

Financial Results for the Fiscal Year Ended March 31, 2020

May 15, 2020

NTT Communications Corporation

NTT Com Group FY2019 Financial Results



- FY2019 financial results and forecasts are based on NTT Com Group figures after the global business integration.
- Operating revenue was 794.6 billion yen and operating profit was 96.2 billion yen, each exceeding the forecast

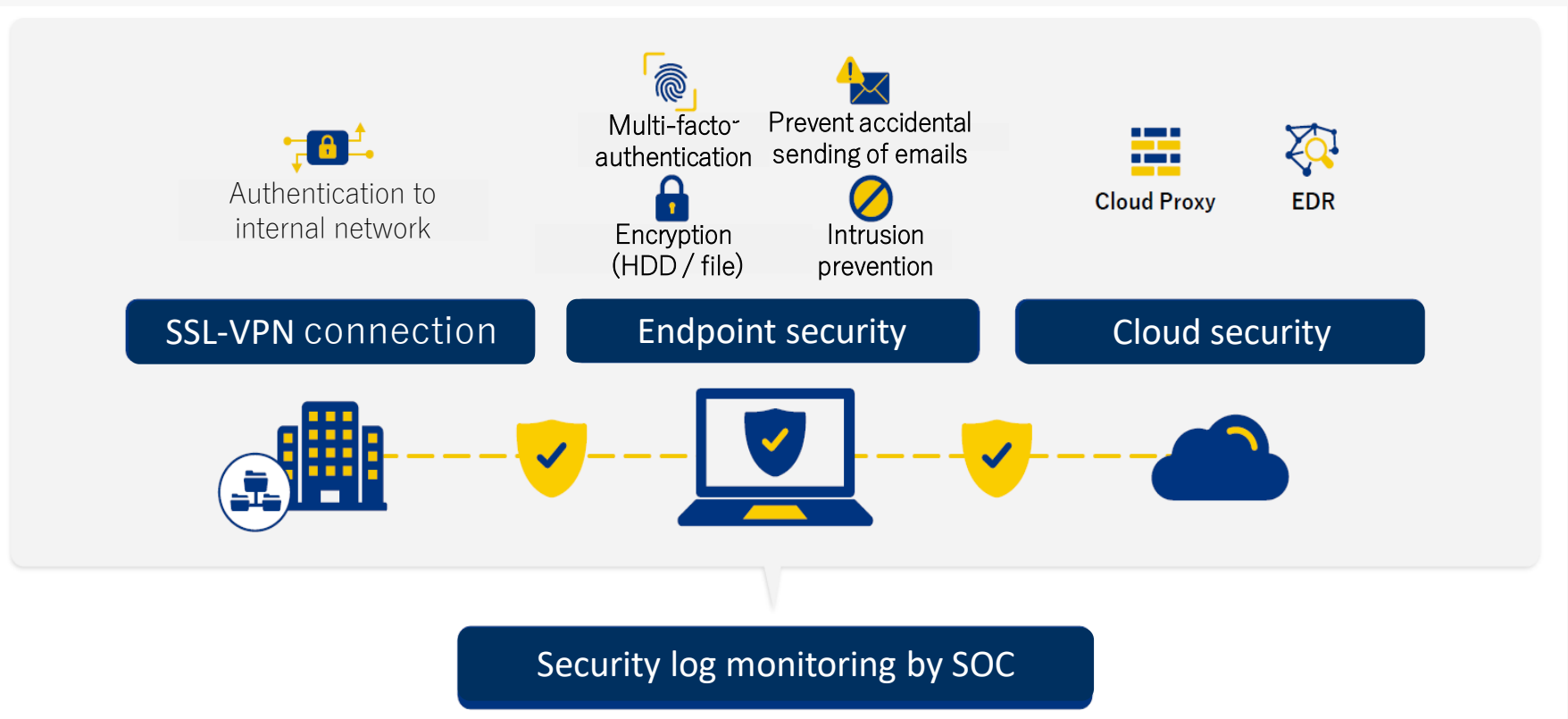
(Billions of yen)

| | FY2019 Financial Results (July-March)(A) | FY2019 Forecast (July-March)(B) | Achievement rate %(A)/(B) |
|----------------------------------|--|---------------------------------------|------------------------------|
| NTT Com Group Operating Revenues | 794.6 | 785.0 | 101.2% |
| Cloud Computing Platforms | 75.2 | 76.0 | 99.0% |
| Data Networks | 292.9 | 292.0 | 100.3% |
| Voice Communications | 170.4 | 171.0 | 99.6% |
| Applications & Content | 60.3 | 58.0 | 104.0% |
| Solution Services | 174.9 | 168.0 | 104.1% |
| Other | 20.8 | 20.0 | 104.0% |
| NTT Com Group Operating Income | 96.2 | 88.0 | 109.3% |

Response to the spread of COVID-19

(Achieving safe and secure work styles)

To achieve safe and secure teleworking, we provide total security solutions, including secure connections to in-house systems and clouds, and secure client environments.



Response to the spread of COVID-19 (Support for education and research activities)

For elementary and junior high schools
Project for uninterrupted learning opportunities



For subscribers under 25
Added free communication data capacity up to 10GB in April and May



For universities and research institutions
“SMART” conferencing service will be provided free of charge until July



Example of Implementing Smart World (customer contact point for after COVID-19)

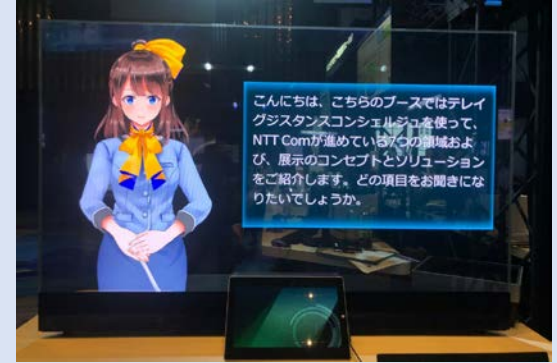
**Implementation of customer contact that fuses people
and digital to enable various work styles**



**Home-based contact
center**



**AI automated
response**



**Natural service from a
remote location**

**Utilization of data accumulated through DX at
customer contact points
Creation of a highly personalized customer
experience**

This document is a translation of the Japanese original. The Japanese original is authoritative.

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* "FY" in this material indicates the fiscal year ending March 31 of the succeeding year.