Corporate Profile
2023
In July 2022, as a member of the new DOCOMO group, we launched our new enterprise-business brand, “docomo business.”

In addition to existing fixed-network, cloud and data-center services, NTT Com is now able to leverage NTT DOCOMO’s 5G and IoT offerings and NTT COMWARE’s software-development capabilities to provide one-stop total solutions for clients worldwide. As we steadily expand the quality and area coverage of our offerings, we have been very pleased by the positive responses of clients.

Even though the COVID-19 situation has eased somewhat recently, continued geopolitical risks, and uncertainty over monetary policy in various countries leave no doubt that we are living in an era of volatility, uncertainty, complexity and ambiguity (VUCA). Determined not to be defeated by such dizzying changes, we will promote initiatives built on the foundation we have laid so far to contribute to a strong and vibrant world.

To help realize such a world, we are now offering highly value-added solutions in the fields of digital transformation (DX), green transformation (GX), and customer experience (CX).

For DX, which is becoming increasingly vital for society’s continued evolution, NTT Com supports the Smart World initiatives of clients in eight key areas. And now, backed by our expanded mobile capabilities, we are delivering one-stop services utilizing 5G, drones, robots, extended reality (XR), Web3 and other advanced technologies. We also are leveraging the massive data generated in these activities and contribute to society.

We also are expanding our GX initiatives to support decarbonization. In addition to in-house initiatives to procure renewable energy and deploy the NTT group’s Innovative Optical and Wireless Network (IOWN) technologies, we are preparing to deliver green data centers featuring optimized air-conditioning control and renewable energy options, and solutions for green cloud-computing to help clients better visualize their CO2 emissions.

Furthermore, an important perspective of implementing these initiatives is improving CX. By sincerely responding to customer feedback throughout the entire customer journey, we will anticipate customer needs and continue to provide experiences that exceed their expectations.

To ensure the success of these ambitious undertakings, we are deeply committed to working with clients and partners under our OPEN HUB for Smart World collaboration program.
Mission

Creating communication methods that open up new possibilities for people and our world.

We aim to create a world that maximizes the potential of people, organizations, and societies, giving them the opportunity to shine. In such a world, every person can lead rich and contented lives, cooperating in harmonious freedom.

This is why we’ll keep striving to create innovative, user-friendly communication methods that optimize the flow of information in our society.

Corporate Message

Connecting into tomorrow.

This message expresses our intention to constantly mediate between today and tomorrow, to continually create a desirable future while contributing to society today. The term “tomorrow” expresses our determination to spearhead into the future by creating innovative and unprecedented communication methods.

New DOCOMO Group’s Enterprise Business Brand

NTT DOCOMO, NTT Communications and NTT COMWARE integrated their enterprise businesses as the new DOCOMO Group, and operate the new brand “docomo business.” Under this brand, we will take on the challenge of “Changing worlds with you” together with all corporate customers and partners by driving innovation in society and industry with the Mobile Cloud First strategy.
As the central driver of the new DOCOMO Group’s enterprise business, NTT Com provides one-stop support to all corporate customers, from large corporations to small and medium-sized enterprises, driving innovation in society and industry with Mobile Cloud First.

This vision will be realized through three strategic initiatives.

**Three Initiatives**

NTT Communications is contributing to a more sustainable future through co-creation with customers and partners, defining new value for the post-COVID era, and re-connecting society and industry with fixed-mobile convergence services and solutions.

As the central driver of the new DOCOMO Group’s enterprise business, NTT Com provides one-stop support to all corporate customers, from large corporations to small and medium-sized enterprises, driving innovation in society and industry with Mobile Cloud First.
Industry Recognition

“A Leader”

Gartner® Magic Quadrant™ for Network Services, Global

Neil Rickard, Bjarne Munch, Danellie Young and Karen Brown, February 21, 2022

“A Leader”

IDC MarketScape: Asia/Pacific Cloud Security Services 2021 Vendor Assessment
doc #AP47097721, June 2021

Recent Awards and Recognitions

<table>
<thead>
<tr>
<th>Award</th>
<th>Description</th>
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<tbody>
<tr>
<td>MM Research Institute Award</td>
<td>Award for Excellence Smart Solutions: Next-Generation Interconnect Services Category</td>
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<tr>
<td>Nikkei Smart Work Management Survey</td>
<td>Received 4.5 stars in the 5th Nikkei Smart Work Management Survey of leading companies driving the productivity revolution through workstyle reforms.</td>
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<tr>
<td>ASPIC IoT, AI and Cloud Awards 2021</td>
<td>Earned eight awards, including grand prizes for Smart Data Platform Cloud/Server and COTOHA Chat &amp; FAQ™ Multilingual</td>
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Power to Innovate

NTT Com’s highly diverse team of experts has the power to create value by leveraging advanced technologies and services.

Evangelists

The following 12 evangelists, each possessing specialized expertise, provide clients with impartial insight into the latest technological trends.

Dai Kashiwa
- Expertise: Software Defined Everything

Kensaku Komatsu
- Expertise: WebRTC and API

Akira Sakaino
- Expertise: IoT

Fumitaka Takeuchi
- Expertise: Cyber Risk Management

Kaname Nishizuka
- Expertise: Data Science and Network Security

Shin Miyakawa
- Expertise: Networking and IoT

Satoshi Kamei
- Expertise: Data Science and Big Data

Satoru Koyama
- Expertise: Cyber Security

Kenichiro Shimada
- Expertise: AI

Yoshiaki Tobioka
- Expertise: Cloud and SDN/NFV

Masayuki Hayashi
- Expertise: Cloud

Tomoya Yoshida
- Expertise: Networking and Internet

Diversity

NTT Com has received multiple awards and recognitions for enabling its employees to excel regardless of gender, age, birthplace, nationality, religion, disability, sexual orientation or gender identity. NTT Com is committed to creating working environments in which women, older employees, and LGBTQ and other sexual minorities can flourish.
Co-Creation with Clients and Partners

Creating and Implementing Future-oriented Concepts

OPEN HUB for Smart World
This is a business co-creation site for developing and implementing new business concepts together with customers. The workspace brings together original programs developed by inhouse and outside experts, a co-creation community, and cutting-edge technologies. The goal is to bring about a Smart World by freely creating and testing ideas across diverse fields and organizations.

Innovation with Startups and Other Partners

ExTorch Open Innovation Program
This program provides valuable opportunities for external entities to link their innovative ideas to the resources and vision of NTT Com for the joint creation of new value. In fiscal 2019, the first year of the program, work was carried out on six initiatives, some of which were launched as new services in fiscal 2021. Now in its second phase, the program continues to advance ideas toward practical implementation and commercialization.

New Business Creation Contest

DigiCom
Since fiscal 2016, NTT Com has encouraged digital transformation and innovation by holding the annual DigiCom contest. In fiscal 2020, the focus of the contest was shifted to new business generation. Every year, employees compete to create exciting new core businesses. After each DigiCom contest, the BI Challenge (see right) facilitates commercialization of the most promising ideas.

Support for New Business Creation

BI Challenge (Business Innovation Challenge)
The BI Challenge periodically brings together inhouse entrepreneurs, primarily from among DigiCom teams, as well as resources, knowhow and internal/external mentorship, aiming to inspire employees to create businesses that deliver new value to customers. A number of initiatives facilitated by the BI Challenge have resulted in commercial services.

Inhouse Organization for Design-driven Management

KOEL Design Studio
NTT Com’s design studio KOEL is a center of excellence (CoE)* that merges design and communication for creativity that organizations utilize to enhance their value propositions. KOEL emphasizes human experiences over physical objects for the creation of design infrastructure that is friendly both to people and companies.

* Core unit for conducting initiatives across an organization
**Sustainability and SDGs**

**Sustainability Policy**

The NTT Communications Group aims to realize a sustainable future. As Your Value Partner, we will take initiatives to overcome social challenges and drive the emergence of new value by creating a new way of communication* that will open the door to possibilities for people and the world.

* NTT Com’s efforts for creation of communication that opens up possibilities for people, the world and the future, by making the best use of all information in society and overcoming various barriers and boundaries.

Through the realization of a Smart World that connects society and the future, the transformation of ICT infrastructure, and the promotion of advanced innovation, we will make efforts to resolve various social challenges, strive to co-create and drive the emergence of new value, and work toward a better future that is resilient, safe, secure, and capable of sustainable development.

By respecting human rights, promoting diversity and inclusion, and developing human resources, we will work toward a future where highly diverse people come together and everyone is given respect, inspires one another, and is able to demonstrate their ability in response to society’s needs.

Applying the high standards of our corporate ethics, we will thoroughly implement compliance and risk management, continue to reinforce information security, and enhance value chain partnerships. We will also strive to realize strong governance and the sustainable enhancement of corporate value to maintain public trust while working toward a future where co-creation leads to a sustainable society.

Through initiatives to promote the use of ICT, which contributes to reducing environmental impact and thus achieving a decarbonized society and closed-loop economy, we will work toward the realization of a green future where society is carbon-neutral, resources are recycled, and biodiversity is preserved.

The NTT Group announced its support for the UN’s Sustainable Development Goals (SDGs) in fiscal 2016. As a member of the NTT Group, NTT Com began contributing to SDGs by raising awareness of CSR and SDGs among employees and working to achieve the goals through various aspects of its business, including CSR-priority activities.
Believing that a fulfilling personal life also enriches work, NTT Com is implementing workstyle reforms focused on three areas: corporate culture and mindset; systems and rules; and work environments and tools.

**Corporate Culture and Mindset**
Our executives, having themselves been working on workstyle reforms, have promoted changes in workplaces using both top-down and bottom-up methods.

**Systems and Rules**
We support work-life balance through childcare and long-term-care systems that exceed statutory requirements, and we also offer remote-work and flextime options to all employees.

**Work Environments and Tools**
We have upgraded our work environments for remote work by introducing secure PCs and mobile devices and by integrating communication tools with Microsoft Teams.

NTT Com has been encouraging remote work since February 2020 to help prevent the spread of COVID-19. Through digital transformation and other initiatives, NTT Com is expanding its flexible online/offline hybrid network to allow employees to choose when and where to work.

**NTT Com’s Workstyle Reforms in Numbers**

<table>
<thead>
<tr>
<th>Remote Work Rate</th>
<th>Number of Employees Who Returned to Work Full-Time</th>
<th>Number of Sustainable Offices</th>
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<tbody>
<tr>
<td>80% or higher</td>
<td>Nearly a two-fold increase</td>
<td>46</td>
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(Fiscal 2021) (Comparison of before and after fiscal 2020 changes in workplace systems) (As of June 2022)

https://www.ntt.com/about-us/we-are-innovative/worklife.html (Japanese only)
Corporate Overview

Official Name  NTT Communications Corporation
Head Office  Otemachi Place West Tower, 2-3-1 Otemachi, Chiyoda-ku, Tokyo 100-8019, Japan
Representative  President and CEO, Representative Member of the Board of the Company Toru Maruoka
Established  July 1, 1999
Capital  230.9 billion yen
Employees  9,000 (NTT Communications Group: 16,850)  Note: As of July 2022
Business  Long-distance telecommunications in Japan, international telecommunications, solutions business, ICT services and solutions, and related businesses

Board of Directors

President and CEO  Representative Member of the Board of the Company Toru Maruoka
Senior Executive Vice President  Representative Member of the Board of the Company Hidemune Sugahara
Senior Executive Vice President  Representative Member of the Board of the Company Keigo Kajimura
Senior Vice President  Member of the Board Hisashi Fujishima
Senior Vice President  Member of the Board Masaki Shintaku
Senior Vice President  Member of the Board Ikuko Suzuki
Senior Vice President  Member of the Board Naoki Nakaminami
Audit & Supervisory Board Members  Sakuo Sakamoto
Audit & Supervisory Board Members  Shuji Ota
Audit & Supervisory Board Members  Masanori Ozawa

Executive Officers

Representative Member of the Board  President and CEO Toru Maruoka
Representative Member of the Board  Senior Executive Vice President Hidemune Sugahara
Representative Member of the Board  Senior Executive Vice President Keigo Kajimura
Executive Vice President  Tomohiro Ando
Executive Vice President  Takanori Ashikawa
Executive Vice President  Katsuhige Kojima
Senior Vice President  Toshiro Kana
Senior Vice President  Shinji Kume
Senior Vice President  Hiroki Otsuchi
Senior Vice President  Satoshi Daimon
Senior Vice President  Naoki Wakai
Senior Vice President  Kazunobu Animi
Member of the Board  Hidemi Fujishima
Senior Vice President  Takashi Hiramatsu
Senior Vice President  Yoshinori Hanahara
Senior Vice President  Kengo Nagase
Senior Vice President  Mutsuko Inoue
Senior Vice President  Yoshiki Fujima
Senior Vice President  Katsunori Yamashita
Senior Vice President  Daijuke Fujishita
Senior Vice President  Kazuo Komine
Senior Vice President  Takeshi Tomochika
Senior Vice President  Satoshi Takahashi
Senior Vice President  Akiho Fukuda

Our Organization

Business Planning
Solution & Marketing Division
Digital Marketing
Partner Business
Solution Consulting
Business Planning
Regional Office
Regional Office
Regional Office
Platform Service Division
SG & IoT Services
Communication & Application Services
Cloud & Network Services
Managed & Security Services
Business Planning
Innovation Center
Corporate Planning
Public Relations
Finance
Human Resources
Sustainability
Human Rights
Digital Transformation
Procurement & Billing
Information Security
Legal Affairs and Internal Auditing
Internal Auditing
NTT Com’s Disaster Response

NTT Com has built a disaster-resistant communication network to ensure the maintenance of critical communications in disasters and to restore telecommunications services as soon as possible. As a designated public corporation in Japan, NTT Com also cooperates with national and local government bodies to secure communications in disasters.

Robust network reliability
We are continually enhancing our network reliability so that damage to any part of our overall telecommunications systems does not significantly impact the rest of the system.

Ensuring crucial communications
We have secured communication channels to ensure that crucial communications are uninterrupted during disasters.

Rapid recovery of communications
We are deeply committed to restoring all telecommunications equipment and services as quickly as possible after disasters.

Shines: Newsletter Produced by Employees

Shines is an open communication medium for delivering information from the employees of the NTT Communications Group.

The content conveys the individual character of employees as well as information about their day-to-day activities and achievements. Shines emphasizes the human side of NTT Com’s cutting-edge ICT and the behind-the-scenes roles of personnel in supporting communications for everyday life.

Shines enables the employees of NTT Com to act as messengers to inform the public about their service to society.

Shines
https://www.ntt.com/shines/