

050 plus Operations Manual

for iOS 2017.2



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Introduction

Thank you for selecting "050 plus" the app for cost-saving call charges.

This document is to guide a variety of information beginning with the basic operation.

If you have any questions, please contact according to the following pattern.

Inquiries about "050 plus"



How to apply

"050 plus" Easily Apply

<http://www.ntt.com/en/personal/services/phone/050plus/step.html>



Contact
by E-mail

"050 plus" WEB site

<http://support.ntt.com/050plus/inquiry/search>

Depending on the time of day and congestion situation of the query, the answer might be the next day. Please acknowledge it beforehand.



Contact
by Phone

From mobile phone
or fixed telephone
(**Before** the contract)



Toll-free

0120-506-506

Reception Time 10:00 – 19:00

(Except for the sunday, holiday, year-end and the New Year)

※Phone number, Please make sure enough.

Notice of
maintenance

Information about the maintenance of "050 plus"

<http://support.ntt.com/maintenance/service/78>

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※The contents of this document may be changed without prior notice.

※Wi-Fi is the brand name that has been authenticated by Wi-Fi Alliance ,
indicating that interoperability between wireless LAN equipment.



Chapter01 : Basic Operation



Names and Functions of the Home screen

A name and function of each part in the “keypad” screen



“Keypad” screen

1	“Number display field” Displays the number you enter
2	“Button to add a contact” Add to the contact number you entered
3	“Keypad” Input the number you tapped
4	“Mobile Call” Make a call by mobile phone network to the displayed number
5	“IP Call” Make a call by the internet access to the displayed number Press and hold this button to start “Photo Talk” > Learn more
6	“Delete key” Erase one digit number in a short tap All numbers will be erased in a long tap
7	“Message” You can exchange text messages with others using 050 plus app > Learn more
8	“Contacts” Select a contact from you address book > Learn more
9	“Recents” History of the call > Learn more
10	“Settings” Check and change the configuration of the “050 plus” application > Learn more



Chapter02 : **Using phone**



☐ Make a call

Input the phone number of the call at “keypad”



▼How to specify the person you want to call

- Tap the phone number on the “Keypad”
- Select a contact from “Favorites” > [Learn more](#)
- Select the person from “Contacts” > [Learn more](#)
- Select a contact from “Recents”



1.

Input the phone number you want to call

※If you enter a wrong number, please tap the delete key



2.

Tap “IP Call” (then a call is started)

※Caution

If you tap “Mobile phone” , it makes a call by “iPhone” not “050 plus”





Using Phone

3. Tap “End”  when you are done talking
(then the communication will be turned off)



Screen during a call

If iOS version is less than 5.0



Button remains Speaker On-OFF yet

Each button's function	
1	 <p>Mute the sound</p>
2	 <p>Place a call on hold</p>
3	 <p>Display “Keypad” screen</p>
4	 <p>Select an audio source</p>
5	 <p>Start “Photo Talk”</p>

Connected Bluetooth



Not connected Bluetooth



※An audio source can be selected from “iPhone Speaker” “Bluetooth device’s name” “iPhone”

※Conditions of availability “Bluetooth”
iOS: 5.0 or higher ,
except for iPhone 3GS

[Learn More](#)

Number of audio source will change depending on the connection status of Bluetooth as left

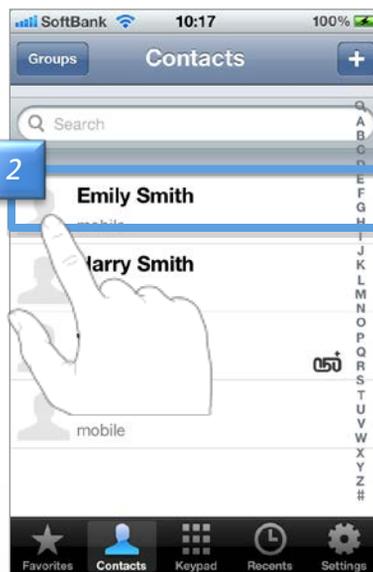


Make a call from "Contacts"

Select a contact from your address book



"Keypad"



"Contacts"



"Keypad"

1.

Address book will appear when you tap "Contacts"



2.

Tap a contact you want to call

※If there are multiple phone numbers to a contact, you need to specify the number again

3.

Tap "IP Call"



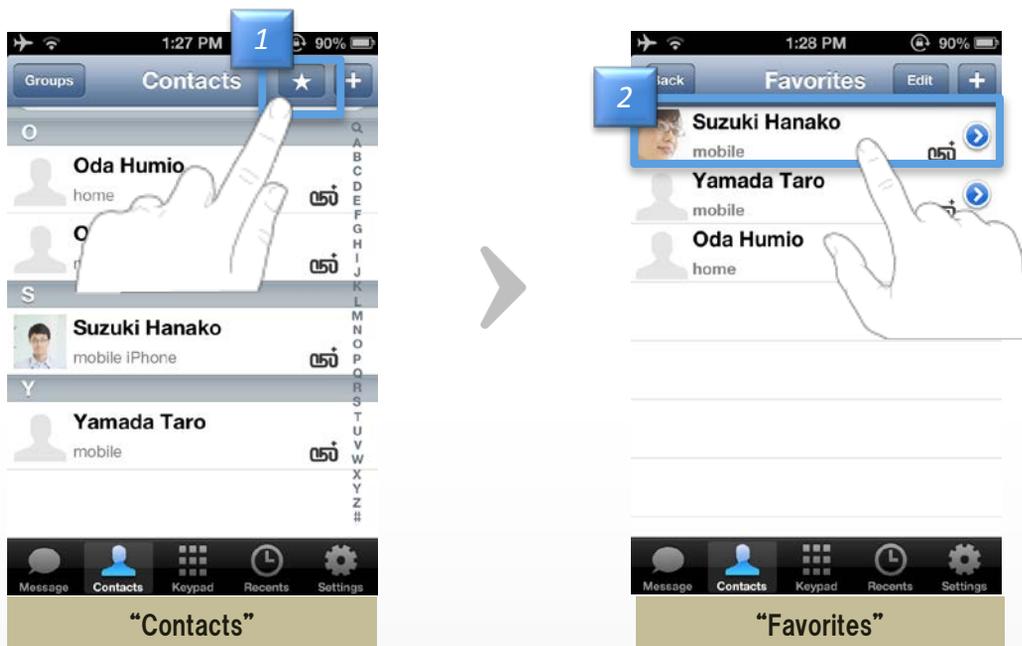
after confirming that the number of the "Keypad" screen is right (then a call is started)

Please connect a headset or earphone with microphone when you use 050plus with "iPod touch 3rd generation"



☐ Make a call from “Favorites”

You can easily make a call if a contact is registered to “Favorites”



1.

Open the contacts screen by tapping the contacts button. Tap the “Favorites” button. 

2.

A call is started by simply tapping the one in the list

Please connect a headset or earphone with microphone when you use 050 plus with “iPod touch 3rd generation”



Notification Center (iOS 5.x.x)



1. Tap "Settings" icon  at the home screen of your iPhone, and tap "Notifications" cell  at the iPhone's "Settings"

2. Tap "050 plus" icon  at "Notifications" screen

3. Set "Notification Center" cell to "ON", and select the alert style

4. ON-OFF can be set for other items bew

- "Badge App Icon" -> Display of number of incoming calls
- "Sounds" -> Incoming sound
- "View in Lock Screen" -> Notification in the screen lock

<Initial Settings>

"Notification Center" is ON , "Alert Style" is set "Banners"

<Upgrading the application>

Your settings will carry over



☐ Ringtone and Vibration

Set up ON-OFF of ringtone and vibration



1. Tap “App Settings” at “Settings” screen

2. ON-OFF can be set for “Ringtone” and “Vibration”
 ※initial : “Ringtone” -> ON ,”Vibration” -> ON

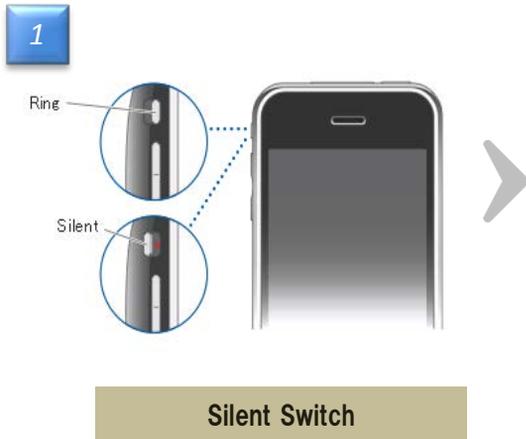
<notes>

-If setting the ringtone of the iPhone is turned off, ringtone will not sound.

-Silent switch of the device is in silent mode, you may hear a ringing sound.
 To turn off the ringtone, please change the setting to Off ringtone 050 plus.



☐ In order to enable the app's configuration (sound and vibrate)



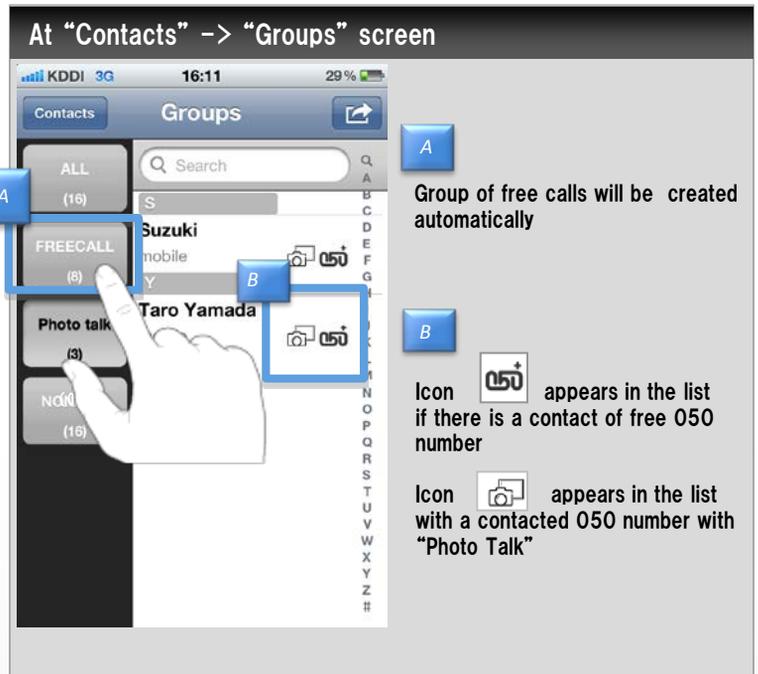
1. To change between “ring mode” and “silent mode”, flip the switch on the left side of iPhone
-Please switch [ring mode] always to enable the ringtone

2. In the setting of iPhone, please turn on the Vibration and ringtone.



☐ Confirm the free call number of “050”

Distinguish the free 050 number



1. “Number display field” becomes green when a free 050 number is input

2. “IP Call” will change to “IP Call for Free” at the same time also



Chapter03 :Photo talk



☐ Take a photo or Select a photo

Start “Photo Talk”

Before a call

1-1.

Press and hold “IP call” button



During a call

1-2.

Press “Photo” button



<Note about iOS 6 (or later) >
you can not send or receive photos,

- if you do not allow “access to photos” at pop up.
- or
- if you do not allow “access to photos” at privacy settings.

Please allow “access to photos” at privacy settings.

[Learn More](#)

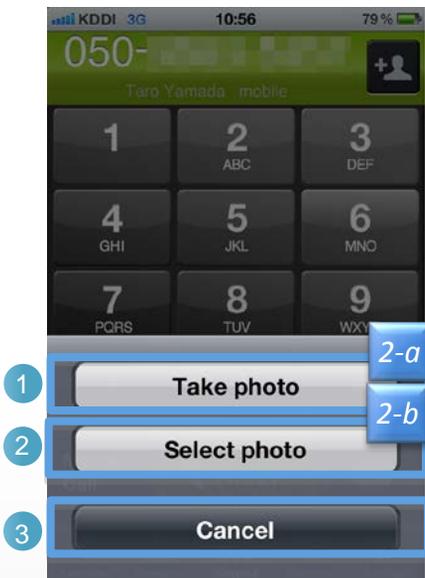


How to take or select a photo

Take or select a photo from “Gallery”

2. Take ^{2-a} /select ^{2-b} the photo you want to send

3. Display the taken/selected photo



“Send/Receive photo” Mode

Preview

機能紹介

1		Take a photo with the camera
2		Select a photo from “Gallery”
3		Cancel “Send/Receive photo” Mode
4		Reselect a photo from “Gallery”
5		Retake a photo with the camera
6		Move “input characters” screen
7		Send a photo and make a call. This button’s name is appeared as “send” during a call



How to edit a photo

Writing a message with a photo

4. Tap “”

5. Display “Edit Menu” and Edit



Preview



Preview

機能紹介

1		Show “Keypad”
2		Change the color of the character font
3		Change font type
4		Change the size of the character font
5		Delete message



☐ Making a call

Making a call with the photo

6.

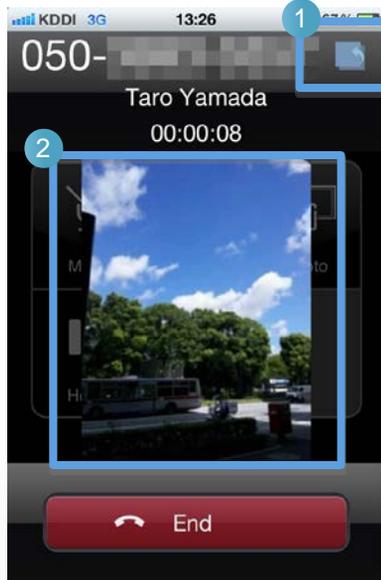
Tap "call"



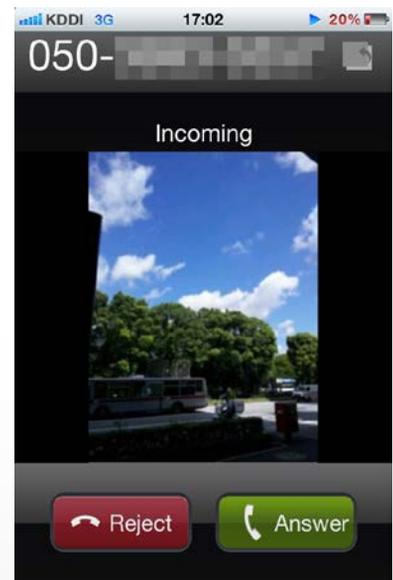
(then a call is started)



プレビュー画面



通話中画面



着信中画面

機能紹介

1



Change the layer photo and action sheet

2

You can see pictures which you send or received in the Call by swipe.



History of the use of “Photo Talk”

Browse the history of the use of “Photo Talk”

1.

Tap “Photo” when you browse history of the use of “Photo Talk”



Preview

1

Display a sent/received photo

Icon  appears in the list if there is a sent photo.

Icon  appears in the list if there is a received photo.



☐ About “privacy Setting” on using iOS 6

If you do not change “Privacy setting of photos” from the presets, you can not send or receive photos when you are using 050 plus on iOS6(or later). In order to change the presets, please follow one of the directions.

- Allow “access to Photos” when the pop up is displayed.

or

- Change your privacy settings at “Settings”

-Allow “access to Photos” when the pop up is displayed.

1 The pop up will be displayed, if you start 050 plus for the first time on ios6 or later.

2 Tap [OK].

※conditions of the pop up

-start 050 plus for the first time on iOS6 (or later).

-start 050 plus for the first time after update OS to iOS6 (or later).

1



Or

- change your privacy settings at “Settings”

1 Tap [Setting] at the homescreen. Then, tap “privacy” -> “Photos”



2 Turn on [050 plus].





Chapter04 :Message



Message function

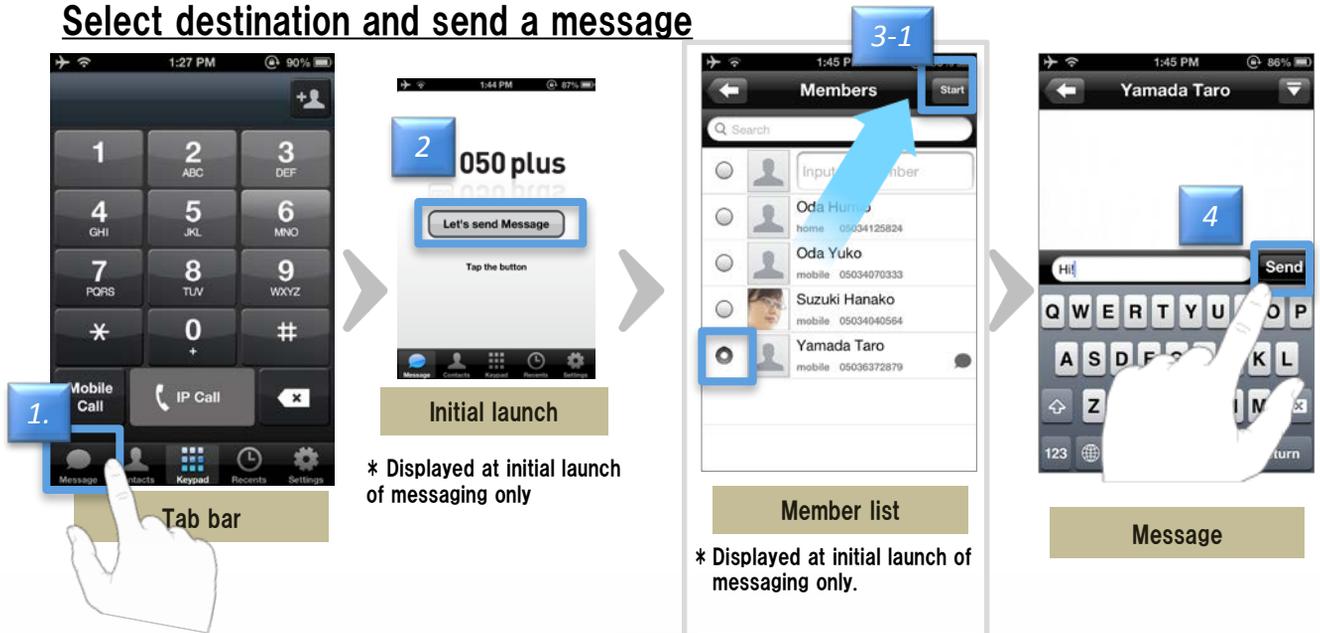
Section

01

Chapter 04

Start message

Select destination and send a message



1. Tap Message button on the tab bar.

2. Tap Let's Send Message button.

* Displayed at initial launch of messaging only.

3. 3-1 (at initial launch of messaging) Turn destination's radio button on, tap Start button.

3-2 (after the 2nd launch or later)

Tap destination from Message History screen.

* Displayed after the 2nd launch or later.

4. Enter text, tap Send button. Message is sent.

* Number of characters that can be sent in one message is 500 characters. (It does not matter full width/half width)



Message function

☐ Description of message screen ① Message screen

The following operation buttons are available in message screen.



1	“Message destinations display area” Shows destination’s 050 number or name.
2	“Navigation tab” Shows tabs for each functions available for message.
3	“Message area” Displays exchanged messages.
4	“Send button” Sends entered text.
5	“Input/keyboard area” Shows text.



Functions of buttons on the navigation tab		
6		“Voice call” Starts a voice call with the party you are exchanging messages with.
7		“Invite” Adds additional members to the messaging session. * Up to 20 parties can join.
8		“Block/Unblock” Blocks/Unblocks the party you are exchanging messages with.
9		“Delete” Deletes all messages.



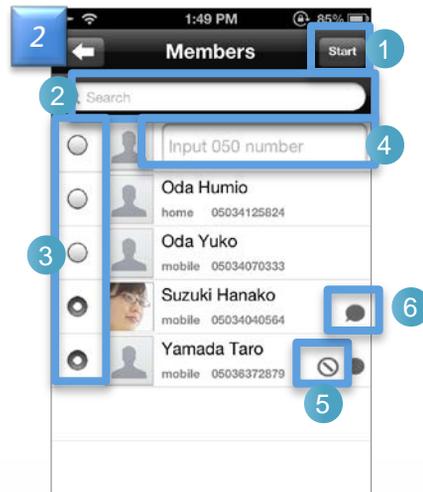
Message function

☐ Description of message screen ② Send message

The member list shows users whom you can make free calls to.
The following operation buttons are available in the member list screen.



Message history



Member list

1.

Tap Add Member button on the navigation bar.



2.

Show the member list.

1

“Start” message

Starts message.

2

“Search” destination from phone book

Shows tabs for each functions available for message.

3

“Select” message destination

You can exchange messages with the party with the radio button turned on (multiple selection allows for group messaging).

4

“Enter 050 number”

Specify destination by entering 050 number.

5

Mark previously used destinations

The parties you have exchanged messages with 050 plus in the past are marked.

6

Mark blocked members

Blocked members are marked.

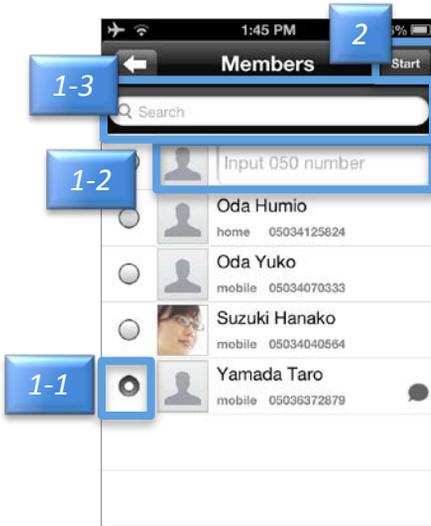
*a free call destination of 050 plus that are registered in the contacts.



Message function

How to use the message function ① Basic Operations

Message is sent from the member list.



Member list

1. **1-1: To select from the member list for sending/receiving**
Turn the member's radio button on.
- 1-2: To specify destination by entering 050 number**
Enter the phone number in the 050 number input area, turn the member's radio button on.
- 1-3: To search phone book and select destination**
Enter name or 050 number in search field to narrow the search, select destination, and turn radio button on.

2. Tap Start button  on the navigation bar Starts message.

You can send a message form history screen.



History



History details

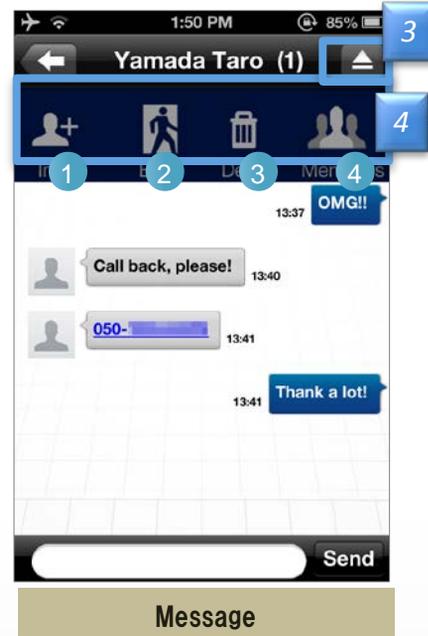
1. Tap the button  on the right of the member.
2. Tap the message.



Message function

How to use the message function ② Group message

You can create a group with more than one party to exchange messages.



1. Turn radio buttons on for the parties you want to exchange messages with.

2. Tap Start button. **Start**
Group message is started.

To use various functions for group message

3. From the mark on the top left of the navigation bar, show tabs.

4. Various functions can be used from the tabs for messaging used in a group.

Functions of buttons on the navigation tab		
1		"Invite" members Adds additional members to the messaging session. *Up to 20 parties can join.
2		"Leave" from group message You can leave from the message room. * All messages are deleted once you have left the message room. Other members will not be removed.
3		"Delete" all messages Deletes all messages.
4		"Participants" of group message Shows members who are participating group message.

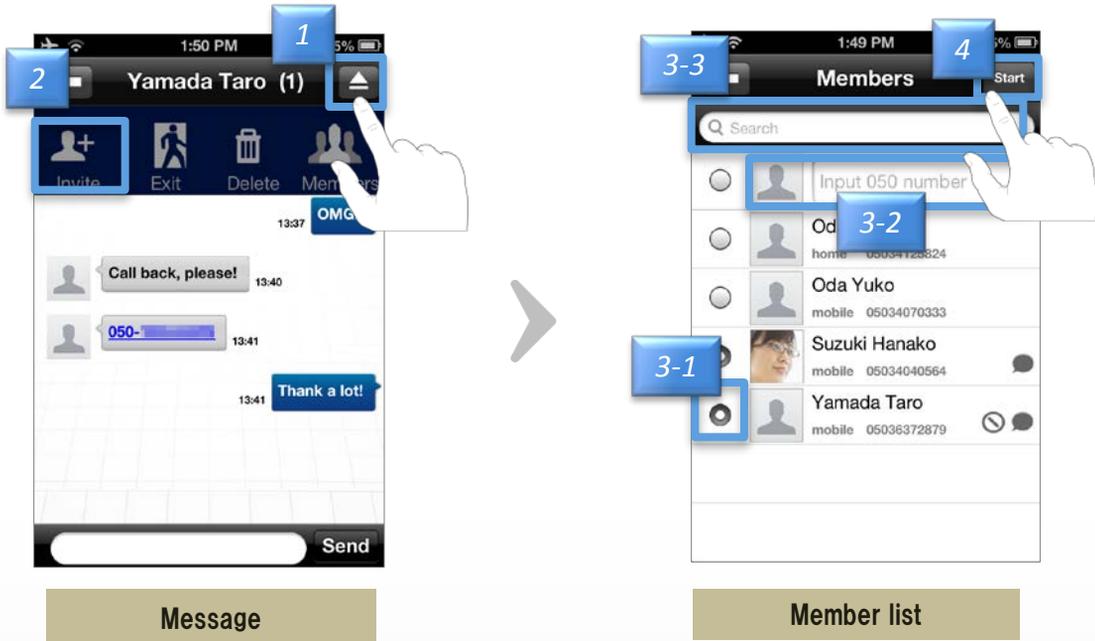
Others

- Phone number is not registered in the contacts are displayed as "guest".
- Block members be included in the group, you can message.



How to use the message function ③ Inviting members

From the member list, select multiple members.



1.

From the mark  on the top-right of the navigation bar, show tabs.

2.

Press Invite button  to add new members.

3.

3-1: To select from the member list to add members

Turn radio button  on for the party you want to add.

3-2: To enter 050 number to add members

Enter the phone number in the 050 number input area, and turn radio button  on for the party.

3-3: To search phone book and select destination

Enter name or 050 number in search field to narrow the search, select destination, and turn radio button  on.

4.

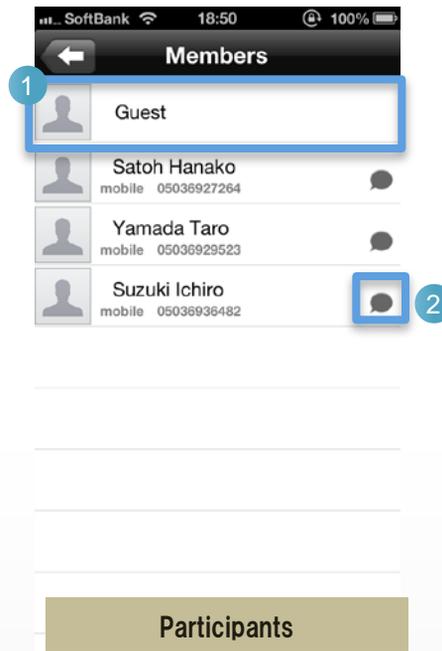
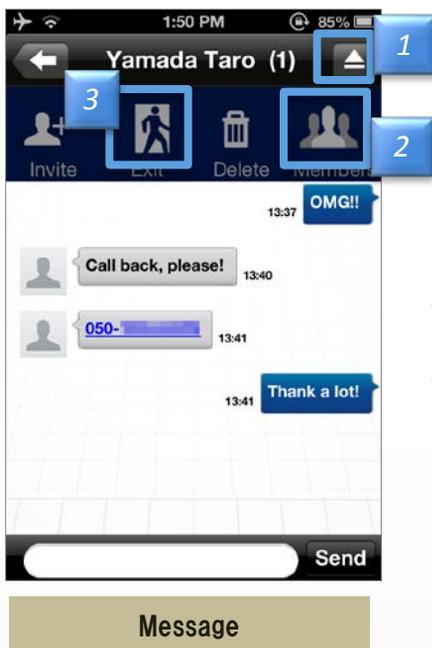
Tap Start button  on the navigation bar, and start the message.

- Others Group members are up to 20 people, including your number
You can not add more members



How to use the message function ④ Find members

You can find members who are participating in group message from the mark on the top-right of the navigation bar.



1.

From the mark  on the top-right of the navigation bar, show tabs.

2.

Press Participants button  show participants.

1

“Guest”

The member who are not registered in phone book is shown as “Guest.”

2

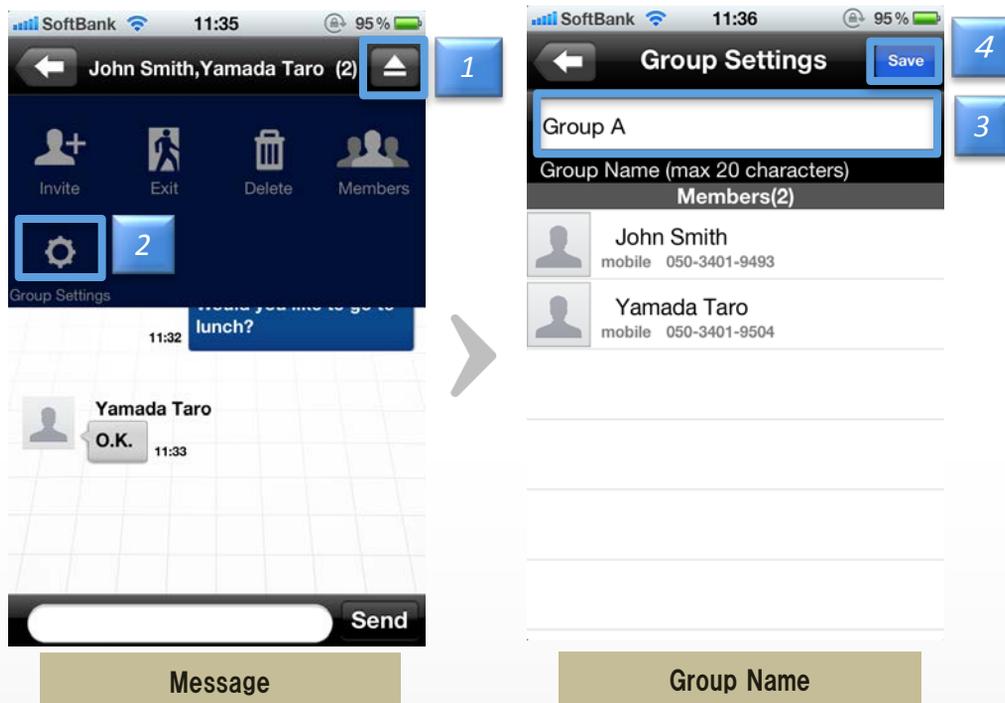
“Block Mark”

Shown with blocked users.



How to use the message function ⑤ Change a group name

You can edit group name.



1. Tap the button  on the navigation bar.

2. Tap the Group Setting  2

3. Edit Group Name.

4. Tap the Save  for saving edit name.



Message function

How to use the message function ⑥ To make call

Tap destination's icon or phone number in the message to make a call.



1. **1-1: To make call form icon**
Tap destination's icon. 

1-2: To make call to phone number in the message
Tap phone number in the message.

2. Pop-up screen appears, and tap the "IP Call" button.

3. Tap IP Phone button.  You can make a call.



Message function

How to use the message function ⑦ Add a contact

Add a contact by tapping the icon



1. Tap the icon

2. Tap the Add when pop-up appears.

3. Tap the Done after you edit "New Contact"



Message function

Section
03-8

Chapter 04

☐ How to use the message function ⑧ Send message during incoming call

Incoming call, you can reply to choose the message



1.

When you switched to the incoming screen there is an incoming call, swipe the button

2.

Tap the Reply with Message

3.

Tap the selected message.

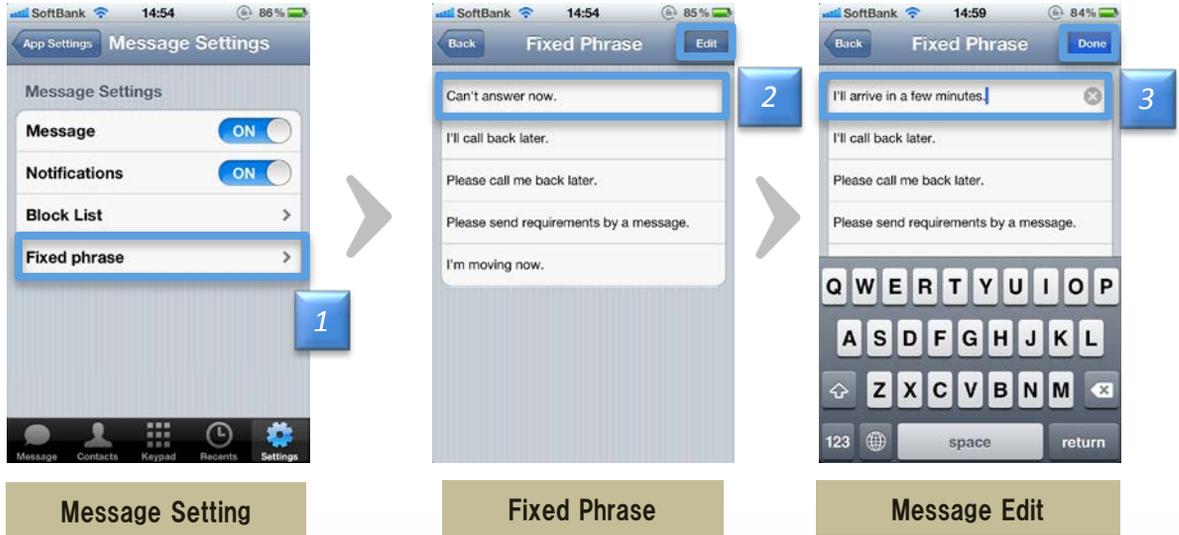
■ Other

- The message can be edited and registration from the configuration.
- If there is an incoming call from the 050 plus other than, you can not reply with message.



How to use the message function ⑨ Edit “Fixed phrase”

You can edit the message of “Fixed phrase”



1. Select “Fixed phrase” in “Message Setting”

2. Tap the Edit  or message you want to edit.

3. Tap the Done 

■Other

- To return to “Message Setting” if you tap Done 
- Check from “Fixed phrase” if you want to see the message you have edited.



Message function

How to use the message function ⑩ Notification area

Home screen, message notification is shown in notification area.



New message can be alerted by the Notification center, Popup, Banner.
Tap to go to message screen.

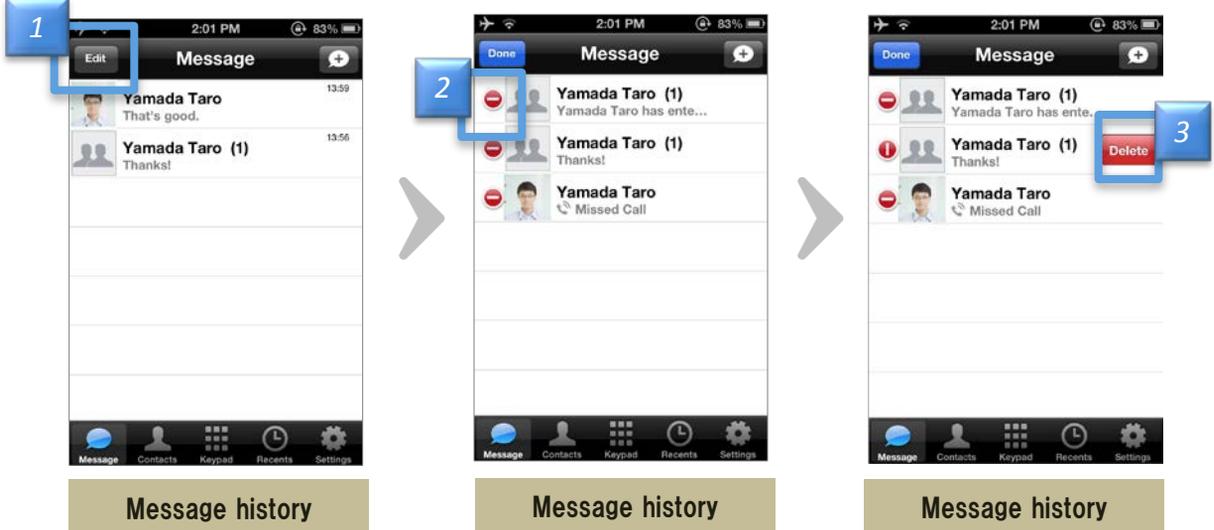
***Others**

- The application can receive notification in the background state / not running.
 - Screen and settings depend on iOS Notification center's function (Notification center).
- Refer to Chapter 02 Section 4-1
- The initial setting is "on".



How to use the message function ⑪ Delete history

Delete message



1. Tap Edit button. 

2. Tap the button on the left of the member you want to delete. 

3. Tap Delete button. Delete message. 

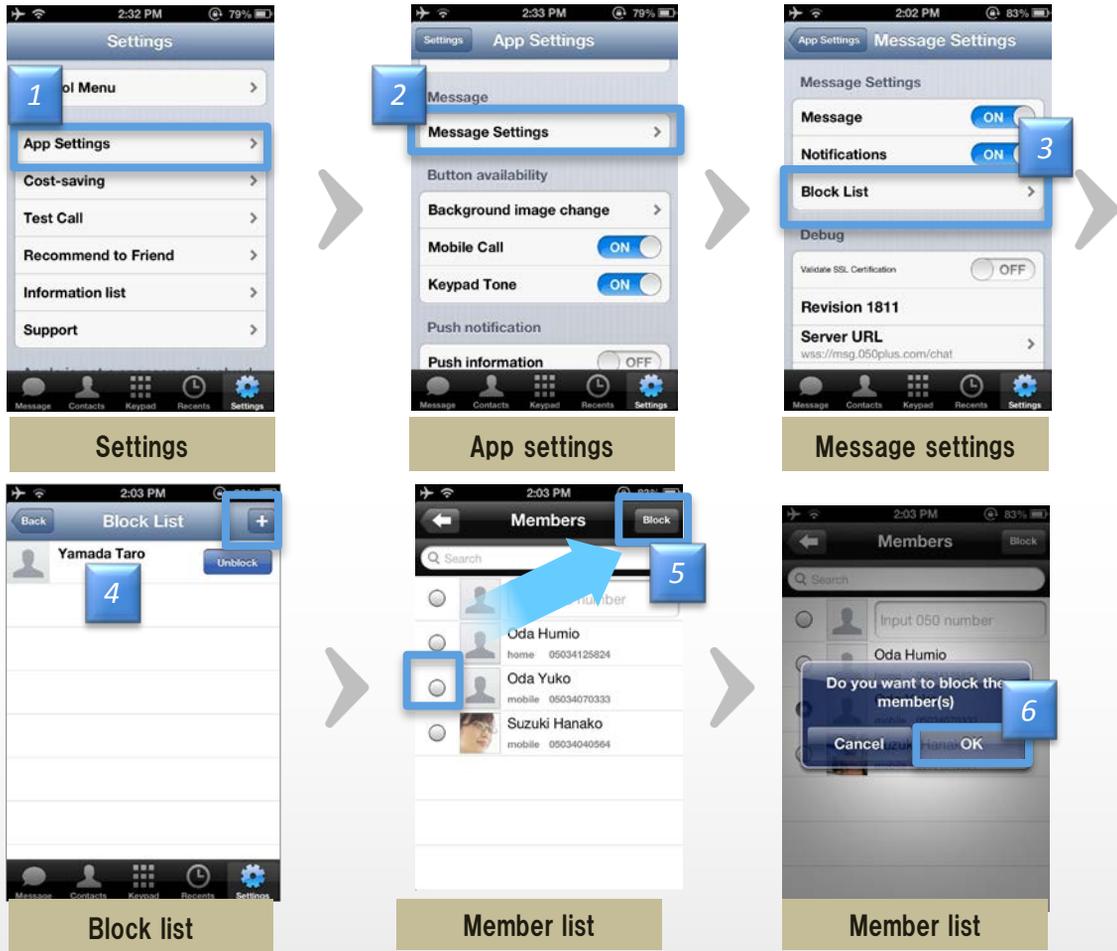
• Caution You can not undo the deleted messages. .



Message function

How to use the message function ⑫ Block function

You can use block function to disable sending to/receiving from the specified members.



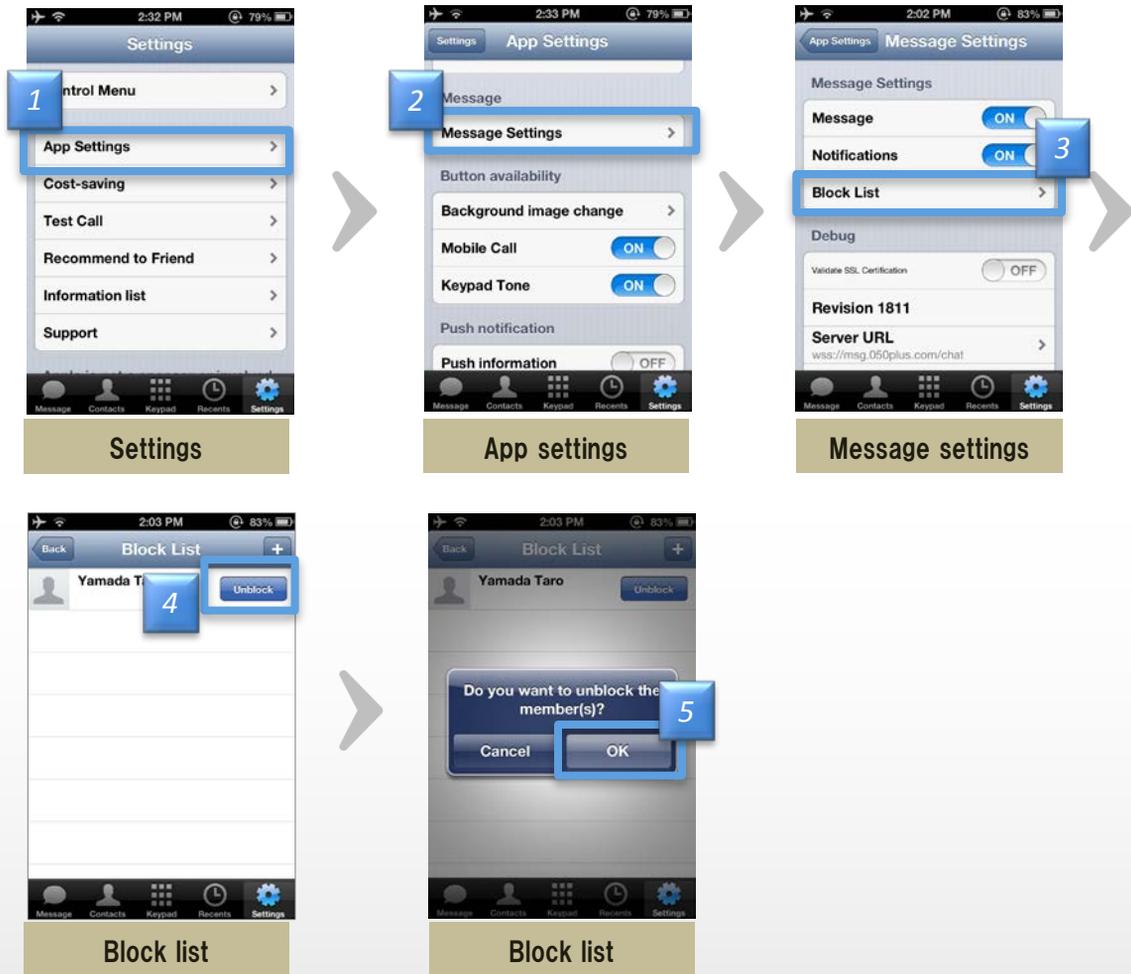
1. Tap Settings button  on the tab bar.
2. Tap App settings.
3. Tap Message settings.
4. Tap the button  on the top-right of the tab bar.
5. Turn radio button on  for the member you want to block. Tap Block button.
6. Tap OK. The member is blocked.

• Caution • Block is not transmitted to the other party. • Block of the call is not possible.
• Block members be included in the group, you can message.



How to use the message function ⑬ Unblock

You can unblock the member you are blocking.



1.

Tap Settings button  on the tab bar.

4.

Tap Unblock button. 

2.

Tap Message settings.

5.

Tap OK.
The member is unblocked.

3.

Tap Block list.



How to use the message function ⑭ Message Setting

From Settings, you can view/change various information.



Description of functions for message settings

①	Message	Turns message function on/off. ※Message function is still available for referencing.
②	Notifications	Set “Notifications” cell to “ON” or “OFF” •ON:050 plus is not running, the reception of the message is notified •OFF:Reception is not notified. Start the app, it displays a message ※Turn off the set the notification function of 050 plus in iOS, no notification,
③	Block list	Edit the block list.
④	Fixed phrase	Edit and registration of the incoming message.



☐ Notes on use of Message

- Can not be used the message function, set to “Do not notify”.
- Via message dedicated server:
Messages that after three months or more, there is a case to delete the message from the server.



Chapter05 : **Contacts**



☐ Open Contacts

Creating and editing of group from the list of contacts

1. The list of contacts will appear when you tap “Contacts” 



“Keypad”



“Contacts”

<Note about iOS 6 (or after it) >

- When you have set “access to a contacts” to “dont arrow” at “050 plus” startup .
- or
- When you don’t accept “Privacy settings” of a iPhone

In this case, a contacts is not displayed.
Please turn ON privacy setting of a iPhone.

[Learn More](#)



Contacts

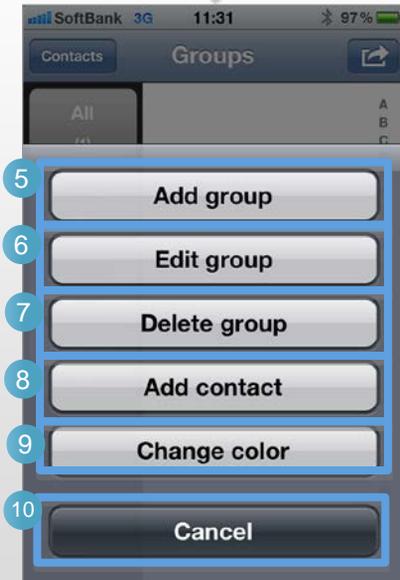
2.

The list of groups will appear where you tap “Groups” at “Contacts” screen

Groups



“Groups”



Setup menu of the group

Case of if you have selected the group already created

About “Groups” screen

※ () is the number of contacts that are registered

1	ALL (4)	All members’ contact list will appear
2	Family (0)	Contact list of the group named “Family” will appear
3	NONAME (4)	Contacts with no group name will appear
4		Setup menu of the group will appear

About setup menu

5	Add group	Creating a New Group > Learn More
6	Edit group	Change a name or change members of the group already created
7	Delete group	Delete the group already created ※Member themselves are not deleted
8	Add contact	Add a new contact into the group already created
9	Change color	Select the color of the group
10	Cancel	Go back to “Groups”



Contacts

☐ About “privacy Setting” on using iOS 6

If you are using 050 plus on iOS6(or after it), when you don't accept “Privacy settings” of a iPhone, “contacts” and “The name displayed on history” are not displayed.

In order to recovery, please perform one of operations.

- Accept “access to contact” is displayed on 050 plus startup.

or

- Turn ON“Privacy settings”.

-Accept “access to contact” is displayed on 050 plus startup.

1 If you are using iOS 6 (or after it), and [050 plus] is startup first, the demand of “access to a contact” will be displayed.

2 Tap [OK].

※display conditions

-When it starts to the beginning after installing 050 plus by iOS 6 (or after it)

-When 050 plus is first started after update OS to iOS 6 (or after it)



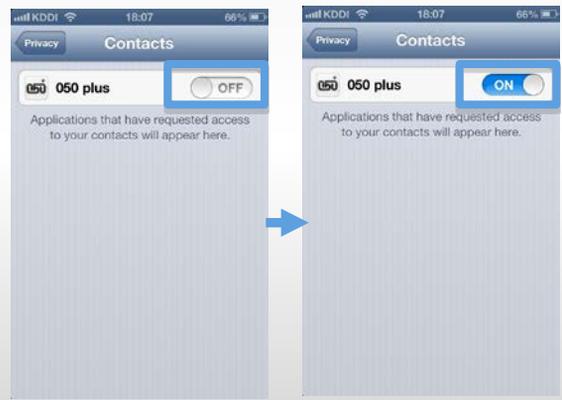
Or

- Turn ON“Privacy settings”.

1 Tap [Setting] on the [homescreen] of iPhone.
After that ,tap “privacy” -> “contact”



2 Turn on [050 plus].





☐ Create a new group

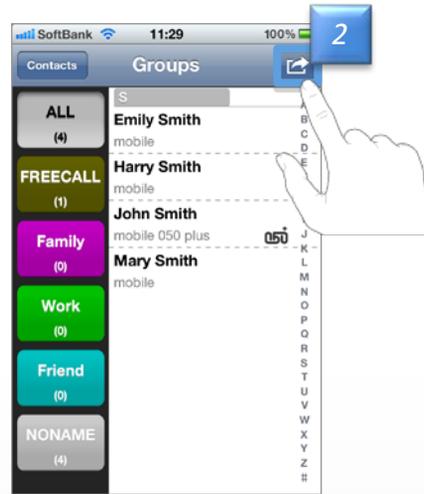
Organize your contacts into groups

1. Tap "Groups"  at "Contacts"



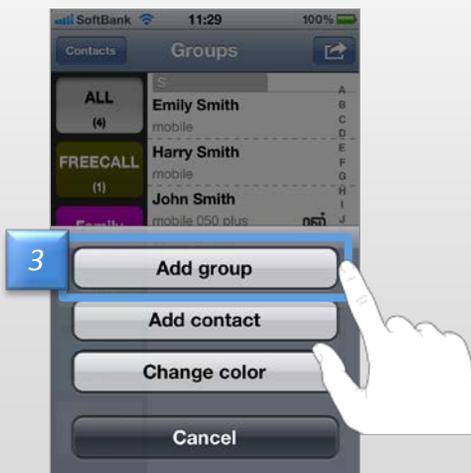
"Contacts"

2. Tap  at "Groups" screen



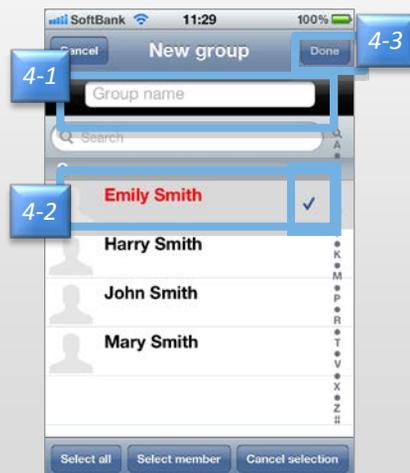
"Groups"

3. Tap "Add group"



Setup menu of a new group

4. [4-1] Input the name of new group
[4-2] Tap members for to register into the group, then confirm "✓" is appeared
[4-3] Tap "Done" is complete



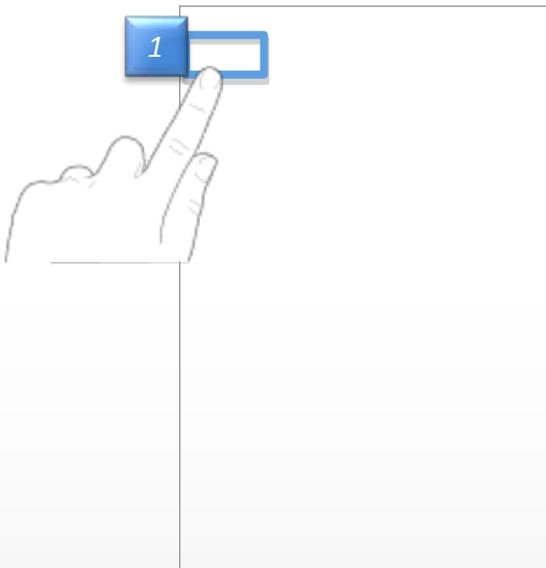
"New group"



☰ Edit the group

Edit or delete the group

1. Tap "Groups"  at "Contacts"



"Contacts"

2. Tap the groups for edit

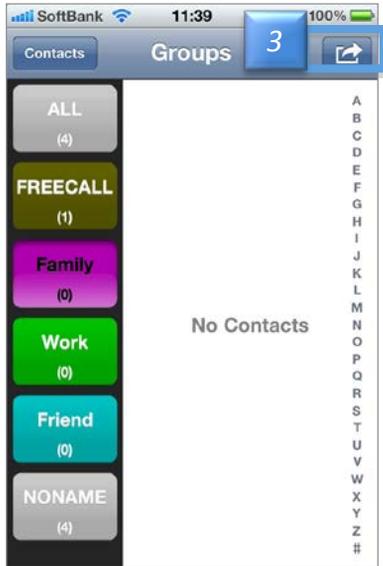


"Groups"



3. Then tap

4. Setup menu of the group appears



“Groups”



Setup menu of the group

About setup menu		
1		Create a new group
2		Change a name or change members of the group already created
3		Delete the group already created
4		Add a new contact into the group already created
5		Select the color of the group
6		Go back to “Groups”

※If you synchronize the contacts on the internet , part of editing work may not work properly

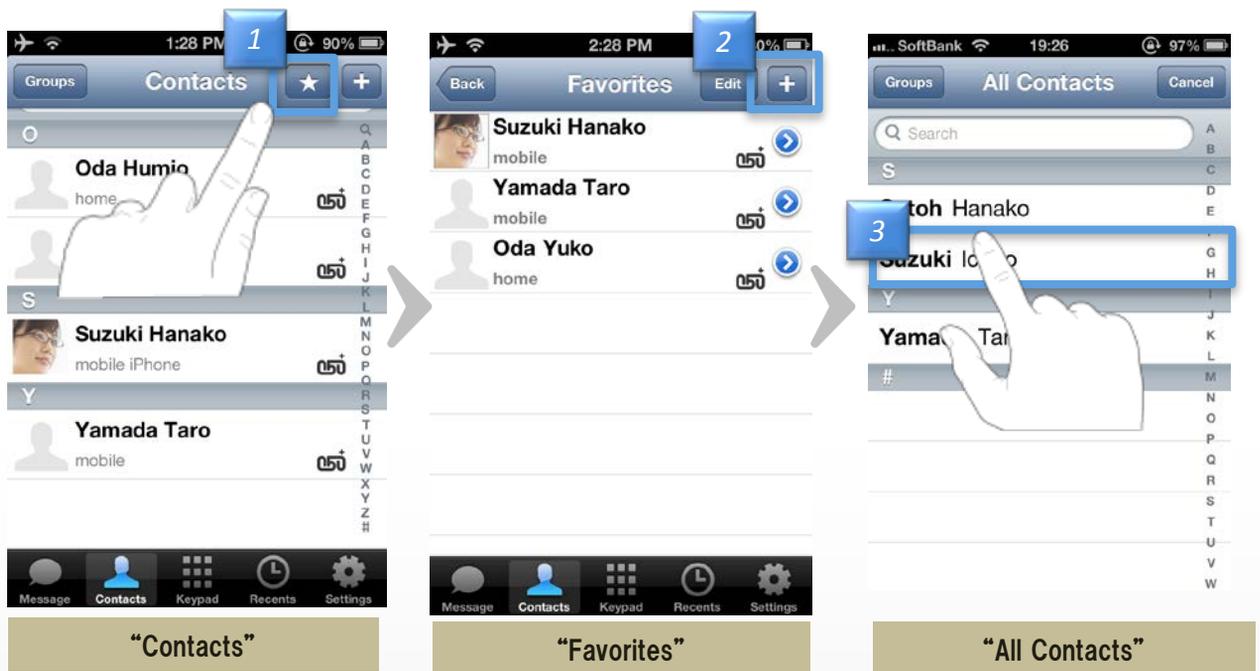


Chapter06 : **Favorites**



☐ Add a contact to “Favorites”

You can easily make a call if a contact is registered to “Favorites”



1.

Tap the Favorites button  on the Contacts screen.

2.

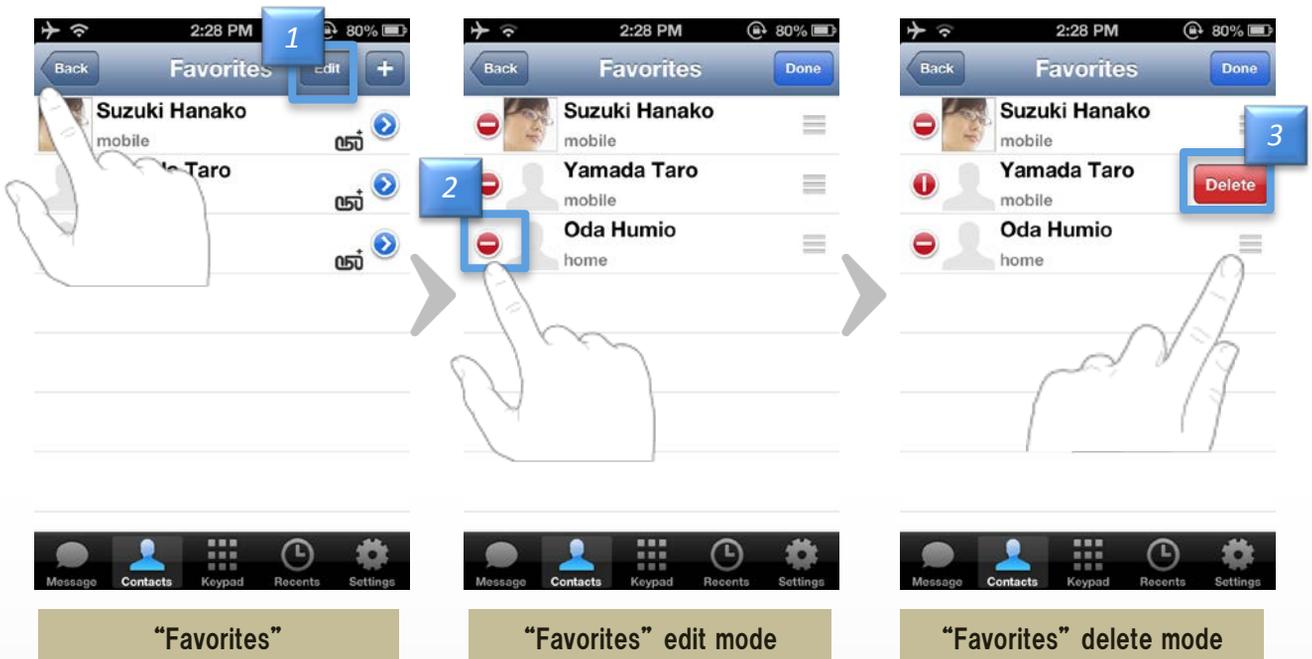
Tap the button  at the top right of the “Favorites” screen.

3.

“All Contacts” will appear ,then tap a member to register
If the member having multiple phone numbers , select one of those



Delete a contact from favorites



1.

Tap the Favorites button  on the Contacts screen.
Tap the Edit button  at the top right of the screen.

2.

The left portion of the contact  will change to  when you tap it,
then "Delete" button  will appear at the right portion

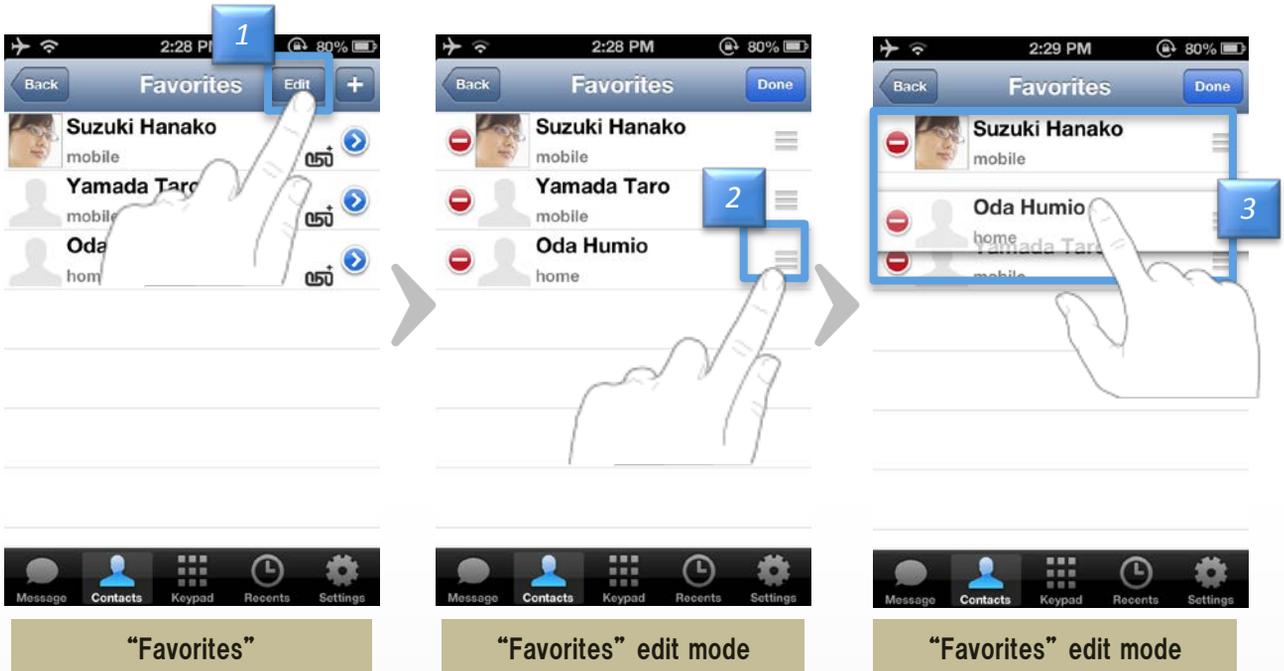
3.

The contact will be removed from "Favorites" when you tap "Delete"
※Member itself is not deleted from "Contacts"



☐ Edit a contact from favorites

Replace the display order of your list of “Favorites”



1. Tap the Favorites button  on the Contacts screen. Tap the Edit button  at the top right of the screen.

2. Touch  and hold (right portion of a contact)

3. Reorder the contact by moving up and down in the state to keep holding

Chapter07 : **Voicemail**



Use Voicemail Service

If you can't receive a call by "050 plus" app for any reason ※, will be notified by e-mail that there was an incoming call or received message

Service is available from the next day of signed up

※Outside the area can call , POWER OFF , App not started , During a call

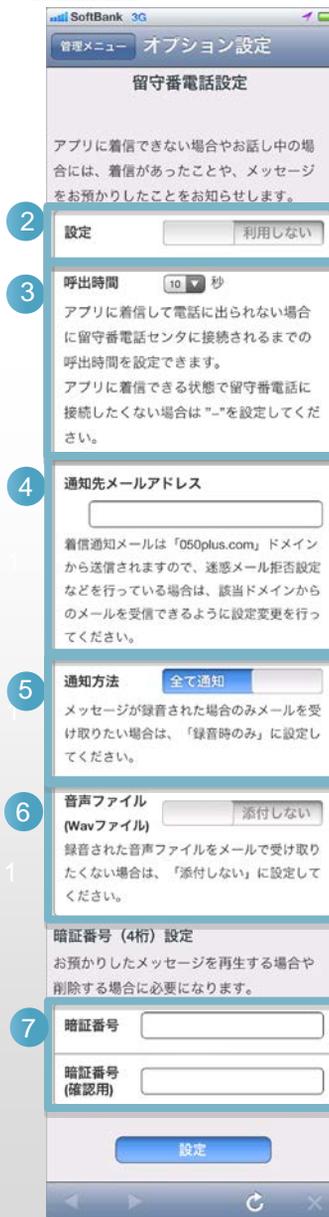
1.

Tap "Option setting" at "Control Menu"



2.

Set up On-Off of this service and input your e-mail address to receive messages



About "Option setting"

- 2 <Use of the service>
ON-OFF setting of Voicemail
※Initial : OFF
- 3 <Call time>
If you do not answer the phone during an incoming call, you can set the time until connected to the Voice Mail Center
- 4 <E-mail address>
Input your e-mail address to receive messages
- 5 <Notification type>
select from the timing of the notification
1. [notify all]
notification of all incoming call
2. [message only]
notification of the call with a message
- 6 <wav file>
ON-OFF setting of audio file attachments
- 7 <password number>
Setting password numbers to confirm the message
※The password number is not used in the call to make sure when you contract the app

This screen can be seen by selecting "Control Menu" at "Settings" screen
[> Learn More](#)



Confirm Voicemail

Listen and Delete the Voicemail received

Messages are stored under the following conditions

Max 20 messages

Up to 90 second per message

Will be erased automatically after 168 hours (7 days)



Listen to the Voicemail by attachment

1 Open the e-mail of Voicemail received

2 Open an attachment of that e-mail message

※Because messages are played through speakers, please note the volume settings of the iPhone

※To receive an e-mail, packet charges will occur, and the file capacity becomes up to 800KB per message



During audio play



Listen to the Voicemail by phone

1 Call to "Message Center"
(050-3300-3000)

2 Input your 050 phone number and input "#"

3 Input your password number and input "#"

4 A voicemail will be played in order from the new one after guidance

The possible operations after the guidance

【delete】 Input 『1』+『#』

【play again】 Input 『2』+『#』

【play next】 Input 『3』+『#』

【back to top】 Input 『9』+『#』



☐ Set the answering message

Set the answering message of original by your own voice



Record the answering message

- 1 Call to “Message Center for guidance”
(050-3300-3141)
- 2 Input your 050 phone number , then input “#”
- 3 Input your password number , then input “#”
- 4 Input “2”, then input “#”
※”2” is selection of change guidance
- 5 Input “0”, then input “#”
※”0” is selection of receiving voicemail
- 6 Input “1”, then input “#”
※”1” is selection of original answering message
 (“0” is selection of original answering message)
- 7 Record the voice of the original Within 180 sec
- 8 Confirm the recorded content
『1』+『#』 → determine content
『2』+『#』 → record again





Call time setting if you do not answer the call

If you do not answer the phone during an incoming call, you can set the time until connected to the Voice Mail Center

1. Set to “利用する” the setting



2. Set between “5-30 seconds” ring time ※



3. Setting complete



※ If you when you can call, you do not want to connect to the voice mail center, Please set the “-” to “call time”.

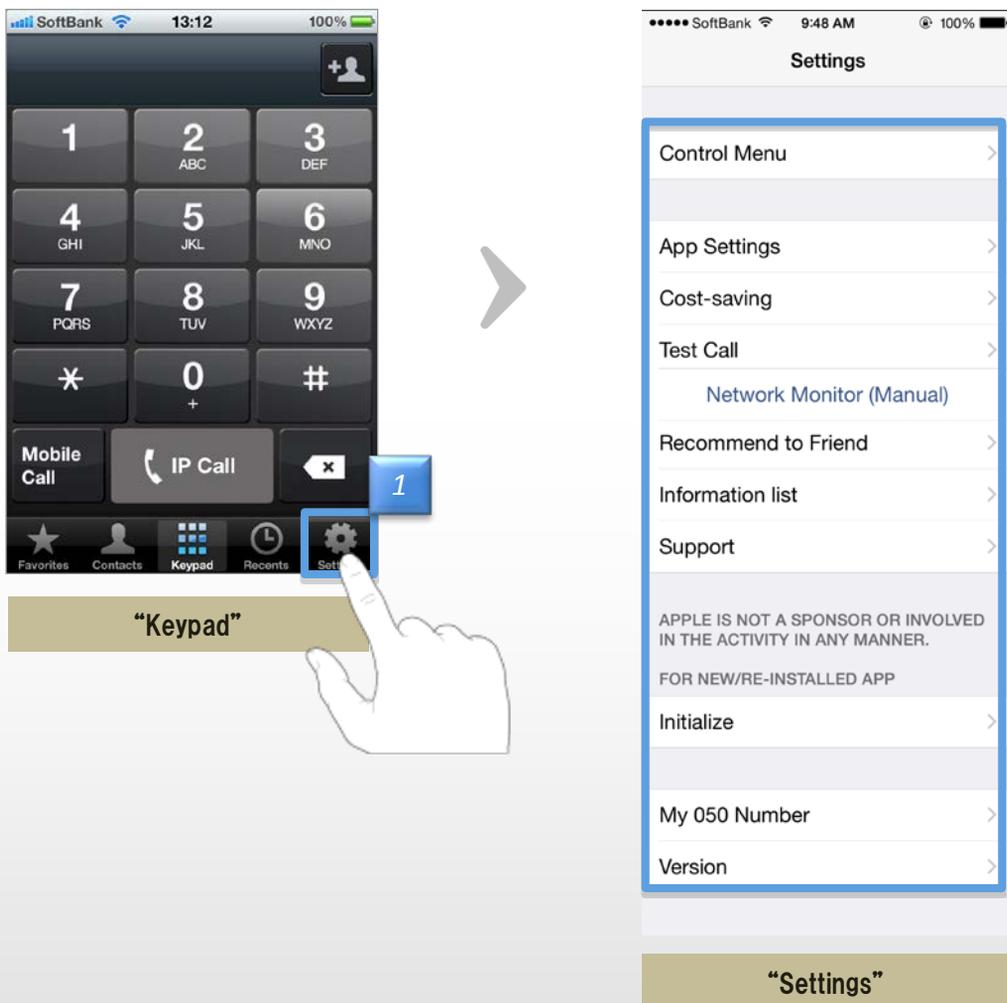


Chapter08 : **Settings**



Contents of Settings

Check and change configuration of "050 plus" can be done from the "Settings"



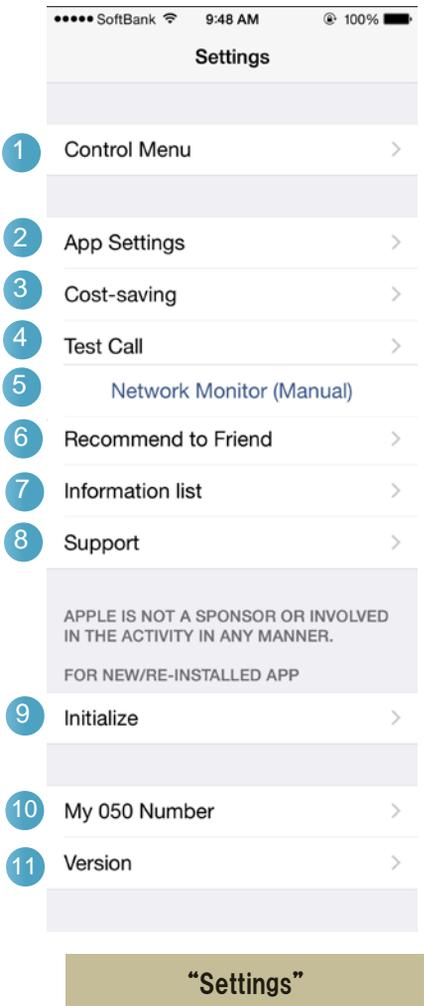
1.

Settings will appear when you tap





Contents of Settings



About "Settings"

1	Control Menu	Confirm and change your information (address,password,such as)
2	App Settings	Caller ID, incoming calls, cost savings and other settings
3	Cost-saving	Confirm the number of calls per month, prices, cost savings
4	Test Call	Test experience "050 plus" for free
5	Network Monitor	Check the network condition
6	Recommend to Friend	Recommend "050 plus" to a friend
7	Information list	Information list of notifications received in the past
8	Support	Confirm the information of "050 plus" maintenance
9	Initialize	Initial settings for model changes ,for reinstalling "050 plus"
10	My 050 Number	Show your 050 phone number
11	Version	Confirm "050 plus" version



Configure of App

Configuration of the behavior of App



1. Tap “Settings” , then tap “App Settings”

2. ON-OFF can be set for items below

- “Notification” → Notify or Not
- “Ringtone” → Sounds or Not
- “Vibration” → Vibrate or Not
- “Ringtone Melody” → Change the ringtone
- “Master Volume” → Adjust the volume
- “Advanced Settings” → Do not change usually
- “Message Settings” → Set the Message function
- “Background image change” → Change the image of the keypad
- “Mobile Call” → Available or Not
- “Keypad Tone” → Sounds or Not
- “Push information” → Receive notification or Not
- “Cost-saving” → Show or Not
- “Talk quality alarm” → Sounds or Not
- “Select plan of Cost-saving” → select plan to calculate charge



☐ Confirm own phone number

Confirm own phone number at “Settings”



1.

Tap “Settings” , then tap “My 050 number”

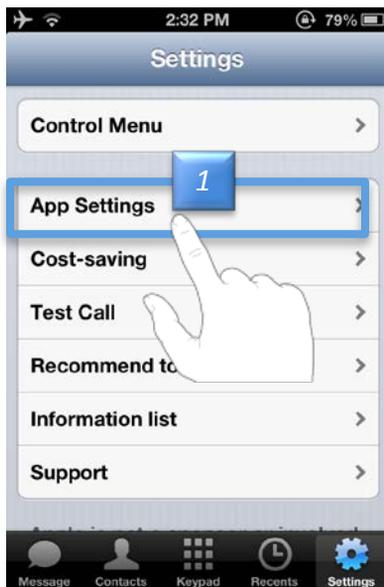
2.

Your 050 number will appear



Adjust the volume

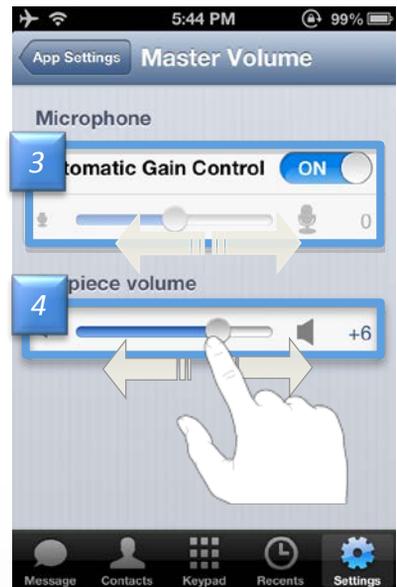
Adjust the volume of Microphone and Earpiece.



“Settings”



“App Settings”



“Master Volume”

1. Tap “Settings”  , then tap “App Settings”.

2. Tap “Master Volume”.

3. Can not be changed manually in the case of on-the “Automatic Gain Control” of the “Microphone”.

If it turn "Off" of the “Automatic Gain Control”, you can operating the slider.

- When you slide to the right, your voice will be heard to the other larger.
- When you slide to the left, your voice will be heard to the other smaller.

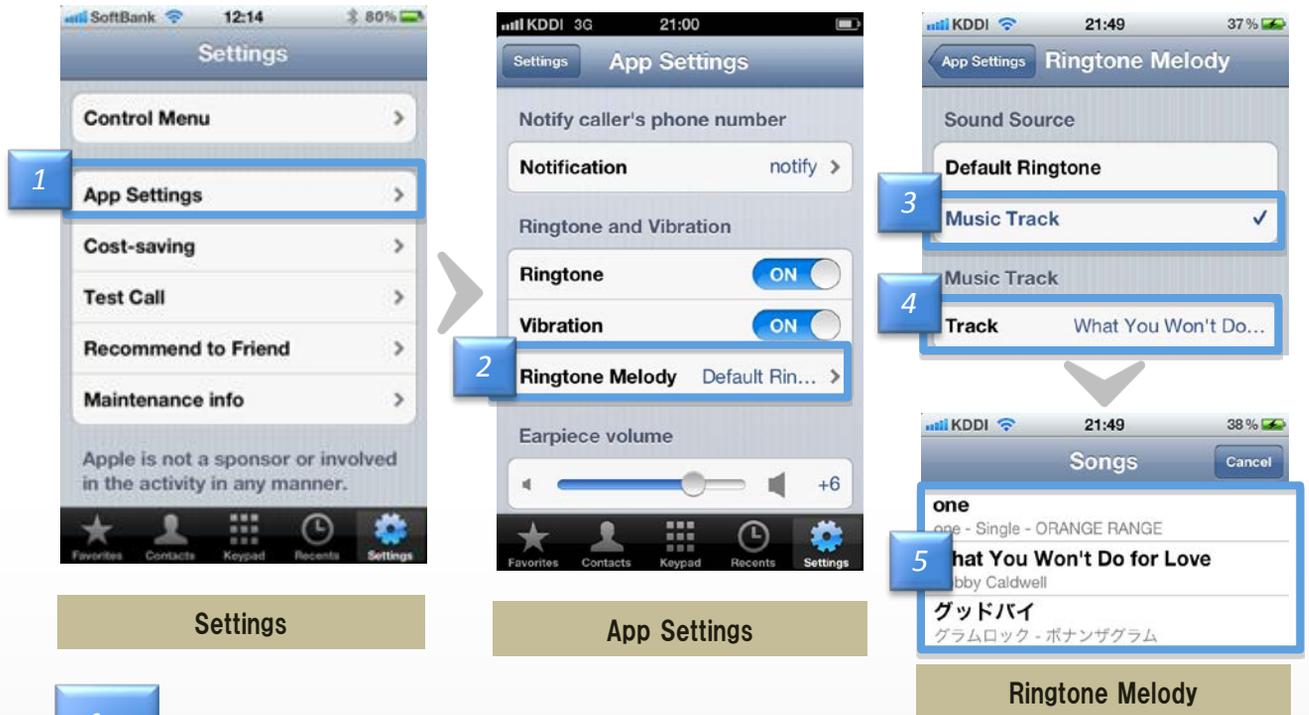
4. Operating the “Earpiece volume”.

- When you slide to the right, the other party’s voice be heard larger.
- When you slide to the left, the other party’s voice be heard smaller.



Change the ringtone

Select a ringtone from the music



1.

Tap "App Setting"

2.

Tap "Ringtone Melody"

3.

Tap "Music Track"

4.

Tap "Track"

5.

Tap the music you want to set the ringtone

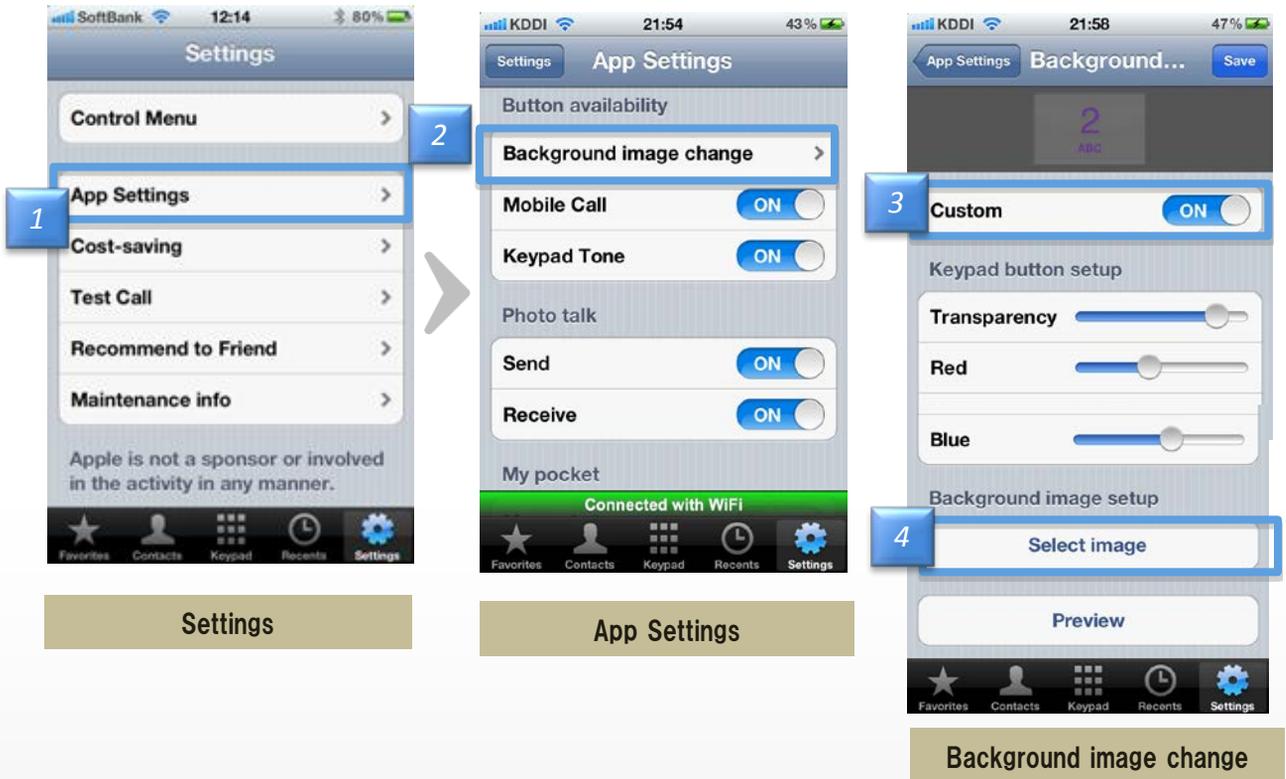
■notes

Even if the silent switch manners, enabling ringtone 050 plus and setting music to ringtone, ringtone sounds.



Change the background image and color of the button on the keypad①

Change the background image of the keypad

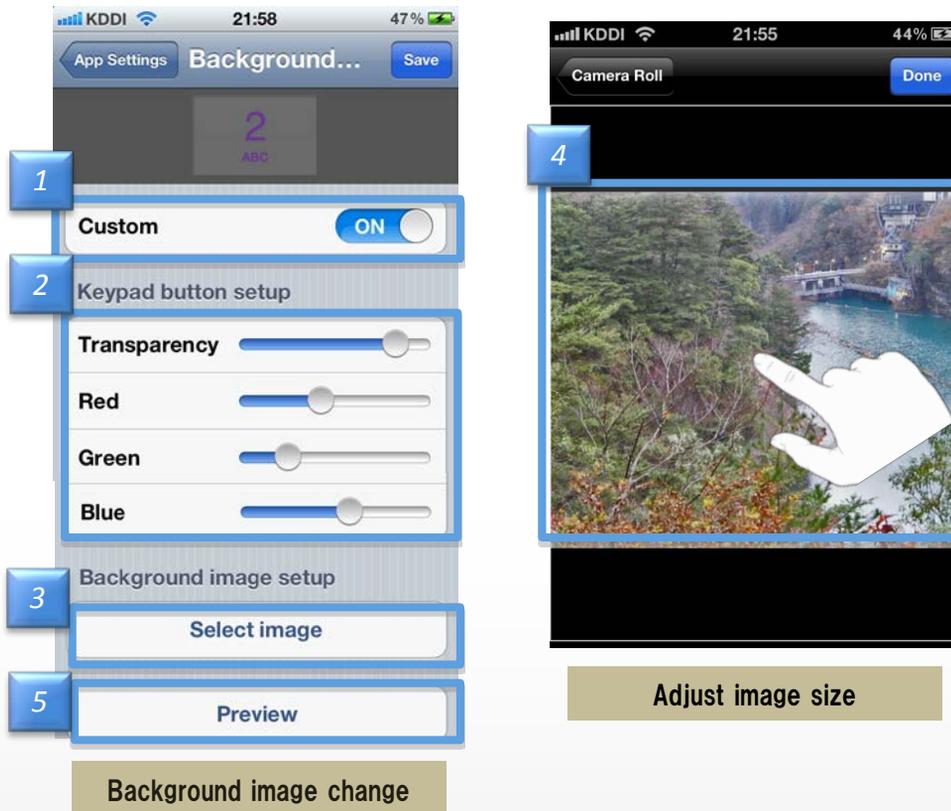


1. Tap "App Setting"
2. Tap "Background image change"
3. Set "Custom" cell to "ON"
4. Tap "Select Image"
※ Select a picture from Camera Roll



Change the background image and color of the button on the keypad②

Adjust the size of image, change the color and transparency of the button



1.

Set “Custom” cell to “ON” on the Background image change

2.

Adjust the color slide transparency, red, green, and blue.

3.

Tap “Select Image”,and select a picture from Camera Roll

4.

The selected image is displayed. Adjust the image size by pinch in/out

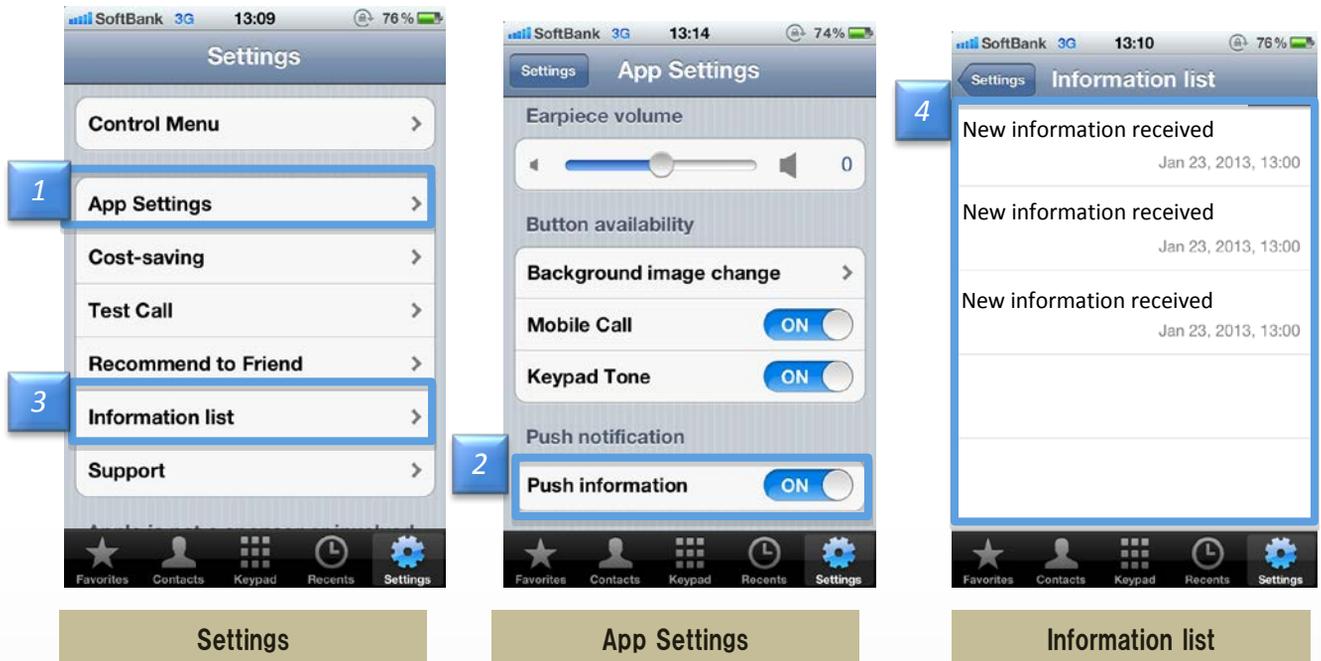
5.

Display previews of the keypad



Change notification settings / Display information list

• About change notification settings and display information list



< About change notification settings >

1.

Tap "App Setting"

2.

Set "Push notification" cell to "ON" or "OFF"

< About display information list >

3.

Tap "Information list"

4.

Past Information list of notifications will be displayed

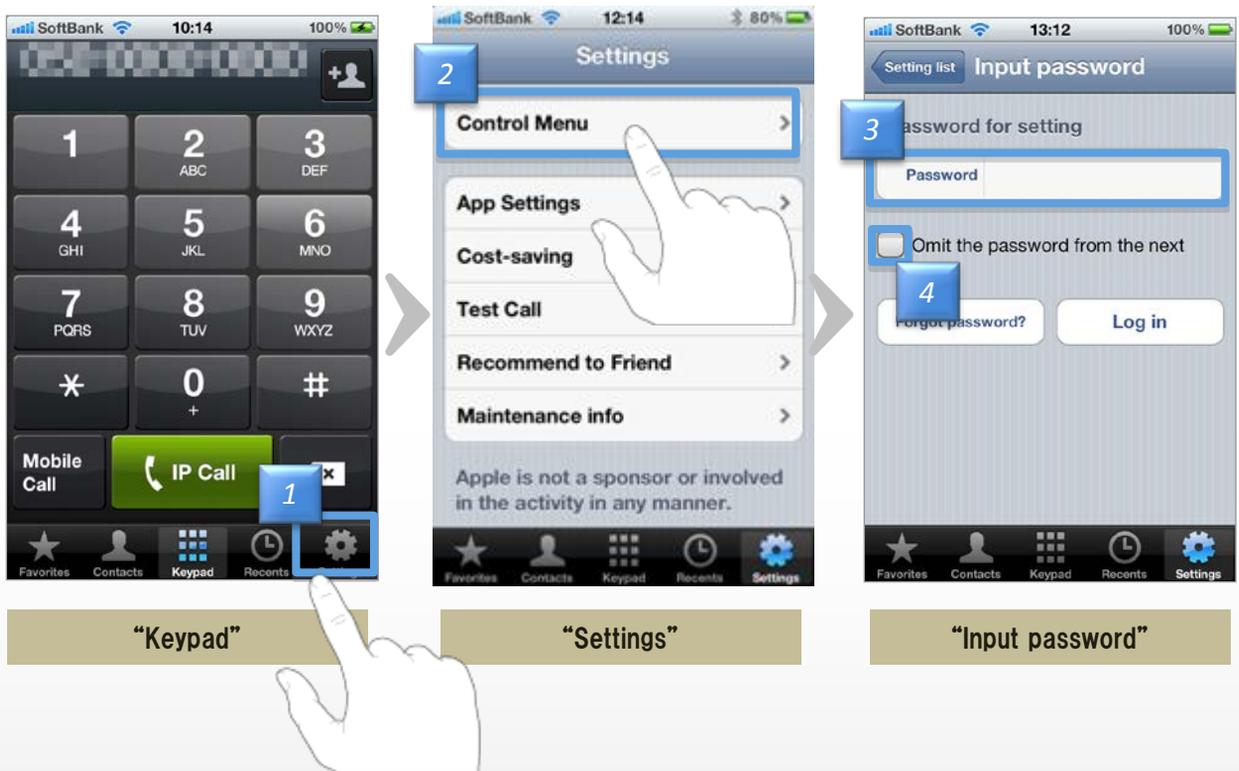


Chapter09 : **Control Menu**



Log in to the Control Menu

Registered information can be changed by logging in to the "Control Menu"



1.

Tap "Settings"



2.

Tap "Control Menu"

3.

Tap "Log in" after you enter the password you set when the contract

4.

You can log in easily by checking to "Omit the password from the next"



Chapter10 :Change registered infomation



Change registered information

Section

01

Chapter 10

Change own Address, Phone number ,E-mail address



“Control Menu”

This screen can be seen by selecting “Control Menu” at “Settings” screen
[> Learn More](#)



“Change your info”

Input mode screen will appear when you tap the item you want to change
 ※The changes are determined to tap "Done"

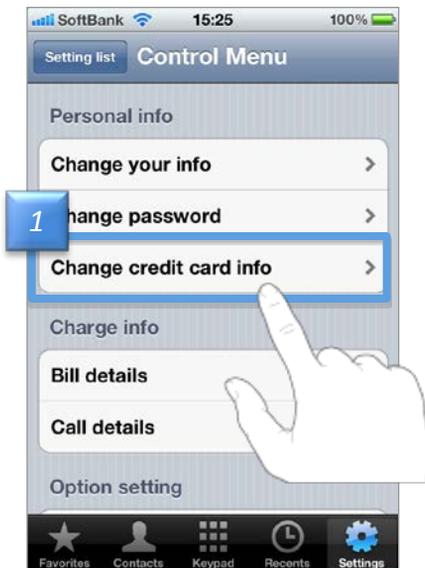


1. Tap “Your Information” after logging in “Control Menu”

2. Tap “Commit” after confirming the changes
 ※Item with gray character is unmodifiable

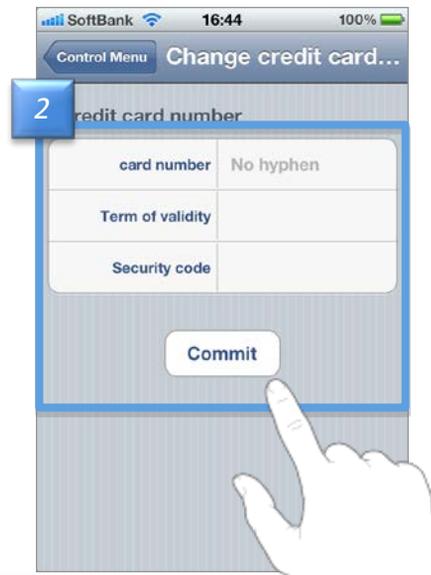


Change the credit card information for payment



“Control Menu”

This screen can be seen by selecting “Control Menu” at “Settings” screen
[> Learn More](#)



“Change credit card Info”

【What Security code is】
 3-digit or 4-digit numbers appear in the upper right corner of the back of the card in the signature area
 ※Sometimes visible on the surface of card

Security code

※If the card has changed in the update and reissue will also change security code
 ※If security code is not visible, please ask your credit card company

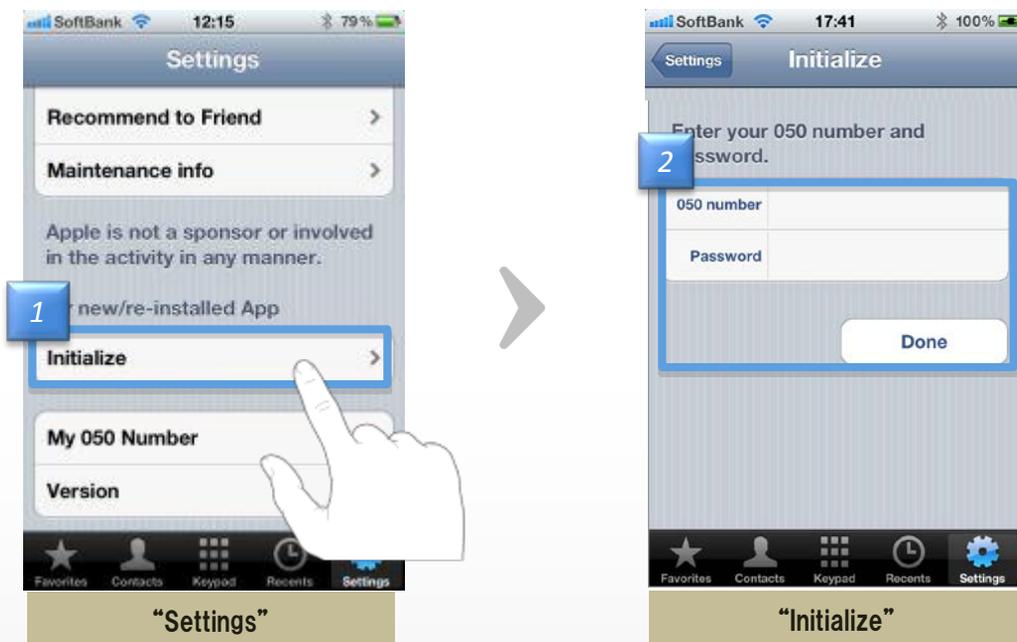
1. Tap “Change Card Info” after logging in “Control Menu”

2. Tap “Commit” after confirming the changes



Initial setting when changing the mobile phone

Even if the device being changed or re-install the application, "050 plus" is available



1. Tap "Initialize" at "Settings" screen

2. Tap "Done" after you enter 050 number and password



Chapter 11 : Password



☐ If you forgot your password

Re-issue the password



1. Tap “Control Menu” at “Settings” screen

2. “Re-issue Password” screen will appear when you tap the “Forgot password?”

3. Tap “re-issue password” after entering the e-mail address registered, then temporary password will be send to the e-mail address



Change your password

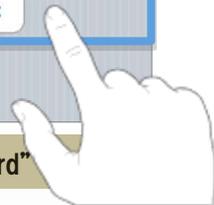


“Control Menu”

This screen can be seen by selecting “Control Menu” at “Settings” screen
[> Learn More](#)



“Change password”



1. Tap “Change password” at “Control Menu”

2. Tap “Commit” after entering “Current password” and “New Password”

[> If you forgot password..](#)



Chapter12 : **Detail of call charge**



Detail of call charge

Confirm the bill details

The total and breakdown of the past three month can be see at “Bill details”

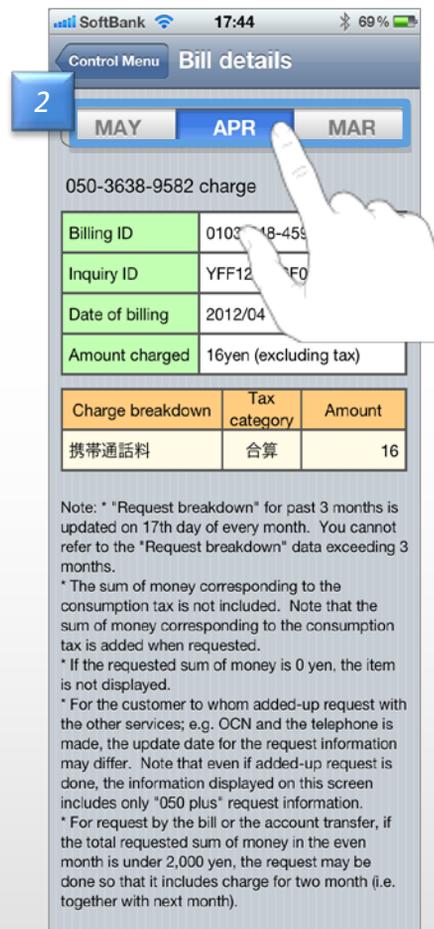
1. Tap “Bill details” after logging in “Control Menu”



“Control Menu”

This screen can be seen by selecting “Control Menu” at “Settings” screen

> [Learn More](#)



“Bill details”

2 Tap a month to see, then Bill details can be see



☐ Confirm the call details

The total and breakdown of the past four month can be see at "Call details"

1. Tap "Call details" after logging in "Control Menu"



"Control Menu"



"Call details"

This screen can be seen by selecting "Control Menu" at "Settings" screen

[> Learn More](#)





Detail of call charge

2.

Select "Total of call details" or "Breakdown of call details"

Total of call details

1 表示月の選択

通話種別	通話数 (回数)	通話時間 (時:分:秒)	通話料金 (円)
I P通話	14	00:13:37.0	0
一般通話	3	00:00:25.5	24
携帯通話	16	00:19:01.5	464
合計	33	00:33:04.0	488

2

戻る

※注意事項
・通話明細 (合計) を確認できるのは、確認す

Total of "Call details"

- ① Tap a month to see
- ② “通話数” Number of calls
“通話時間” Talk time
“通話料金” The call charges

Breakdown of call details

3 表示月の選択

4 下4桁非表示 下4桁表示

日付	電話番号	利用時刻	通話料金
2012/05/11	0503812****	16:43	0.0円
2012/05/11	0503459****	16:43	0.0円
2012/05/11	033506****	16:45	8.0円
2012/05/11	0503459****	17:32	0.0円
2012/05/11	033506****	17:33	8.0円

5

Breakdown of "Call details"

6

通話年月日	2012/05/11
通話開始時刻	16:43:03.0
通話先電話番号	0503812****
通話先地域	I P通話
通話時間	00:00:09.0
通話種別	I P通話
サービス表示	
料金	0.0

戻る

- ③ Tap a month to see
- ④ “日付” Date
“電話番号” Phone number
“利用時刻” Time
“通話料” The call charges
- ⑤ Tap to see ⑥
- ⑥ “通話年月日” Number of calls
“通話開始時刻” Time to start
“通話先電話番号” Phone number
“通話先地域” Area to call
“通話時間” Talk time
“通話種別” Type
“サービス表示” Display the service
“料金” The call charges

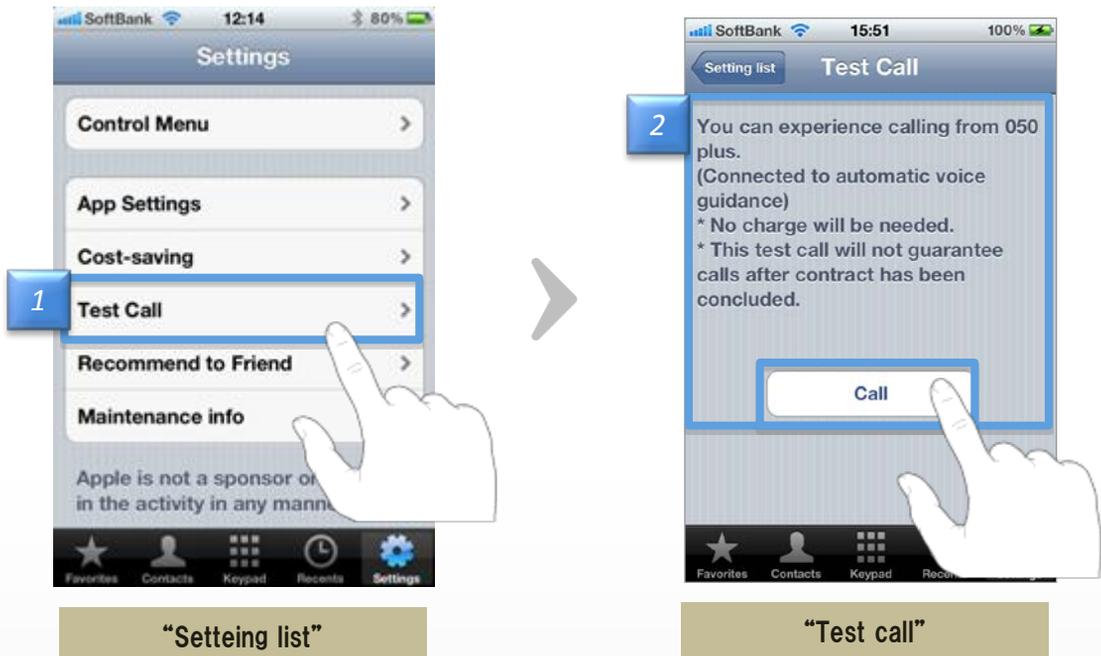


Chapter 13 : Test Call



☐ Test Call

Try the app for free



1. Tap “Test Call” at “Control Menu” screen

2. You can experience the call of “050 plus” when you tap “Call”



Chapter 14 : Recommend to a friend



Recommend to friend

Tell your own 050 number and app's URL to friend by e-mail



“Settings”

“Recommend this App to friend”

“Recommended this app to friend”

Case of select “describe”

1. Tap “Recommend to friend” at “Control Menu” screen

2. Choose whether describing your 050 number or not

3. Mail application will launch in a state that subject and content have been described
※Please come to recommend because it is free calls between apps

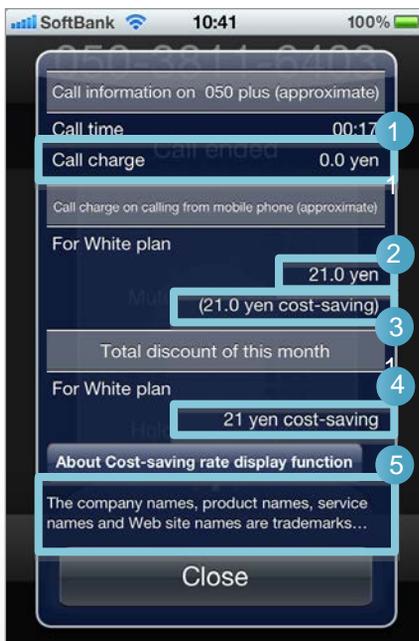


Chapter 15 : Cost-saving



Cost-saving of each

After the end of the call, call charges and cost reduction amount and talk time, such as the sum of them will be displayed

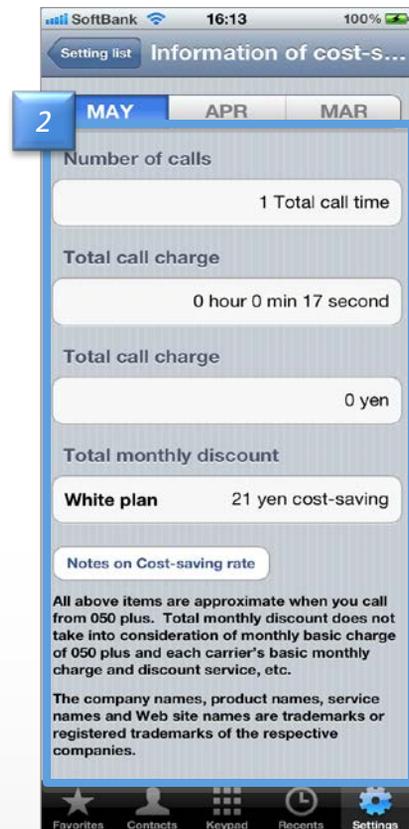
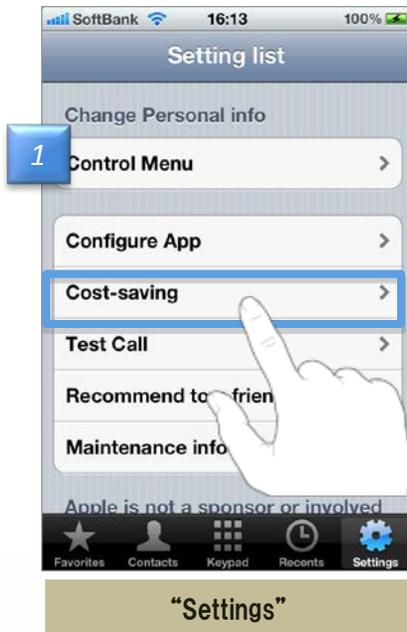


After a call

- | | |
|---|---|
| 1 | Estimated call charges of "050 plus" |
| 2 | Estimated call charges of iPhone |
| 3 | Difference of the amount above 2 (means Cost-saving) |
| 4 | The total monthly cost savings |
| 5 | Description of cost savings (http://050plus.com/profit/index.html) |



Cost-saving of monthly



“Information of cost-saving”

1.

Tap “Cost-saving” at “Control Menu” screen

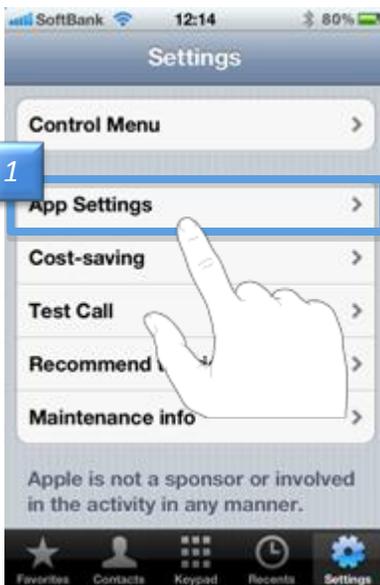
2.

Cost savings per month of past three month can be seen at “Cost-saving”



Select mobile phone company

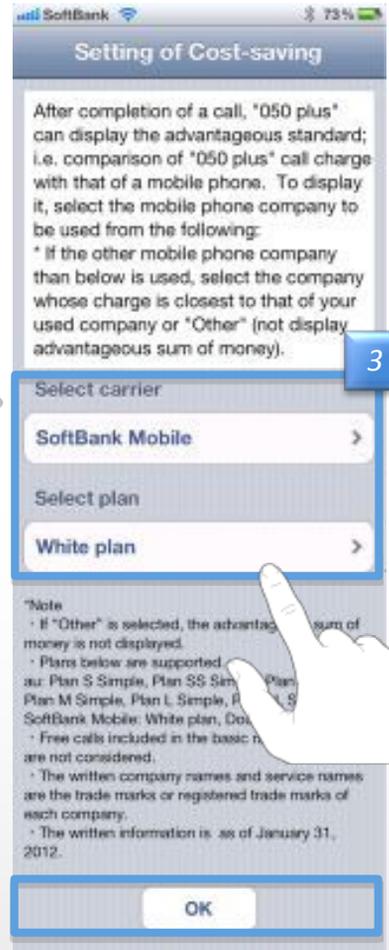
Select a plan that is the basis to calculate Cost-Saving



“Settings”



“App Settings”



Selecting a plan

1. Tap “App Settings” at “Settings” screen

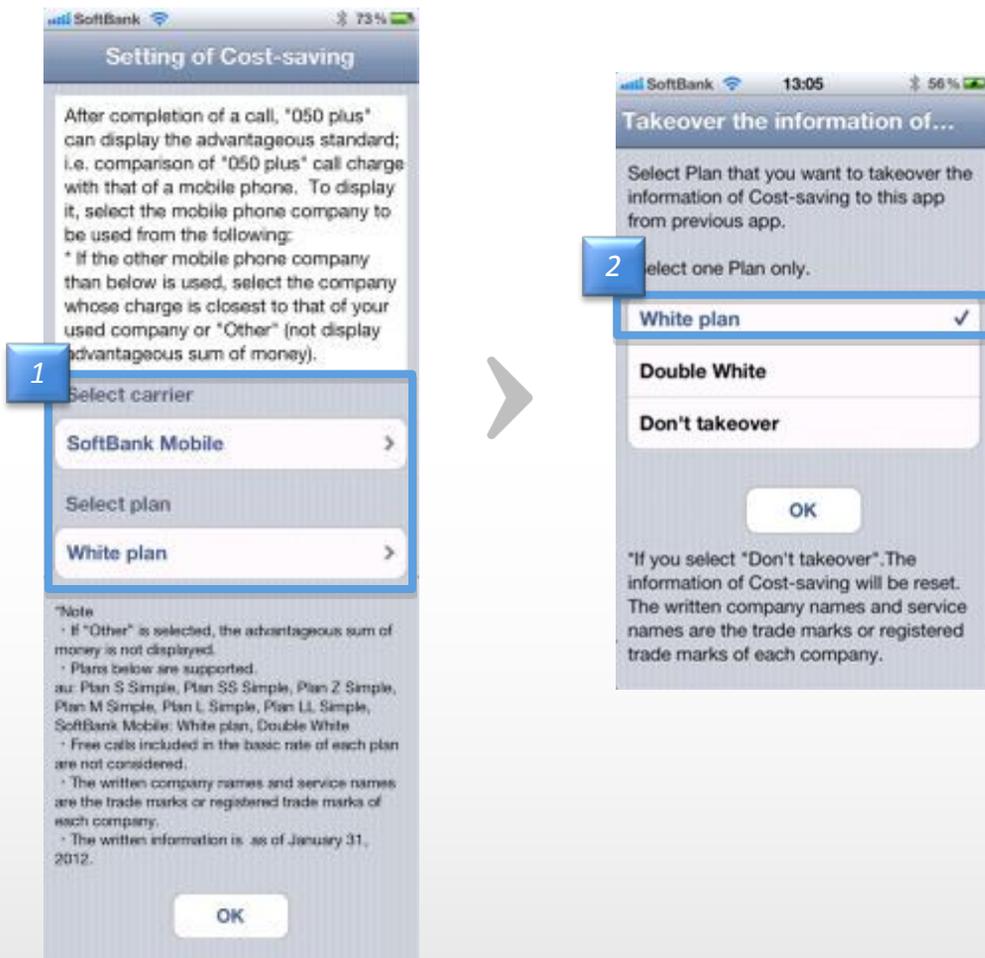
2. Select company’s name at “Select plan of Cost-saving” field

3. Cost savings can be calculated by selecting mobile phone company that you use



Reconfigure when you upgrade the app

After upgrading to **version 2.1.0** or higher, you must decide on a single rate plan when you first start the app



1. Select a company and a rate plan you use

2. Tap “OK” after confirming the plan you use

- ※ This is an operation of only once when you upgrade to **ver.2.1.0** or higher
- ※ This operation is not necessary if you didn't select a plan



Chapter 16 :Network monitor

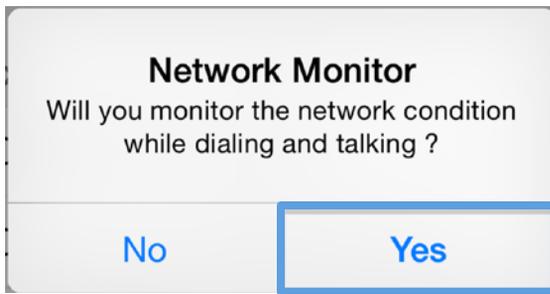


☐ Check the network condition automatically①

You can check the network condition automatically.

1.

The following screen appears when you updates app or initialize app. Tap “Yes” .



2.

If the connection state is unstable, I will display the ② to display the status bar at the bottom of.

<Status list>

	Status Bar	Description
①		Network condition is stable
②		Network condition is unstable
③		State can not call
④		Not connected to the network
⑤		Trying to connect to the network



☐ Check the network condition automatically②

3.

If the connection state becomes unstable during a call, display with [Connection is unstable] on the screen.

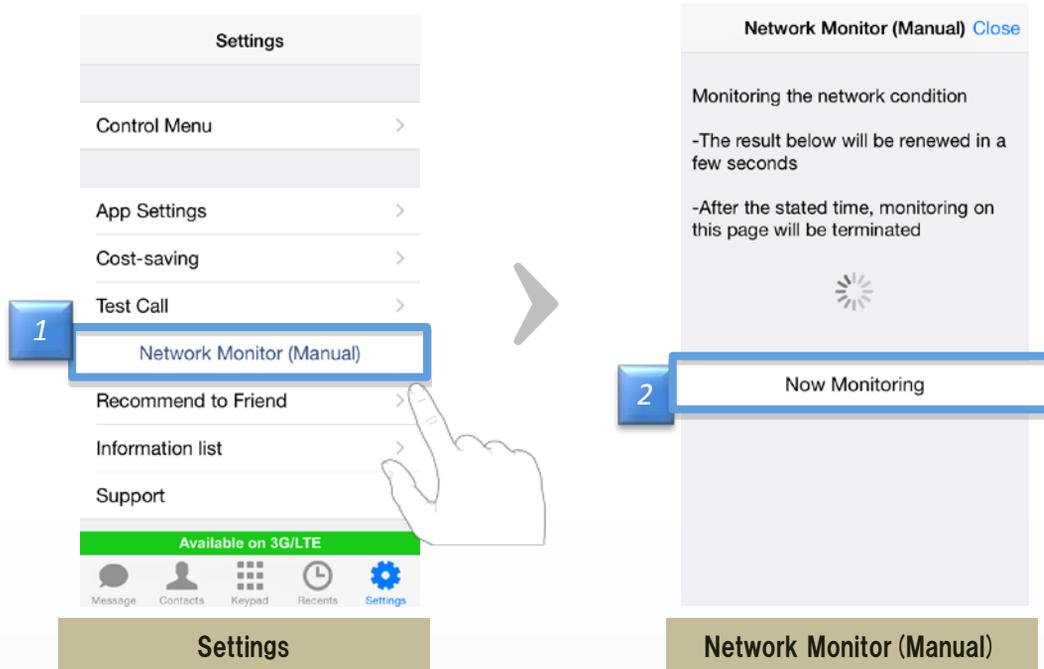


Connection is unstable



☐ Check the network condition manually

You can check the connection status of the network manually.



1. Tap “Network Monitor (Manual)” at “Settings”.

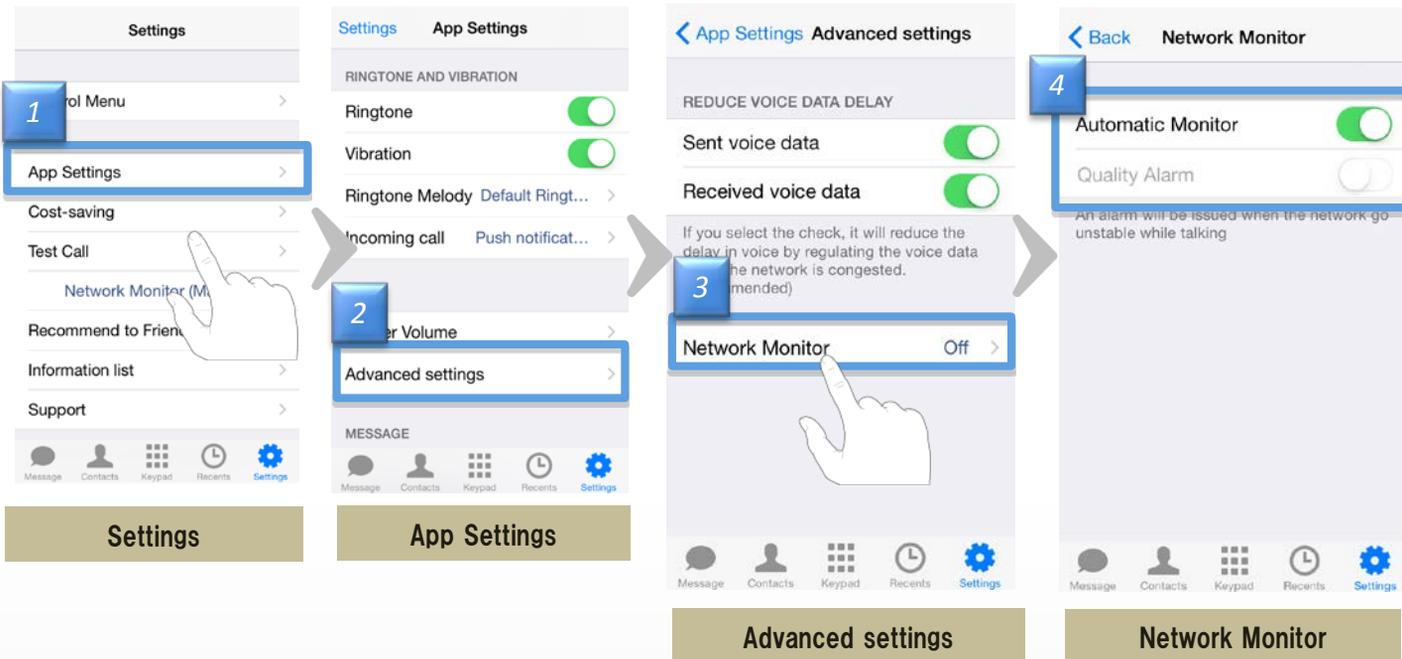
2. Check the network status is started.

results	Description
Stable	Network condition is stable
Unstable	Network condition is unstable
Disconnected	Not connected network (State can not call)
Now monitoring	Monitoring network condition
Monitoring terminated	Network monitoring terminated



Setting Network Monitor

Setting of Network Monitor.



1. Tap “AppSettings” at “Settings”.

2. Tap “Advanced settings”.

3. Tap “Network Monitor”.

4. <Automatic Monitor>
Turn on if you want to check the connection status in automatic.

<Quality Alarm>
When the connection state becomes unstable during a call and notify you by alarm.
Default setting is off.



Chapter 17 :iOS 7.0 or later



☐ For redesign of iOS 7.0 or later

the design of "050 plus" App iOS 7.0 or later
It will be changed
("050 plus" App Version 4.2.0 or later)

Point

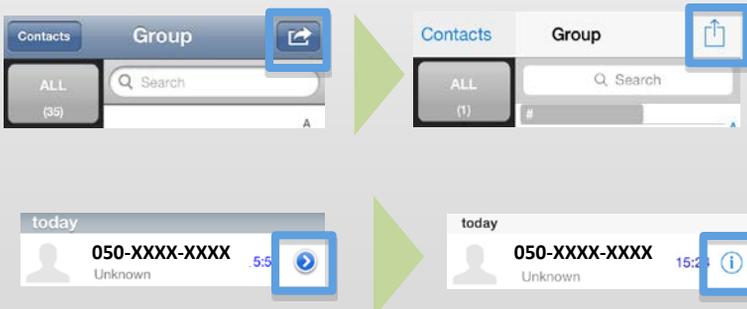
- Part of the button and the color will change
- Function does not change
- No change to previous iOS6.X

■ Main changes

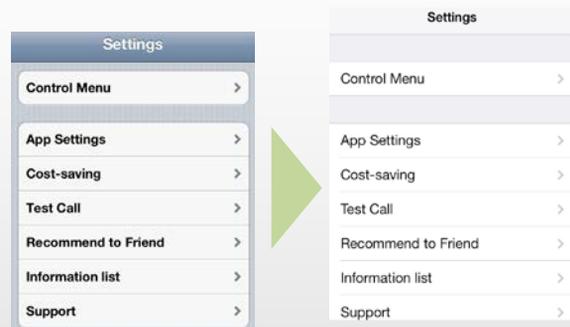
1 Tab bar Design is changed



2 Icon Color is changed



3 Button Screen frame will disappear



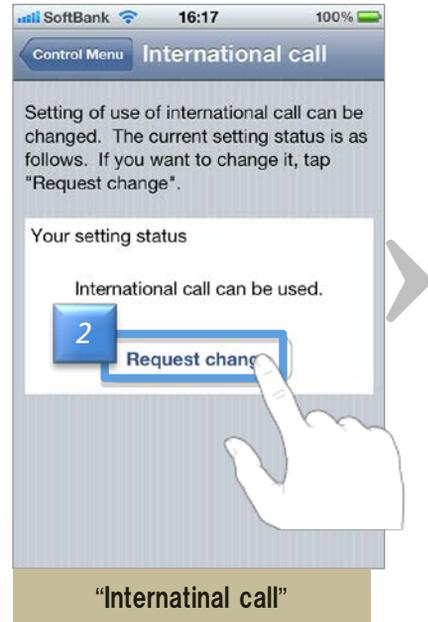


Chapter 18 : **Supplement**



International call

Change the availability of international call

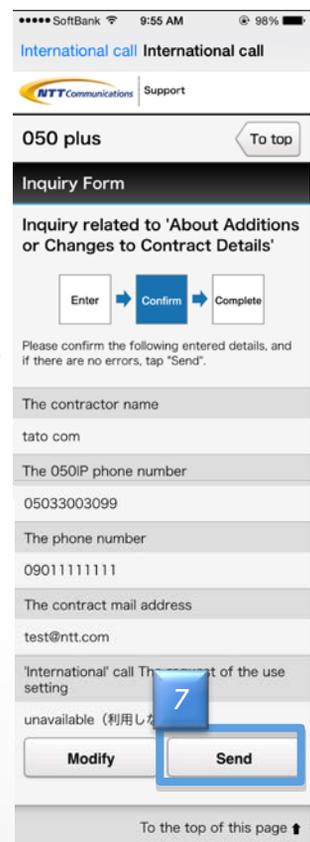
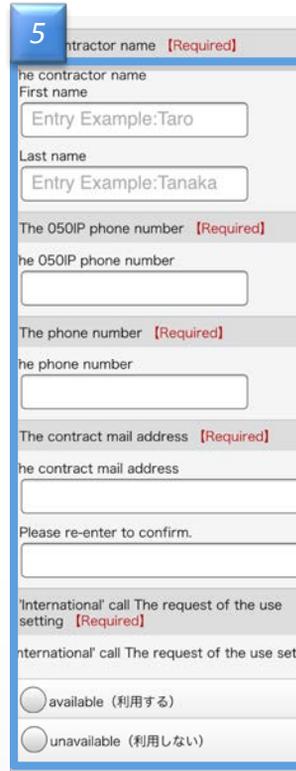
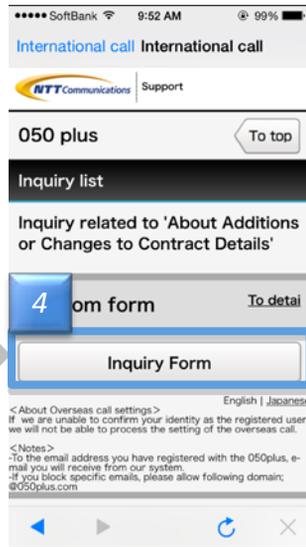
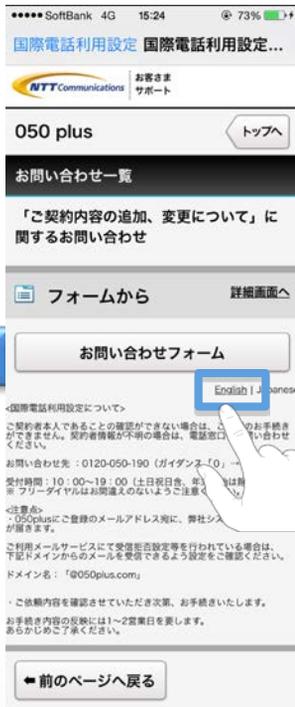


1. Tap "International call" at "Control Menu" screen

2. Tap "Request change" after confirming current setting



International call



Inquiry form①

3. Tap "English".

4. Tap "Inquiry Form".

5. Tap "Continue to Confirmation Screen" after entering information, The contractor name, The 050IP phone number, The phone number, The contract mail address, Select "available" or "unavailable".

7. Tap "Send". The request will be received

Inquiry form②

Inquiry form③

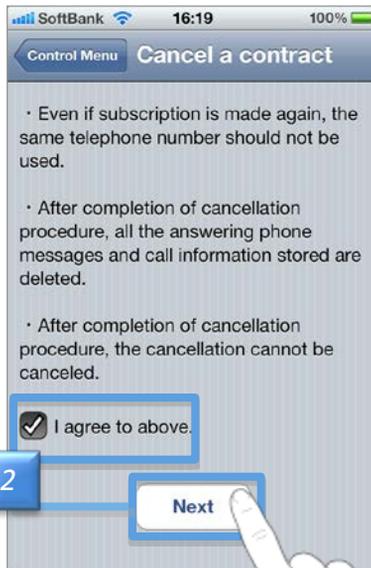


Termination

The procedure to terminate the contract

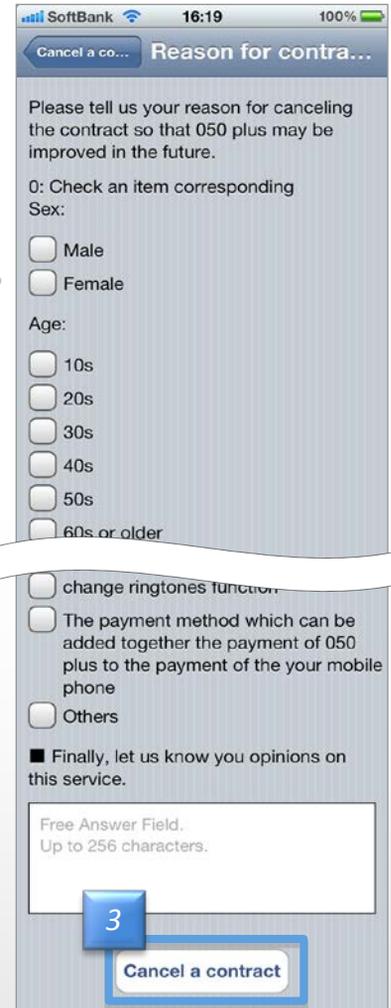


“Control Menu”



“Cancel a contract”

This screen can be seen by selecting “Control Menu” at “Settings” screen
[> Learn More](#)



“Reason for contract cancellation”

1. Tap “Cancel a contract” at “Control Menu” screen

2. If you agree descriptions of screen, check “I agree to above” and tap “Next”

3. After answering a questionnaire , the procedure will be complete with tapping “terminate”



☐ Use in multiple devices

1. Can not be used simultaneously by multiple terminal
2. If make a 050 call to the other terminal during a call at one terminal, voice guidance to explain during a call will be played
※If Voice mail is set , a call will be connected to the voice mail center
3. In order to make a call certainly at the terminal, the app of all other terminals must to be closed, then restart the app in the terminal



■ Use Bluetooth devices

1. Conditions of availability

iOS version	5.0 or higher (except for iPhone 3GS)
Bluetooth version	2.0+EDR or higher
Profile	HSP (not HFP)

<About "profile">

HSP (HeadSet Profile)

Connect with Headset devices

HFP (Hands Free Profile)

Call with hands free

Call making operation is possible ,
such as incoming and outgoing call

※Some devices on this condition may be unavailable
Please read each operation manual before using the device

2. By following reasons, a talk might be difficult because of sound is not clear

- Compatibility or Distance between devices is not good
- The battery level is low
- Radio interference, such as Wi-Fi

3. With Bluetooth devices, call making operation is impossible

4. Ringtone sound is depend on A2DP profile during Bluetooth being conected

A2DP	Sounds from speaker and bluetooth
not A2DP	Sounds from speaker

<About "profile">

A2DP (Advanced Audio Distribution Profile)

Listen high quality music

5. Devices with A2DP profile

- Please turn off the Bluetooth connection ,
if you couldn't change device from Bluetooth device during a call
- Please try to reconnect the Bluetooth device ,
if there is no sounds from music app after talking by Bluetooth device

6. Audio source is taken over from the app that had been using until just before



☐ Consent of the notification at Application start-up.

- When you first start the app over Ver3.3.0, the following screen is displayed.
- If you select "OK", hereafter, we will notify the service information of the "050 plus".



You can change the settings at a later time.

※ [Settings] ⇒ [App Setting] [Push information]

For more information, please refer to the "Change notification settings" of Chapter07-Section08.



☐ Frequently Asked Question

If there is any question, please refer following web site



“050 plus” FAQ Web site

<http://050plus.com/pc/faq/index.html>

