Four Priority Areas ◆ Society ◆ Human Resources ◆ Environment ◆ Governance

Maximizing Positive Impact

◆ Enhance stakeholder engagement
◆ Reinforce collaboration with NTT Group companies
[SDG 17 PARTNERSHIPS FOR THE GOALS]

◆ Hire and educate diverse human resources
[SDG 4 QUALITY EDUCATION] [SDG 5 GENDER EQUALITY] [SDG 8 DECENT WORK AND ECONOMIC GROWTH] [SDG 10 REDUCED INEQUALITIES]

◆ Pursue social contribution activities that leverage the Group's business characteristics
[SDG 4 QUALITY EDUCATION] [SDG 8 DECENT WORK AND ECONOMIC GROWTH]

◆ Plan business from the perspectives of the customer and social issues
[SDG 8 DECENT WORK AND ECONOMIC GROWTH] [SDG 12 RESPONSIBLE CONSUMPTION AND PRODUCTION]

◆ Generate creative and innovative services
[SDG 9 INDUSTRY, INNOVATION AND INFRASTRUCTURE] [SDG 11 SUSTAINABLE CITIES AND COMMUNITIES] [SDG 12 RESPONSIBLE CONSUMPTION AND PRODUCTION]

◆ Strengthen partnerships with suppliers
[SDG 8 DECENT WORK AND ECONOMIC GROWTH] [SDG 12 RESPONSIBLE CONSUMPTION AND PRODUCTION] [SDG 17 PARTNERSHIPS FOR THE GOALS]

◆ Provide DX solutions that address social issues faced by society, local communities, and industries
◆ Provide DX solutions that help balance work and personal life
◆ Provide DX solutions that realize global business
◆ Construct flexible and optimized networks
[SDG 4 QUALITY EDUCATION] [SDG 8 DECENT WORK AND ECONOMIC GROWTH] [SDG 9 INDUSTRY, INNOVATION AND INFRASTRUCTURE] [SDG 11 SUSTAINABLE CITIES AND COMMUNITIES] [SDG 17 PARTNERSHIPS FOR THE GOALS]

◆ Provide services that contribute to reducing CO_2 across society
◆ Provide services that contribute to society through resource recycling
[SDG 7 AFFORDABLE AND CLEAN ENERGY] [SDG 11 SUSTAINABLE CITIES AND COMMUNITIES] [SDG 12 RESPONSIBLE CONSUMPTION AND PRODUCTION] [SDG 13 CLIMATE ACTION] [SDG 17 PARTNERSHIPS FOR THE GOALS]

◆ Provide quick, reliable maintenance and operation
[SDG 9 INDUSTRY, INNOVATION AND INFRASTRUCTURE] [SDG 11 SUSTAINABLE CITIES AND COMMUNITIES] [SDG 17 PARTNERSHIPS FOR THE GOALS]

◆ Maintain and enhance customer satisfaction
[SDG 8 DECENT WORK AND ECONOMIC GROWTH] [SDG 12 RESPONSIBLE CONSUMPTION AND PRODUCTION]

Marketing and Planning → Service Development and Procurement → Construction (Equipment, Networks, and Solutions) → Operation of Services → Disposal and Recycling of Equipment

◆ Design robust, highly reliable and secure ICT services
[SDG 9 INDUSTRY, INNOVATION AND INFRASTRUCTURE] [SDG 11 SUSTAINABLE CITIES AND COMMUNITIES]

◆ Collaborate with suppliers to ensure thorough sustainability and green procurement
[SDG 8 DECENT WORK AND ECONOMIC GROWTH] [SDG 12 RESPONSIBLE CONSUMPTION AND PRODUCTION] [SDG 13 CLIMATE ACTION] [SDG 16 PEACE, JUSTICE AND STRONG INSTITUTIONS] [SDG 17 PARTNERSHIPS FOR THE GOALS]

◆ Promote the use of renewable energy
[SDG 7 AFFORDABLE AND CLEAN ENERGY] [SDG 9 INDUSTRY, INNOVATION AND INFRASTRUCTURE]

◆ Eliminate the digital divide by improving convenience and accessibility
◆ Build highly reliable disaster-resilient networks by bolstering ICT infrastructure
◆ Construct safe and secure systems for cyber security
[SDG 9 INDUSTRY, INNOVATION AND INFRASTRUCTURE] [SDG 11 SUSTAINABLE CITIES AND COMMUNITIES]

◆ Take action to protect the environment by utilizing ICT equipment with due consideration for biodiversity
[SDG 14 LIFE BELOW WATER] [SDG 15 LIFE ON LAND]
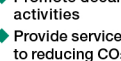
◆ Offer prompt, reliable responses to security risks
◆ Limit the frequency of incidents
◆ Thoroughly and effectively manage personal information
[SDG 9 INDUSTRY, INNOVATION AND INFRASTRUCTURE] [SDG 11 SUSTAINABLE CITIES AND COMMUNITIES]

◆ Promote decarbonization in business activities
◆ Provide services capable of contributing to reducing CO_2 across society
[SDG 7 AFFORDABLE AND CLEAN ENERGY] [SDG 13 CLIMATE ACTION] [SDG 17 PARTNERSHIPS FOR THE GOALS]

◆ Stringently practice the 3Rs in business operations
[SDG 11 SUSTAINABLE CITIES AND COMMUNITIES] [SDG 12 RESPONSIBLE CONSUMPTION AND PRODUCTION] [SDG 13 CLIMATE ACTION]

◆ Promote the recycling of plastics
[SDG 12 RESPONSIBLE CONSUMPTION AND PRODUCTION] [SDG 13 CLIMATE ACTION] [SDG 14 LIFE BELOW WATER] [SDG 15 LIFE ON LAND]

◆ Respect for human rights
[SDG 5 GENDER EQUALITY] [SDG 8 DECENT WORK AND ECONOMIC GROWTH] [SDG 10 REDUCED INEQUALITIES] [SDG 16 PEACE, JUSTICE AND STRONG INSTITUTIONS]

◆ Thorough compliance
[SDG 10 REDUCED INEQUALITIES] [SDG 16 PEACE, JUSTICE AND STRONG INSTITUTIONS]

◆ Thorough risk management
[SDG 8 DECENT WORK AND ECONOMIC GROWTH] [SDG 9 INDUSTRY, INNOVATION AND INFRASTRUCTURE]

◆ Continuously reinforce security management
◆ Develop security specialists
[SDG 9 INDUSTRY, INNOVATION AND INFRASTRUCTURE] [SDG 11 SUSTAINABLE CITIES AND COMMUNITIES]

◆ Promote work-life balance
◆ Thoroughly implement occupational safety and health and health management for employees
[SDG 3 GOOD HEALTH AND WELL-BEING] [SDG 5 GENDER EQUALITY] [SDG 8 DECENT WORK AND ECONOMIC GROWTH]

Minimizing Negative Impact