CONTENTS

Environment

Achieving Net-Zero for a Green and Sustainable Future

Public expectations for environmental protection are growing along with the responsibilities of ICT companies for engaging in these activities. We have established and announced our Environmental Statement and New Environmental Goals and are pursuing a multifaceted approach focused on the three themes of promoting a decarbonized society, developing a closed-loop society, and coexisting with nature, including the preservation of biodiversity.

In March 2024, we renewed the previously established Eco Strategy 2030 as the New Environmental Goals to respond to a rapidly changing global environment and accompanying social conditions. These updated goals strengthen various targets, including achieving carbon neutrality by fiscal 2030[1] and net-zero by fiscal 2040[2]. Along with reducing the environmental impact of our own business activities, we are also committed to reducing environmental impact across our supply chain and society as a whole, striving to resolve environmental issues and mitigate environmental impacts while pursuing economic development.

[1] Targeted GHG Protocol: Scope 1 (direct emissions of GHGs from our own sources) and Scope 2 (indirect emissions from the use of electricity, heat, and steam supplied by other companies)
[2] Targeted GHG Protocol: Includes Scope 1, 2, and 3 (indirect emissions other than Scope 1 and 2, such as emissions from other companies related to the organization's activities)

Targeted SDGs

7 AFFORDABLE AND CLEAN ENERGY | 9 INDUSTRY, INNOVATION AND INFRASTRUCTURE | 11 SUSTAINABLE CITIES AND COMMUNITIES | 12 RESPONSIBLE CONSUMPTION AND PRODUCTION | 13 CLIMATE ACTION

Priority Activities

❯ 045 Environmental Management
❯ 052 Promotion of a Decarbonized Society
❯ 068 Development of a Closed-Loop Society
❯ 071 Coexisting with Nature
❯ 077 Prevention of Environmental Pollution

CONTENTS

Environmental Management

Basic Philosophy and Vision

While emphasizing the philosophy in the NTT Group Global Sustainability Charter, established by the NTT Group, our environmental protection activities take shape as the NTT DOCOMO BUSINESS Group Global Environmental Charter, Environmental Statement, and New Environmental Goals, which applies the philosophy to the characteristics of our business. We set initiative goals and implement measures on an ongoing basis.

NTT DOCOMO BUSINESS Group Global Environmental Charter

The NTT Group has established the NTT Group Global Sustainability Charter to promote Groupwide consideration and actions related to environmental protection from a global perspective. This policy forms the basis for the NTT DOCOMO BUSINESS Group Global Environmental Charter, which is disseminated among employees of the Group as a set of guidelines for the implementation of environmental protection activities.

Environmental Statement and New Environmental Goals

Under the NTT DOCOMO BUSINESS Group Environmental Statement and New Environmental Goals, established in line with the policies of the NTT Group and NTT DOCOMO

Group, we have continued to strengthen our environmental activities while closely monitoring global trends. The environmental statement outlines three key themes for a future in which people and the planet remain in harmony: Realizing a Decarbonized Future, Implementing Closed-Loop Recycling, and Planning a Future of Natural Harmony. The new environmental goals set specific objectives for these three themes, and all employees are united in working toward these environmental efforts.

The NTT DOCOMO BUSINESS Group Environmental Statement

We are dedicated to global environmental management for a future in which people and the planet remain in harmony, and we will address three futures by providing technologies and services that pioneer eras.

Realizing a Decarbonized Future

We are contributing to the reduction of CO_2 emissions and facilitating adaptation to climate change risk.

Implementing Closed-Loop Recycling

We are working toward more effective resource allocation.

Planning a Future of Natural Harmony

We are contributing to the preservation of ecosystems.

New Environmental Goals
(Set in March, 2024)

Three Futures We Are Targeting	Items	Target FY	Targets
Realizing a Decarbonized Future	GHG emissions from the Company	2030	Carbon neutral (Scope 1 and 2)
	GHG emissions across the supply chain	2040	Net-zero (Scope 1, 2, and 3)
	Conversion rate of our corporate fleet to EVs in Japan	2030	100%
		2025	50%
	Power efficiency of telecommunications operators	2030	At least 10 times (compared to FY2013)
Implementing Closed-Loop Recycling	Landfill waste disposal ratio	2030	At least 99%
Planning a Future of Natural Harmony	Promotion of activities to preserve ecosystems	2030	Ecosystem preservation activities

* The scope of these targets, set in March 2024, encompasses NTT DOCOMO BUSINESS, Inc. and 18 Group companies.

CONTENTS

Realizing a Decarbonized Future for Society

In May 2023, the NTT Group announced its new medium-term management strategy for achieving carbon neutrality by fiscal 2040 with net-zero emissions from its own operations (Scope 1 and 2) as well as from its supply chains (Scope 3). The NTT DOCOMO Group subsequently declared in November 2023 its commitment to the Net-Zero by 2040 plan. In its New Environmental Goals, formulated in March 2024, the NTT DOCOMNO BUSINESS Group set the goal of achieving carbon neutrality by fiscal 2030 (Scope 1 and 2), in addition to striving for net-zero by fiscal 2040 (Scope 1, 2, and 3). Furthermore, through the provision of DX and GX solutions, the NTT DOCOMNO BUSINESS Group will work with customers and partner companies to promote decarbonization across society, going beyond Scope 1, 2, and 3.

[Roadmap to Net-Zero by Fiscal 2040]
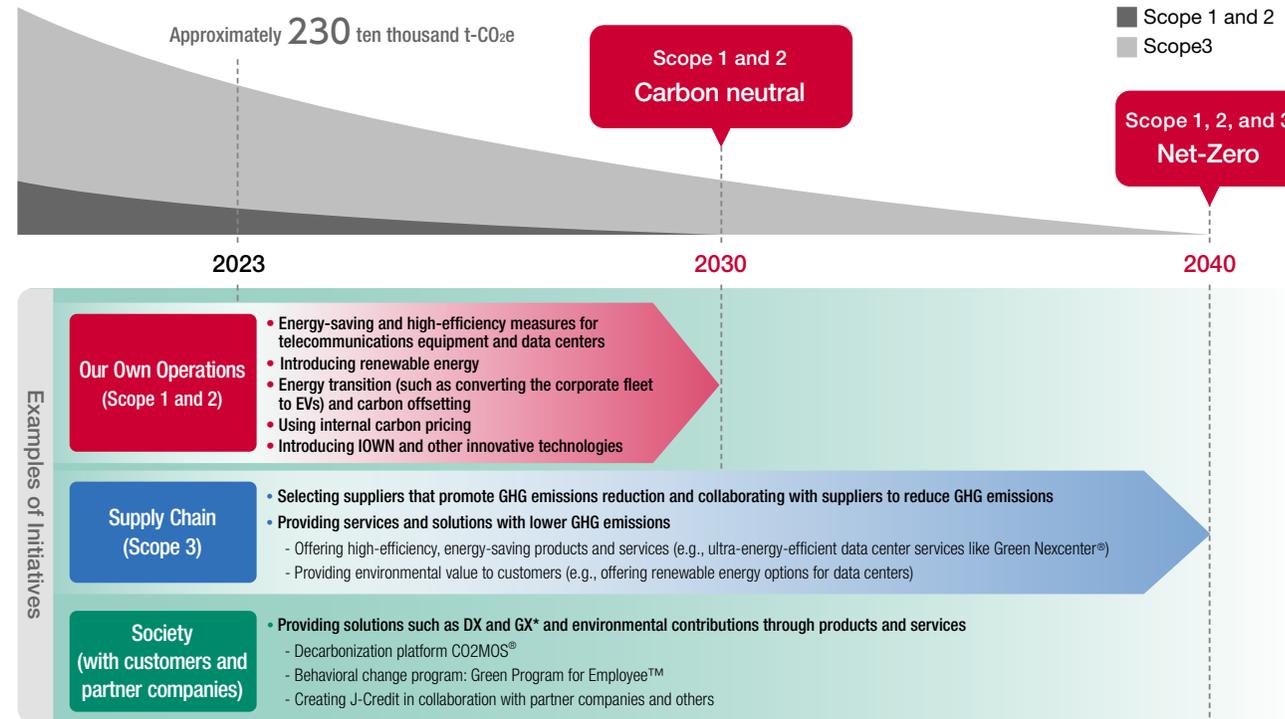
* DX: Digital transformation, GX: Green transformation

Risks and Opportunities

While environmental issues such as climate change represent risks to business, society, and the global environment, they also open up new opportunities for business growth and the strengthening of corporate structure and resilience.

The NTT DOCOMO BUSINESS Group's business inherently includes activities that contribute to the emission of GHGs and waste, thus placing a certain level of burden on the planet's environment. In this context, without proper management and timely efforts to address and disclose environmental issues, including climate change, we risk not only criticism from society for greenwashing* but also the weakening of our corporate reputation and competitiveness. Furthermore, there is a risk of hindering the realization of a sustainable society due to the acceleration of global warming from GHG emissions and the perpetuation of a linear economy.

On the other hand, as society's awareness of environmental issues rapidly increases, we believe that offering services and solutions with lower GHG emissions, as well as DX/GX products that contribute to reducing society's overall GHG emissions, will lead to business expansion. As an ICT company that provides cutting-edge technologies and services, the NTT DOCOMO BUSINESS Group will contribute to addressing societal challenges, including environmental issues, by promoting more advanced and symbolic initiatives, thereby enhancing its corporate value.

* A form of misleading environmental marketing

CONTENTS

Promotion Framework for Reducing Environmental Impact

To continuously promote environmental protection initiatives in a Groupwide effort, we have established the Global Environmental Protection Subcommittee within the Sustainability Management Committee, headed by the executive vice president, serving as the dedicated officer for sustainability promotion. We have also formed issue-specific working groups to address environmental challenges, while working in coordination with NTT DOCOMO's framework for reducing environmental impact, as a unified NTT DOCOMO BUSINESS Group. The Global Environmental Protection Subcommittee formulates an overall plan that encompasses a wide range of issues, including the reduction of GHG emissions and waste, shares information on the results of actions taken, and promotes the horizontal deployment of various initiatives.

The Sustainability Office coordinates responses to the TCFD and TNFD and related activities of the NTT DOCOMO Group as a whole, along with other issues, under the Group's sustainability management.
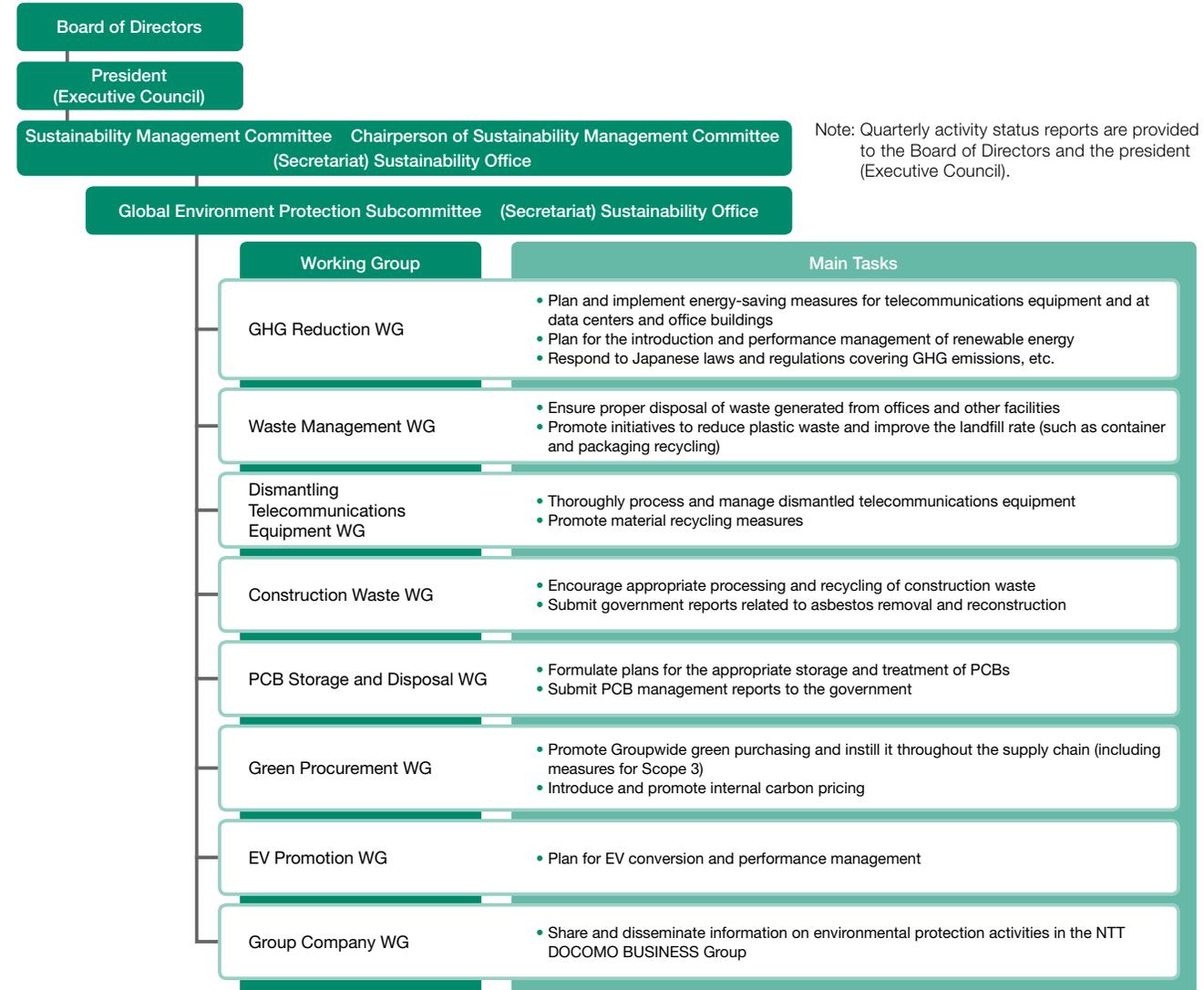
We believe that our approach to environmental issues is a key aspect of our business risk management. To that end, our Business Risk Management Committee, consisting of the executive vice president and other senior executives, assesses all potential risks and discusses appropriate measures to address them.

We will continue to improve our management systems as necessary to more effectively respond to environmental trends.

[Environmental Protection Framework]

Board of Directors

President (Executive Council)

Sustainability Management Committee   Chairperson of Sustainability Management Committee (Secretariat) Sustainability Office

Note: Quarterly activity status reports are provided to the Board of Directors and the president (Executive Council).

Global Environment Protection Subcommittee   (Secretariat) Sustainability Office

Working Group	Main Tasks
GHG Reduction WG	• Plan and implement energy-saving measures for telecommunications equipment and at data centers and office buildings • Plan for the introduction and performance management of renewable energy • Respond to Japanese laws and regulations covering GHG emissions, etc.
Waste Management WG	• Ensure proper disposal of waste generated from offices and other facilities • Promote initiatives to reduce plastic waste and improve the landfill rate (such as container and packaging recycling)
Dismantling Telecommunications Equipment WG	• Thoroughly process and manage dismantled telecommunications equipment • Promote material recycling measures
Construction Waste WG	• Encourage appropriate processing and recycling of construction waste • Submit government reports related to asbestos removal and reconstruction
PCB Storage and Disposal WG	• Formulate plans for the appropriate storage and treatment of PCBs • Submit PCB management reports to the government
Green Procurement WG	• Promote Groupwide green purchasing and instill it throughout the supply chain (including measures for Scope 3) • Introduce and promote internal carbon pricing
EV Promotion WG	• Plan for EV conversion and performance management
Group Company WG	• Share and disseminate information on environmental protection activities in the NTT DOCOMO BUSINESS Group

(as of March 31, 2025)

Environmental Impact of Business Activities in FY2024
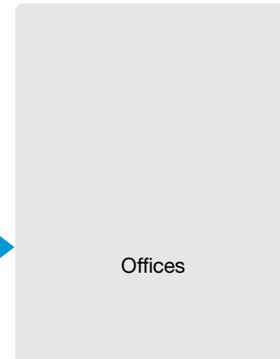
INPUT

Energy	Electricity	4.1 hundred million kWh
	Renewable energy derived electricity	2.3 hundred million kWh
	Heat	268 ten thousand MJ
	Gas	7 ten thousand m³
	Fuel	271 ten thousand liters
Water resources	Water	70.8 ten thousand m³*1

→ Telecommunications Equipment and Data Centers →

OUTPUT

GHG emissions	Electricity (CO$_2$)	7.3 ten thousand t-CO$_2$
	Heat (CO$_2$)	0.0*3 ten thousand t-CO$_2$
	Gas (CO$_2$)	0.0*3 ten thousand t-CO$_2$
	Fuel (CO$_2$)	0.7 ten thousand t-CO$_2$
	GHGs other than CO$_2$	0.2 ten thousand t-CO$_2$e
Wastewater	Total wastewater volume*1	70.8 ten thousand m³
Waste generated and recycled*2	General waste generated	384 t
	General waste recycled	373 t
	Industrial waste generated	1,244 t
	Industrial waste recycled	1,242 t

Energy	Electricity	0.3 hundred million kWh
	Renewable energy derived electricity	0.2 hundred million kWh
	Heat	3,192 ten thousand MJ
	Gas	2 ten thousand m³
	Fuel (excluding automobile)	0*4 ten thousand liters
	Fuel (automobile)	21 ten thousand liters
Water resources	Water	7.4 ten thousand m³
Others (office supplies)	Office paper	162 t
	Recycled paper and eco-friendly pulp	144 t
	Invoices	110 t
	Brochures	12 t

→ Offices →

GHG emissions	Electricity (CO$_2$)	0.8 ten thousand t-CO$_2$
	Heat (CO$_2$)	0.2 ten thousand t-CO$_2$
	Gas (CO$_2$)	0.0*3 ten thousand t-CO$_2$
	Fuel (excluding automobile) (CO$_2$)	0.0*3 ten thousand t-CO$_2$
	Fuel (automobile) (CO$_2$)	0.0*3 ten thousand t-CO$_2$
	GHGs other than CO$_2$	0.0*3 ten thousand t-CO$_2$e
Wastewater	Total wastewater volume	7.4 ten thousand m³
Waste generated and recycled*2	General waste generated	337 t
	Plastic waste generated	25 t
	General waste recycled	321 t
	Industrial waste generated	382 t
	Plastic waste generated	37 t
	Industrial waste recycled	381 t

Scope: NTT DOCOMO BUSINESS, Inc. and 19 Group companies

*1 Value increased due to a refinement in the calculation method for overseas data centers, starting with the fiscal 2024 results
*2 We separate waste insofar as possible to improve the recycling rate. The waste volumes in this table do not include construction waste.
*3 Less than 0.05
*4 Less than 0.5

Environmental Management Initiatives

Acquiring ISO 14001 Certification

Three companies in the NTT DOCOMO BUSINESS Group have acquired ISO 14001 certification as of March 31, 2025.We have contracted outside environmental consultants to perform annual internal audits of the certified companies and departments in order to ensure the appropriate implementation of environmental management and continual improvements that will allow for a steady reduction of the environmental impact of business activities. Regular reviews and renewal examinations are undertaken by an independent certification body as well.

[Companies Certified under ISO 14001[*1]]

Organizations Certified		Date Certified
NTT DOCOMO BUSINESS, Inc.[*2]	Procurement & Billing	October 1999
	Business Solution Division • Solution Services	March 2004
NTT Com DD Corporation		June 2012
NTT PC Communications, Inc.	Technology and Operations Development Division • SO Delivery Team, System Monitoring and Maintenance Team, ISO Team, Development and Operations Group, Customer Service Department • Service Practical Application Team, Development and Operations Group, Service Development Department	November 2003
	Corporate Business Promotion Division • Solution and Service Department • Supplier Business Team, Solution Design Section	

*1 Percentage of employees or target organizations to total Group employees: 9%   (as of March 31, 2025)
*2 Percentage of employees of target organizations to total employees: 16%

Compliance with Environmental Legislation and Regulations

The NTT DOCOMO BUSINESS Group is committed to ensuring legal compliance and proper risk management while liaising closely with the other NTT Group companies. All legislation, including environmental laws and regulations aimed at curtailing pollution, emissions standards, and the PRTR Law*, is fully communicated to related departments, and independent guidelines and enhanced compliance education have been established for in-house application. In fiscal 2024, there were no environment-related accidents, violations, fines, complaints, legal violations pertaining to environment-related accidents, fines, complaints, or litigation. We will continue our Companywide efforts to prevent pollution and comply with related laws and regulations.

* Act on Confirmation, etc. of Release Amounts of Specific Chemical Substances in the Environment and Promotion of Improvements to the Management Thereof

Promoting Green Procurement

To achieve Net-Zero by 2040 (Scope 1, 2, and 3), we are expanding our GHG emissions reduction targets across the supply chain and promoting green procurement, that is, purchasing environmentally friendly products.

The evaluation criteria for procurement are based on the NTT DOCOMO Green Procurement Guidelines, which clearly specify factors in our set of criteria applied when selecting suppliers, such as the supplier's actions toward environmental conservation and the environmental conservation elements of the procured items.

Reducing GHG emissions in Scope 3 (specifically Categories 1 and 2), which accounted for 50% of the total emissions across Scope 1, 2, and 3 for the fiscal 2024 results, requires collaborative efforts with suppliers across the supply chain. The NTT Group aims to reduce GHG emissions across Scope 1, 2, and 3 by 40% by 2030 compared to fiscal 2018, while NTT DOCOMO BUSINESS is targeting more ambitious goals for Categories 1 and 2 of Scope 3. As part of this effort, we share information on the NTT Group's initiatives and evaluation methods used in supplier selection through supplier briefings, engage in dialogue with suppliers about achieving net-zero, and provide CO2MOS® emissions visualization services. We will continue to promote this visualization effort while also requesting cooperation from suppliers to reduce emissions and adding SBT*-aligned initiatives to the RFP criteria for procurement. To complete the visualization of suppliers with significant procurement volumes by 2030, we will encourage and support them in setting emissions reduction targets and provide cloud services, thereby accelerating the realization of net-zero across the supply chain.

To further raise awareness, we have made the related guidelines available on the official NTT DOCOMO BUSINESS website.

Through our efforts to implement green procurement aligned with the NTT DOCOMO Green Procurement Guidelines, we will work to improve our environmental protection activities with our suppliers and seek to commit to further social contribution.

* Abbreviation for Science Based Targets. Companies set these GHG emissions reduction targets to align with the levels defined in the Paris Agreement.

CONTENTS

Internal Carbon Pricing

NTT DOCOMO BUSINESS has been using internal carbon pricing (ICP) since September 2022 to guide investment decisions. For example, we revised our internal carbon price from 6,500 yen/t-CO_2 to 19,000 yen/t-CO_2 in fiscal 2024 and applied it when investing in capital equipment that can reduce GHG emissions. More specifically, ICP is applied for procuring network equipment and other necessary items. To accelerate emissions reduction efforts, we further revised the internal carbon price in April 2025 to 21,000 yen/t- CO_2. Moreover, we have expanded the scope of the ICP system to the emissions from the respective suppliers as well as the products themselves. This allows us to evaluate suppliers who are actively reducing emissions with the ultimate goal of achieving net-zero across the entire supply chain.

Fostering a Sense of Environmental Stewardship

We offer all employees environmental education with the intention of raising their awareness of environmental matters. We are also proactive in environmental awareness activities as part of our sustainability efforts, extending the scope of participation to include not only employees but also their family members and our business partners.

▶ Hosting Employee-Participatory Decarbonization Events
Continuing from fiscal 2023, we hosted the ONE TEAM CHALLENGE, a participatory eco-action campaign aimed at promoting corporate decarbonization efforts. This initiative was jointly organized by NTT DOCOMO BUSINESS and NTT DOCOMO SOLUTIONS to join the national Decokatsu movement, led by the Ministry of the Environment, to create a lifestyle toward decarbonization. We invited participation from different industries, and a total of 7 companies and 961 employees joined the challenge in fiscal 2024. In addition, approximately 30,000 eco-actions, or actions that drive CO_2 emissions reduction, were implemented, resulting in a reduction of around 14 tonnes of CO_2 emissions. A total of 303 employees participated from the NTT DOCOMO BUSINESS Group, reducing CO_2 emissions by about 3 tonnes and increasing employee environmental awareness.

The scope of the ONE TEAM CHALLENGE initiative with the NTT Group and our business partners is expanding. In October 2024, NTT Urban Solutions, NTT DOCOMO BUSINESS, and NTT DOCOMO SOLUTIONS jointly hosted ONE TEAM CHALLENGE – Shinagawa Konan* as part of the Shinagawa Konan 2050 Project for maximizing the appeal and value of the Shinagawa Konan area and addressing local challenges. Twenty-one companies within the Shinagawa Konan area participated, with 534 employees taking part. The event reduced CO_2 emissions by approximately 9 tonnes from around 20,000 eco-actions and improved the environmental awareness of about 90% of the participants.

During these initiatives, we implemented visualization of participant environmental actions using Green Program® for Employee, an app provided by NTT DOCOMO

BUSINESS that enables company users to enhance employee environmental awareness and behavior change. Furthermore, we used the collected behavioral data to provide feedback on trends for each participating company. We also hosted review sessions with them to reinforce the importance of corporate eco-actions and deepen participant interaction.

* Selected for the Fiscal Year 2023 (Supplementary Budget) Subsidy for Environmental Awareness Promotion Projects and Subsidy for Carbon Dioxide Emissions Reduction Projects, or the Decokatsu Promotion Projects, by the Ministry of the Environment

[Poster for the ONE TEAM CHALLENGE – Shinagawa Konan]

[Review session for the ONE TEAM CHALLENGE – Shinagawa Konan]

—Participants Share Their Thoughts—
- The campaign inspired us to take initiative within our company
- I understood a lot more, such as learning about surprising eco-actions
- I have started using my own drink bottle since the event
- It was good to see this event encouraged horizontal connections within the community
- I was impressed by the proactive efforts by other companies

CONTENTS

▶ Raising Employee Awareness

We conduct annual sustainability training for all employees. In fiscal 2024, training sessions focused on the Company's sustainability and decarbonization goals and initiatives, with 13,168 employees in attendance and a participation rate of 96.4%. We also published an internal column on environmental activities, which improved understanding of the initiatives undertaken by the NTT DOCOMO BUSINESS Group.

As for electricity and paper usage, waste generation, recycling rates, and GHG emissions at each office, we visualize these metrics and internally distribute the information every month to raise employee awareness.

In addition, as the value of coexistence with nature grows throughout society, we continued carrying out a range of environmental awareness and educational activities in fiscal 2024. These included cleaning up around our offices in ways that allow employees to easily participate, collecting PET bottle caps for donation, and preserving woodlands by maintaining trees and growing rice and vegetables year-round, while also involving employees' families.

[Chiyoda Ward Cleanup Day]

[Shirai Woodland Preservation Project]

▶ Development of GX Talent for Decarbonization

The NTT Group is focusing on the development of GX talent by nurturing individuals who possess specialized knowledge to drive decarbonization within the Group and lead internal initiatives.

The NTT DOCOMO Group recruits Caboneu Ambassadors from among Group employees nationwide to promote information dissemination and voluntary actions on decarbonization at each business site. More than 1,000 Caboneu Ambassadors have advanced the internal dissemination of these efforts so far. In fiscal 2025, they were redesignated as Sustaina Ambassadors, with an updated scope of activities encompassing overall sustainability policy. In addition, the Group launched the Environmental Skill Development Program in fiscal 2024 to develop GX personnel with specialized knowledge and skills to support both business and sustainability initiatives. We seek to enhance our corporate value by applying these environmental skills and expanding opportunities for employees.

Against this backdrop, NTT DOCOMO BUSINESS has been selecting GX Catalysts to lead GX business initiatives since fiscal 2022. A total of 39 individuals have been trained to date, through comprehensive internal and external training programs, and have learned everything from GX basics to about industry-specific trends and other latest developments. Ongoing efforts are enhancing their capabilities and further spreading GX across the Company, including through the exchange and sharing of information via internal social media platforms. By centering our activities around the GX Catalysts, we hope to contribute to society's decarbonization efforts by supporting customers' GX through our solution proposals.

Priority Activities

Promotion of a Decarbonized Society

Our Approach

While the advance and spread of ICT has helped to bring about an affluent society and convenient lifestyles, the increase in power consumption from ICT-related equipment is placing enormous pressure on the environment. The NTT DOCOMO BUSINESS Group continues to reduce GHG emissions, recognizing its responsibility to contribute to addressing environmental problems, including climate change as one of the most pressing issues for realizing a sustainable future. We are also continuing to take various initiatives aimed at reducing emissions throughout our entire supply chain.

For example, we set "Realizing a Decarbonized Future" as one of the themes for our Environmental Statement and established the New Environmental Goals. In this context, we are focusing on a number of approaches for reducing GHG emissions across the Group, the supply chain, and society. In the Group, we prioritize R&D to enhance energy efficiency and reduce power consumption in telecommunications equipment and data centers while also introducing renewable energy (including virtually renewable energy by using non-fossil fuel certificates) and transitioning to alternative energy sources. In the supply chain, we incorporate environmental considerations into the selection of suppliers and procurement items, and we offer services and solutions with low GHG emissions. For society, we provide a variety of decarbonization solutions that promote digital transformation (DX) and green transformation (GX), toward achieving carbon neutrality for Scope 1 and 2 by fiscal 2030 and net-zero emissions across Scope 1, 2, and 3 by fiscal 2040.
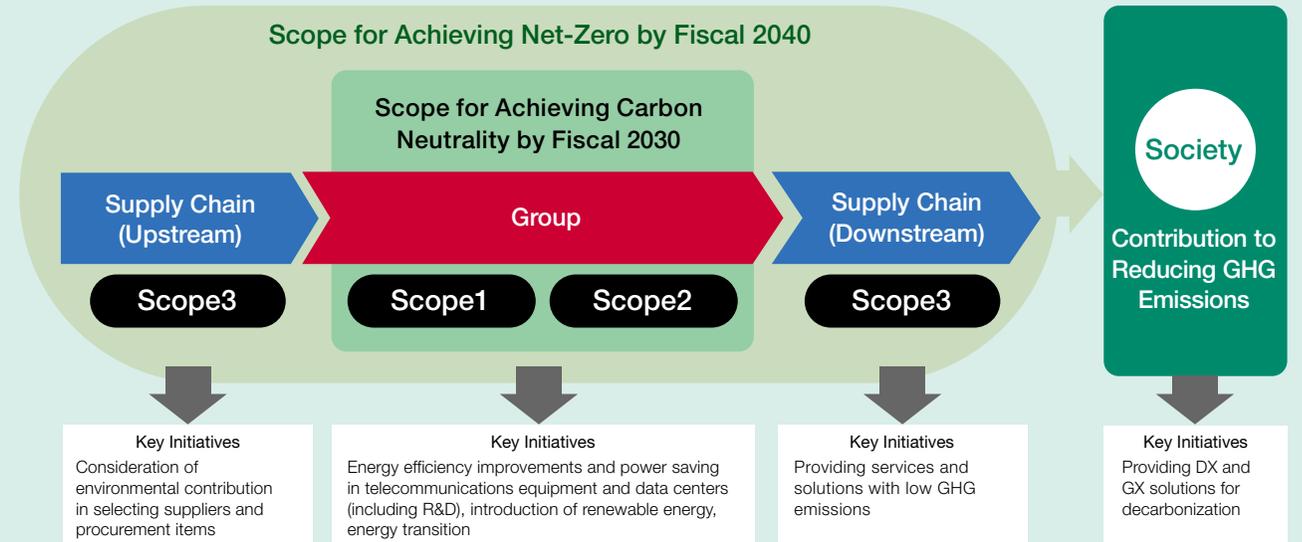
Electricity consumption accounts for approximately 95% of total CO_2 emissions from the business activities of the NTT DOCOMO BUSINESS Group, assuming no use of renewable energy. As this area offers a particularly large reduction potential, we can expect great advantages as a result of saving energy and improving the energy efficiency of telecommunications equipment, and are therefore making strong efforts to lead the industry in introducing cutting-edge technologies.

We also contribute to improving the efficiency of society's electricity usage in data centers and cloud services. We achieve this by consolidating servers, air-conditioning systems, UPS systems, and lighting, which were previously installed and operated by customers, into highly energy-efficient data centers and providing them as part of our services.

Furthermore, as a member of the NTT Group, which supports the GX League Basic Concept announced by the Ministry of Economy, Trade and Industry, we intend to demonstrate our social responsibility by actively engaging in policy formation toward realizing a society in which companies committed to GX can reduce GHG emissions, be properly evaluated, and grow.

[Overview of Efforts to Promote a Decarbonized Society]

Scope for Achieving Net-Zero by Fiscal 2040

Scope for Achieving Carbon Neutrality by Fiscal 2030

Supply Chain (Upstream)	Group	Supply Chain (Downstream)	Society
Scope3	Scope1 Scope2	Scope3	Contribution to Reducing GHG Emissions
Key Initiatives Consideration of environmental contribution in selecting suppliers and procurement items	**Key Initiatives** Energy efficiency improvements and power saving in telecommunications equipment and data centers (including R&D), introduction of renewable energy, energy transition	**Key Initiatives** Providing services and solutions with low GHG emissions	**Key Initiatives** Providing DX and GX solutions for decarbonization

Main Achievements in Fiscal 2024 and Goals for the Coming Years

In fiscal 2024, we continued our comprehensive activities to raise power efficiency per data transmission in our telecommunications businesses, including adjusting telecommunications facility intake/exhaust directions, using humidity sensors to improve airflow, optimizing the room temperature by controlling air-conditioning, and turning off unused equipment.

Our introduction rate of renewable energy also increased significantly from 8% in fiscal 2020 to 56% in fiscal 2024. As a result, GHG emissions for fiscal 2024 were 9.4 ten thousand t-CO_2e for the Group (Scope 1 and 2), and 223.2 ten thousand t-CO_2e for the Group plus the supply chain (Scope 1, 2, and 3).

In addition, as part of our energy transition efforts, we continue to focus on electrifying the Company fleet and retiring old vehicles. Of the 476 Company vehicles at the end of fiscal 2024, 272 were electric, representing an EV conversion rate of 57%. As we achieved the intermediate target of a 50% EV conversion rate for domestic Company vehicles by fiscal 2025 ahead of schedule, we will further advance these efforts in fiscal 2025 to achieve a 100% conversion rate by 2030.

In fiscal 2025, we will continue these efforts and strengthen services and solutions that contribute to the realization of a decarbonized society. These initiatives will help us achieve carbon neutrality for Scope 1 and 2 by fiscal 2030 and net-zero emissions across Scope 1, 2, and 3 by fiscal 2040.

Governance

NTT DOCOMO BUSINESS established the Global Environmental Protection Subcommittee within the Sustainability Management Committee, headed by the executive vice president in charge of sustainability. This subcommittee formulates an overall plan that encompasses a wide range of issues, including assessing climate-related risks and opportunities and reducing GHG emissions and waste. It also promotes the sharing of results and the horizontal deployment of various initiatives, with a focus on implementing the PDCA cycle. It has also formed working groups (WGs) for specific issues. Among these, the GHG Reduction WG is responsible for planning and implementing energy-saving measures for telecommunications facilities, data centers, and office buildings, planning for the introduction and performance management of renewable energy, and responding to Japanese laws and regulations covering GHG emissions and more. These efforts contribute to achieving a decarbonized society. Furthermore, the Group Company WG is expanding these initiatives to include the NTT DOCOMO BUSINESS Group companies.

The various initiatives of the Global Environmental Protection Subcommittee are reported and reviewed at the Sustainability Management Committee, and the Subcommittee collaborates with other committees as necessary. In particular, climate-related risks are treated as business risks and reported to the Business Risk Management Committee. Details of the deliberations and discussions at the Sustainability Management Committee are shared with the president and CEO

CONTENTS

(Executive Committee), and progress on activities is also reported quarterly to the Board of Directors. The Board of Directors makes final decisions on addressing issues as well as management strategies and business plans. The board also complies with recommendations from the Board of Corporate Auditors and oversees the necessary governance to strategically and appropriately promote sustainability activities while linking GHG emissions to executive compensation and other factors as part of the evaluation for advancing a decarbonized society.

Furthermore, senior management involved in climate-related governance, including directors and managers, enhance their skills in environmental and sustainability matters, including climate action, through sustainability study sessions for executives hosted by NTT DOCOMO. At the same time, members of the Global Environmental Protection Subcommittee, including its WGs, learn about the latest developments in environmental initiatives and share best practices across the NTT Group through study sessions for the Group's environmental officers hosted by NTT. These initiatives ensure that every executive and employee possesses the knowledge and capabilities needed in their respective roles.

Risk Management

The NTT DOCOMO BUSINESS Group convenes biannual meetings of the Business Risk Management Committee, chaired by the senior executive president, to discuss the definition of risks to be addressed, the identification of critical risks, and initiatives to promote risk management, taking into account the evolving business environment. Within the Business Risk Management Committee, we have also established a Business Risk Management Subcommittee that conducts monthly risk observations.

In addition, we recognize climate-related risks could significantly impact the operations of the NTT DOCOMO BUSINESS Group. The Business Risk Management Committee evaluates these risks and confirms the corresponding response measures to ensure effective management.

Strategy

We have declared an Environmental Statement under the NTT DOCOMO BUSINESS Group Global Environmental Charter. One of the three core themes in this statement is "Realizing a Decarbonized Future," which confirms our focus on a future where people and the planet coexist in harmony.

Climate Scenario Analysis and Initiatives

The NTT Group declared its support for the Task Force on Climate-Related Financial Disclosures (TCFD) in May 2020. The NTT DOCOMO BUSINESS Group conducted scenario analysis as a member of the NTT Group and the NTT DOCOMO Group, and applied the results to review our efforts and actions. We also updated our approach to this analysis in October 2024. The analysis of the NTT DOCOMO Group adopted two scenarios of climate-related risks and opportunities associated with the Group's operations: a well-below 2°C (e.g., 1.5°C) scenario of rapid decarbonization and a 4°C warmer scenario assuming apparent physical impacts.

Taking into account the NTT DOCOMO Group's scenario analysis as an alternative perspective, we will continue to adopt various approaches for decarbonization and net-zero emissions.

* • A scenario assuming rapid decarbonization:
  Net-Zero Emissions Scenario (NZE), World Energy Outlook 2023, International Energy Agency (IEA)
  Efficient Cooling Scenario, IEA The Future of Cooling, 2018
  NZE Scenario, Study on Scenario Analysis of Climate Change-Related Risks, Central Research Institute of Electric Power Industry (CRIEPI)
  • A scenario assuming apparent physical impacts:
  Intergovernmental Panel on Climate Change (IPCC) Sixth Assessment Report , and IPCC Special Report on Global Warming of 1.5°C
  IEA The Future of Cooling 2018 Baseline scenario
  Study on Scenario Analysis of Climate Change-Related Risks, Central Research Institute of Electric Power Industry (CRIEPI)
  Current Policy Scenario
  Ministry of Land, Infrastructure, Transport and Tourism, Technical Study Committee on Flood Control Plans Reflecting Climate Change, Recommendations for Flood Control Plans Reflecting Climate Change, RCP8.5 Scenario

[Risks Identified with Scenario Analysis, and a Summary of the NTT DOCOMO BUSINESS Group's Initiatives]

			Potential Impact on Business	Materiality (Business/ Financial)	Timeframe	Initiatives by the NTT DOCOMO BUSINESS
Well below 2°C scenario (e.g., 1.5°C scenario)	Transition risk / Policies/regulations	Carbon price/carbon tax	• Increased procurement costs due to the collection of fossil fuel levies starting in fiscal 2028 • Increaced costs due to the introduction of a carbon tax	High	Long term	• Improving the power efficiency of air-conditioning and IT equipment at data centers through new technologies and implementing various power reduction measures • Actively introducing renewable energy to achieve carbon neutrality by fiscal 2030 • Introducing internal carbon pricing • Promoting the Net-Zero by fiscal 2040 plan
		Increased policies and regulations for products and services	• Possibility of products not meeting energy efficiency regulations/ standards, resulting in a loss of government or other customers, shifting demand to more satisfactory products/ services	Medium	Long term	• Early launch of services based on customer trends and social needs – Providing renewable energy-derived menu in data centers – Providing PFs and solutions for decarbonization
	Industry/market	Energy price fluctuations	• Increased energy prices and a shift in demand to energy-efficient products and services	High	Long term	• Reducing power consumption by improving the power efficiency of air-conditioning and IT equipment at data centers through new technologies and implementing various power reduction measures • Securing stable power sources through long-term fixed contracts with power companies, development of special power sources (e.g., PPA), etc. • Promoting IOWN Initiative
		Changes in customer reputation, demands, and behavior	• Customer disengagement and damaged corporate image if our efforts are perceived as passive	Medium	Long term	• Announcing net-zero by fiscal 2040 • Actively introducing renewable energy • Reviewing internal carbon pricing rates
4°C scenario	Physical risks / Chronic	Increased average temperatures and midsummer days	• Possibility of customers not choosing us for data center and telecommunications equipment with low air-conditioning management efficiency and capacity	Medium	Long term	• Reducing power consumption by improving the power efficiency of air-conditioning and IT equipment at data centers through new technologies and implementing various power reduction measures. Ultra-energy-efficient data center service Green Nexcenter®*, incorporating liquid cooling as the latest technology to be deployed in selected data centers • Promoting IOWN Initiative
	Acute	Severe extreme weather conditions	• Damaged data centers due to flooding • Damaged reputation from lack of resilience to disasters	Low	Medium term	• Reliable risk assessment when selecting a construction site • Redundant facilities based on disaster simulation • Securing multiple power supply routes assuming power supply interruption • Reviewing and establishing equipment procurement plans addressing the risk of flooding at manufacturing plants

High materiality: Extremely important in climate action for business continuity and financial reasons
Medium materiality: Relatively less important, although potentially damaging
Low materiality: Limited impact on business, including future prospects

Timeframe: Short term (less than 4 years, assuming NTT Group's new mid-term management strategy period)
Timeframe: Medium term (less than 4 to 7 years, assuming NTT DOCOMO BUSINESS Group's New Environmental Goals targeting carbon neutrality by fiscal 2030 (Scope 1 and 2))
Timeframe: Long term (7 years or more, assuming NTT DOCOMO BUSINESS Group's New Environmental Goals targeting net-zero by fiscal 2040 (Scope 1, 2, and 3))

*For more information on our Green Nexcenter® and future plans, see:
https://www.ntt.com/en/services/data-center/greennexcenter.html

For more information on our other initiatives, see:
https://www.ntt.com/en/about-us/csr/sustainability/policy/environment/report01.html#anc2

CONTENTS

[Opportunities Identified with Scenario Analysis, and a Summary of the NTT DOCOMO BUSINESS Group's Initiatives]

			Opportunity Factors	Initiatives by the NTT DOCOMO BUSINESS Group
Opportunities	Resource efficiency	Energy efficiency	• Reducing costs and expanding revenue through improvements in the energy efficiency of air-conditioning systems in telecommunications equipment and data centers, as well as the cooling efficiency of high-heat servers	• Adopting indirect evaporative cooling systems in data centers, which can switch to the optimal heat exchange method based on outdoor conditions • Deploying the ultra-energy-efficient data center service Green Nexcenter® • Providing power options that allow for the selection of renewable energy to meet different decarbonization requests
	Energy sources	Use of renewable energy	• Improving the corporate image through the use of renewable energy and decarbonization efforts	• Installing solar power generation systems at 6 data center locations • Purchasing non-fossil certificates • Promoting EV adoption with the goal of achieving 100% by fiscal 2030
		Participation in the carbon market	• Expanding business by creating J-Credits in collaboration with partner companies	• Developing and providing Morikati, a comprehensive platform that supports the creation, certification, and buyer matching of forest J-Credits • Creating and selling carbon credits through the projects for extending the mid-season drainage period in wetland rice cultivation • Creating credits through biochar
	Products and services	Development and expansion of low-pollution products and services	• Expanding revenue by developing and providing services and technologies that contribute to reducing GHG emissions	• Offering the CO_2MOS® GHG emission calculation, visualization, and analysis service, as well as the Morikati platform that contributes to decarbonization • Implementing 100% renewable energy (including effectively renewable energy using non-fossil certificates) for all locations providing SDPF cloud/servers in their power consumption
		Diversification of business activities, changes in consumer preferences	• Shift in customer needs toward services with better environmental performance	
	Resilience	Expansion of demand for services related to ensuring resilience	• Strengthening reliability by building disaster-resistant data centers	• Constructing data centers in safe locations with low risk from natural disasters such as flooding or earthquakes and adopting seismic isolation structures • Building disaster-resistant data centers through redundant power, air-conditioning, communication equipment, and other systems • Preventing data center downtime by establishing a system capable of rapid response during disasters

Metrics and Targets

The NTT DOCOMO BUSINESS Group, in line with the Environmental Statement and its goal of realizing a decarbonized future, has set the following New Environmental Goals: carbon neutrality by fiscal 2030 (Scope 1 and 2), net-zero by fiscal 2040 (Scope1, 2, and 3), and 100% EV adoption for its corporate fleet in Japan by fiscal 2030.

Calculation of GHG Emissions (Fiscal 2024 Results)

The Scope 2 GHG emissions for fiscal 2024 were 8.3 ten thousand $t\text{-}CO_2$ based on the market-based method[*1] and 19.2 ten thousand $t\text{-}CO_2$ based on the location-based method[*2]. Scope 3 emissions for fiscal 2024 totaled 213.8 ten thousand $t\text{-}CO_2$. In these calculations, we referred to the GHG Protocol and the unit emission databases and other materials produced through studies by the Ministry of the Environment and other government ministries and agencies.

Although not reflected in our GHG emissions, we purchased J-Credits representing 181 $t\text{-}CO_2$ in fiscal 2024 through projects for extending the mid-season drainage period in paddy rice cultivation, which is focused on addressing social issues in local communities, including agriculture.

[*1] Using emission factors specific to each retail electricity provider: May reflect such company efforts as the purchase of renewable energy-derived electricity and non-fossil certificates. However, GHG emissions may fluctuate significantly depending on changes in emission factors from different retail electricity providers.
[*2] Using emission factors specific to each country or region (applying a single emission factor to nearly all electricity consumed): It is nearly impossible to reflect corporate efforts, such as purchasing renewable energy-derived electricity and non-fossil certificates. However, the impact of changes in emission factors from

[GHG Emissions (Scope 1 and 2, Market-Based Method)[*1, 2]]

FY2024 target	9.5 ten thousand $t\text{-}CO_2e$
FY2024 result	9.4 ten thousand $t\text{-}CO_2e$
FY2025 target	9.2 ten thousand $t\text{-}CO_2e$

[*1] Based on the GHG Protocol's standards and guidance
[*2] Includes CO_2 equivalent emissions from GHGs other than CO_2
Scope: NTT DOCOMO BUSINESS, Inc. and 19 Group companies

[GHG Emissions by Scope and Category[*1]]

Category	GHG Emissions (ten thousand $t\text{-}CO_2e$)	Composition Ratio
Total emissions	223.2	100%
Scope 1 (direct emissions of GHGs from our own sources, such as fuel combustion)[*2]	1.0	0.5%
Scope 2 (market-based indirect emissions from the use of electricity, heat, and steam supplied by other companies)	8.3	3.7%
Scope 3 (indirect emissions other than Scope 1 and 2, such as emissions by others related to activities of the NTT DOCOMO BUSINESS Group)[*2]	213.8	
Category 1 (purchased goods and services)[*3]	94.9	42.5%
Category 2 (capital goods)[*3]	16.5	7.4%
Category 3 (fuel- and energy-related activities not included in Scope 1 or 2)	2.6	1.2%
Category 4 (upstream transportation and distribution)	0.2	0.1%
Category 5 (waste generated in operations)	0.0[*9]	0.0%[*9]
Category 6 (business travel)	2.4	1.1%
Category 7 (employee commuting)	0.1	0.0%[*9]
Category 8 (upstream leased assets)[*4]	—	—
Category 9 (downstream transportation and distribution)[*5]	—	—
Category 10 (processing of sold products)[*6]	—	—
Category 11 (use of sold products)	50.5	22.6%
Category 12 (end-of-life treatment of sold products)	0.2	0.1%
Category 13 (downstream leased assets)	46.4	20.8%
Category 14 (franchises)[*7]	—	—
Category 15 (investments)[*8]	—	—

[*1] Based on the GHG Protocol's standards and guidance
[*2] Includes CO_2 equivalent emissions from GHGs other than CO_2
[*3] Calculated by multiplying each supplier's transaction amount by their emissions intensity (calculated from their disclosed data) or by the emissions intensity according to the transaction details.
[*4] Fuel and electricity used by leased assets are calculated under Scope 1 or 2
[*5] Outsourced transportation is calculated under Category 4
[*6] No intermediate product processing in main businesses
[*7] Not applicable
[*8] Calculated in Scope 1 or 2
[*9] Less than 0.05

Scope: NTT DOCOMO BUSINESS, Inc. and 19 Group companies

Reduction of GHG

Fiscal 2024 Results: Group (Scope 1 and 2)

GHG Emissions

Fiscal 2024 Target
9.5 ten thousand t-CO_2e or lower*

* YoY −2%

Fiscal 2024 Result
9.4 ten thousand t-CO_2e or lower*
(Fiscal 2023 result: 9.7 ten thousand t-CO_2e or lower)

* Includes emissions of GHGs other than CO_2, such as CFC substitutes
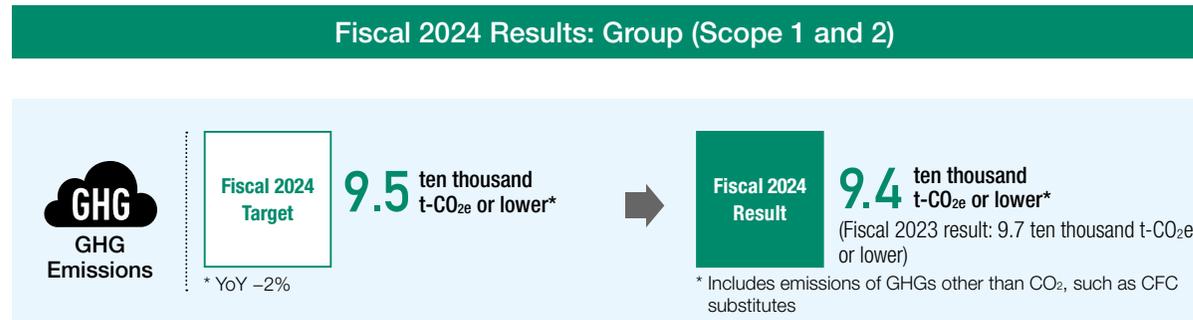
In fiscal 2024, GHG emissions (Scope 1 and 2) from NTT DOCOMO BUSINESS Group business activities totaled 9.4 ten thousand t-CO_2e, including 0.2 ten thousand t-CO_2e from GHGs other than CO_2, achieving the fiscal target. This was mainly achieved by further striving to save energy in telecommunications facilities and data centers, promoting remote work, which resulted in a continued reduction in power consumption in offices, and expanding the introduction of renewable energy. The GHG emissions per unit of sales were 7.21 t-CO_2e per 100 million yen (fiscal

2023 result: 7.68 t-CO_2e per 100 million yen).

We have set the GHG emissions target (Scope 1 and 2) for fiscal 2025 at 9.2 ten thousand t-CO_2e, a reduction of 0.2 ten thousand t-CO_2e from the previous fiscal year. The NTT DOCOMO BUSINESS Group will continue working in concert on energy-saving activities, the expansion of renewable energy adoption, and new initiatives, including the active use of R&D technologies, to steadfastly advance toward achieving carbon neutrality (Scope 1 and 2) by fiscal 2030.

To clarify the scope of the initiatives implemented by the NTT DOCOMO BUSINESS Group to promote a decarbonized society, the following tags have been added to the headings.

Group ······ Initiatives corresponding to Scope 1 and 2 of the NTT DOCOMO BUSINESS Group

SC ·········· Initiatives corresponding to Scope 3 of the NTT DOCOMO BUSINESS Group (SC: supply chain)

Society ····· Initiatives that contribute to GHG emission reductions in society but do not directly correspond to Scope 1, 2, or 3 of the NTT DOCOMO BUSINESS Group
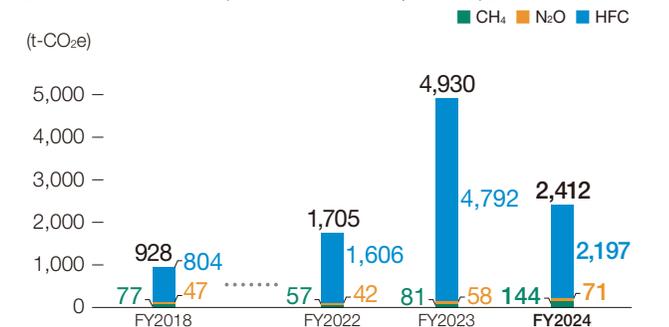
[GHG Emissions from Business Activities (Scope 1 and 2)]

(ten thousand t-CO_2e)

■ Electricity consumption*
■ Fuel (including corporate vehicles), gas, and heat consumption
■ Other GHGs emissions (converted to CO_2 equivalents)

	FY2018	FY2022	FY2023	FY2024
Other GHGs	0.1	0.2	0.5	0.2
Fuel	0.8	0.6	0.8	1.0
Electricity	23.4	12.2	8.4	8.1
Total	24.3	13.0	9.7	9.4
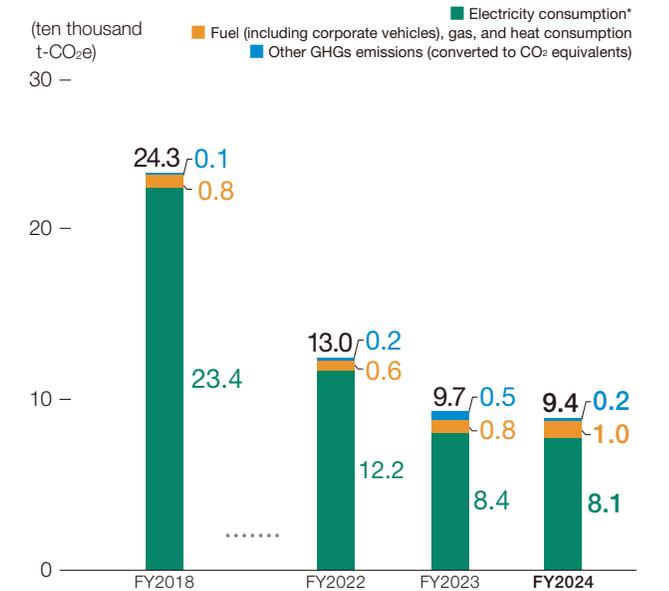
Scope: NTT DOCOMO BUSINESS, Inc. and 19 Group companies
* Emissions associated with electricity and heat are calculated using emission factors obtained from power supply companies

[Other GHG Emissions (Converted to CO_2 Equivalents)]

(t-CO_2e)

■ CH_4 ■ N_2O ■ HFC

	FY2018	FY2022	FY2023	FY2024
CH_4	77	57	81	144
N_2O	47	42	58	71
HFC	804	1,606	4,792	2,197
Total	928	1,705	4,930	2,412

Scope: NTT DOCOMO BUSINESS, Inc. and 19 Group companies

CONTENTS

Expanding the Use of Renewable Energy Group

Since April 2020, we have been actively introducing and expanding the use of renewable energy. In fiscal 2024, 2.5 hundred million kWh was derived from renewable energy sources, representing 56% of the total electricity consumption of 4.5 hundred million kWh.
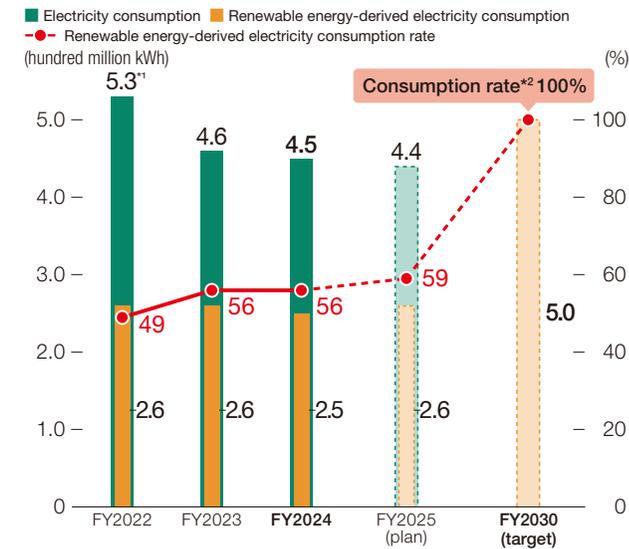
In Tokyo, our telecommunications facilities and data center buildings have been using solar power generation systems since fiscal 2009, with six systems currently in operation. In fiscal 2024, these solar power systems generated a total of 50.9 ten thousand kWh.

In fiscal 2025, we will continue to expand the use of renewable energy.

[Saitama 1 Data Center (100% powered by renewable energy since fiscal 2022)]

[Group Electricity Consumption (Including Renewable Energy-Derived Electricity)*1]

- Electricity consumption
- Renewable energy-derived electricity consumption
- Renewable energy-derived electricity consumption rate

(hundred million kWh)

	FY2022	FY2023	FY2024	FY2025 (plan)	FY2030 (target)
Total	5.3*1	4.6	4.5	4.4	5.0
Renewable	2.6	2.6	2.5	2.6	
Rate (%)	49	56	56	59	100

Consumption rate*2 100%

Scope: NTT DOCOMO BUSINESS, Inc. and 19 Group companies
*1 In fiscal 2022, there was a temporary increase due to the adoption of a different calculation method at overseas Group companies, which became consolidated entities starting from the third quarter. Using the current calculation method, the total is 4.8 hundred million kWh.
*2 Represents GHG emissions associated with business activities that fall under Scope 2 of the GHG Protocol

[Total Solar Panel Power Generation]

(ten thousand kWh)

	FY2022	FY2023	FY2024
	49.1	52.5	50.9
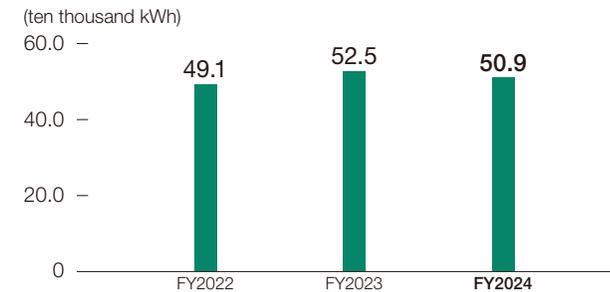
Scope: NTT DOCOMO BUSINESS, Inc. and 19 Group companies

Evaluation by National and Local Governments Group SC

NTT DOCOMO BUSINESS will remain committed to legal and regulatory compliance to prevent global warming, while actively promoting a decarbonized society in many regions. This includes participating in the GX League as part of the NTT Group, joining the Osaka Prefecture Decarbonization Management Declaration, and engaging in the Yokohama Decarbonization Innovation Council. In fiscal 2024, we received the following evaluations from the national and local governments.

- Agency for Natural Resources and Energy:
  Class S (highest rank) under the business operator classification system based on the Act on Rationalizing Energy Use (Energy Conservation Act)
- Tokyo Metropolitan Government:
  Tokyo Metropolitan Government: S rank (highest rank) for our global warming countermeasure plans for specified tenant buildings*, such as Otemachi Place and Granpark

* Specified tenant buildings are those occupied by businesses that use at least 600 ten thousand kWh of electricity per year or lease at least 5,000 m2 of floor space.

CONTENTS

Initiatives Related to Telecommunications Facilities and Data Centers

Fiscal 2024 Result (Scope 1 and 2)

GHG Emissions

Fiscal 2024 Result 8.3 ten thousand t-CO_{2e}* (Fiscal 2023 result: 8.3 ten thousand t-CO_{2e})

* Includes emissions of GHGs other than CO_2, such as GHGs other than CO_2 such as CFC substitutes

Despite increased fuel consumption from deploying a subsea cable-laying vessel in response to a breakdown, our GHG emissions (Scope 1 and 2) for fiscal 2024 remained at the same level as that of the previous fiscal year. This is because of the continued expansion of renewable energy use as well as the augmented and enhanced measures such as reducing electricity use in air-conditioning systems by making visible the power usage status of machinery and server rooms, along with introducing AI-powered automatic control for cooling systems and optimizing the number of telecommunications facilities.

Although demand is expected to continue to rise in fiscal 2025, we intend to reduce our GHG emissions by expanding visualization of power usage, implementing newly developed technologies, improving airflow, and optimizing equipment for telecommunications services.

The NTT DOCOMO BUSINESS Group contributes to reducing GHG emissions from its own operations as well as its customers through the following initiatives.
- Introducing and leveraging energy-saving technologies in data centers
- Forecasting and visualizing CO_2 emissions in cloud services and achieving carbon neutrality in electricity usage
- Offering customers a renewable energy menu for using data centers

Data Center Initiatives Group SC

Operating data centers requires a constant supply of electric power. As an ICT company, we proactively introduce leading-edge equipment and technologies for reducing the carbon footprint of our data centers.

For example, our data centers are equipped with improved cooling efficiency and lower power consumption in their air-conditioning systems owing to the use of outside air for cooling IT equipment, precise automatic temperature measurement, and proactive AI-based air-conditioning control based on these measurements. In addition, we have installed an indirect evaporative cooling system for a data center that started operating in 2020. This made us the industry's first to use the system, which is expected to reduce the annual energy cost by 60% compared to a conventional system.

Comparison to a conventional air-conditioning system ▶ 60% reduction per year

In addition to cooling systems, we are working toward decarbonization by introducing a solar power generation system and an automatic motion sensor lighting system to conserve and more efficiently use energy.

In March 2025, we began deploying Green Nexcenter®, a service that supports the use of liquid cooled equipment in ultra-energy-saving data centers. The service reduces cooling power consumption by approximately 30% compared to conventional data centers, addressing the substantial energy demands and heat generation of intensive computing tasks such as those involved in operating generative AI.

Efficient data center operation requires their integration into networks that connect multiple sites and long-distance segments. NTT DOCOMO BUSINESS is advancing the widespread deployment of APN (All-Photonics Network), a core technology of the IOWN® (Innovative Optical and Wireless Network) concept, and expanding APN services across Japan under the "docomo business APN Plus powered by IOWN®*" brand.

Furthermore, we are accelerating the development of a distributed, high-performance ICT infrastructure to provide the necessary ultra-high capacity, low-latency, and low-power-consumption telecommunications environment for the AI era. To this end, we are gradually upgrading to highly energy-efficient telecommunications equipment. New equipment will be introduced in the Tokyo, Nagoya, and Osaka areas by fiscal 2025 and subsequently rolled out nationwide.

In addition, we will advance the deployment of our container-type data centers, or Private AI Data Centers, which facilitate the decentralization of power demands (regionally dispersed demands) and the effective use of surplus renewable energy.

By accelerating the connection between APN, Green Nexcenter®, and Private AI Data Centers, we will help establish an environment that significantly reduces the power required for the latest technologies, thereby accelerating the decarbonization of data centers.

* A new brand that integrates and offers the Dedicated-Line Service for APN powered by IOWN®
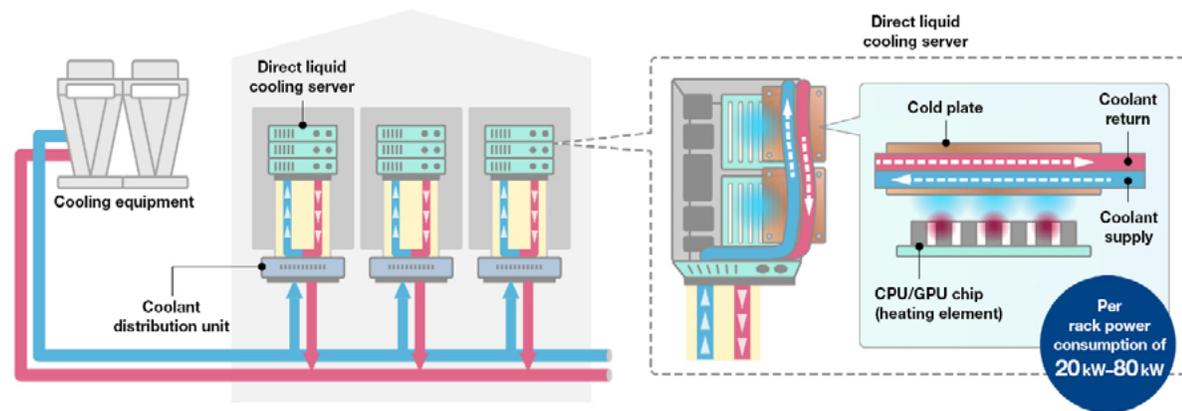
Latest Cooling Technology for High-Heat Servers
Group **SC**

Along with the recent increased demand for servers with robust processing capabilities, managing the extremely high heat generated by their equipment continues to be a challenge that requires cooling facilities or systems that can efficiently cool the super-heated servers. Green Nexcenter® supports direct liquid cooling, the first of its kind in Japan for commercial colocation services. This technology provides cooling for high-heat servers that conventional data centers have difficulty supporting, offering energy-saving performance that significantly exceeds previously used technologies. In direct liquid cooling, liquid that acts as the cooling medium is circulated to heat sinks, which are components designed to dissipate heat from high-heat chips installed in server equipment. This approach is specifically designed to manage the heat generated by these powerful chips.

[Direct Liquid Cooling]

Providing Renewable Energy Tailored to Data Center Customers' Needs SC

With the expansion of the digital society, demand for power in data centers is increasing year by year. The issue is that while it is possible to improve the energy consumption efficiency of data centers, it is not possible to eliminate power consumption itself.

In addition to our data centers located in telecommunications buildings that began using renewable energy in fiscal 2020, our new data center established in Tokyo in fiscal 2021 also relies on renewable energy. In fiscal 2022, we began featuring a wide range of renewable energy options to meet customer needs at our five data centers in the Tokyo metropolitan area. This feature has now been expanded to all Nexcenter service locations, enabling our customers to comply with RE100* and other international environmental initiatives as well as to promote their ESG management toward decarbonization.

Going forward, we will continue to expand our efforts to spread the use of renewable energy not only inside the Company but also with our customers.

* A global initiative that brings together companies that intend to switch to 100% renewable energy sources for electricity used in their business activities

Carbon Neutral Initiatives in Our Cloud Service Group Society

In the Smart Data Platform Cloud/Server service, our cloud computing service that uses NTT DOCOMO BUSINESS's data centers, we completed the introduction of 100% renewable energy at all operational sites by August 2023, achieving carbon neutrality for our electricity consumption. With this service, we will support our customers in moving their on-premise environments to the cloud and reduce GHG emissions in their value chains.

Ongoing Efforts to Cut Cooling Power Consumption at Telecoms Facilities and Data Centers Group SC

In past efforts to reduce power consumed by cooling, we have implemented a range of measures, including SmartDASH®*1 an automated AI system that visualizes temperature zones, detects areas that are too cold, and automatically controls air-conditioning, and Aisle Capping, a technique that physically separates the intake (low temperature) and exhaust (high temperature) air from IT equipment by placing sidewalls and ceilings in the aisles between rows of server racks.

We continued efforts in our data centers to improve air-conditioning efficiency and thereby further reduce power used for cooling by leveraging ICT to visualize temperature and power consumption, calculating the power usage effectiveness (PUE)*2 for each room, and thoroughly implementing airflow optimization, temperature relaxation, and controlled shutdown of air-conditioning systems.

In addition, for our telecommunications buildings, we will address the migration in ICT equipment from old models to highly efficient new ones, we will also seek to cut down on power consumed by ICT and air-conditioning systems through the timely discontinuation of use of the old models.

*1 Smart DASH® is a registered trademark of Vigilent
*2 Power usage effectiveness (power consumption of the entire data center ÷ power consumption of ICT equipment in the data center) is an indicator for measuring the energy efficiency of a data center. The closer the number approaches 1, the more efficient the data center.

CONTENTS

Office Initiatives Transportation Initiatives

Fiscal 2024 Result Group (Scope 1 and 2)

GHG Emissions

Fiscal 2024 Target **1.0** ten thousand $t\text{-}CO_2e$ or lower* (Fiscal 2023 result: 1.4 ten thousand $t\text{-}CO_2e$)
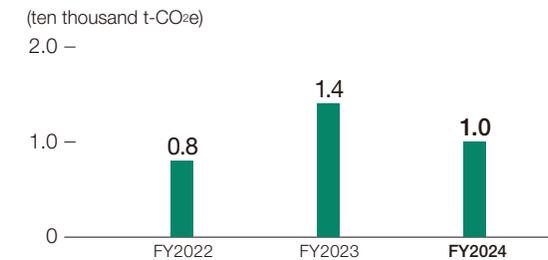*Includes emissions of GHGs other than CO_2, such as CFC substitutes

In fiscal 2024, as remote work became a standard option for employees, we continued efforts to reduce office electricity consumption and GHG emissions. These efforts included designing and consolidating metropolitan area offices based on the assumption of maintaining an employee attendance rate capped at 30%, as well as sustaining zero-emission electricity usage for all power in the headquarters building (Otemachi Place). As a result, our GHG emissions decreased by 27% compared to fiscal 2023.

In fiscal 2025, we expect to see an increase in employee office attendance due to changing societal expectations as the COVID-19 pandemic subsides. However, we will actively focus on further reducing electricity usage through enhanced energy-

saving measures in offices and additional office consolidations. Furthermore, we are committed to expanding the adoption of renewable energy across the entire Group, including our Group companies.

[GHG Emissions from Offices]

(ten thousand $t\text{-}CO_2e$)

Scope: NTT DOCOMO BUSINESS, Inc. and 19 Group companies
* Includes emissions of GHGs other than CO_2, such as CFC substitutes

Effective Use of Internal ICT Group

The NTT DOCOMO BUSINESS Group has assessed the potential reduction in GHG emissions from migrating internal business applications to cloud services, and we have been gradually transitioning from in-house environments to the cloud.

We are reducing GHG emissions from internal network devices by optimizing our network configuration and by applying dynamic power-saving settings that adjust automatically to usage levels. We also save energy by operating wireless access points and conferencing devices more efficiently.

In addition, we are improving operational efficiency and reducing overtime work through DX. At the same time, we are further raising employee awareness of the environment by visualizing energy usage and GHG emissions from computers and monitors used outside regular work hours and publishing this data on a dedicated website within the Group.

Transportation Initiatives

Fiscal 2024 Results

NTT DOCOMO BUSINESS annually audits the amount of transportation for invoices, sales promotion tools, and office waste. Also, we voluntarily seek ways to streamline transportation such as by reducing the number, volume, and distance required for transport and by otherwise enhancing logistics.

In fiscal 2024, we took action to reduce the amount of paper by expanding web-based applications and

CONTENTS

continuing remote sales efforts. As a result, total transportation volume was 13.4 ten thousand tonne-kilometers. In fiscal 2025, we will continue to reduce transportation volume by promoting the use of web-based application systems and digitalization.

[Goods Transportation Volume under the Revised Energy Conservation Law]

■ Invoices ■ Connection notes ■ Sales promotion tools
■ Telecommunications equipment dismantled ■ Waste ■ Other

(ten thousand tonne-kilometers)

YoY
-22.0%

	FY2022	FY2023	FY2024
Total	18.6	17.1	13.4
Other	6.1	7.6	4.5
Waste	3.1	2.5	2.5
Telecom equipment dismantled	5.4	2.8	2.8
Sales promotion tools	0.0[*1]	0.2[*2]	0.0[*1]
Connection notes	0.5	0.4	0.4
Invoices	3.5	3.6	3.0
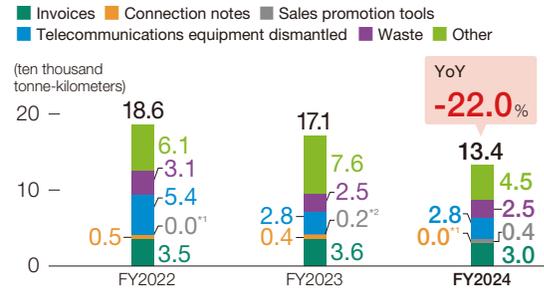
Scope: NTT DOCOMO BUSINESS, Inc.
*1 Less than 0.05 *2 Past record revised due to reassessment of calculations
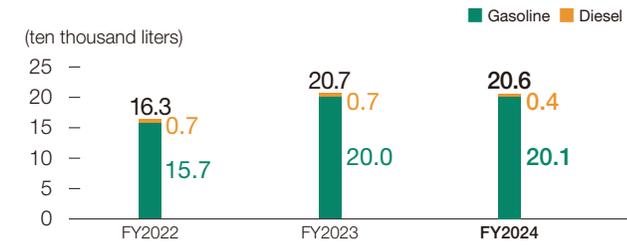
Reducing Fuel Use by Company Vehicles `Group`

To help solve pollution problems and contribute to the realization of a low-carbon society, we are working toward having EVs account for 100% of our corporate fleet by fiscal 2030 under the EV100 initiative declared by the NTT Group in October 2018. We are also reviewing the number of our sales vehicles and steadily promoting eco-driving and other measures to reduce the volume of fuel used by Company vehicles across the entire Group.

In fiscal 2024, we continued our efforts to introduce EVs, replacing 24 vehicles with EVs and scrapping 66 vehicles through efficient vehicle operations and the implementation of remote sales. As a result, the number of Company
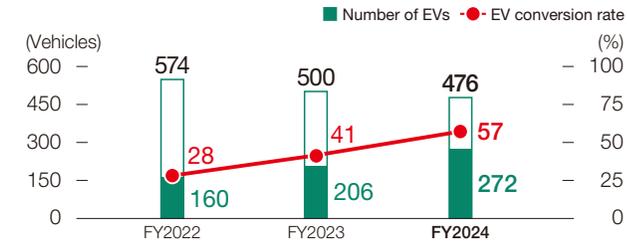
vehicles decreased from 476 (272 EVs) at the end of fiscal 2022 to 500 (206 EVs) at the end of fiscal 2024.

[Fuel Consumption by Company Vehicles]

■ Gasoline ■ Diesel

(ten thousand liters)

	FY2022	FY2023	FY2024
Total	16.3	20.7	20.6
Diesel	0.7	0.7	0.4
Gasoline	15.7	20.0	20.1

Scope: NTT DOCOMO BUSINESS, Inc. and 19 Group companies

[Number of EVs and EV Conversion Rate of Company Vehicles (General Fleet)]

■ Number of EVs ● EV conversion rate

(Vehicles) (%)

	FY2022	FY2023	FY2024
Total vehicles	574	500	476
EV conversion rate	28	41	57
Number of EVs	160	206	272

Scope: NTT DOCOMO BUSINESS, Inc. and 19 Group companies

Preventing Air Pollution and Promoting Energy Conservation through Electric Propulsion Ships `Group`

The subsea cable-laying vessels *Kizuna, Subaru*, and *VEGA II* use an electric propulsion system* that optimizes the

number of engines in operation in accordance with the load from the type of the subsea cable being laid and changes in the weather at sea. Due to the increasing occurrence of natural disasters in recent years, these subsea cable-laying vessels have been more frequently deployed. Despite this, by controlling the number of engines in operation, we keep down the amount of heavy fuel oil used while reducing emissions of CO_2, NOx, and SOx.

When in operation, we work to optimize fuel consumption by the most effective operating methods (including optimum route selection that takes into account the ship's speed, ocean currents, and weather conditions as well as other factors) in order to curtail the amount of CO_2 emitted based on a Ship Energy Efficiency Management Plan (SEEMP).

We are also carrying out the partial installation of LED energy-saving lighting for the ships (cable-laying ship *Kizuna* was fully equipped with LED lighting when it was built).

* An electric propulsion system is a type of ship that turns a generator with its engines, drives motors with the electric power obtained, and turns propellers and bow thrusters for propulsion.

[Cable-laying ship *Kizuna* (8,598 tonnes)]

[Cable-laying ship *Subaru* (9,557 tonnes)]

[Cable-laying ship *VEGA II* (5,545 tonnes)]

Decarbonization of Society through Our Products and Services

Social Contribution through Business Activities
Society

▶ **Supporting the Creation and Trading of Forest-Derived J-Credits: A Platform for Sustainability**

In recent years, a growing number of municipalities and companies have been considering the adoption of carbon credits, particularly with the introduction of initiatives like the GX-ETS[1], as part of efforts to achieve carbon neutrality. The use of forest-derived carbon credits is particularly expected to promote the cyclical use of forests and timber, and to contribute to the restoration of the multiple functions of forests, leading to proper management.

However, many challenges remain, related to the creation of carbon credits such as forest data management. To address these challenges, NTT DOCOMO BUSINESS and Sumitomo Forestry Co., Ltd.

have developed the Forest Value Creation Platform, Morikati, which has been offered since fiscal 2024. Morikati is a comprehensive platform that supports the creation, certification, and trading of forest J-Credits[2].

The platform provides geographic information system (GIS[3]) functionality to credit creators, certifying bodies, and buyers of forest J-Credits. This functionality allows for the easy, centralized management of digitized data, reduces the data management burden for credit creators, and improves the operational efficiency of certifying bodies. It also allows credit buyers to easily access information about the forest's location and related documents through the GIS functionality, as well as to obtain various details, such as the forest's region and environmental value beyond CO_2 absorption, on the dedicated sales page for buyers.

These features are intended to streamline the forest J-Credit issuance process, promote the creation and

circulation of credits, enhance trust through transaction transparency, and enable us to contribute to addressing social issues by involving both buyers and local communities.

Going forward, we will develop a mechanism to support carbon offsetting at events and evolve the platform to facilitate the quantitative evaluation of forest multifunctionality beyond CO_2 absorption to include biodiversity and water retention.

*1 GX-ETS is the first nationwide emissions trading system in Japan, established to help companies that support the GX League implement GX investments, GHG reduction efforts, and information disclosure.
*2 The Forest-based J-Credit is a credit certified by the government based on the amount of CO_2 absorbed through proper forest management practices such as thinning (source: J-Credit System website https://japancredit.go.jp/case/ scheme/02/).
*3 GIS is a technology that comprehensively manages and processes spatial data related to geographical locations and visually displays it, enabling advanced analysis and quick decision-making.

[Overview of Morikati]
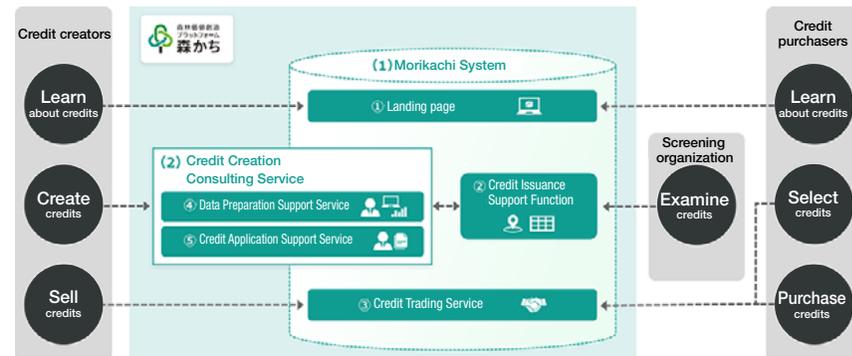
[Screen image of the Morikati GIS page]
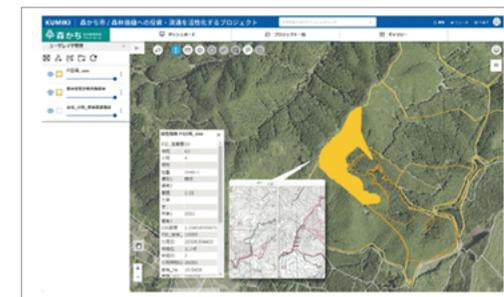
[Screen image of the Morikati sales page]

CONTENTS

▶ Creation of J-Credits through Projects for Extending the Mid-Season Drainage Period in Wetland Rice Cultivation

NTT DOCOMO BUSINESS is working on reducing the emissions of methane gas, which is said to be about 25 times more harmful than CO_2 as a greenhouse gas, through a method* of extending the mid-season drainage period in paddy rice cultivation, formulated by the Ministry of Agriculture, Forestry and Fisheries. In January 2024, NTT DOCOMO BUSINESS received the first domestic certification of J-Credits under this methodology. In addition to supporting producers in the creation and sale of J-Credits, we want to enhance the brand value of agricultural products through environmental conservation. This contributes to expanding revenue sources and aligns with our goal of building a sustainable agricultural model.

In a project to commercialize Zero-Carbon Sake, produced by Wakanoi Shuzo Inc. in Iide, Yamagata Prefecture, with net-zero CO_2 emissions in its brewing process, we collaborated with the Okino Kamome Agricultural Producers' Cooperative Corporation, which implements rice farming practices that have less environmental impact on local communities. We also worked with private-sector personnel dispatched for regional revitalization and Local Revitalization Cooperators, who promote the zero-carbon initiatives of Iide. The project validated the environmental value of the mid-season drainage extension method used in growing rice for brewing sake and supported J-Credits certification. Furthermore, these efforts contributed to the announcement and launch of the Zero-Carbon Sake in April 2025.

[During mid-season drainage]

* This method extends the period of mid-season drainage, when water is drained from paddy fields to dry the soil, by more than seven days during the rice cultivation period to reduce methane gas emissions from the soil.

▶ Provision of GHG Emissions Calculation, Visualization, and Analysis Service: CO₂MOS®

NTT DOCOMO BUSINESS provides the CO₂MOS® GHG emissions calculation, visualization, and analysis service to support the realization of a decarbonized society. The service enables companies to calculate not only their own GHG emissions but also emissions across the entire supply chain through data integration capabilities, including carbon footprint calculations.

In fiscal 2024, we launched an initiative to visualize GHG emissions from our suppliers using CO₂MOS® and to encourage and support them in setting reduction targets. Through this initiative, we also aim to visualize and reduce Scope 3 emissions for the NTT DOCOMO BUSINESS Group.

By flexibly applying the features of CO₂MOS® to meet the needs of various industries and companies, we are advancing the provision of services tailored to customer requirements. As the first initiative, in September 2023 we began offering the MIeCO₂ decarbonization solution, which incorporates insights from the steel industry in collaboration with Marubeni-Itochu Steel Inc. and Wastebox Co., Ltd. In addition, we entered into a collaboration agreement with The Keiyo Bank, Ltd. and Marubeni-Itochu Steel Inc. in July 2025 to accelerate support for the decarbonization efforts of small and medium-sized enterprises by providing comprehensive decarbonization solutions. We plan to introduce a CO₂ emissions assessment tool, comprehensively support reduction initiatives, offer PR and branding support to enhance corporate value through promoting sustainability, and co-host a range of seminars. The goal of these initiatives is to promote decarbonization as well as translate these efforts into corporate value.

By continuing to promote decarbonization across the supply chain, we aim to achieve progress toward realizing a sustainable society.

[Screen image of Scope 1, 2, and 3 emissions analysis and visualization on CO₂MOS®]

[Screen image of the GHG reduction simulation on CO₂MOS®]

▶ Provision of Environmental Behavior Change Solution for Employees: Green Program® for Employee

NTT DOCOMO BUSINESS has been offering the Green Program® for Employee app since November 2022 to promote environmental awareness and change employee behavior. The program is intended to instill employee environmental awareness and actions, uniting with them to promote GX. Users can experience the reduction of CO2 emissions through their environmental actions in daily life and work while also adding to their environmental knowledge through quizzes and articles. The app aggregates and visualizes the user's environmental actions, encouraging further engagement and promoting Companywide efforts. The accumulated data also allows for the quantitative assessment of impact, which

CONTENTS

can be used to improve initiatives and communicate results both internally and externally. Going forward, we will collaborate with more companies and expand our offerings to support the realization of carbon neutrality across all of society.

We started conducting a pilot demonstration of the app in four cities in Saitama Prefecture in October 2024 to encourage private sector companies and their employees within these jurisdictions to engage in decarbonization activities. The 21-day pilot in the four cities saw participation from 395 employees across 47 offices of 43 companies and resulted in a reduction of about 5.9 tonnes of CO_2 emissions, with around 60% of the participants reporting increased awareness of environmentally sound behaviors.

Going forward, in addition to providing the app to companies, we will contribute to enhancing environmental awareness and actions through private-public collaboration to promote regional decarbonization.

[Screen images of Green Program® for Employee]

Environmental Labeling System for Solutions

The NTT Group is exploring the idea of an Environmental Labeling System for Solutions for self-certification of environmentally friendly ICT solutions and services. To qualify, ICT solutions and services will have to achieve CO_2 reductions of at least 15%, as assessed through the objective evaluation of environmental impact reduction benefits using life-cycle assessment. The entire NTT Group provides these environmentally friendly services to help reduce society's environmental impact.

The NTT DOCOMO BUSINESS Group has obtained a cumulative total of 12 solutions certified under the Environmental Labeling System, and we will continue to obtain additional certifications.

(Unit: %)

Certified Solutions (Excerpt)	CO₂ Reduction Effect (at the Time of Certification)
docomo sky Cloud	37
LoRa®	36
Nexcenter	43
Enterprise Cloud	74
Arcstar IP Voice	30
Arcstar Universal One Mobile	24

For more information on the Environmental Labeling System for Solutions, see:
https://group.ntt/en/sustainability/environment/decarbonization/label/

Acquisition of the Eco ICT Logo

We conducted a self-assessment of our GHG reduction measures and submitted an application in accordance with the ICT Ecology Guidelines created by the ICT Ecology Guideline Council* and acquired the eco-ICT Mark. The council created and published the Ecology Guideline for the ICT Industry, which are guidelines for applying the appropriate GHG reduction measures to be implemented by telecommunications carriers and clearly defines the standards for procuring systems and data center services from the viewpoint of reducing power consumption. The guidelines have been subsequently revised, and version 10.1 was published in February 2024. Working together with our Group companies participating in this initiative, we will continue to roll out our ecological initiatives in the ICT field.

* Established on June 26, 2009 by five industry organizations: Telecommunications Carriers Association, Telecom Services Association, Japan Internet Providers Association, Communications and Information Network Association of Japan, and Japan Cloud Industry Association

For more information on the Eco ICT Logo, see:
https://www.tca.or.jp/press_release/2010/0701_400.html (in Japanese only)

For more information on the self-assessment checklist, see:
https://www.ntt.com/about-us/csr/sustainability/policy/environment/ecoict.html (in Japanese only)

CONTENTS

Priority Activities

Development of a Closed-Loop Society

Our Approach

To contribute to the realization of a closed-loop society, the NTT DOCOMO BUSINESS Group promotes the 3Rs of reduce (waste prevention), reuse (encouraging repeated use), and recycle (improving recycling rates) while also building business models with low environmental impact. The inefficient use of resources and rising volume of waste are becoming increasingly serious social issues and encompass a variety of risks. To fulfill our social responsibility regarding these issues, we organized working groups in the three areas of dismantled telecommunications equipment, construction waste, and office waste, and we are working in cooperation with other NTT Group companies to thoroughly implement the 3Rs while promoting resource circulation, such as recycling plastics.
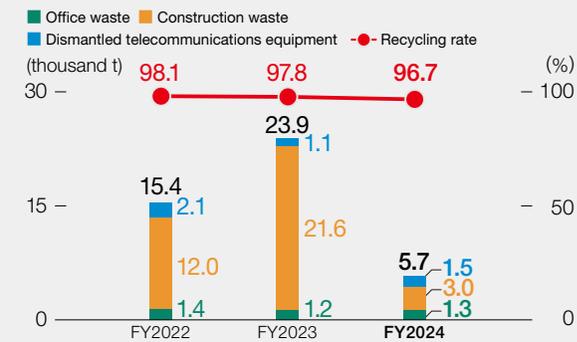
We are also working to provide and co-create ICT platforms as well as services and solutions that lead to a closed-loop society, which can also provide a business opportunity for increasing our corporate value. Through these initiatives and many other efforts, and united as the NTT DOCOMO BUSINESS Group, we are committed to a greener future with the most effective use of resources through proper waste management and promotion of reusing and recycling in our business activities.

Main Achievements in Fiscal 2024 and Goals for the Coming Years

In fiscal 2024, the total volume of waste from dismantled telecommunications equipment was 1.5 thousand tonnes, construction waste was 3.0 thousand tonnes, and office waste was 1.3 thousand tonnes. The total volume of waste decreased by 18.2 thousand tonnes from the previous fiscal year to 5.7 thousand tonnes due to a sharp decrease in dismantling work involving concrete. The recycling rate for the total volume of waste was 96.7%, a slight decrease compared to the previous fiscal year (97.8%), reflecting the abovementioned significant reduction in construction waste, which has a high recycling rate.

We will continue to manage the recycling rate as part of our efforts to create a recycling-oriented society and ensure that the 3Rs are thoroughly implemented in our business activities.

[Volume of Waste Generated and Recycling Rate]

- Office waste
- Construction waste
- Dismantled telecommunications equipment
- Recycling rate

(thousand t)

	FY2022	FY2023	FY2024
Recycling rate	98.1	97.8	96.7
Total	15.4	23.9	5.7
Dismantled telecommunications equipment	2.1	1.1	1.5
Construction waste	12.0	21.6	3.0
Office waste	1.4	1.2	1.3

Scope: NTT DOCOMO BUSINESS, Inc. and 19 Group companies

Risks and Opportunities

Unless global efforts to promote resource circulation are effectively advanced, there is a risk of long-term harm to the Earth's natural environment and ecosystems, as well as the potential for widespread resource shortages and soaring costs. Against this background, social concerns about waste issues are rising, and waste-related regulations that require compliance by businesses are becoming stricter year by year. If a violation of regulations, such as the illegal dumping of industrial waste, occurs, a company could face strong public criticism. This in turn could result in a loss of social reputation, posing a business risk, and potentially lead to reduced sales revenue due to a failure to meet customer procurement standards.

On the other hand, we believe that realizing a circular economy within the NTT DOCOMO BUSINESS Group and providing ICT platforms, services, and solutions to help our customers address waste issues and achieve a circular economy can contribute to addressing regional and global environmental challenges. This approach also presents a significant opportunity to enhance corporate value and drive business growth.

Building Business Models with Low Environmental Impact

Effectively Using Water Resources

Water resources are indispensable for the survival of all living things, but the increasing world population and economic development have led to concerns over water shortages and pollution. We are striving to use water resources more effectively by recycling and reusing cooling water in our data centers and switching to water-saving toilets in our major office buildings. As part of leveraging ICT to support social infrastructure, we are developing a water demand prediction system to contribute to addressing social issues related to water resources. The total volume of water used in fiscal 2024 was 78.2 ten thousand m³.

Initiatives to Improve the Recycling Rate

We believe that one of our most important obligations as an ICT services provider is to create business models that emphasize recycling. We are therefore carefully selecting waste processors for telecommunications equipment, data centers, and office buildings based on their recycling rates. In selecting waste processing service providers, we seek to ensure proper disposal and improve the recycling rate by screening candidates based on our pre-established criteria and consigning work to businesses that meet the qualifications. As a result, the recycling rate of office waste, which was
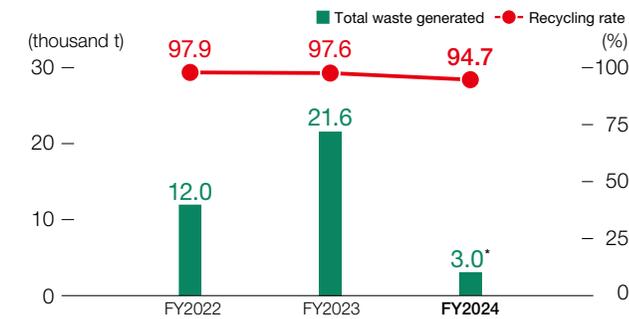
81.5% in fiscal 2013, has risen to 97.6%, as of fiscal 2024, showing steady progress.

[Total Volume and Recycling Rate of Dismantled Telecommunications Equipment*]
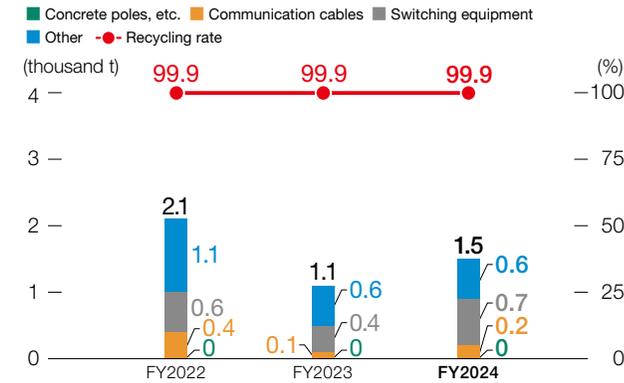
Scope: NTT DOCOMO BUSINESS, Inc. and 19 Group companies
* Values between 99.9% and 100% were rounded to one decimal place.

[Total Volume and Recycling Rate of Construction Waste]

Scope: NTT DOCOMO BUSINESS, Inc. and 19 Group companies
* Construction waste declined in fiscal 2024 due to a significant decrease in dismantling work.

[Total Office Waste and Recycling Rate]
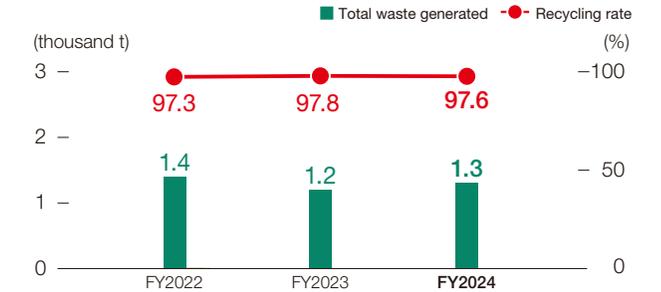
Scope: NTT DOCOMO BUSINESS, Inc. and 19 Group companies

Thorough Implementation of the 3Rs in Office Buildings

Promoting the Reuse of Fixed Assets

From the perspective of promoting the efficient operation and reuse of fixed assets, including small assets and equipment, we are matching organizations that need assets with those that do not. Thanks in part to this effort, in fiscal 2024 we reused 133 items of dismantled equipment and 589 units of equipment and packages overall. In fiscal 2025, we will continue to promote the reuse of fixed assets and strive to reduce the amount of waste we generate.

Reduction in Paper Use for Business Purposes

NTT DOCOMO BUSINESS is working to reduce its use of all kinds of paper for business purposes, including that for printing customer billing statements. We apply our own paper use indicator per full-time employee to reduce the use of office paper and have also
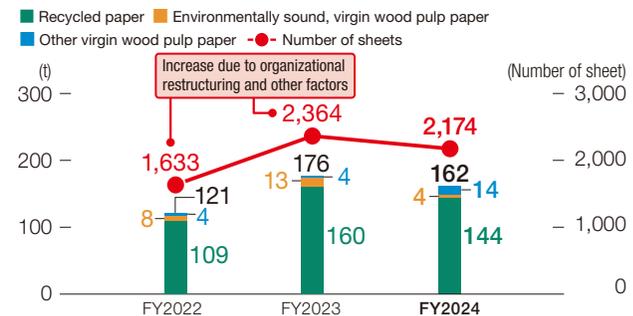
been raising employee awareness through various efforts such as curbing the use of paper and increasing the rate of double-sided printing by using printing log data from IC card multifunction printers, and collecting the initiative status data per individual and section and disclosing it to all employees on a monthly basis.

Since fiscal 2020, we have made significant progress in digitizing paper documents as part of our initiative to promote hybrid work, which allows employees to work remotely. Through this effort, we are working to reduce the amount of paper used per employee (converted to A4-size office paper). However, the amount of office paper used per employee increased due to the impact of the organizational restructuring with the NTT DOCOMO Group in July 2022, including the transfer of personnel and systems.

In fiscal 2024, as a result of social environmental changes associated with the end of the COVID-19 pandemic, employees had more opportunities to work in the office and visit customers. Given this turn of events, we analyzed the factors driving increased paper use in certain departments and conducted targeted awareness-raising efforts. As a result, the amount of office paper used per employee decreased to 2,174 sheets, a decline compared to fiscal 2023. In fiscal 2025, we will continue to reduce the amount of office paper used by improving our business processes and systems.

[Total and Per-Employee Office Paper Use]

■ Recycled paper ■ Environmentally sound, virgin wood pulp paper
■ Other virgin wood pulp paper --●-- Number of sheets

Increase due to organizational restructuring and other factors

Scope: NTT DOCOMO BUSINESS, Inc. and 19 Group companies

Response to Plastics Pollution

Concern has been growing around the world over plastic waste, including the pollution of marine environments. NTT DOCOMO BUSINESS upholds the implementation of closed-loop recycling as a CSR Priority and is working on reducing and promoting the recycling of plastic waste.

In fiscal 2024, the volume of plastic waste increased over the previous fiscal year, and the recycling rate was 99.3%. We will continue addressing plastic pollution through our business activities.

[Volume of Plastic Waste and Recycling Rate (Office)*]

■ Volume --●-- Recycling rate
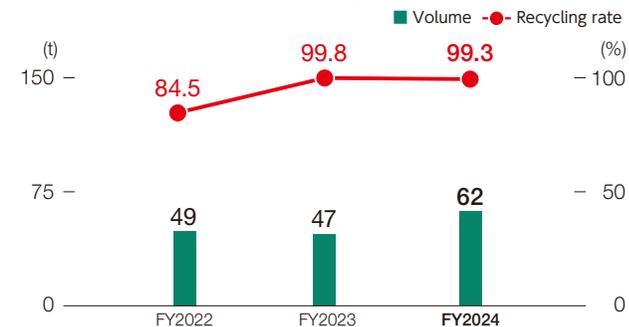
Scope: NTT DOCOMO BUSINESS, Inc. and 19 Group companies
* Tabulated general and industrial waste generated from office buildings, including PET bottles, plastic waste, and other sources

Developing a New Recycling Scheme for Subsea Cables

While the typical length of subsea cables laid in Japan's territorial waters is 20 to 30 km per cable, the cable managed and operated by NTT WORLD ENGINEERING MARINE, Inc., an NTT DOCOMO BUSINESS Group

company, and that connects Kagoshima and Okinawa prefectures is approximately 260 km long, passing through many islands along the way. When the cable went out of service in 2018, approximately 850 tonnes of waste was expected to be generated, raising major concerns in terms of environmental impact and disposal costs.

To address these issues, NTT DOCOMO BUSINESS signed an agreement with South Africa's Mertech Marine, the only company in the world with the technology to recycle subsea cables to the level of raw materials, to build a new scheme to recycle 99% of subsea cables to reduce both environmental impact and disposal costs. Additionally, the scheme contributes to creating regional safety nets by employing unskilled workers at the recycling plant in South Africa through Mertech Marine, and donates 30% of the profits from this recycling initiative to charitable organizations that support the education of impoverished families in Africa and the Middle East.

Coal tar coating for armor wire completely separated and pelletized

Outer armor wire properly coiled

Copper tape separated and pelletized

High-purity polyethylene used for outer cover can be sold at high price if completely separated and pelletized

Currently, all components other than optic fibers are completely recycled (over **99**% of total volume)

Coexisting with Nature

Primary Concept

Biodiversity conservation and coexisting with nature, frequently discussed as key environmental issues for achieving a sustainable society, are also critical topics that encompass risks related to business continuity.

We have set "Planning a Future of Natural Harmony" as part of our environmental declaration and established the Biodiversity Action Plan. Under these policies, we are carrying out environmentally sound business activities from the construction of facilities to their operation and dismantling in accordance with the NTT Group Sustainability Design Guideline for Buildings and other guidelines. We are also engaged in local conservation efforts, including the preservation of satoyama (traditional Japanese rural landscapes), local greening initiatives, and reforestation tailored to regional vegetation.

To fulfill our corporate social responsibility, we will continue to place a high priority on conservation of biodiversity throughout our business operations and conduct business while inspecting the progress of initiatives, identifying problems, and making improvements. We will also adopt a multifaceted approach, including the provision and co-creation of ICT/DX solutions and services that contribute to nature-positive economic activities, which can become business opportunities, as well as environmental contribution efforts such as participating in local conservation projects and disseminating environmental information.

| NTT DOCOMO BUSINESS Group Biodiversity Action Plan | 1. Basic Policy
• Development centered on business activities
• Development centered on contribution to society | 2. Action Guidelines
• Implement actions that take into account the preservation of biodiversity in business activities
• Contribute to the preservation of social biodiversity in business activities
• Deepen understanding of biodiversity, promote nature conservation activities together with employees, their families, and the planet |

For details about the NTT DOCOMO BUSINESS Group Biodiversity Action Plan, see:
https://www.ntt.com/en/about-us/csr/sustainability/policy/environment/details.html

Main Achievements in Fiscal 2024 and Goals for the Coming Years

We engaged in building, maintaining, repairing, and evaluating facilities in compliance with the Biodiversity Action Plan as well as the concept of the NTT Group Sustainability Design Guideline for Buildings*, established by the NTT Group. We also engaged in initiatives leveraging expertise unique to ICT enterprises, including the provision of fisheries ICT solutions and support for coral ecosystem surveys and conservation, participating as a part of the NTT DOCOMO Group and applying our underwater drone capabilities. These efforts enabled us to contribute through business activities while also promoting information sharing and raising awareness.

In fiscal 2025, we will continue to take action by leveraging our capacity to serve society as an ICT enterprise.

* Guidelines for environmentally sound buildings (e.g., promoting energy efficiency and the use of natural energy, selecting water-saving equipment and protecting water resources, and encouraging resource circulation)

Initiatives Related to the TNFD

In accordance with the LEAP approach*1 proposed by the TNFD, the NTT DOCOMO Group conducted an analysis*2 of its nature-related dependencies, impacts, risks, and opportunities. The analysis also encompasses the business areas and value chains of NTT DOCOMO BUSINESS. We participated in the analysis, leading biodiversity conservation in our business operations.

*1 A location-based approach to prioritizing impacts on natural capital and actions to address them. The approach involves four phases: locate interface with nature, evaluate dependencies and impacts on nature, assess nature-related risks and opportunities, and prepare to respond to nature-related risks and opportunities and report to investors.
*2 This report is based on TNFD v1.0, released in September 2023.

For information disclosure based on the TNFD recommendations from the NTT DOCOMO Group, see:
https://www.docomo.ne.jp/corporate/csr/ecology/protection/tnfd/ (in Japanese only)

Initiatives Related to the TNFD (Continued)

Scenario Analysis and Results within the NTT DOCOMO Group (Focusing on NTT DOCOMO BUSINESS's Business Areas)

STEP ❶ Identification of key issues

The analysis following the LEAP approach within the NTT DOCOMO Group includes the corporate business areas managed by NTT DOCOMO BUSINESS. By evaluating the relationship between stakeholder interests and our business operations, we identified these potential key issues: development of land with high conservation value, impact on surrounding ecosystems, resource extraction, and waste emissions.

STEP ❷ Analysis of the value chain's location-specific issues

The analysis of the value chain's location-specific issues includes telecommunications facilities and equipment related to NTT DOCOMO BUSINESS's business. Given the nature of our operations, we added water resource use and wastewater discharge as a potential key issue and organized the analysis by value chain stage: upstream, direct operations, and downstream. We then identified risk hotspots and potential risks to be addressed in each value chain stage through the analysis using IBAT*1 and Aqueduct*2, focusing on risk themes such as resource extraction, water use, land development, and surrounding ecosystems.

For example, it has been confirmed that no NTT DOCOMO BUSINESS telecommunications equipment is located in areas with high water stress across all 56 sites (as of August 2023). For more details on the analysis of the value chain's location-specific issues within the NTT DOCOMO Group, please refer to the information disclosure based on the TNFD recommendations from the NTT DOCOMO Group.

*1 Integrated Biodiversity Assessment Tool, developed by the United Nations Environment Programme World Conservation Monitoring Centre (UNEP-WCMC)
*2 A global water risk mapping tool developed by the World Resources Institute (WRI)

STEP ❸ Confirmation of key issues

We identified and evaluated risks and opportunities based on the results of STEP 1 and STEP 2.

Risks

Various potential risks (e.g., price increases and unstable supply of telecommunications equipment necessary for offering services may affect our financial plans when there is a shortage of supplies from resource extraction) have been identified, but after reviewing the sites within NTT DOCOMO BUSINESS, we verified that there are no immediate material risks that would affect our business. However, having identified development of land with high conservation value, impact on surrounding ecosystems, and resource extraction as key issues based on the analysis results from STEP 1 and STEP 2, we will assess risks during the development of new sites, including expansions and renovations, and continue to promote initiatives for biodiversity conservation as part of the NTT DOCOMO Group.

Opportunities

As societal interest in biodiversity rises, we believe that actively engaging in conservation efforts not only enhances the Company's social reputation but also drives revenue growth by providing services and solutions that support smart agriculture, fisheries, and the reduction of environmental impact.

For more information on related governance and risk management initiatives, see the Sustainability Management section in this report.

STEP ❹ Examination of countermeasures

The NTT DOCOMO Group conducted a GAP analysis, based on the confirmed key issues, to select priority action items and examined countermeasures using the SBTN AR3T framework*3. NTT DOCOMO BUSINESS, in light of the NTT DOCOMO Group countermeasures, then reviewed and assessed the progress of those countermeasures for the identified key issues.

Key Issues	Countermeasures	NTT DOCOMO BUSINESS's Initiatives
Resource extraction	• Prioritizing suppliers with a focus on biodiversity • Promoting resource circulation	• Prioritizing the selection and procurement of suppliers who engage in or use materials that contribute to biodiversity conservation in accordance with the NTT DOCOMO BUSINESS, Inc. Guidelines for Sustainability in Supply Chain*4 • Promoting logistics DX for metal scrap and construction waste based on the Circular Economy Metal Processing Framework (CEMPF); the pilot experiment has been completed, and commercialization discussions are ongoing (as of October 202)
Development of land with high conservation value Impact on surrounding ecosystems	• Efforts to conserve natural environments (such as forests) and reduce impacts on ecosystems	• Proper forest management and conservation through thinning and replanting, leading to the creation of forest-derived credits • Established the DOCOMO BUSINESS Co-Creation Forests to foster healthy forests through tree planting in collaboration with stakeholders, and started planting activities involving employees (approximately 1,000 trees have been planted in fiscal 2025) • Ecosystem conservation through satoyama (traditional Japanese rural landscapes) preservation activities involving employees and their families

*4 For more details on the NTT DOCOMO BUSINESS Guidelines for Sustainability in Supply Chain, see:
https://www.ntt.com/content/dam/nttcom/hq/en/about-us/procurement/pdf/SustainabilityGuidelines_E_202507_1.pdf

*5 For more details on the DOCOMO BUSINESS Co-Creation Forests, see:
https://www.ntt.com/about-us/csr/presenttree.html (in Japanese only)

CONTENTS

Promoting Biodiversity Conservation Initiatives

The NTT DOCOMO BUSINESS Group is committed to biodiversity conservation toward realizing a future of coexisting with nature. It operates biodiversity-friendly facilities and leverages ICT to minimize the impact on ecosystems, based on an understanding of the relationship between biodiversity and our business. We also strive to pass on abundant biodiversity to future generations through various actions.

These include satoyama conservation for maintaining unique ecosystems and promoting environmental education, protecting ecosystems by submarine cable-laying ships during their operations, assessing the potential environmental impact from the construction and dismantling of telecommunications facilities and data centers, and providing agricultural ICT solutions as part of nature-positive initiatives. We will continue to conserve ecosystems and work with our stakeholders through these efforts.

Considerations for Building Construction

Biodiversity-Conscious Guidelines

When constructing new buildings such as data centers, we strive to understand the historical, social, geographical, and biological environment characteristics of the building site and its surrounding areas in accordance with the NTT Group Sustainability Design Guideline for Buildings (established in December 2022), and we reflect that understanding into our designs insofar as possible. In addition to our ongoing efforts to promote decarbonization, resource recycling, and coexistence with the environment, we are also working to create an environment that is safe and resilient to natural disasters, which are becoming more frequent and devastating, and to create more people-friendly workplaces to promote diversity, equity, and inclusion as well as health and productivity management. These efforts will contribute to the realization of a sustainable society.

Along with these considerations, we ensure that construction is completed with consideration for minimal noise and vibration and with attention to community beautification during the work. Furthermore, our outdoor air-conditioning units and emergency power generators are designed to generate exhaust heat and noise levels that do not adversely affect the community.

Biodiversity-Conscious Guidelines: For more information on the NTT Group Sustainability Design Guideline for Buildings, see: https://group.ntt/en/design/

Complying with the Environmental Impact Assessment

All developers planning large-scale projects, such as data center construction, are required to conduct a preliminary survey, forecast, and assessment of how the project will affect the surrounding environment, and to submit an Environmental Impact Assessment (EIA) report. The details of all submitted EIA reports are made public, and developers can modify their plans to be more considerate of neighboring residents and the surrounding environment by incorporating into their project plans comments from the national government, local governments, and the public.

NTT DOCOMO BUSINESS has conducted an EIA to proceed with the expansion project for the sixth building of the Osaka 7 Data Center. We used a compliance checklist to ensure that the project is environmentally sound at each stage, including design, construction, and completion.

Local Landscaping and Greening

We believe biodiversity should be considered in facility design toward contributing to local greenery in our surroundings.

At the Tokyo No. 6 Data Center, one of the largest of such facilities in Tokyo, we have been working closely with the community to promote greening activities by applying a subsidy from the Tokyo Metropolitan Park Association's Urban Green Fund. The site's green spaces have been divided into two zones, spring/summer and autumn/winter, and planted accordingly so that visitors can enjoy flowers throughout the year. We seek to achieve harmony between the data center and the surrounding environment. For example, we simulated a wind environment around the building and planted evergreen trees in the southwest corner, which is exposed to wind.

[Spring/summer zone]

[Autumn/winter zone]

Laying Subsea Cables

In constructing its subsea communications cable network, NTT DOCOMO BUSINESS's fundamental policy is to

CONTENTS

prevent marine pollution. We are signatories to treaties on the prevention of marine pollution and, in addition to complying with environmental legislation, undertake initiatives that place importance on coexistence with marine organisms and the fisheries industry.

The NTT DOCOMO BUSINESS Group company NTT World Engineering Marine Inc., which handles the laying, burying, and maintenance of subsea cables, develops business with a strong awareness of the need to preserve marine environments.

Considerations for the Impact of Laying Subsea Cables

Prior to subsea cable-laying and burying work, we conduct an environmental assessment and cooperate with related government authorities and municipalities in carefully designing cable routes and drawing up construction plans. For example, we duly consider shallow areas for preserving marine environments and generally exclude coral reefs and other inhabited areas when designing cable routes, insofar as possible, or transplanting them outside the cable-laying area.

There are also cases in which minesweeping operations are undertaken on the seabed prior to laying or burying the cables. We collect debris from the seabed, including fishing nets, rope, and wire pulled out by the minesweeping operations, and we properly process it as industrial waste after returning to port.

[Cables laid on sand to avoid coral reefs] [Debris collected from the seabed]

Measures to Preserve Ecosystems Taken on Cable-Laying Ships

There are concerns that the marine organisms that infest the ballast water used to maintain the stability of vessels will destroy ecosystems after being discharged into other parts of the ocean as vessels navigate from one area to another. In order to prevent the destruction of ecosystems by ballast water, the subsea cable-laying vessels *Kizuna*, *Subaru*, and *VEGA II* are equipped with ballast water treatment equipment, in accordance with the Ballast Water Management Convention* set by the International Maritime Organization (IMO), so that they discharge water that does not contain marine organisms.

Furthermore, the ballast water treatment equipment installed on our cable-laying vessels is an ultraviolet sterilization system, which does not use chemical substances and therefore has low environmental impact. With regard to ship paints, we use those that are in compliance with the AFS Convention (International Convention on the Control of Harmful Antifouling Systems on Ships), which regulates the use of anti-fouling paint containing organic tin compounds on the bottom of hulls.

* Adopted by the IMO in 2004, the convention took effect on September 8, 2017, to prevent the movement of marine organisms across habitat boundaries from affecting the marine environment.

Meeting the Challenge of Circular Shipbuilding to Establish Sustainable Practices in the *VEGA II* Conversion Project

The submarine cable-laying and repair vessel *VEGA II*, which entered service in April 2025, was converted from a former seismic survey ship into its current configuration in Norway, its

country of origin. In undertaking the conversion, we considered the environmental impact and engaged Green Yard Kleven AS, a shipyard committed to material circularity, reuse, and sustainability solutions that contribute to multiple SDGs.

Green Yard Kleven AS prioritizes health, safety, and the environment (HSE) in its workplaces and has achieved a zero-accident record. In the area of industrial and technological innovation, the shipyard optimizes its design principles to enhance safety and efficiency while also reducing costs. It sorts materials, reuses parts, and resells removed components to reduce waste. Its waste management process follows an order of priorities: avoidance, reduction, reuse, recycling, energy recovery, and disposal. The shipyard also calculates CO_2 reductions at each stage of this process.

While Green Yard Kleven AS currently only measures its carbon footprint for steel, general waste, and energy, it plans to expand the scope to cover all materials in the future and aims to become the world's most sustainable shipyard. The conversion of *VEGA II* was also carried out with reduced CO_2 emissions.

Considerations for the Construction and Dismantling of Relay Stations

Wireless relay stations, the backbone of data communication networks, are often in areas rich with nature such as on hills and islands within national and quasi-national parks, so we emphasize consideration for biodiversity and other natural risks in their operations.

For our four wireless stations nationwide (as of the end of fiscal 2024), we build micro-roads if needed for the patrol and maintenance of these stations while strictly adhering to the law and our own environmental

assessment standards. These assessments identify specific concerns associated with construction processes to enable the application of multifaceted approaches for preventing or minimizing impact on the ecosystem.

   In addition, when dismantling a wireless station, we strive to restore the environment to its original state by paying careful attention to the presence of rare animals and plants and using local soil for restoration while also consulting local environmental organizations and residents.

Contributing to a Nature-Positive Future and Ecosystem Conservation Using ICT

Improving the Productivity of Kuruma Shrimp Farming for Sustainable Fisheries

Since September 2023, we have been conducting a demonstration project for adopting ICT buoys and Oxygen fighter® at the kuruma shrimp farming ponds of the Shin-Matsuura Fisheries Cooperative and shifted to full-scale operation in August 2024.

   In the Shin-Matsuura region, concerns over the potential decline of wild kuruma shrimp led to the start of kuruma shrimp farming about 40 years ago to protect natural resources. Improving the survival rate of farmed kuruma shrimp, however, has remained a challenge.

   In response, we introduced ICT buoys to measure oxygen levels in the aquaculture ponds. By preemptively injecting high-concentration oxygen using an Oxygen fighter® during the early morning hours—when oxygen levels typically drop—we have successfully prevented oxygen deficiency in the shrimp, thereby improving survival rates and overall productivity. This initiative not only boosts the income of producers but

also reduces the need for pond cleaning and night-time inspections, which are typically required when dissolved oxygen levels drop. Furthermore, the success of this approach is expected to extend to other marine products, supporting the sustainable development of Japan's fisheries industry.

[Oxygen fighter® (left) and box containing ICT buoy communication equipment (right)]

Initiatives to Support Coral Ecosystem Surveys

Due to the rise in sea temperatures and the massive volume of plastic waste, coral bleaching in Okinawa's waters has become a serious problem.

   In response, NTT DOCOMO BUSINESS, in collaboration with NTT DOCOMO, supports coral ecosystem surveys and conservation efforts using cutting-edge underwater drone technology. We also host hands-on workshops for elementary school students as a form of inquiry-based learning and environmental education, providing opportunities for the next generation to experience Okinawa's seas and corals directly.

   Through co-creation with local communities, we will work to conserve a sustainable marine environment and nurture future generations.

[Underwater drone survey in progress]

Connecting the Natural Environment to the Future— Initiatives for Citizen-Participatory Ecological Surveys

NTT DOCOMO BUSINESS and Goto City, Nagasaki Prefecture, conduct citizen-participatory ecological surveys as part of an effort to learn, protect, and make use of the regional resources within the Goto Islands (Shimo-Goto area) Geopark.

   This initiative is intended to both observe the distribution of species in the Geopark area and raise awareness about biodiversity conservation by increasing the interest in wildlife of local residents and visitors who are using the Biome mobile app, which can identify species, to participate in the survey. In addition, by showcasing Goto City's natural assets through the app and assisting in the development of a sustainable conservation model, we support both regional development and environmental preservation.

[Biological survey in Goto City]   [Biome app]

Contributing to Forest Restoration through Stakeholder Collaboration

Forest Restoration Projects: DOCOMO BUSINESS Co-Creation Forests

Recognizing the important roles of forest conservation for CO2 absorption, water retention, and biodiversity preservation, NTT DOCOMO BUSINESS has aligned with the Present Tree* forest restoration project, operated by the certified NPO Environmental Relations, which focuses on regenerating forests and promoting regional development across Japan. We actively participate in tree planting efforts to support this project in collaboration with stakeholders.

In fiscal 2024, we invited stakeholders to contribute to the Forest Restoration Project as an alternative to sending congratulatory flowers for the appointments of the CEO and vice president and received support from over 50 companies, resulting in donations for planting 852 trees. In addition, NTT DOCOMO BUSINESS made a donation equivalent to planting 200 trees to forest regeneration projects based on the number of responses collected from attendee surveys at Company-hosted events.

In fiscal 2025, we established a DOCOMO BUSINESS Co-Creation Forest within the Present Tree in Fuefuki Ashigawa project area in Fuefuki City, Yamanashi Prefecture, which is in the Ashigawa headwaters area, and organized a tree planting event that was attended by directors and employees. During the event, we planted 1,052 trees thanks to contributions to the project in 2024. We planted broadleaf trees such as Japanese beech, oak, mountain cherry, and Amur cork on a larch felling site, prioritizing the local ecosystem, and will support continuous

care and management of the forest over the next ten years. Through these efforts, we are contributing to the long-term development of water retention forests and the conservation of biodiversity in the Ashigawa headwaters area.

* A project launched in January 2005 by the certified NPO Environmental Relations Research Institute for linking reforestation with regional revitalization. Trees are planted in former development sites, abandoned clear-cut areas, and disaster-affected forests across Japan, where the population is aging and the birthrate is declining. People from the Tokyo metropolitan area become foster parents for these trees, nurturing them over a period of ten years in collaboration with local communities.

[Tree planting event]

[Illustration of the DOCOMO BUSINESS Co-Creation Forest initiative]
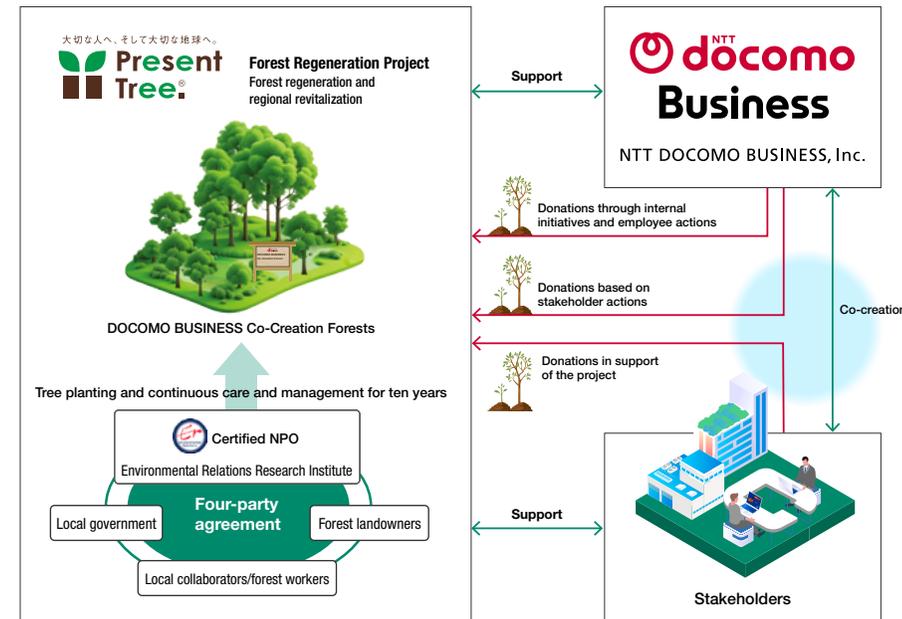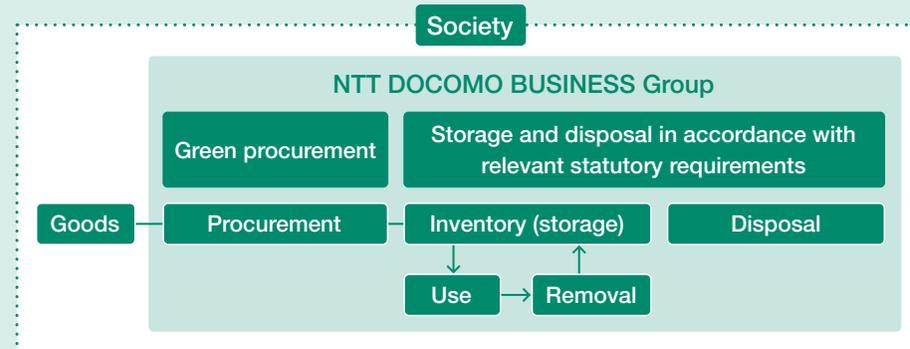
Prevention of Environmental Pollution

Primary Concept

Everyday production and consumption generating emissions and waste and increasing environmental pollution has long been a social issue.

We are working to reduce emissions and waste generated from our business activities and properly manage and dispose of hazardous substances to prevent environmental pollution and create a safe and secure social environment. In addition, we are seeking to minimize environmental risks associated with business activities, such as environmental pollution, including the leakage of hazardous substances, by formulating guidelines for introducing low-emission vehicles, improving equipment and operations, bolstering management, and conducting thorough inventories.

Chemical substances are properly managed by our maintenance departments in accordance with the Waste Management and Public Cleansing Act, the Law Concerning Special Measures Against PCB Waste, and the Electricity Business Act, which include the assigning of managers. While conducting storage inspections on a regular basis, we maintain a robust system to ensure the rapid coordination of information among senior management and the president in the event of an earthquake or other disaster. We always stay current on changes in environmental regulations, share information among environmental working groups, and optimize our operations in a timely manner. In addition, we are striving to reduce the environmental impact of our supply chain by, for example, urging suppliers to reduce and thoroughly manage the use of hazardous materials based on the NTT DOCOMO Green Procurement Standards.

[Prevention of Environmental Pollution at Each Business Stage]

Main Achievements in Fiscal 2024 and Goals for the Coming Years

We collaborate with other companies in the NTT Group to ensure the proper awareness and communication of environmental laws and regulations, as well as pollution control measures, emissions standards, the PRTR Law, and related reporting. We also enhance compliance training and focus on ensuring both legal compliance and effective risk management.

As a result of our ongoing efforts to reduce emissions and waste generated by business activities, manage and dispose of hazardous substances properly, and strengthen compliance education, there were no environment-related accidents, fines, complaints, or related legal issues in fiscal 2024.

The NTT DOCOMO BUSINESS Group has set a target to make EVs account for 100% of the corporate fleet used in Japan by fiscal 2030. To achieve this, we have reviewed the number of vehicles and promoted eco-driving to reduce fuel consumption of the corporate fleet across the Group. We have also been working to reduce emissions of other air pollutants while ensuring compliance with relevant laws and regulations.

Furthermore, we have begun contributing to environmental protection and pollution prevention through our business activities. As part of our DX promotion support for small and medium-sized companies, we assisted an industrial waste treatment facility in improving operational efficiency by using AI predictions in water discharge management. This initiative has become a model for how our business activities can contribute to environmental protection.

CONTENTS

Risks and Opportunities

Waste emissions that impact the environment arise not only from our business operations but also from the daily production and consumption activities of all people. As a result, environmental pollution is advancing worldwide and becoming an increasingly serious problem for society. As a company, failing to implement sufficient preventive measures against the leakage or discharge of chemical pollutants from our business activities, or neglecting proper treatment and management, could exacerbate environmental harm, disrupt ecosystems, and potentially lead to health risks for local communities by polluting their living environments. Furthermore, this could result in social criticism, a decline in reputation and trust, and a loss of competitiveness, which could seriously jeopardize our business continuity.

On the other hand, we believe that fostering robust compliance awareness of the harm chemical pollutants can cause, related countermeasures, and proper management methods in accordance with relevant laws will lead to the steadfast prevention of pollution while reducing management and recovery costs. In addition, preventing related accidents and communicating responses to harmful substances both internally and externally will enhance social trust and expand business opportunities.

Initiatives to Address Environmental Pollutants

Preventing Air Pollution

Our business activities produce NOx and SOx emissions, which cause air pollution.

The subsea cable-laying vessels *Kizuna* and *Subaru* have an electric propulsion system that optimizes the number of engines in operation in accordance with the load from the type of the subsea cable being laid and changes in the weather at sea. By controlling the number of engines in operation, we keep down the amount of heavy fuel oil used while reducing emissions of NOx and SOx.

Other sources of NOx and SOx emissions include the gasoline and diesel used by the corporate fleet, as well as the use of backup power supplies in telecommunications facilities. To reduce gasoline and diesel consumption, we will continue to review our vehicle fleet numbers, promote the use of EVs, and encourage eco-driving to contribute to global warming mitigation and air pollution prevention.

Controlling Ozone-Depleting Substances

We dispose of ozone-depleting substances in an appropriate manner. The volume of specified halons used in our fire extinguishing equipment in fiscal 2024 was approximately 143 tonnes, unchanged from the previous fiscal year.
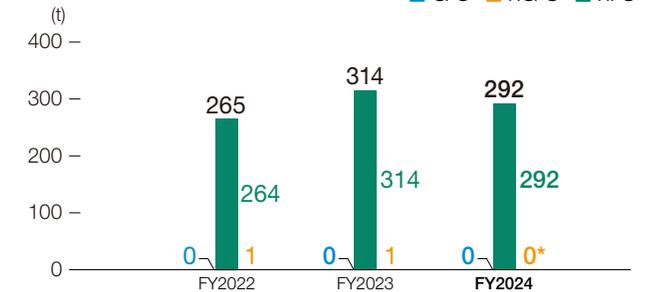
The volume of specified Fluorocarbons used in our air-conditioning equipment in fiscal 2024 totaled 292 tonnes, a decrease of 21 tonnes from the preceding fiscal year.

[Volume of Specified Halons Used in Fire-Extinguishing Equipment]
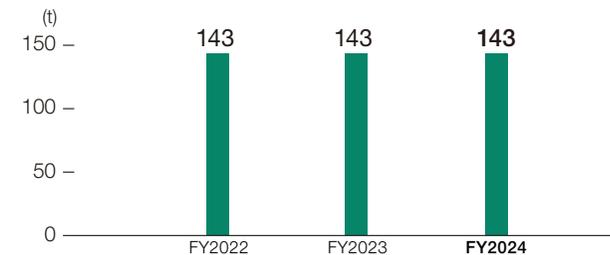
Scope: NTT DOCOMO BUSINESS, Inc. and 19 Group companies

[Volume of Specified Fluorocarbons Used in Air-conditioning Systems]

Scope: NTT DOCOMO BUSINESS, Inc. and 19 Group companies
*Less than 0.5

Addressing Asbestos Concerns

Asbestos remediation for buildings and offices involved the implementation of airborne asbestos surveys of buildings for which asbestos had been spray-applied in order to confirm that levels did not exceed statutory limits, as revised in September 2006. Since fiscal 2019, we have been conducting an annual survey of four buildings to confirm that airborne emissions have been below the statutory limit at all buildings subject to legal compliance. We will continue appropriate measures, such as the removal, containment, or enclosure of asbestos in buildings where it is present, in compliance with manuals issued by the Japan Construction Occupational Safety and Health Association and local authorities.
In response to the revision of the Air Pollution Control Act in April 2021, we have investigated, analyzed, and reported the presence of asbestos in construction waste generated by our business activities, in compliance with national standards. To ensure proper treatment in accordance with the relevant laws, we have also established an internal system for selecting

disposal contractors, created operational workflows, and conduct regular internal workshops on related regulations.

Storage and Management of PCBs

The NTT DOCOMO BUSINESS Group appropriately manages devices that contain polychlorinated biphenyls (PCBs). Such devices were used in the past as insulators for electrical facilities. As a policy for PCB storage, we have established a set of guidelines prescribing early detoxification treatment as well as methods for ascertaining conditions and management when the use of equipment containing PCBs is to be continued. We also monitor compliance with these guidelines and track violations of relevant laws as indicators for our material sustainability issues.

Since fiscal 2021, we have been detoxifying equipment found to contain any PCBs based on the PCB inspection survey conducted in fiscal 2020.

In fiscal 2024, there was one violation of laws and regulations related to PCBs, when an electric ballast containing high concentrations of PCBs was discovered at one of our facilities. Upon discovery, we immediately notified the local government and the regional environmental office and promptly arranged for the disposal of the PCB waste. No penalties or fines were imposed in connection with this matter. Following the incident, we launched an investigation and are working to prevent a recurrence.

Meanwhile, we are systematically removing low-voltage capacitors that may contain low concentrations of PCBs, and aim to complete this by the disposal deadline of the end of fiscal 2026.

[Number of Transformers Stored]

	FY2022	FY2023	FY2024
Number of Transformers Stored	0	4	0

Scope: NTT DOCOMO BUSINESS, Inc. and 19 Group companies

[Number of Capacitors Stored]

		FY2022	FY2023	FY2024
Number of Capacitors Stored	High-voltage capacitors	0	0	0
	Low-voltage capacitors	4	16	0

Scope: NTT DOCOMO BUSINESS, Inc. and 19 Group companies

[Number of Electric Ballasts Stored]

	FY2022	FY2023	FY2024
Number of Electric Ballasts Stored	112	0	5*

Scope: NTT DOCOMO BUSINESS, Inc. and 19 Group companies

* Regarding the equipment found on our premises that contained high concentrations of PCBs, we immediately took the necessary administrative steps upon its discovery and arranged for its proper disposal.

Chemical Substance Management in Anticipation of Emergencies

Against a backdrop of natural disasters occurring frequently on a global scale, there is a growing public concern over the management systems for environmental pollutants in times of emergency. Leveraging our expertise as an owner and operator of IT infrastructure, we have been thorough in establishing storage and management systems while also bearing in mind the possible occurrence of unlikely events. In the management of PCBs in particular, we have implemented a management system while taking into account factors such as earthquakes, fires, flood controls, lightning protection, puncture resistance, ventilation, and security. By carrying out periodic inspections, we are constantly confirming that such substances are properly managed. Moreover, we maintain a system for quickly confirming the secure storage of chemical substances and reliably ensuring operational readiness in the event of major earthquakes and other disasters in order to prevent damage when one strikes as well as in the occurrence of secondary disasters.

Cases of Major Leakage

There were no incidents involving major leakages of hazardous substances in the NTT DOCOMO BUSINESS Group in fiscal 2024.

Transport, Import, and Export of Toxic Waste

We handle PCBs in strict accordance with the Act on Special Measures concerning Promotion of Proper Treatment of PCB Wastes and the PCB Waste Collection and Transport Guidelines issued by the Ministry of the Environment.

Contributing with AI to Environmental Pollution Prevention

The NTT DOCOMO BUSINESS Group contributes to environmental protection not only by preventing pollution through its business activities but also by leveraging its strength in providing AI-driven DX support. In a DX support project for an industrial waste final-disposal facility, we provided Node-AI, which is a no-code AI development tool that enables time-series data analysis, to manage drainage water quality. Using this tool, we helped facility staff develop their own high-precision water quality prediction model.

In this project, if the predicted water quality falls within the reference values, inspections on holidays can be skipped, resulting in an expected reduction of approximately 500 work hours and more than 1 million yen in personnel costs annually. The project has become a model for protecting the surrounding environment through appropriate and safe management of a final-disposal facility while simultaneously advancing the company's sustainable growth.

Moving forward, we will further expand our AI- and IoT-based DX support for customers, helping to achieve both environmental protection and operational efficiency, and thereby contributing to society.