Four Priority Areas ◆ Society ◆ Human Resources ◆ Environment ◆ Governance

Maximizing Positive Impact

◆ Enhance stakeholder engagement
◆ Reinforce collaboration with NTT Group companies

◆ Hire and educate diverse human resources

◆ Pursue social contribution activities that leverages the Group's business characteristics

◆ Plan business from the perspectives of the customer and social issues

◆ Generate creative and innovative services

◆ Strengthen partnerships with suppliers

◆ Provide DX solutions that address social issues faced by society, local communities, and industries
◆ Provide DX solutions that help balance work and personal life
◆ Provide DX solutions that realize global business
◆ Construct flexible and optimized networks

◆ Provide services that contribute to reducing CO_2 across society
◆ Provide services that contribute to society through resource recycling

◆ Provide quick, reliable maintenance and operation

◆ Maintain and enhance customer satisfaction

Marketing and Planning	Service Development and Procurement	Construction (Equipment, Networks, and Solutions)	Operation of Services	Disposal and Recycling of Equipment

◆ Design a robust, highly reliable and secure ICT infrastructure

◆ Collaborate with suppliers to ensure thorough CSR and green procurement

◆ Promote the use of renewable energy

◆ Eliminate the digital divide by improving convenience and accessibility
◆ Build highly reliable disaster-resilient networks by bolstering ICT infrastructure
◆ Construct safe and secure systems for cyber security

◆ Take action to protect the environment by utilizing ICT equipment with due consideration for biodiversity

◆ Offer prompt, reliable responses to security risks
◆ Limit the frequency of incidents
◆ Thoroughly and effectively manage personal information
◆ Promote decarbonization in business activities
◆ Provide services capable of contributing to reducing CO_2 across society

◆ Stringently practice the 3Rs in business operations

◆ Promote the recycling of plastics

◆ Respect for human rights

◆ Thorough compliance

◆ Thorough risk management

◆ Continuously reinforce security management
◆ Develop security specialists

◆ Promote work-life balance
◆ Thoroughly implement occupational safety and health and health management for employees

Minimizing Negative Impact