At a time when the COVID-19 pandemic has led to rapid societal transformation, concurrent efforts to respond to environmental problems including climate change as well as geopolitical risks have also impacted people’s lives and corporate activities significantly. In these highly uncertain times, NTT Com has contributed to sustainable economic growth and the global environment through the digital transformation of industries and society under its “Re-connect X” vision.

In view of the key role of data utilization in helping to achieve sustainable economic growth, NTT Com is transforming ICT for the secure, safe and flexible collection of data. We also provide optimized data-utilization platforms to enable industries to maximize their data accumulation and analysis. Moreover, in order to realize a Smart World capable of solving society issues, we utilize analyzed data. Through our business activities, we are working with clients and partners to strengthen global supply chains, productivity and client experiences.

Under the NTT Group’s new environmental and energy vision, we are collaborating with partners to create circular economies for the recycling and reuse of limited resources, and promote the use of clean electricity through offsite power-purchase agreements. In addition, we are accelerating our procurement of renewable energy and enhancing the energy efficiency of our infrastructure, including by using technologies in the NTT Group’s Innovative Optical and Wireless Network (IOWN). The goal is to achieve carbon-neutrality for our own emission in our data centers and networks by 2030.

In January 2022, NTT Com and NTT COMWARE became members of the new DOCOMO Group. Going forward, as we strategically integrate strengths and clarify responsibilities, we expect to expand our enterprise and Smart Life businesses and accelerate the structural reform our telecommunications business.

As the main driver of enterprise business for the new DOCOMO Group, NTT Com will provide one-stop support to all corporate customers, from large corporations to small and medium-sized enterprises, as well as support the digital transformation of industries and society under our slogan, “Changing worlds with you.”
Mission

Creating communication methods that open up new possibilities for people and our world.

We aim to create a world that maximizes the potential of people, organizations, and societies, giving them the opportunity to shine. In such a world, every person can lead rich and contented lives, cooperating in harmonious freedom.

This is why we’ll keep striving to create innovative, user-friendly communication methods that optimize the flow of information in our society.

Corporate Message

Connecting into tomorrow.

This message expresses our intention to constantly mediate between today and tomorrow, to continually create a desirable future while contributing to society today. The term “tomorrow” expresses our determination to spearhead into the future by creating innovative and unprecedented communication methods.

New DOCOMO Group’s Enterprise Business Brand

NTT DOCOMO, NTT Communications and NTT COMWARE integrated their enterprise businesses as the new DOCOMO Group, and operate the new brand “docomo business.” Under this brand, we will take on the challenge of “Changing worlds with you” together with all corporate customers and partners by driving innovation in society and industry with the Mobile Cloud First strategy.
As the central driver of the new DOCOMO Group’s enterprise business, NTT Com provides one-stop support to all corporate customers, from large corporations to small and medium-sized enterprises, driving innovation in society and industry with Mobile Cloud First.

Three Initiatives

NTT Communications is contributing to a more sustainable future through co-creation with customers and partners, defining new value for the post-COVID era, and re-connecting society and industry with fixed-mobile convergence services and solutions.

This vision will be realized through three strategic initiatives.

1. **Smart World**
   - **Data Sharing**
   - **Trust**
   - **Co-Creation**

2. **Smart Data Platform**
   - **Data Sharing**
   - **Trust**
   - **Co-Creation**

3. **ICT Transformation**
   - **Data Sharing**
   - **Trust**
   - **Co-Creation**

As the central driver of the new DOCOMO Group’s enterprise business, NTT Com provides one-stop support to all corporate customers, from large corporations to small and medium-sized enterprises, driving innovation in society and industry with Mobile Cloud First.
Industry Recognition

"A Leader"

Gartner® Magic Quadrant™ for Network Services, Global

Neil Rickard, Bjarne Munch, Danellie Young and Karen Brown, February 21, 2022

"A Leader"

IDC MarketScape: Asia/Pacific Cloud Security Services 2021
Vendor Assessment

doc #AP47097721, June 2021

Recent Awards and Recognitions

<table>
<thead>
<tr>
<th>Award</th>
<th>Description</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>MM Research Institute Award</td>
<td>Award for Excellence Smart Solutions: Next-Generation Interconnect Services Category</td>
<td>(June 2021)</td>
</tr>
<tr>
<td>Nikkei Smart Work Management Survey</td>
<td>Received 4.5 stars in the 5th Nikkei Smart Work Management Survey of leading companies driving the productivity revolution through workstyle reforms.</td>
<td>(November 2021)</td>
</tr>
<tr>
<td>ASPIC IoT, AI and Cloud Awards 2021</td>
<td>Earned eight awards, including grand prizes for Smart Data Platform Cloud/Server and COTOHA Chat &amp; FAQ™ Multilingual</td>
<td>(November 2021)</td>
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Power to Innovate

NTT Com’s highly diverse team of experts has the power to create value by leveraging advanced technologies and services.

Evangelists

The following 12 evangelists, each possessing specialized expertise, provide clients with impartial insight into the latest technological trends.

Dai Kashiwa
- Expertise: Software Defined Everything

Kensaku Komatsu
- Expertise: WebRTC and API

Akira Sakaino
- Expertise: IoT

Fumitaka Takeuchi
- Expertise: Cyber Risk Management

Kaname Nishizuka
- Expertise: Data Science and Network Security

Shin Miyakawa
- Expertise: Networking and IoT

Satoshi Kamei
- Expertise: Data Science and Big Data

Satoru Koyama
- Expertise: Cyber Security

Kenichiro Shimada
- Expertise: AI

Yoshiaki Tobioka
- Expertise: Cloud and SDN/NFV

Masayuki Hayashi
- Expertise: Cloud

Tomoya Yoshida
- Expertise: Networking and Internet

Diversity

NTT Com has received multiple awards and recognitions for enabling its employees to excel regardless of gender, age, birthplace, nationality, religion, disability, sexual orientation or gender identity. NTT Com is committed to creating working environments in which women, older employees, and LGBTQ and other sexual minorities can flourish.
Co-Creation with Clients and Partners

Creating and Implementing Future-oriented Concepts

OPEN HUB for Smart World
This is a business co-creation site for developing and implementing new business concepts together with customers. The workspace brings together original programs developed by inhouse and outside experts, a co-creation community, and cutting-edge technologies. The goal is to bring about a Smart World by freely creating and testing ideas across diverse fields and organizations.

Innovation with Startups and Other Partners

ExTorch Open Innovation Program
This program provides valuable opportunities for external entities to link their innovative ideas to the resources and vision of NTT Com for the joint creation of new value. In fiscal 2019, the first year of the program, work was carried out on six initiatives, some of which were launched as new services in fiscal 2021. Now in its second phase, the program continues to advance ideas toward practical implementation and commercialization.

New Business Creation Contest

DigiCom
Since fiscal 2016, NTT Com has encouraged digital transformation and innovation by holding the annual DigiCom contest. In fiscal 2020, the focus of the contest was shifted to new business generation. Every year, employees compete to create exciting new core businesses. After each DigiCom contest, the BI Challenge (see right) facilitates commercialization of the most promising ideas.

Support for New Business Creation

BI Challenge (Business Innovation Challenge)
The BI Challenge periodically brings together inhouse entrepreneurs, primarily from among DigiCom teams, as well as resources, knowhow and internal/external mentorship, aiming to inspire employees to create businesses that deliver new value to customers. A number of initiatives facilitated by the BI Challenge have resulted in commercial services.

Inhouse Organization for Design-driven Management

KOEL Design Studio
NTT Com’s design studio KOEL is a center of excellence (CoE)* that merges design and communication for creativity that organizations utilize to enhance their value propositions. KOEL emphasizes human experiences over physical objects for the creation of design infrastructure that is friendly both to people and companies.

* Core unit for conducting initiatives across an organization
Sustainability and SDGs

Sustainability Policy

The NTT Communications Group aims to realize a sustainable future. As Your Value Partner, we will take initiatives to overcome social challenges and drive the emergence of new value by creating a new way of communication* that will open the door to possibilities for people and the world.

* NTT Com’s efforts for creation of communication that opens up possibilities for people, the world and the future, by making the best use of all information in society and overcoming various barriers and boundaries.

Through the realization of a Smart World that connects society and the future, the transformation of ICT infrastructure, and the promotion of advanced innovation, we will make efforts to resolve various social challenges, strive to co-create and drive the emergence of new value, and work toward a better future that is resilient, safe, secure, and capable of sustainable development.

By respecting human rights, promoting diversity and inclusion, and developing human resources, we will work toward a future where highly diverse people come together and everyone is given respect, inspires one another, and is able to demonstrate their ability in response to society’s needs.

Applying the high standards of our corporate ethics, we will thoroughly implement compliance and risk management, continue to reinforce information security, and enhance value chain partnerships. We will also strive to realize strong governance and the sustainable enhancement of corporate value to maintain public trust while working toward a future where co-creation leads to a sustainable society.

Through initiatives to promote the use of ICT, which contributes to reducing environmental impact and thus achieving a decarbonized society and closed-loop economy, we will work toward the realization of a green future where society is carbon-neutral, resources are recycled, and biodiversity is preserved.

The NTT Group announced its support for the UN’s Sustainable Development Goals (SDGs) in fiscal 2016. As a member of the NTT Group, NTT Com began contributing to SDGs by raising awareness of CSR and SDGs among employees and working to achieve the goals through various aspects of its business, including CSR-priority activities.

Enhancing NTT’s support for the UN’s SDGs

The NTT Group announced its support for the UN’s Sustainable Development Goals (SDGs) in fiscal 2016. As a member of the NTT Group, NTT Com began contributing to SDGs by raising awareness of CSR and SDGs among employees and working to achieve the goals through various aspects of its business, including CSR-priority activities.
Believing that a fulfilling personal life also enriches work, NTT Com is implementing workstyle reforms focused on three areas: corporate culture and mindset; systems and rules; and work environments and tools.

**Corporate Culture and Mindset**
Our executives, having themselves been working on workstyle reforms, have promoted changes in workplaces using both top-down and bottom-up methods.

**Systems and Rules**
We support work-life balance through childcare and long-term-care systems that exceed statutory requirements, and we also offer remote-work and flextime options to all employees.

**Work Environments and Tools**
We have upgraded our work environments for remote work by introducing secure PCs and mobile devices and by integrating communication tools with Microsoft Teams.

NTT Com has been encouraging remote work since February 2020 to help prevent the spread of COVID-19. Through digital transformation and other initiatives, NTT Com is expanding its flexible online/offline hybrid network to allow employees to choose when and where to work.

**NTT Com’s Workstyle Reforms in Numbers**

- **Remote Work Rate**: 80% or higher
- **Number of Employees Who Returned to Work Full-Time**: Nearly a two-fold increase
- **Number of Sustainable Offices**: 46

(Fiscal 2021) (Comparison of before and after fiscal 2020 changes in workplace systems) (As of June 2022)

https://www.ntt.com/about-us/we-are-innovative/worklife.html (Japanese only)
Corporate Overview

Official Name
NTT Communications Corporation

Head Office
Otemachi Place West Tower, 2-3-1 Otemachi, Chiyoda-ku, Tokyo 100-8019, Japan

President and CEO
Representative Member of the Board of the Company
Toru Maruoka

Established
July 1, 1999

Capital
230.9 billion yen

Employees
9,000 (NTT Communications Group: 16,850) Note: As of July 2022

Business
Long-distance telecommunications in Japan, international telecommunications, solutions business, ICT services and solutions, and related businesses

Fiscal 2021 Earnings
Operating Revenues 1,047.6 billion yen
Operating Income 135.1 billion yen

Our Organization

Business Solution Division
First Business Solutions
Second Business Solutions
Third Business Solutions
Fourth Business Solutions
Fifth Business Solutions
Solution Services
Smart World Business
Global Business
Business Planning
Solution & Marketing Division
Digital Marketing
Partner Business
Business Planning
Platform Service Division
SG & IoT Services
Communication & Application Services
Cloud & Network Services
Managed & Security Services
Business Planning
Regional Office
Hokkaido/Tokachi/Tokai/Kurikyū/Kansai/Chugoku/Shikoku/Kyūshū

Innovation Center
Corporate Planning
Public Relations
Finance
Human Resources
CSR and Environmental Protection
Human Rights
Digital Transformation
Procurement & Billing
Information Security
Legal Affairs and Internal Auditing
Internal Auditing

Board of Directors
President and CEO
Representative Member of the Board of the Company Toru Maruoka

Audit & Supervisory Board Members
Kazuhiko Aramoto
Sakuo Sakamoto
Shuji Ota

Executive Officers
Representative Member of the Board and CEO Toru Maruoka

Senior Executive Vice President
Representative Member of the Board Hidemune Sugahara

Senior Executive Vice President Representative Member of the Board of the Company Keigo Kajimura

Executive Vice President Tomohiro Ando
Executive Vice President Takanori Ashikawa
Senior Vice President Shinji Kume
Senior Vice President Katsushige Kojima
Senior Vice President Shuji Inaba
Senior Vice President Sadaaki Shintaku
Senior Vice President Yoshiyuki Kobayashi
Senior Vice President Satoshi Daimon
Senior Vice President Naoki Wakai
Senior Vice President Kazunobu Arimura
Member of the Board Hisashi Fujishima
Senior Vice President Shinji Kume
Senior Vice President Taichi Hiramatsu
Senior Vice President Yoshinari Hamashima
Senior Vice President Muneharu Ura
Senior Vice President Kengo Nagase
Senior Vice President Mutsuhito Inoue
Senior Vice President Yoshiki Fujima

Customers

Business Solution Division
First Business Solutions
Second Business Solutions
Third Business Solutions
Fourth Business Solutions
Fifth Business Solutions
Solution Services
Smart World Business
Global Business
Business Planning
Solution & Marketing Division
Digital Marketing
Partner Business
Business Planning
Platform Service Division
SG & IoT Services
Communication & Application Services
Cloud & Network Services
Managed & Security Services
Business Planning
Regional Office
Hokkaido/Tokachi/Tokai/Kurikyū/Kansai/Chugoku/Shikoku/Kyūshū

Innovation Center
Corporate Planning
Public Relations
Finance
Human Resources
CSR and Environmental Protection
Human Rights
Digital Transformation
Procurement & Billing
Information Security
Legal Affairs and Internal Auditing
Internal Auditing

Board of Directors
President & CEO
Audit & Supervisory Board
Audit & Supervisory Board Members
Office of Audit & Supervisory Board Members
Group Companies

- NTT Com Engineering Corporation
- NTT Com Online Marketing Solutions Corporation
- NTT Com CHEO Corporation
- NTT Com DD Corporation
- NTT Smart Trade Inc.
- NTT PC Communications Incorporated
- NTT World Engineering Marine Corporation
- DOCOMO Business Solutions, Inc.
- N.F. Laboratories Inc.
- NTT BizLink, Inc.
- codeTakt Inc.
- DOCOMO gacco, Inc.
- Phone Appli Inc.
- NTT Com Asia Limited
- NTT Communications China Co., Ltd.
- Shanghai NTT Telecommunications Engineering Co., Ltd.
- Mobile Innovation Co., Ltd.

Offices in Japan

NTT Com’s Disaster Response

NTT Com has built a disaster-resistant communication network to ensure the maintenance of critical communications in disasters and to restore telecommunications services as soon as possible. As a designated public corporation in Japan, NTT Com also cooperates with national and local government bodies to secure communications in disasters.

Robust network reliability
We are continually enhancing our network reliability so that damage to any part of our overall telecommunications systems does not significantly impact the rest of the system.

Ensuring crucial communications
We have secured communication channels to ensure that crucial communications are uninterrupted during disasters.

Rapid recovery of communications
We are deeply committed to restoring all telecommunications equipment and services as quickly as possible after disasters.

Shines: Newsletter Produced by Employees

*Shines* is an open communication medium for delivering information from the employees of the NTT Communications Group.

The content conveys the individual character of employees as well as information about their day-to-day activities and achievements. *Shines* emphasizes the human side of NTT Com’s cutting-edge ICT and the behind-the-scenes roles of personnel in supporting communications for everyday life.

*Shines* enables the employees of NTT Com to act as messengers to inform the public about their service to society.