#### **Maximizing Positive Impact**

- Enhance stakeholder engagement
- Reinforce collaboration with NTT Group companies



Hire and educate diverse human resources





17 PARTNERSHIPS FOR THE COALS



 Pursue social contribution activities that leverage the Group's business characteristics



 Strengthen partnerships with suppliers



 Plan business from the perspectives of the customer and social issues



 Generate creative and innovative services



Promote the use of renewable

Construct flexible and optimized networks











Maintain and enhance customer satisfaction



local communities, and industries Provide DX solutions that help balance work and personal life Provide DX solutions that realize global business







Provide DX solutions that address social issues faced by society.



**Provision of Services** 

- that contribute to biodiversity conservation activities
- greenhouse gas emissions across society Provide services that contribute to society's resource issues









Eliminate the digital divide by improving convenience and





using ICT technology

#### **Procurement**

Collaborate with

suppliers to ensure

thorough sustainability

and green procurement

## Marketing and **Planning**

highly reliable and

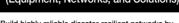
secure ICT services

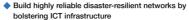
Design robust.

## Service Development

energy

# **Construction and Operation** (Equipment, Networks, and Solutions)





- Construct safe and secure systems for cyber security
- Offer prompt, reliable responses to security risks
- Limit the frequency of incidents
- Thoroughly and effectively manage personal information
- Build equipment with due consideration for biodiversity



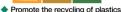
accessibility



Promote decarbonization in business activities







Stringently practice the 3Rs

in business operations





Disposal and Recycling

of Equipment





- Respect for human rights

- ♦ Thorough compliance 10 ====



Thorough risk management



- Continuously reinforce security management
- Develop security specialists



- Promote work-life balance
- Thoroughly implement occupational safety and health and health management for employees







