Greetings to our many loyal clients, partners and other stakeholders. We would like to express our sincere gratitude for your continued support of NTT Communications group.

As of June 13, 2024, I have assumed the position of President of NTT Communications. I have been in charge of our corporate business for some considerable time, working with customers in a diverse range of industries. I would like to ask for your continued guidance and support in the future.

Following its integration with the DOCOMO Group in January 2022, NTT Com, the core company responsible for the Group’s corporate business, has been working on the digital transformation of industry and society.

NTT Com will help drive digital transformation in Japan and around the world by implementing advanced technologies such as generative AI, IOWN and IoT to leading companies in a wide range of industries. Through co-creation programs such as OPEN HUB for Smart World, we will develop new businesses that will help transform society and industry.

At the same time, working with small and medium-sized enterprises, we aim to contribute to regional revitalization and the promotion of digital transformation in Japan by providing user-friendly and convenient services, including solutions that address ICT, business and industry issues. We hope to make you feel closer to the docomo business by connecting with you all through our nationwide branches.

NTT Com sees the customer experience as an important foundation for these initiatives. With the increasing importance of communication and digital technology to society, we will not only fulfill our mission to improve the reliability and quality of communication infrastructure, but also grow into a company that delivers surprise and excitement to our customers beyond their expectations.

Going forward, NTT Com would like to help create a new society with you, in a bright, fun and positive way. We look forward to your continued support.
Mission

Creating communication methods that open up new possibilities for people and our world.

We aim to create a world that maximizes the potential of people, organizations, and societies, giving them the opportunity to shine. In such a world, every person can lead rich and contented lives, cooperating in harmonious freedom.

This is why we’ll keep striving to create innovative, user-friendly communication methods that optimize the flow of information in our society.

Corporate Message

Connecting into tomorrow.

This message expresses our intention to constantly mediate between today and tomorrow, and to continually create a desirable future while contributing to society today. The term “tomorrow” expresses our determination to spearhead into the future by creating innovative and unprecedented communication methods.

DOCOMO Group’s Enterprise Business Brand

NTT DOCOMO, NTT Communications and NTT COMWARE have integrated their enterprise businesses, and operate the brand “docomo business.” Under this brand, we will take on the challenge of “Changing worlds with you”—together with all corporate customers and partners—by driving innovation in society and industry with the Mobile Cloud First strategy.
Re-connect X Vision

Three Initiatives

NTT Communications is contributing to a more sustainable future through co-creation with customers and partners, defining new value for the post-COVID era, and re-connecting society and industry with fixed-mobile convergence services and solutions.

This vision will be realized through three strategic initiatives.

<table>
<thead>
<tr>
<th>Data Sharing</th>
<th>Trust</th>
<th>Co-Creation</th>
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<tbody>
<tr>
<td>1 Smart World</td>
<td>Connect Society and the Future</td>
<td>Safe, Secure, and Flexible Connection</td>
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<td></td>
<td>Transform society and industry in collaboration with customers and partners on platforms optimized for each industry</td>
<td>Strengthen support for architecture optimized for the IoT era</td>
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<tr>
<td>2 Smart Data Platform</td>
<td>Connect Data and Value</td>
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<td></td>
<td>Expand data-sharing services</td>
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<td>Enhance total managed and security services</td>
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<td>3 ICT Transformation</td>
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As the central driver of the DOCOMO Group’s enterprise business, NTT Communications provides one-stop support to all corporate customers, from large corporations to small and medium-sized enterprises, driving innovation in society and industry with Mobile Cloud First.
Recognition from IT Advisory Firms

"A Leader"

Gartner® Magic Quadrant™ for Network Services, Global
Neil Rickard, Bjarne Munch, Danellie Young and Karen Brown, February 21, 2022

"A Leader"

IDC MarketScape: Asia/Pacific Cloud Security Services 2021 Vendor Assessment
doc #AP47097721, June 2021

Recent Awards and Recognition

MM Research Institute Award
Award for Excellence Smart Solutions: 5G Solutions Category

6th NIKKEI Smart Work Management Survey

ASPIC IoT, AI and Cloud Awards 2022

Recognized for excellence in the Smart Solutions: 5G Solutions category at the 2023 MM Research Institute awards

Received a 4.5-star rating in the 6th NIKKEI Smart Work Management Survey of leading companies driving the productivity revolution through workstyle reforms

Earned five awards, including the overall Grand Prize for SDPF Node-AI and Second Prize for SDPF Managed IoT

(June 2023) (November 2022) (November 2022)

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Power to Innovate

The team of experts at docomo business has the power to create value by leveraging advanced technologies and services.

Evangelists

The following 16 evangelists, each possessing specialized expertise, provide clients with impartial insight into the latest technological trends.

- Shin Miyakawa
  - Expertise: ICT infrastructure
- Tomoya Yoshida
  - Expertise: ICT infrastructure
- Yoshiaki Tobioka
  - Expertise: ICT infrastructure
- Masayuki Hayashi
  - Expertise: IOWN
- Tetsufumi Shoji
  - Expertise: IOWN
- Satoru Koyama
  - Expertise: Security
- Fumitaka Takeuchi
  - Expertise: Security
- Mitsuhiro Hatada
  - Expertise: Security
- Seiji Shiro
  - Expertise: Security
- Daisuke Tsujino
  - Expertise: 5G
- Yuji Tamai
  - Expertise: IoT
- Keiichi Yamamoto
  - Expertise: Regional revitalization
- Kaname Nishizuka
  - Expertise: AI
- Yoshimasa Iwase
  - Expertise: AI
- Kenichiro Shimada
  - Expertise: AI
- Akira Sakaino
  - Expertise: Global data collaboration

Diversity

NTT Communications has received multiple awards and recognition for enabling its employees to excel regardless of gender, age, birthplace, nationality, religion, disability, sexual orientation or gender identity. NTT Communications is committed to creating working environments in which women, older employees, and LGBTQ and other sexual minorities can flourish.
Co-Creation with Clients and Partners

Creating and Implementing Future-oriented Concepts

OPEN HUB for Smart World

OPEN HUB for Smart World is a business co-creation program we launched in October 2021 with the aim of co-creating new business concepts with our clients and partners. It provides an opportunity to connect people and technology, and serves as a space for implementing ideas. Together with “catalysts” (experts working in various fields) and partner companies, we are working to create business solutions that combine diverse ideas and cutting-edge technologies in real or virtual venues.

OPEN HUB Base is a co-creation community in which more than 15,000 people interact. At OPEN HUB Park, which opened in February 2022 as our main real-world activity site, many co-creation projects are being developed through the OPEN HUB Play program. In this program, catalysts work with enterprises on new business concepts. We will shape the future by fusing the assets, diverse cultures and ideas of the NTT Group and partner companies, and by thinking through concepts while having fun.

New Business Creation Contest

docomo STARTUP

A new business creation program that we had previously conducted was made available to the entire DOCOMO Group and relaunched as docomo STARTUP in fiscal 2023. There are several aspects to the program: COLLEGE for learning the skills and mindset for starting a business; CHALLENGE, a contest that invites employees to submit ideas; and GROWTH, in which ideas with commercial potential are further developed. The program is designed to create businesses from employees’ ideas using the “lean startup” methodology in areas with a high degree of uncertainty.

Open Innovation Program

ExTorch

ExTorch was started in fiscal 2019 as an open innovation program for innovating existing businesses and creating new businesses. Its main activities range from partner matching to researching industry trends, working with outside mentors, and collaborating in budget support, publicity, intellectual property, and law. The goal is to combine the services and technologies of NTT Communications and its partner companies in Japan and abroad to implement and commercialize services and products that offer new value. Services that have emerged from this program include Beamo™, which enables integrated management of visual information of building spaces.

In-house Organization for Design-driven Management

KOEL DESIGN STUDIO by NTT Communications

KOEL is the design studio of NTT Communications. As a design center of excellence (CoE), it enhances design functions of various organizations to maximize value for customers, with the mission of unlocking the creative potential of society through design and communication. It is shifting its focus from products to concepts to create social infrastructure design that people and businesses will appreciate.

* Core unit for conducting initiatives across an organization
Sustainability and SDGs

Sustainability Policy

The NTT Communications Group aims to realize a sustainable future. As “Your Value Partner,” we will work to overcome social challenges and drive the emergence of new value by creating a new way of communication* that will open the door to possibilities for people and the world.

* An example of NTT Communications’ efforts to create communication that serves as a bridge between today and tomorrow. We will continue to take on the challenge of unlocking the unlimited potential of communication to overcome various barriers and boundaries, make the best use of all information in society and open up possibilities for people and the world. This new way of communication will help create a future beyond anything we can imagine and deliver unprecedented prosperity to society and the world.

Through the realization of a Smart World that connects society and the future, the transformation of ICT infrastructure, and the promotion of advanced innovation, we will help resolve various social challenges, strive to co-create and drive the emergence of new value, and work toward a better future that is resilient, safe, secure, and capable of sustainable development.

By respecting human rights, promoting diversity and inclusion, and developing human resources, we will work toward a future where highly diverse people come together and everyone is given respect, inspires one another, and is able to demonstrate their ability in response to society’s needs.

Applying the high standards of our corporate ethics, we will thoroughly implement compliance and risk management, continue to reinforce information security, and enhance value chain partnerships. We will also strive to realize strong governance and the sustainable enhancement of corporate value to maintain public trust while working toward a future where co-creation leads to a sustainable society.

Through initiatives to promote the use of ICT, which contributes to reducing environmental impact and thus achieving a decarbonized society and closed-loop economy, we will work toward the realization of a green future where society is carbon-neutral, resources are recycled, and biodiversity is preserved.

The NTT Group announced its support for the UN’s Sustainable Development Goals (SDGs) in fiscal 2016. As a member of the NTT Group, NTT Communications began contributing to the SDGs by raising awareness of CSR and the SDGs among employees and working to achieve the goals through various aspects of its business, including CSR-priority activities.

Enhancing NTT’s support for the UN’s SDGs

The NTT Group announced its support for the UN’s Sustainable Development Goals (SDGs) in fiscal 2016. As a member of the NTT Group, NTT Communications began contributing to the SDGs by raising awareness of CSR and the SDGs among employees and working to achieve the goals through various aspects of its business, including CSR-priority activities.
Hybrid Work: A Highly Flexible Way of Working

Hybrid Work is a Company-wide initiative that allows employees to freely combine face-to-face and remote communication, depending on the nature and characteristics of the job and the circumstances of the organization or team.

In July 2022, we introduced a standardized system for remote work that gives employees greater flexibility in their choice of where to live in addition to working hours and place of work. We are continuing to transform workstyles with a focus on three areas: corporate culture and mindset; systems and rules; and work environments and tools.

Corporate Culture and Mindset
By fostering a corporate culture in which people accept each other and speak frankly (openness), use their diverse personalities and backgrounds to help each other (collaboration), and learn by trying and practicing (trial and error), we are creating teams and workplaces where all members can feel free to be themselves.

Systems and Rules
With systems that enable people to work from anywhere in Japan, we have increased freedom of where to live in addition to the freedom of place of work and working hours, helping employees to balance work and private life.

Work Environments and Tools
In addition to introducing secure PCs and mobile devices as well as a Zero Trust security model, we are promoting the creation of work environments to support our Hybrid Work program through initiatives such as digitization of internal analogue processes and business process reengineering (BPR) throughout the Company.

Corporate Culture and Mindset
Reform of Workstyles and Communication

- Fostering a climate in which diverse personalities are accepted and different opinions are expressed
- Promotion of strategies through highly transparent communication and dialogue
- Further collaboration to realize ideal corporate culture and climate

Systems and Rule
Further Enhancement of Organizational Systems

- Increased freedom of working hours and place of work has led to fewer people using reduced working hours due to childcare and more people returning to work full-time
- Proactive information dissemination, training, and other efforts have led to more male employees taking childcare leave

Work Environments and Tools
Enhancement of Remote Work Environments

- 87.5% of common tasks have been digitized to support diverse workstyles
- High level of satisfaction with internal ICT infrastructure that supports business operations, such as secured PCs
- Zero Trust security model utilized by employees
Corporate Overview

Official Name NTT Communications Corporation
Head Office Otemachi Place West Tower, 2-3-1 Otemachi, Chiyoda-ku, Tokyo 100-8019, Japan
Representative President and CEO, Representative Member of the Board of the Company
Katsushige Kojima
Established July 1, 1999
Capital 230.9 billion yen
Employees 9,050 (NTT Communications Group: 17,200) Note: As of June 2024
Business ICT services and solutions business, international telecommunications business, and related businesses

Board of Directors

<table>
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<tr>
<th>Position</th>
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<td>Shinya Okuzawa</td>
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<tr>
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<td>Masaki Shintaku</td>
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Executive Officers

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<td>Member of the Board</td>
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</tbody>
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Our Organization

Customers

- Business Solution Division
- First Business Solutions
- Second Business Solutions
- Third Business Solutions
- Fourth Business Solutions
- Fifth Business Solutions
- Solution Services
- Smart World Business
- Global Business
- Business Planning

Solution & Marketing Division
- Digital Marketing
- Partner Business
- Solution Consulting
- Business Planning

Regional Office
- Hokuriku
- Chugoku
- Kyushu
- Tohoku
- Kansai

Audit & Supervisory Board
- Office of Audit & Supervisory Board Members
- Board of Directors
- President and CEO

Finance
- Human Resources
- Public Relations
- Innovation Center
- Corporate Planning
- Human Rights

Digital Transformation
- Procurement & Billing
- Information Security
- Legal Affairs and Internal Auditing
- Internal Auditing
NTT Communications’ Disaster Response

NTT Communications has built a disaster-resistant communication network to ensure the maintenance of critical communications in disasters and to restore telecommunications services as soon as possible. As a designated public corporation in Japan, NTT Communications also cooperates with national and local government bodies to secure communications in disasters.

Robust network reliability
We are continually enhancing our network reliability so that damage to any part of our overall telecommunications systems does not significantly impact the rest of the system.

Ensuring crucial communications
We have secured communication channels to ensure that crucial communications are uninterrupted during disasters.

Rapid recovery of communications
We are deeply committed to restoring all telecommunications equipment and services as quickly as possible after disasters.

Shines: Newsletter Produced by Employees

Shines is an open communication medium for delivering information from the employees of the NTT Communications Group.

The content conveys the individual character of employees as well as information about their day-to-day activities and achievements. Shines emphasizes the human side of NTT Communications’ cutting-edge ICT and the behind-the-scenes roles of personnel in supporting communications for everyday life.

Shines enables the employees of NTT Communications to act as messengers to inform the public about their service to society.

https://www.ntt.com/shines/ (Japanese only)