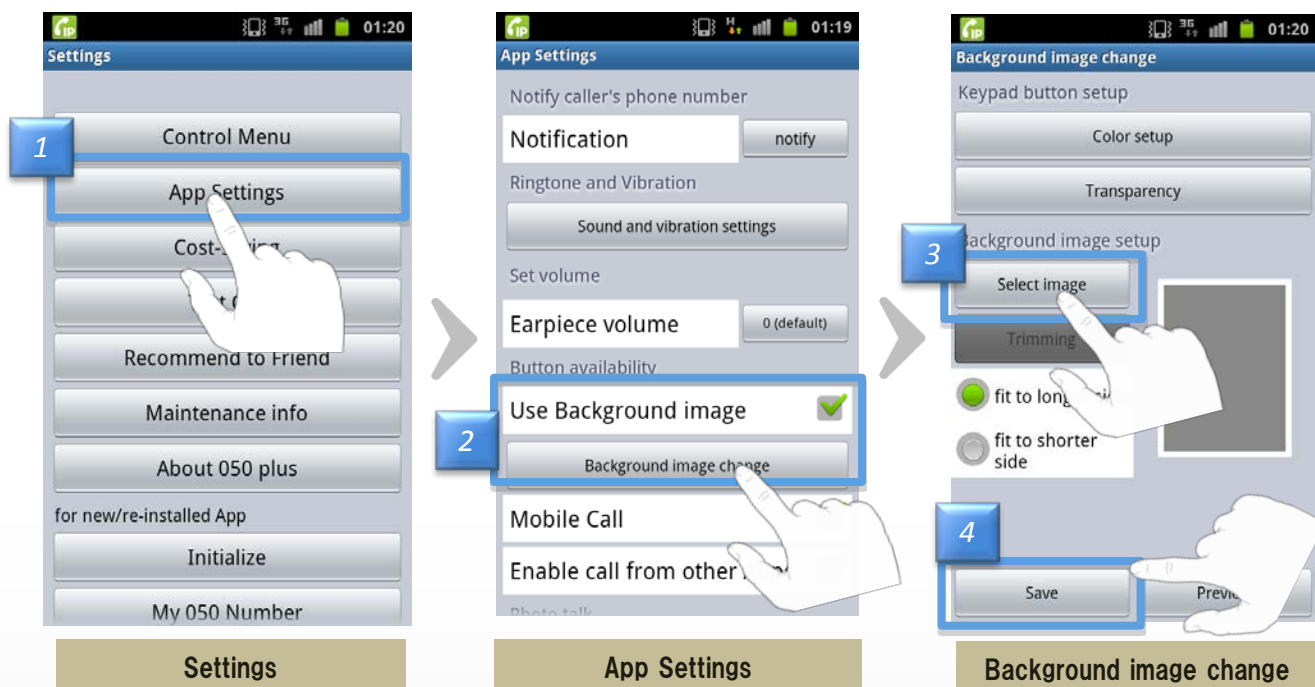
5.

Select the radio button at last



Change the background image and color of the button on the keypad①

Change the background image of the keypad



1.

Tap “App Setting”

2.

Check “Use Background image” and Tap “Background image change”

3.

Tap “Select image”, select image you want to set the keypad

4.

Tap “Save” at last

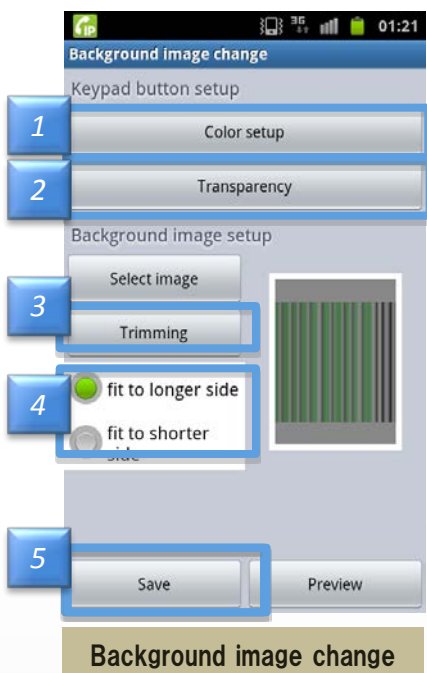


Setting list

Section
07-2
Chapter 08

Change the background image and color of the button on the keypad②

Adjust the size of image, change the color and transparency of the button



① change button color



② change transparency



③ Trimming

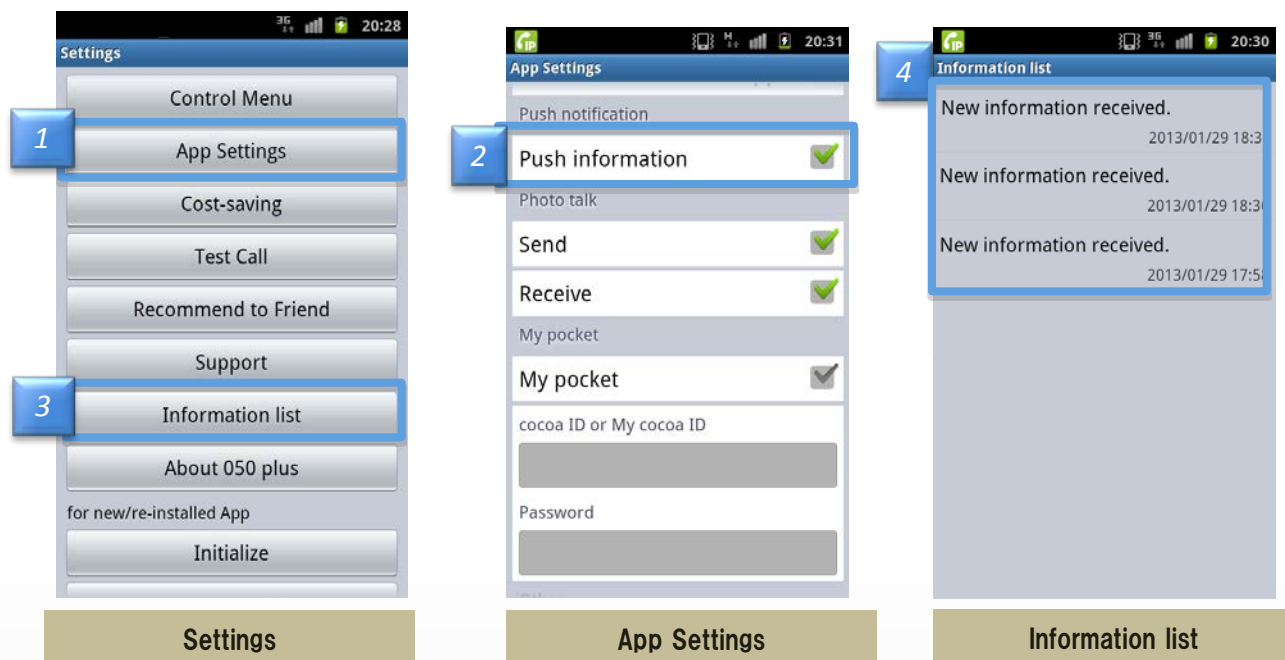
Go to "Background image change" first

1. Please tap the "color setup"
※ The color adjustment is complete, tap OK
2. Please tap "Transparency"
※ Configuration is complete, tap the OK
3. Please touch the "trimming", you can adjust the size of the image
4. Select "fit to longer side" or "fit to shorter side", adjust the alignment of the image
5. Tap "Save" at last



Change notification settings / Display information list

• About change notification settings and display information list



< About change notification settings >

1.

Tap “App Setting”

2.

Set “Push information” cell to “ON” or “OFF”

<About display information list>

3.

Tap “Information list”

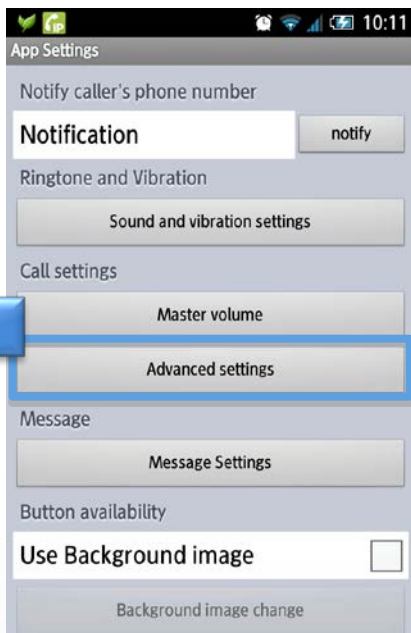
4.

Past Information list of notifications will be displayed

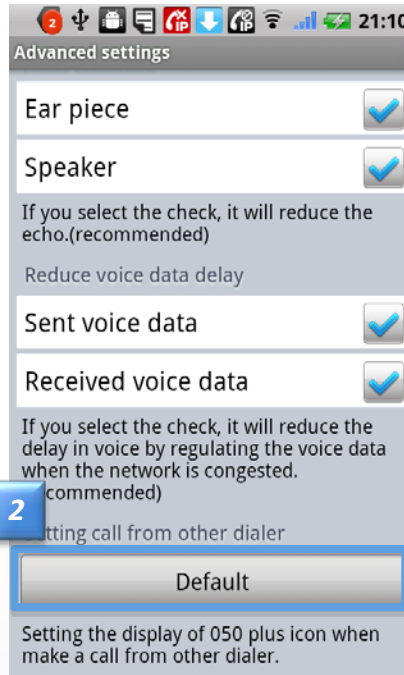


Calling from other dialer

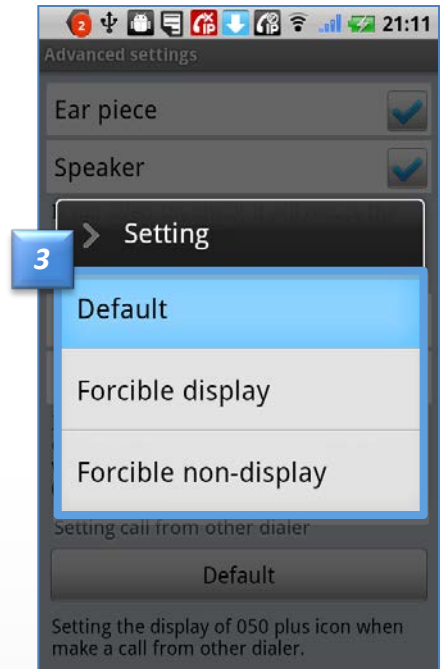
You can set when you call from other dialer



App Settings



Advanced Settings



Settings

1.

Tap "Advanced Setting"

2.

Set from "Setting call from other dialer"

※Please set in the "Default" normal

3.

Please change the settings in the following cases

Pop-up for selecting the 050 plus does not appear

-> "Forcible display"

Pop-up is displayed twice

-> "Forcible non-display"



Chapter09 : **Control Menu**



Control Menu

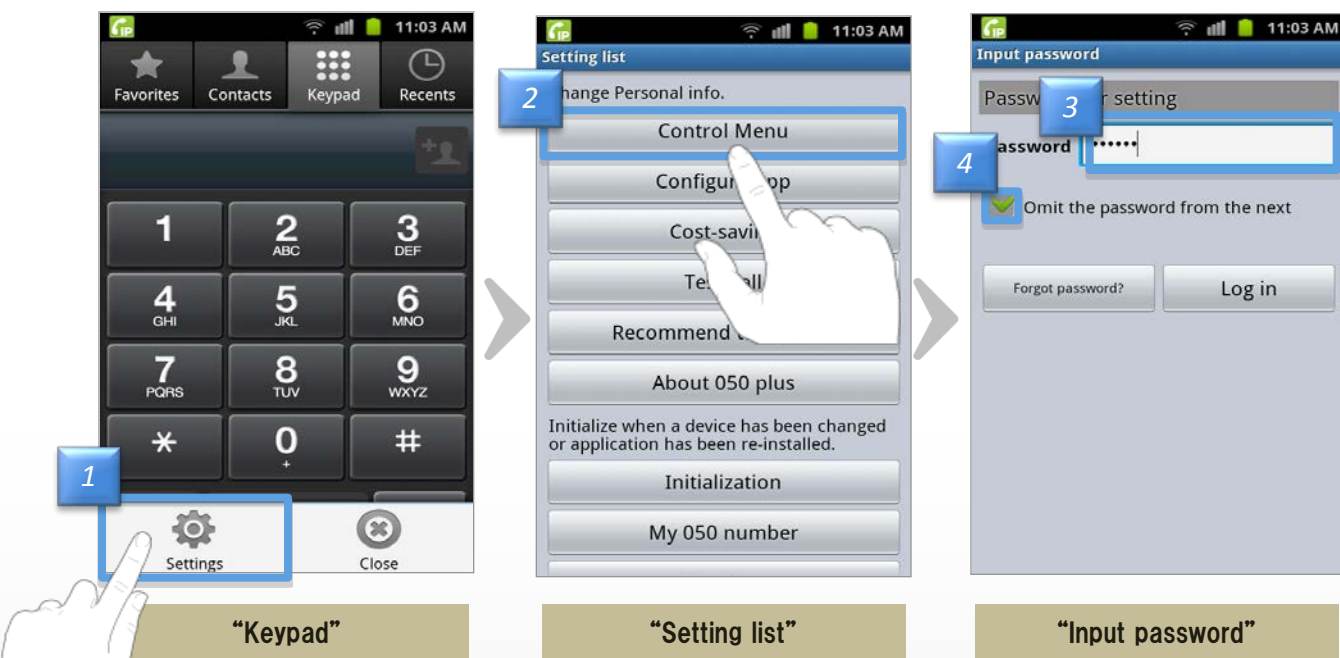
Section

01

Chapter 09

Log in to the Control Menu

Registered information can be changed by logging in to the "Control Menu"



1.

Tap "Setting list"



2.

Tap "Control Menu"

3.

Tap "Log in" after you enter the password you set when the contract

4.

You can log in easily by checking to
"The next time, input the password automatically"



Chapter10 :Change registered infomation



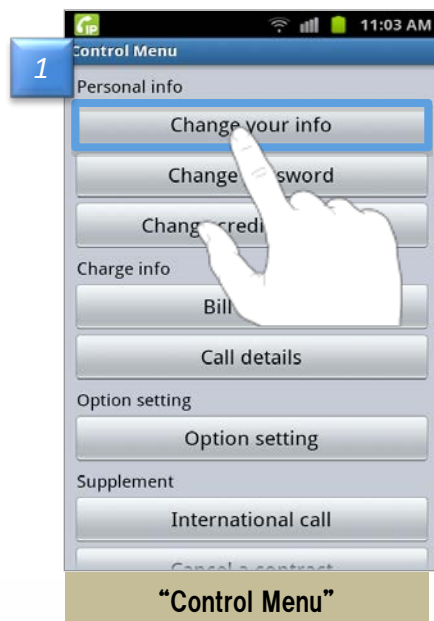
Change registered information

Section

01

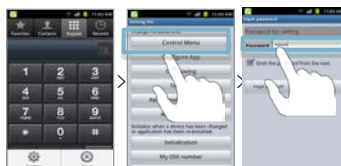
Chapter 10

Change own Address, Phone number ,E-mail address



This screen can be seen by selecting "Control Menu" at "Settings" screen

[> Learn More](#)



Input mode screen will appear when you tap the item you want to change
※The changes are determined to tap "Done"



Your Information

1.

Tap "Your Information" after logging in "Control Menu"

2.

Tap "Commit" after confirming the changes
※Item with gray character is unmodifiable



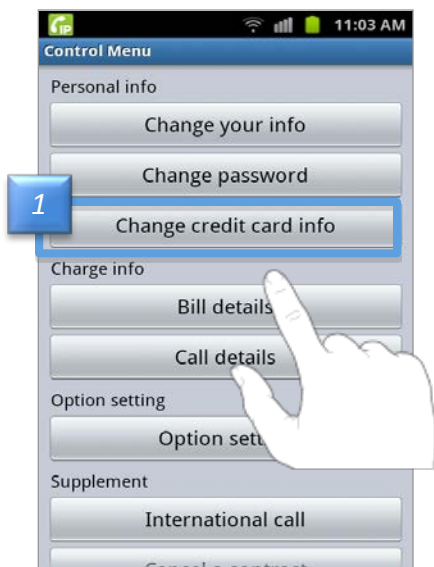
Change registered information

Section

02

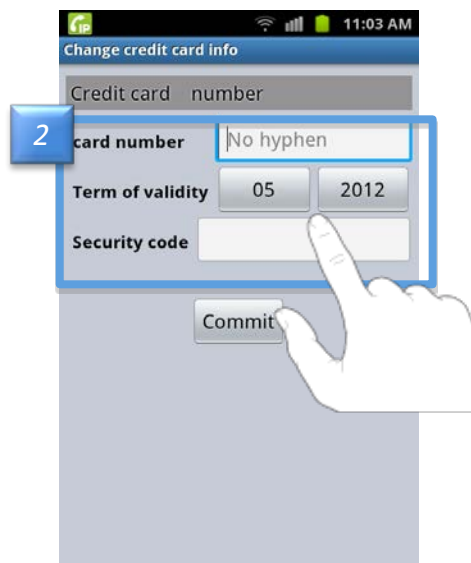
Chapter 10

Change the credit card information for payment



“Control Menu”

This screen can be seen by selecting “Control Menu” at “Settings” screen
[> Learn More](#)



Change Card Info

【What Security code is】

3-digit or 4-digit numbers appear in the upper right corner of the back of the card in the signature area
※Sometimes visible on the surface of card



※If the card has changed in the update and reissue will also change security code
※If security code is not visible, please ask your credit card company

1.

Tap “Change Card Info” after logging in “Control Menu”

2.

Tap “Commit” after confirming the changes



Change registered information

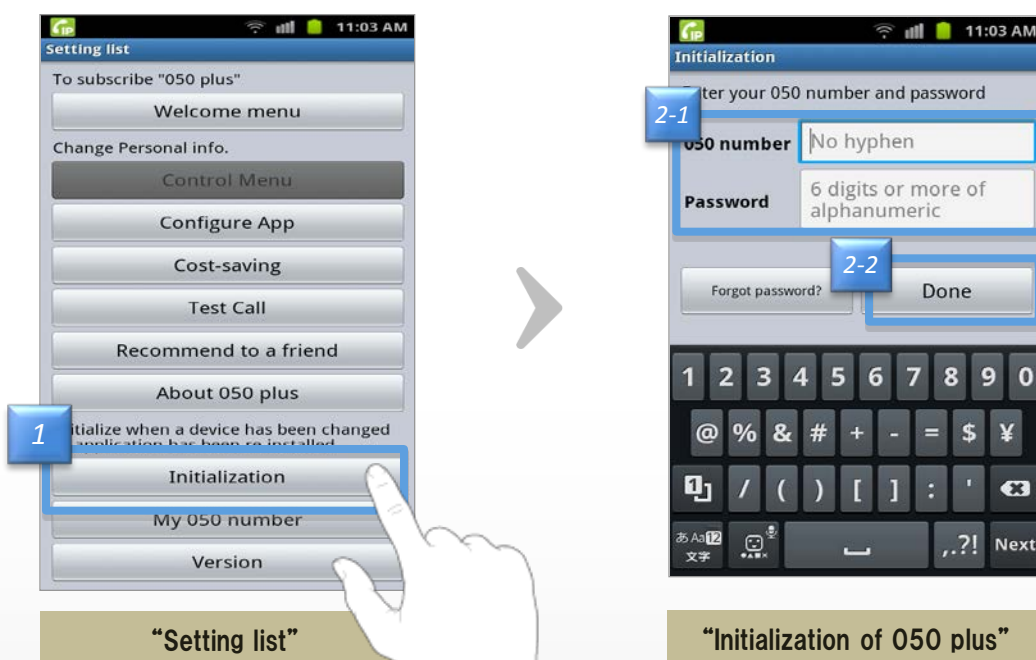
Section

03

Chapter 10

Initial setting when changing the mobile phone

Even if mobile phone model changes
or re-install the application, "050 plus" is available



1.

Tap "Initialization of 050 plus" at "Setting list" screen

2.

Tap "Execute initialization" after you enter 050 number and password

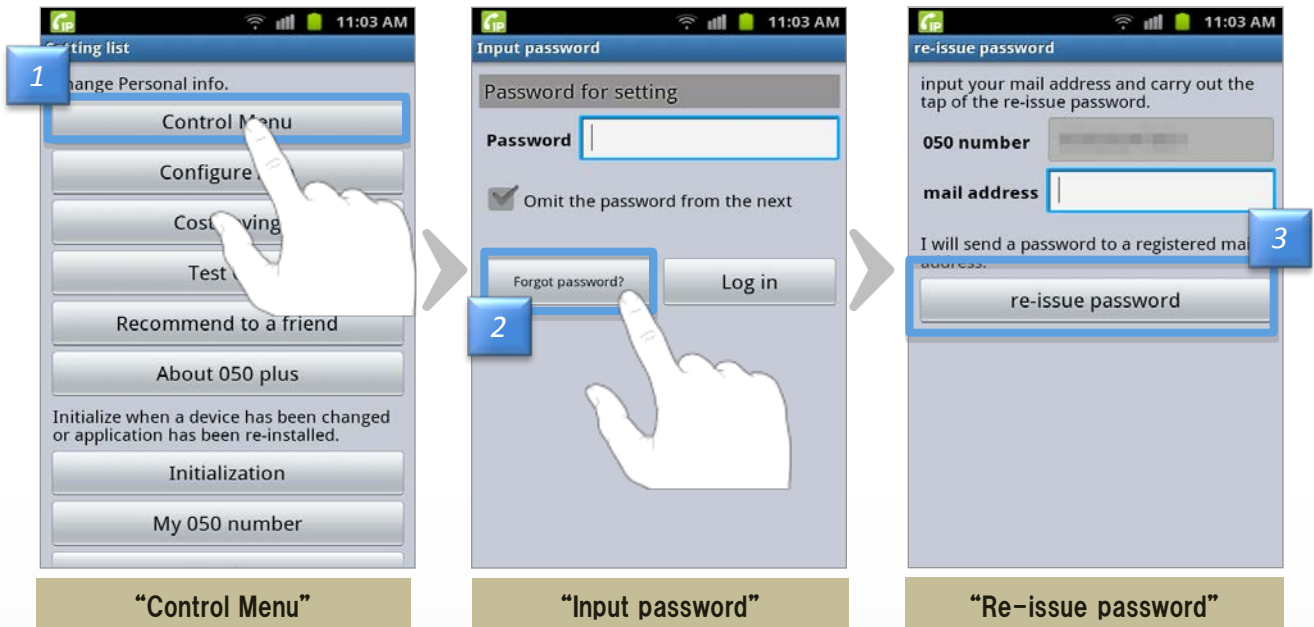


Chapter 11 : Password

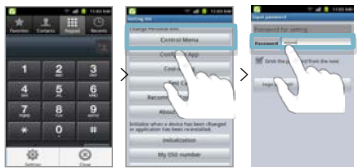


❏ If you forgot your password

Re-issue the password



This screen can be seen by selecting "Control Menu" at "Settings" screen
> [Learn More](#)



1. Tap "Control Menu" at "Setting list" screen

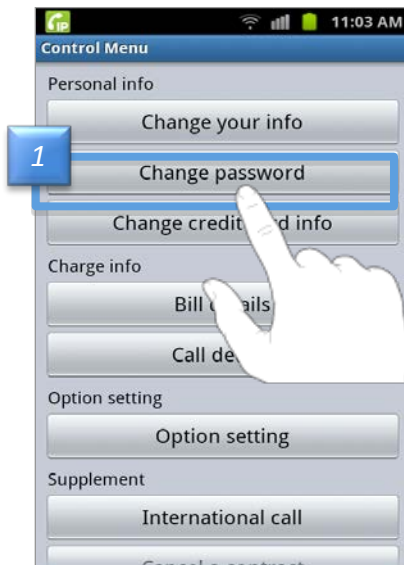
2. "Re-issue password" screen will appear when you tap the "If you forgot password" at "Input password" screen

3. Tap "Re-issue password" after entering "050 number" and "E-mail address", then New password will be send by e-mail

※"050 number" is entered automatically if initialization is already done



Change your password



“Control Menu”



“Change password”

This screen can be seen by selecting “Control Menu” at “Settings” screen
[> Learn More](#)



1. Tap “Change password” at “Control Menu”

2. Tap “Commit” after entering “Current password” and “New password”

[> If you forgot password..](#)



Chapter12 : **Detail of call charge**



Detail of call charge

Section

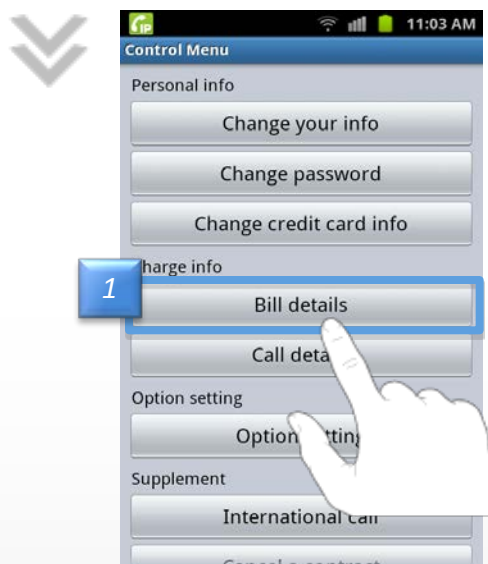
01

Chapter 12

Confirm the bill details

The total and breakdown of the past three month can be see at “Bill details”

1. Tap “Bill details” after logging in “Control Menu”



“Control Menu”

This screen can be seen by selecting “Control Menu” at “Settings” screen

[> Learn More](#)



“Bill details”

2 Tap a month to see, then Bill details can be see



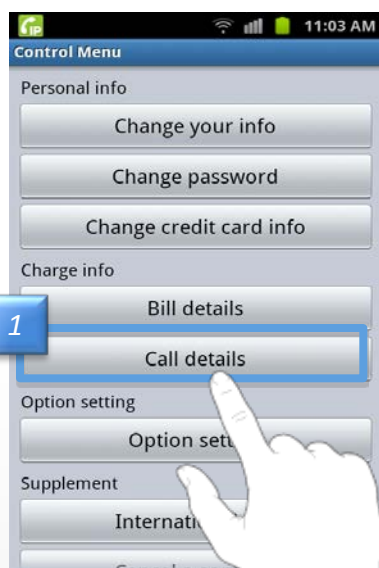
Detail of call charge

Section
02-1
Chapter 12

Confirm the call details

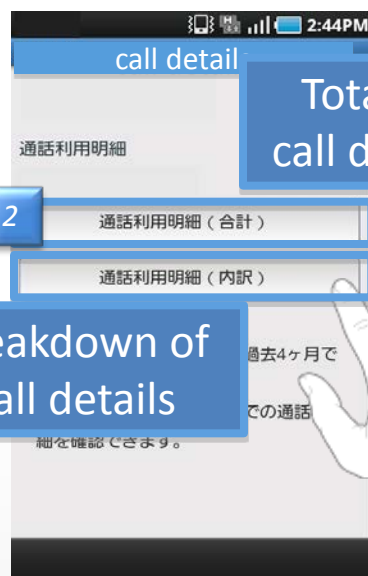
The total and breakdown of the past four month can be see at "Call details"

1. Tap "Call details" after logging in "Control Menu"



"Control Menu"

This screen can be seen by selecting "Control Menu" at "Settings" screen
[> Learn More](#)



Total of
call details

Breakdown of
call details

"Call details"



Detail of call charge

Section 02-2 Chapter 12

2.

Select "Total of call details" or "Breakdown of call details"

Total of call details

通話明細

通話明細 (合計)

表示月の選択

09月 08月 07月 06月

通話種別	通話数 (回数)	通話時間 (時:分:秒)	通話料金 (円)
I P 通話	15	00:27:28.5	0
一般通話	1	00:00:16.5	8
携帯通話	1	00:00:18.0	16
合計	17	00:28:03.0	24

戻る

※注意事項
・通話明細 (合計) を確認できるのは、確認する日の月を含む過去4ヶ月間です。
・おおむね正午 (12:00) に、前日までの通話明

Total of call details

① Tap a month to see

② “通話数” Number of calls
“通話時間” Talk time
“通話料金” The call charges

Breakdown of call details

通話明細

通話明細 (内訳)

表示月の選択

09月 08月 07月 06月

下4桁非表示 下4桁表示

日付	電話番号	利用時刻	通話料
2011/08/09	050-****	13:59	0.0円
2011/08/12	050-****	17:54	0.0円
2011/08/29	050-****	14:38	0.0円

戻る

※注意事項
・通話明細 (内訳) を確認できるのは、確認する日の月を含む過去4ヶ月間です。

Breakdown of call details

通話明細

通話明細 (内訳)

詳細

通話年月日	2011/07/15
通話開始時刻	20:47:35.0
通話先電話番号	090-****
通話先地域	携帯通話
通話時間	00:00:18.0
通話種別	携帯通話
サービス表示	
料金	16.0

前の明細へ 次の明細へ

戻る

※注意事項
・通話明細 (内訳) を確認できるのは、確認する日の月を含む過去4ヶ月間です。

③ Tap a month to see

④ “日付” Date
“電話番号” Phone number
“利用時刻” Time
“通話料” The call charges

⑤ Tap to see ⑥

⑥ “通話年月日” Number of calls
“通話開始時刻” Time to start
“通話先電話番号” Phone number
“通話先地域” Area to call
“通話時間” Talk time
“通話種別” Type
“サービス表示” Display the service
“料金” The call charges

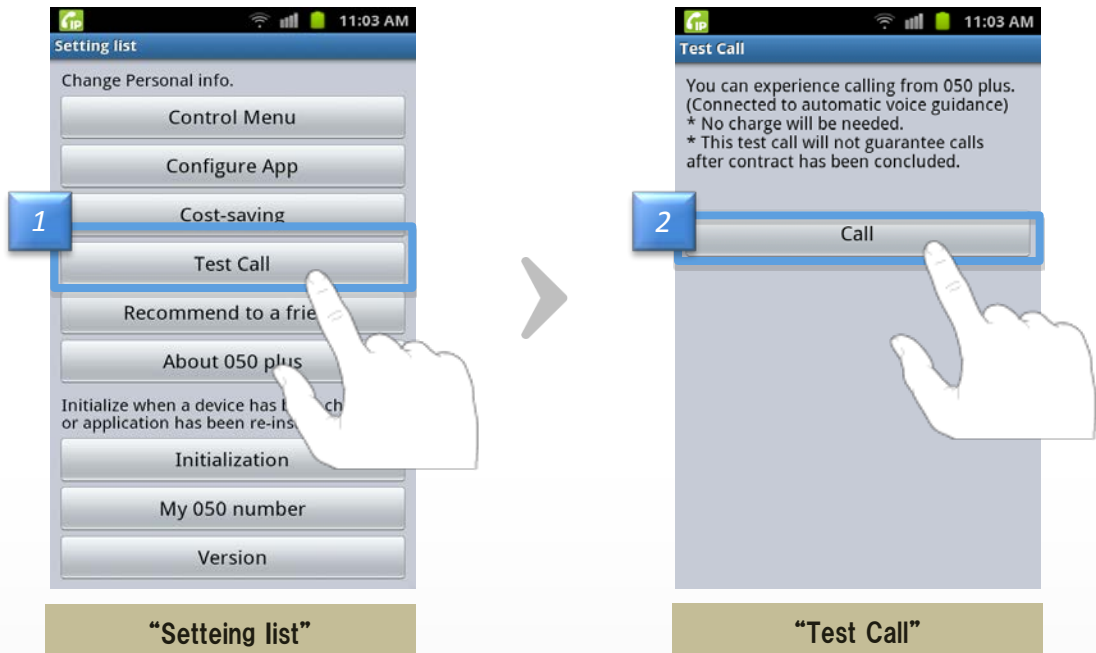


Chapter 13 : **Test Call**



Test Call

Try the app for free



1. Tap "Test Call" at "Control Menu" screen

2. You can experience the call of "050 plus" when you tap "Call"



Chapter 14 : **Recommend to a friend**



Recommend to a friend

Section

01

Chapter 14

Recommend to a friend

Tell your own 050 number and app's URL to a friend by e-mail

1

2

3

"Setting list"

"Recommend to a friend"

Mail App's screen

Case of select "describe"

1.

Tap "Recommend to a friend" at "Control Menu" screen

2.

Choose whether describing your 050 number or not

3.

Mail application will launch in a state that subject and content have been described
※Please come to recommend because it is free calls between apps

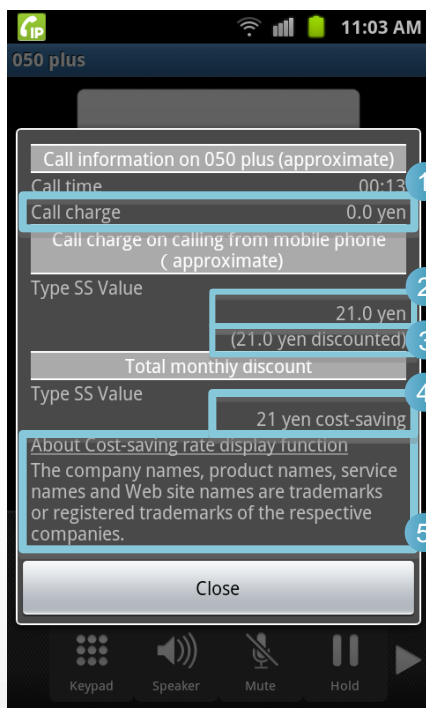


Chapter 15 : Cost-Saving



Cost-Saving of each

After the end of the call,
call charges and cost reduction amount and talk time ,
such as the sum of them will be displayed

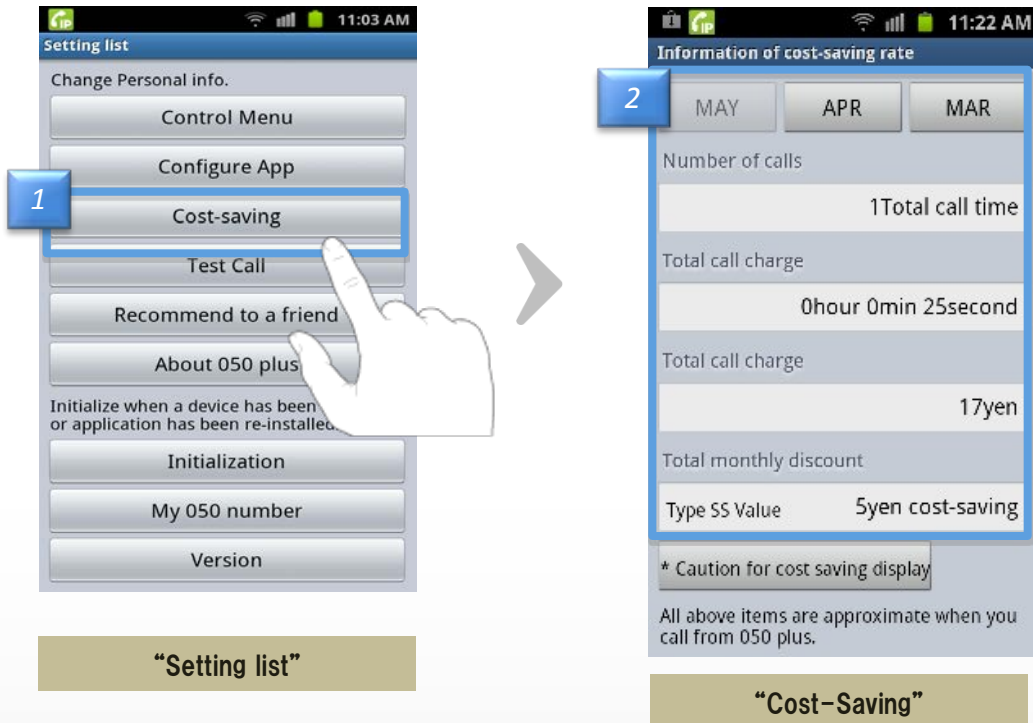


After a call

- | | |
|---|--|
| 1 | Estimated call charges of "050 plus" |
| 2 | Estimated call charges of Mobile Phone |
| 3 | Difference of the amount above 2
(means Cost-Saving) |
| 4 | The total monthly cost savings |
| 5 | Description of cost savings
(http://050plus.com/profit/index.html) |



Cost-Saving of monthly



1.

Tap "Cost-Saving" at "Control Menu" screen

2.

Cost savings per month of past three month can be seen at "Cost-Saving"



Select mobile phone company

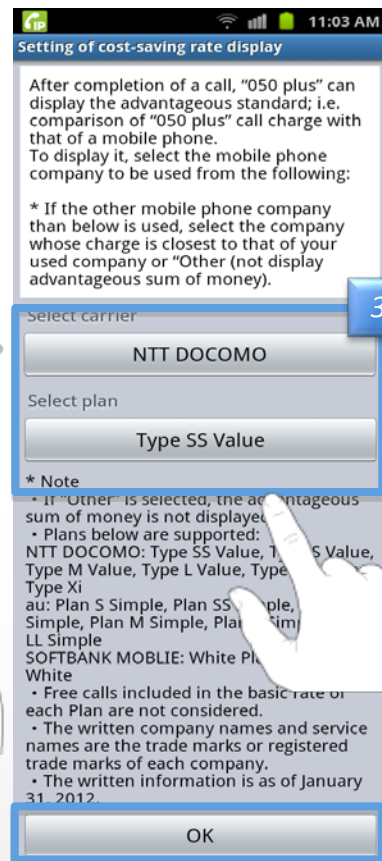
Select plans that is the basis to calculate Cost-Saving



"Setting list"



"Configure App"



Selecting a plan

1. Tap "Configure App" at "Setting list" screen

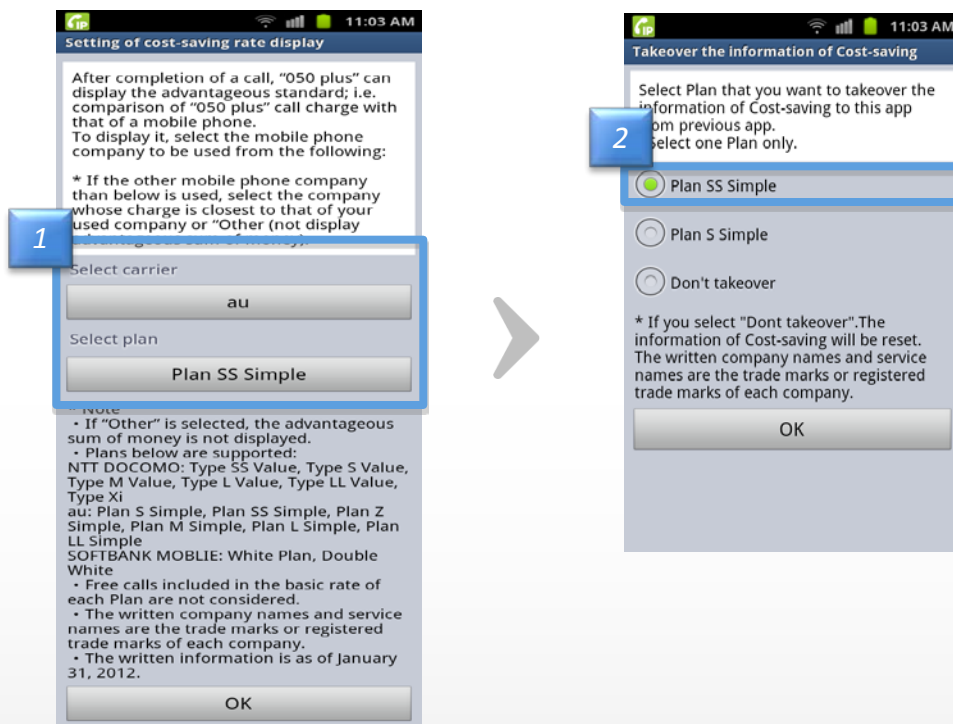
2. Tap company's name at "Your rate plan" field

3. Cost savings can be calculated by selecting mobile phone company that you use



Reconfigure when you upgrade the app

After upgrading from version 2.x.x, you must decide on a single rate plan when you first start the app



1. Select a company and a rate plan you use

2. Tap "OK" after confirming the plan you use

※This is an operation of only once when you upgrade from 2.xx
This Screen does not appear unless you select a plan



Chapter 16 :Network monitor

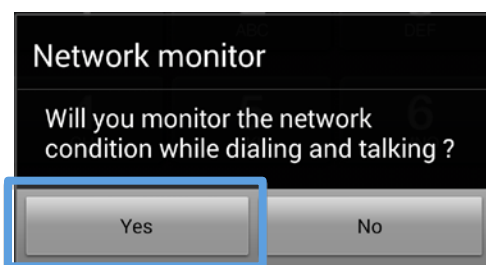


■ Check the network condition automatically①

You can check the network condition automatically.

1.






The following screen appears when you updates app or initialize app.
Tap “Yes” .



2.

If the connection state is unstable, I will display the ② to display the status bar at the bottom of.

<Status list>

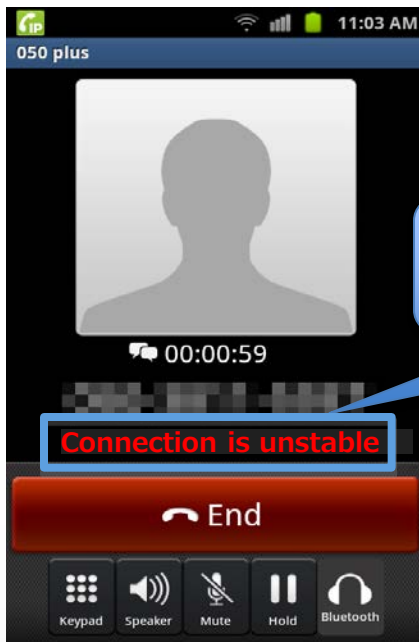
	Status Bar	Description
①	 050 plus is Available	Network condition is stable
②	 Network connection is unstable	Network condition is unstable
③	 Disconnect	State can not call
④	 Network unavailable	Not connected to the network
⑤	 Connectiong	Trying to connect to the network



☐ Check the network condition automatically②

3.

If the connection state becomes unstable during a call, display with [Connection is unstable] on the screen.

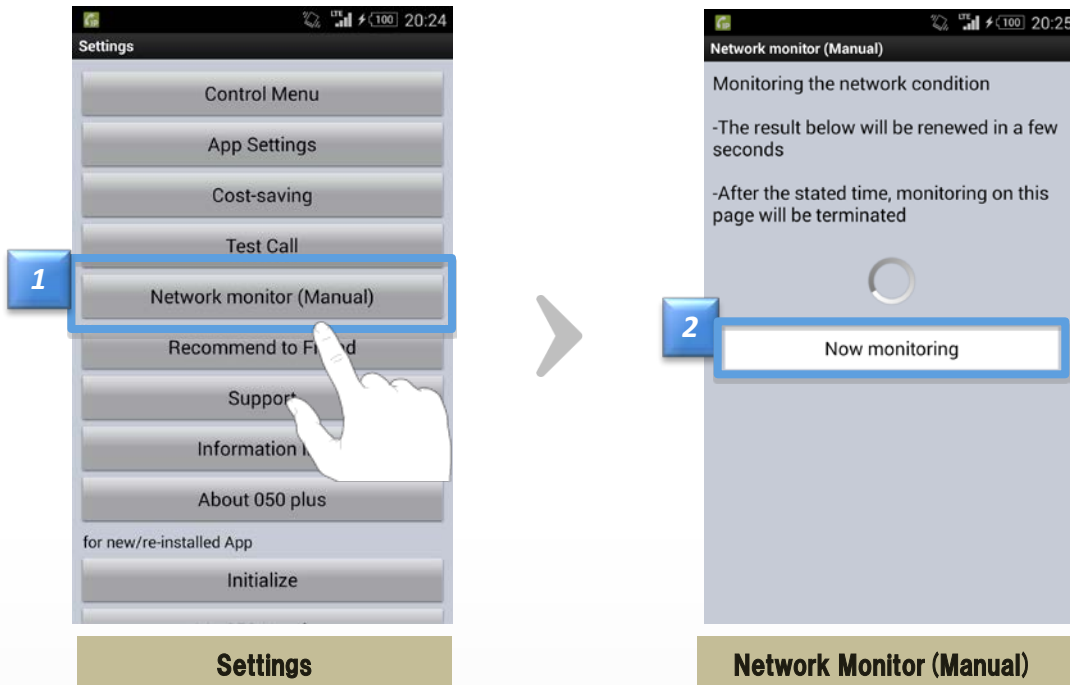


Connection is unstable



Check the network condition manually

You can check the connection status of the network manually.



1.

Tap “Network Monitor (Manual)” at “Settings”.

2.

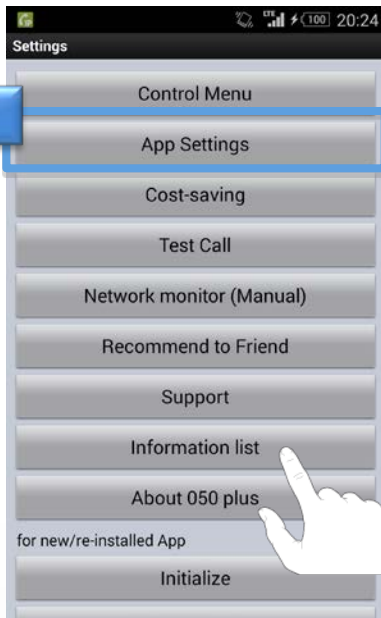
Check the network status is started.

results	Description
Stable	Network condition is stable
Unstable	Network condition is unstable
Disconnected	Not connected network (State can not call)
Now monitoring	Monitoring network condition
Monitoring terminated	Network monitoring terminated

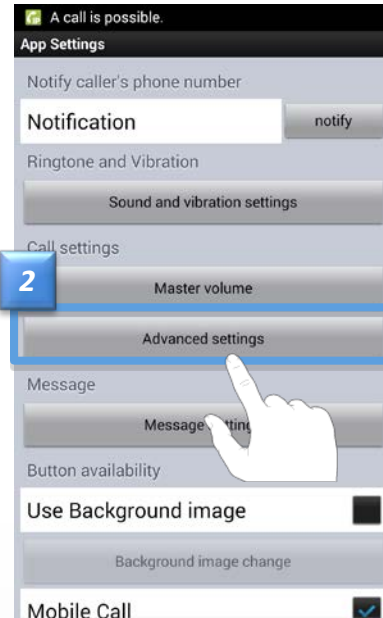


Setting Network Monitor

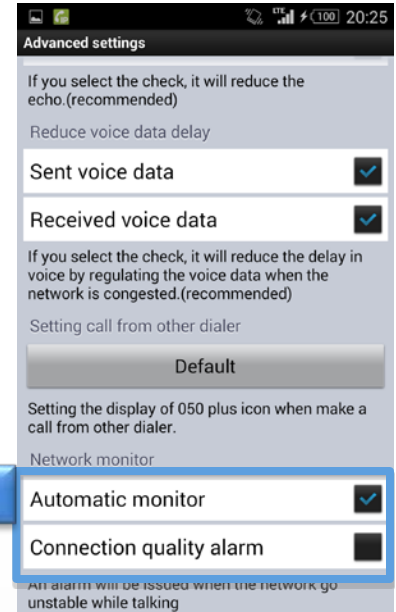
Setting of Network Monitor.



Settings



App Settings



Advanced settings

1. Tap "AppSettings" at "Settings".

2. Tap "Advanced settings".

3. <Automatic Monitor>
Turn on if you want to check the connection status in automatic.

<Quality Alarm>
When the connection state becomes unstable during a call and notify you by alarm.
Default setting is off.

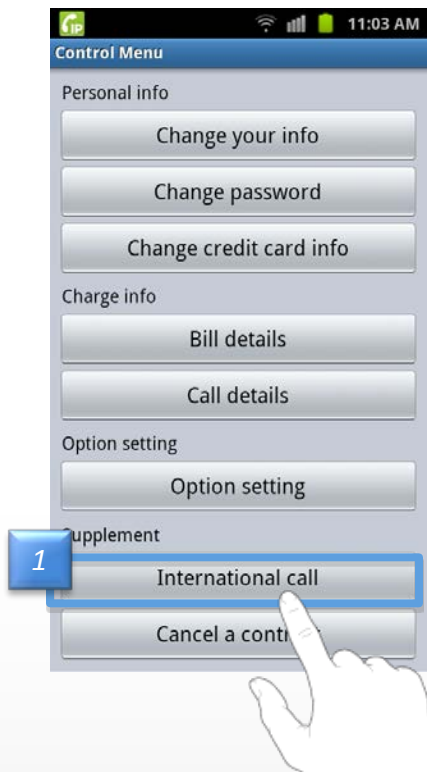


Chapter 17 : Supplement



International call

Change the availability of international call

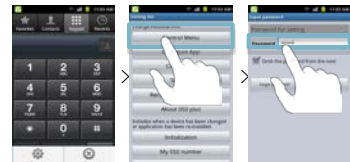


“Control Menu”



“International call”

This screen can be seen by selecting “Control Menu” at “Settings” screen
[> Learn More](#)



1.

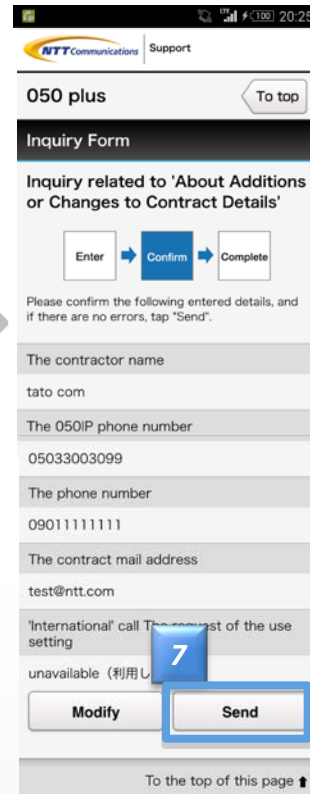
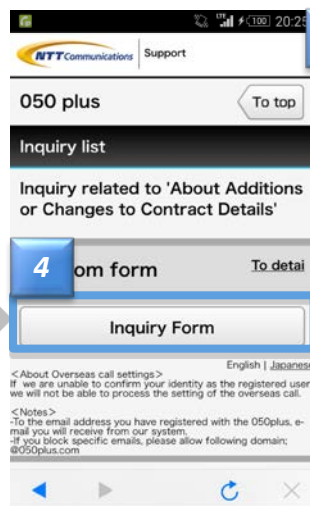
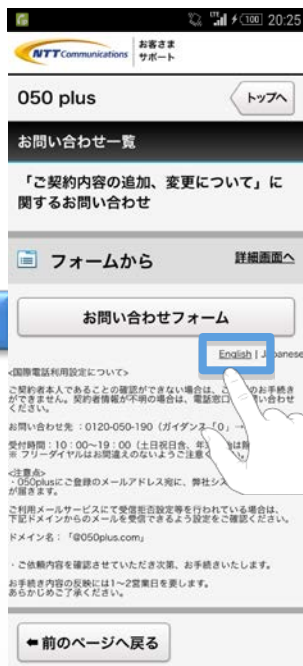
Tap “International call” at “Control Menu” screen

2.

Tap “Request change” after confirming current setting



International call



Inquiry form①

Inquiry form③

3. Tap "English".

4. Tap "Inquiry Form".

5. Tap "Continue to Confirmation Screen" after entering information, The contractor name, The 050IP phone number, The phone number, The contract mail address, Select "available" or "unavailable".

7. Tap "Send". The request will be received.



International call

NTT Communications

Overseas calling settings Japanese settings

Please be sure to read the following when requesting changes to your overseas calling settings.

The contractor name *

Contact ID

(ex: YFF1234567890123)

The 050IP phone number *

(ex: 05012345678)

The phone number *

(ex: 05012345678)

The contract mail address *

(ex: example@ntt.com.com)

'International' call The request of the use setting *

--

Next

* トップ (Top) Powered by RightNow

Copyright © 2012 NTT Communications

"Internatinal call"



NTT Communications

質問が送信されました

質問を受け付けました。 (The question was received.)

ご利用いただきましてありがとうございます。 (Thank you for using.)

* トップ (Top) Powered by RightNow

Copyright © 2012 NTT Communications

"International call"

3.

Tap "Next" after entering information,
The contractor name
Contract ID
The 050IP phone number
The phone number
The contract mail address
Select "available" or "unavailable"

4.

The request will be recieved



Termination

The procedure to terminate the contract

1 **Control Menu**

Personal info

Change your info

Change password

Change credit card info

Charge info

Bill details

Call details

Option setting

Option setting

Supplement

International call

Cancel a contract

2 **Cancel a contract**

• Even if subscription is made again, the same telephone number should not be used.

• After completion of cancellation procedure, all the answering phone messages and call information stored are deleted.

• After completion of cancellation procedure, the cancellation cannot be canceled.

☒ I agree to above.

Next

“Termination”

This screen can be seen by selecting “Control Menu” at “Settings” screen
[> Learn More](#)

3 **Cancel a contract**

Please tell us your reason for canceling the contract so that 050 plus may be improved in the future.

0 : Check an item corresponding

Sex :

Age :

1-1: Question for customers who say “The other voice call application is easier to use”. If there is the corresponding application in the choices below, check it. If not, check “Other”. (Multiple choices)

☒ Because monthly basic charge was necessary.

☒ Because basic monthly charge was expensive.

☒ Because call charge was expensive.

☒ Because operations were difficult.

☒ Call rejection function

☒ The function to transfer incoming calls to other phone to 050 plus

☒ The function to send you the information in real-time, such as train delay information

☒ change ringtones function

☒ The payment method which can be added together the payment of 050 plus to the payment of the your mobile phone

☒ Others

■ Finally, let us know your opinions on this service.

Cancel a contract

“Termination Reason”

1.

Tap “Termination” at “Control Menu” screen

2.

If you agree descriptions of screen, check “I agree to above” and tap “Next”

3.

After answering a questionnaire ,
the procedure will be complete with tapping “terminate”



Use in multiple devices

1. Can not be used simultaneously by multiple terminal
2. If make a 050 call to the other terminal during a call at one terminal, voice guidance to explain during a call will be played
※If Voice mail is set , a call will be connected to the voice mail center
3. In order to make a call certainly at the terminal, the app of all other terminals must to be closed, then restart the app in the terminal



■ Use Bluetooth devices

1. Conditions of availability

Android OS version	2.2 or higher
Bluetooth version	2.0+EDR or higher
Profile	HSP (not HFP)

<About “profile”>

HSP (HeadSet Profile)

Connect with Headset devices

HFP (Hands Free Profile)

Call with hands free

Call making operation is possible ,
such as incoming and outgoing call

※Some devices on this condition may be unavailable

Please read each operation manual before using the device

2. By following reasons, a talk might be difficult because of sound is not clear

- Compatibility or Distance between devices is not good
- The battery level is low
- Radio interference, such as Wi-Fi

3. With Bluetooth devices, call making operation is impossible

4. Ringtone sound is depend on A2DP profile during Bluetooth being conected

A2DP	Sounds from speaker and bluetooth
not A2DP	Sounds from speaker

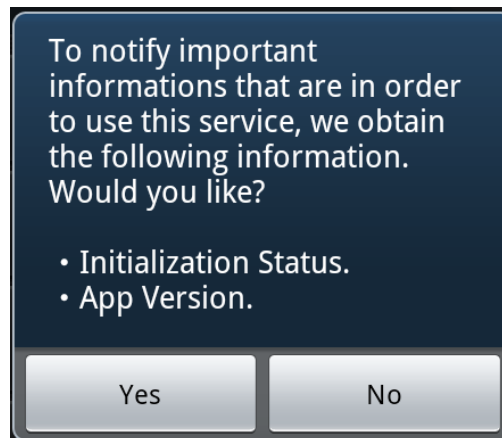
5. Devices with A2DP profile

- Please turn off the Bluetooth connection ,
if you couldn't change device from Bluetooth device during a call
- Please try to reconnect the Bluetooth device ,
if there is no sounds from music app after talking by Bluetooth device



Consent of the notification at Application start-up.

- When you first start the app over Ver3.3.0, the following screen is displayed.
- If you select "OK", hereafter, we will notify the service information of the "050 plus".



You can change the settings at a later time.

※ [Settings] ⇒ [App Setting] [Push information]

For more information, please refer to the "Change notification settings" of Chapter07-Section08.



☐ Frequently Asked Question

If there is any question, please refer following web site



“050 plus” FAQ Web site

<http://050plus.com/pc/faq/index.html>

