

NTT DOCOMO BUSINESS, Inc.
Guidelines for Sustainability
in Supply Chain

Ver 2.1
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Introduction

[NTT Group Initiatives]

NTT Group has established the “NTT Group Global Sustainability Charter” and is conducting a number of initiatives to realize a sustainable society, with the aims of “growing as corporations” and “solving societal issues”.

As the supply chain of NTT Group has become more global and complex in recent years, it has become a crucial issue for us to respond appropriately to global issues, including disasters, pandemics, environmental issues, human rights, and security.

Based on our procurement policies outlined below, with concern for the attitude and responsibilities of our supply chain, we have restructured our existing “NTT Guidelines for CSR in Supply Chain” as the “[NTT Group Guidelines for Sustainability in Supply Chain](#)”. By requesting that our suppliers follow these guidelines, we hope to realize a sustainable supply chain, and by extension realize a sustainable society.

[NTT Group Procurement Policies]

NTT Group has established the “NTT Group Global Sustainability Charter” and is conducting initiatives to achieve both “growth as corporations” and “solving societal issues,” in order to realize a “sustainable society.” Modern supply chains are rapidly becoming more global and complex, and it has become critical issue for us to respond to global problems involving human rights, ethics, the environment, disasters, pandemics, and security. In response to these issues, NTT Group intends to contribute independently and proactively to the realization of a sustainable society. We will do this by deepening mutual understanding and building relationships of trust with all suppliers that comprise our supply chain. Furthermore, we will continue to work with all our suppliers toward building and maintaining a safe and secure supply chain, including protecting human rights and conserving the global environment, based on our high ethical standards.

1. NTT will strive to provide competitive opportunities with fairness to both domestic and foreign suppliers, and to build mutual trust and understanding.
2. NTT will conduct economically rational procurement of competitive goods and services that meet its business needs, deciding suppliers based on quality, price, delivery times, and stable supply in a comprehensive manner.

[NTT DOCOMO Group Initiatives]

The NTT DOCOMO, INC. (hereinafter referred to as “NTT DOCOMO”) Group has established the “[NTT DOCOMO Guidelines for Sustainability in Supply Chain](#)” based on the “[NTT Group Guidelines for Sustainability in Supply Chain](#)”, and is working to build a sustainable supply chain and, by extension, a sustainable society.

[NTT DOCOMO BUSINESS's Initiatives]

NTT DOCOMO BUSINESS Corporation (hereinafter referred to as “the Company”), which is responsible for the corporate business of the NTT DOCOMO Group, recognizes that building a supply chain to the realization of a sustainable society is an important issue, and based on the NTT DOCOMO Guidelines for Sustainability in Supply Chain (The “DOCOMO Guidelines”), has established the NTT DOCOMO Business, Inc. Guidelines for Sustainability in Supply Chain (hereinafter referred to as the “Guidelines”), requesting compliance and cooperation by all suppliers.

The Guidelines describe matters that each company comprising our supply chain should actively address in order to realize a sustainable society. In The Guidelines, the term “suppliers” refers to any business entity that provides products, human resources, or services directly and/or indirectly to the Company. Requirements described in The Guidelines apply to all suppliers with whom we have direct and/or indirect transactions. One responsibility of suppliers with whom we have direct transactions is to communicate the contents of The Guidelines to other suppliers who constitute their upstream supply chain and to promote their compliance with The Guidelines, as well as to confirm their compliance status, based on contracts. (In The Guidelines, “other suppliers who constitute their upstream supply chain” means our suppliers’ suppliers and subcontractors)

The Company may conduct audits to confirm that all suppliers are implementing the matters requested of them in The Guidelines. To that end, the Company may require suppliers to disclose necessary information. We ask that suppliers guarantee the accuracy and completeness of such information, and provide it without delay. When actions or events that do not satisfy the matters described in The Guidelines are identified through an audit or the like, the Company will request all suppliers to make improvements. If no improvements are made, then we will take appropriate measures, including canceling transactions.

The Guidelines shall apply to the extent that they do not conflict with the laws and regulations, ordinances, or rules of the countries and regions where the Company operates. In the event of any inconsistency between the DOCOMO Guidelines and The Guidelines, The Guidelines shall govern.

The Company requests our suppliers to understand and support its procurement policies and sustainable supply chain initiatives, as well as cooperate with active promotion of The Guidelines.

May 2026

NTT DOCOMO BUSINESS Corporation

Procurement & Billing

[NTT DOCOMO BUSINESS's Unique Initiatives (Environmental Statement and New Formulating Eco Strategy)]

NTT DOCOMO has created its environmental target, “Green Action Plan,” and is promoting efforts to reduce greenhouse gas emissions. The “[NTT DOCOMO Green Procurement Standards](#)”, which are referenced in The Guidelines, provide specific content and target values, as well as NTT DOCOMO's procurement policy to achieve these goals.

The “[NTT DOCOMO Green Procurement Standards](#)” referred to in The Guidelines shall be applied to items that suppliers should consider, refer to, and strive for, laws and regulations, and evaluation items for suppliers and products in procurement, except for items independently determined by the Company.

The NTT DOCOMO BUSINESS Group, has established its own “NTT DOCOMO BUSINESS Group Environmental Statement” and “New Formulating Eco Strategy,” based on the policies of the NTT Group and the NTT DOCOMO Group. The NTT DOCOMO BUSINESS Group continues to strengthen its environmental initiatives while keeping pace with global environmental trends.

The NTT DOCOMO BUSINESS Group's Environmental Statement and New Formulating Eco Strategy can be found on [our website](#). If the NTT DOCOMO BUSINESS Group's Environmental Statement and New Formulating Eco Strategy specify target values or indicators that are different from the “[NTT DOCOMO Green Procurement Standards](#)”,

the NTT DOCOMO BUSINESS Group will make environmental efforts in accordance with the target values or indicators specified in the NTT DOCOMO BUSINESS Group's Environmental Statement and New Formulating Eco Strategy.

Supplementary Provisions

- With the establishment of The guidelines, the “NTT DOCOMO BUSINESS Guidelines for CSR in Supply Chain”, which were revised in July 2021, will be abolished.
- As a result of the establishment of The Guidelines, the “NTT DOCOMO BUSINESS Green Procurement Guidelines”, which were revised in April 2021, will be abolished, and the “[NTT DOCOMO Green Procurement Standards](#)”, which are referred to in The Guidelines, will be applied to matters that suppliers should consider, refer to, and strive for, laws and regulations, and evaluation items for suppliers and products in procurement, except for items independently determined by the Company.
- This "NTT DOCOMO BUSINESS, Inc. Guidelines for Sustainability in Supply Chain" will be revised as necessary, according to changes in societal conditions and newfound knowledge.

[Inquiries]

NTT DOCOMO BUSINESS Corporation

Procurement & Billing, Strategy TEAM

[Contact Form](#)