

# 050 plus Users Manual

for Windows PC 2017.2



# [050 plus Users Manual for Windows PC]

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# Introduction

Thank you for selecting "050 plus" the app for cost-saving call charges.

This document is to guide a variety of information beginning with the basic operation.

If you have any questions, please contact according to the following pattern.

## Inquiries about "050 plus"



How to apply

"050 plus" Easily Apply

<http://www.ntt.com/en/personal/services/phone/050plus/step.html>



Contact  
by E-mail

"050 plus" WEB site

<http://support.ntt.com/050plus/inquiry/search>

Depending on the time of day and congestion situation of the query, the answer might be the next day. Please acknowledge it beforehand.



Contact  
by Phone

From mobile phone  
or fixed telephone  
(Before the contract)



Toll-free

**0120-506-506**

Reception Time 10:00 - 19:00  
(Except for the sunday,holiday,year-end and the New Year)  
※Phone number, Please make sure enough.

Notice of  
maintenance

Information about the maintenance of "050 plus"

<http://support.ntt.com/maintenance/service/78>

- ※No part of this document may be reproduced without the permission of the NTT Communications Corporation.
- ※The contents of this document may be changed without prior notice.
- ※Wi-Fi is the brand name that has been authenticated by Wi-Fi Alliance , indicating that interoperability between wireless LAN equipment.



# Chapter01 : Basic Operation



## Names and Functions of the keypad screen

A name and function of each part in the “keypad” screen



“Keypad” screen

1	<b>“Number display field”</b> Displays the number you enter
2	<b>“Button to add a contact”</b> Add to the contact number you entered
3	<b>“Keypad”</b> Input the number
4	<b>“IP Call”</b> Make a call by the internet access to the displayed number
5	<b>“Delete key”</b> Erase one digit number in a short click All numbers will be erased in a long click
6	<b>“Favorites”</b> Register the contact you want to call frequently, such as
7	<b>“Contacts”</b> Select a contact from you address book
8	<b>“Recents”</b> History of the call
9	<b>“Settings”</b> Check and change the configuration of the “050 plus” application



## Chapter02 :Using phone



# Using Phone

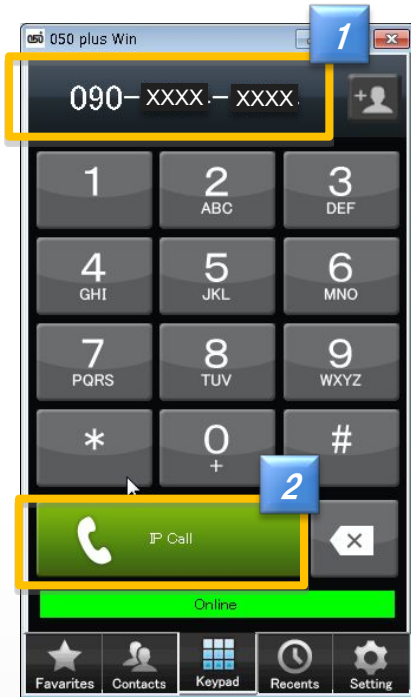
Section

# 01

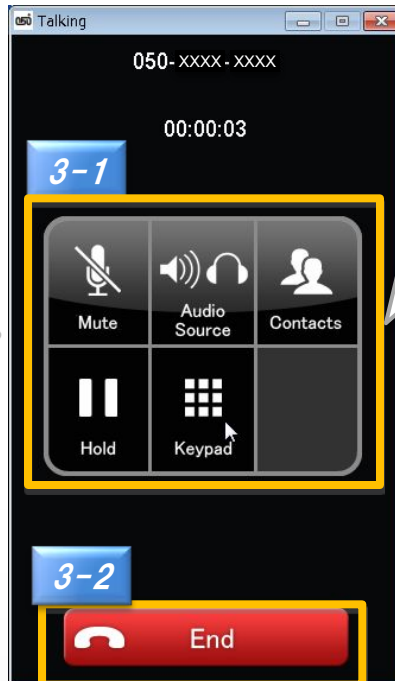
Chapter 02

## make a call using keypad

Input the phone number of the call at “keypad”



“Keypad” screen



Screen during a call

### Each button's function

1		Mute the sound
2		Place a call on hold
3		Display “Keypad” screen
4		Select an audio source
5		Display “Contacts”

### 1. Input the phone number you want to call

※If you enter a wrong number, please click the delete key

### 2. Click “IP Call” (then a call is started)

### 3. [3-1] You can use each function by clicking the button on the screen [3-2] To end the call by clicking

#### ▼Other method

- Select a contact from “Favorites”
- Select the person from “Contacts”
- Select a contact from “Recents”

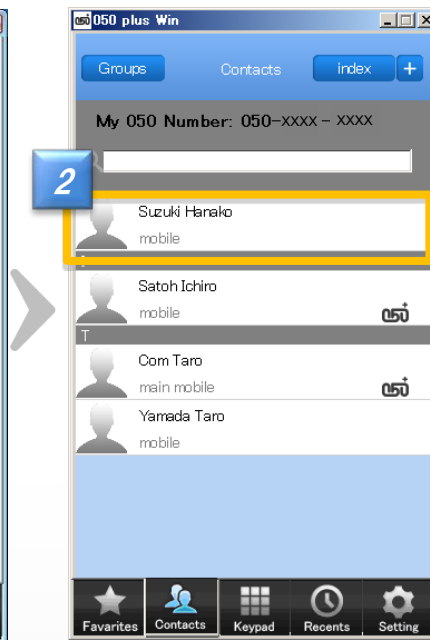


## Make a call from "Contacts"

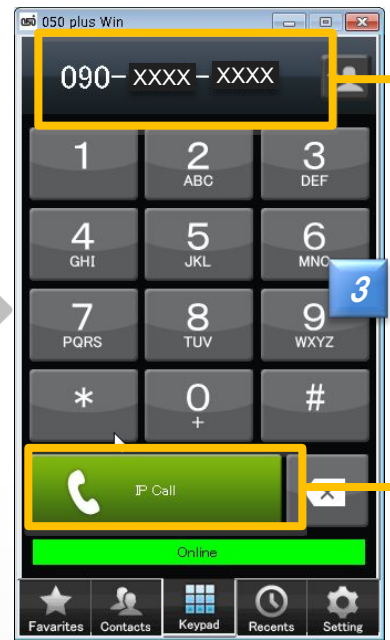
### Select a contact from your address book



"Keypad"




"Contacts"



"Keypad"

**1.** Address book will appear when you click "Contacts" 

**2.** Click a contact you want to call  
 ※If there are multiple phone numbers to a contact, you need to specify the number again

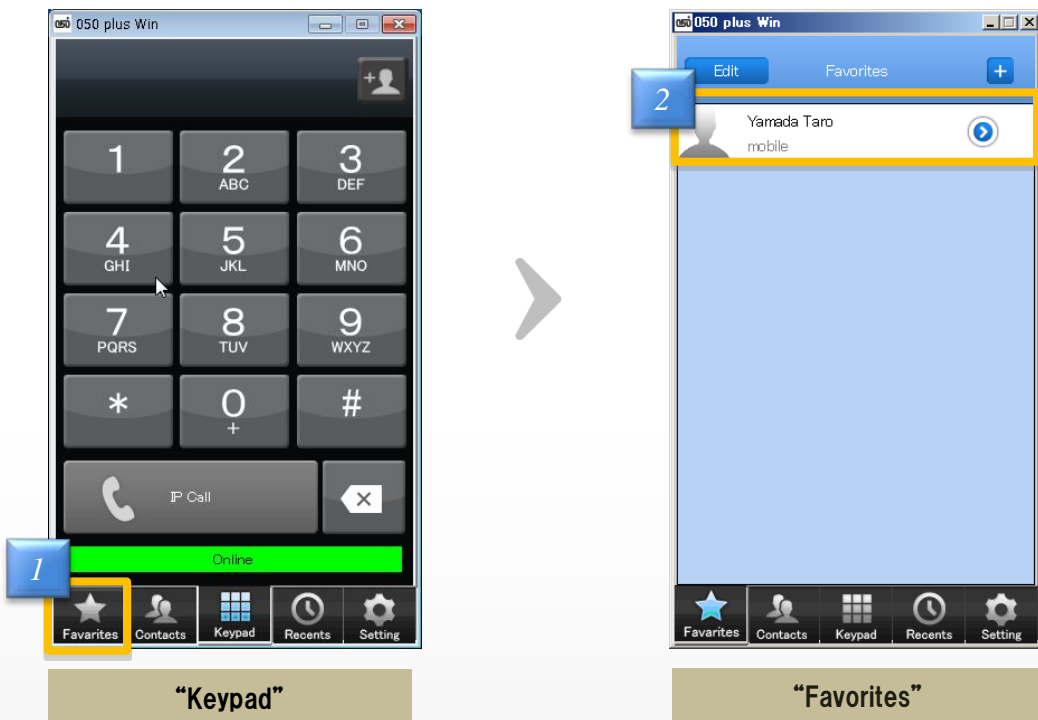
**3.** Click "IP Call"   
 after confirming that the number of the "Keypad" screen is right  
 (then a call is started)





## ☐ Make a call from “Favorites”

You can easily make a call if a contact is registered to “Favorites”



1.

Click the “Favorites” button.



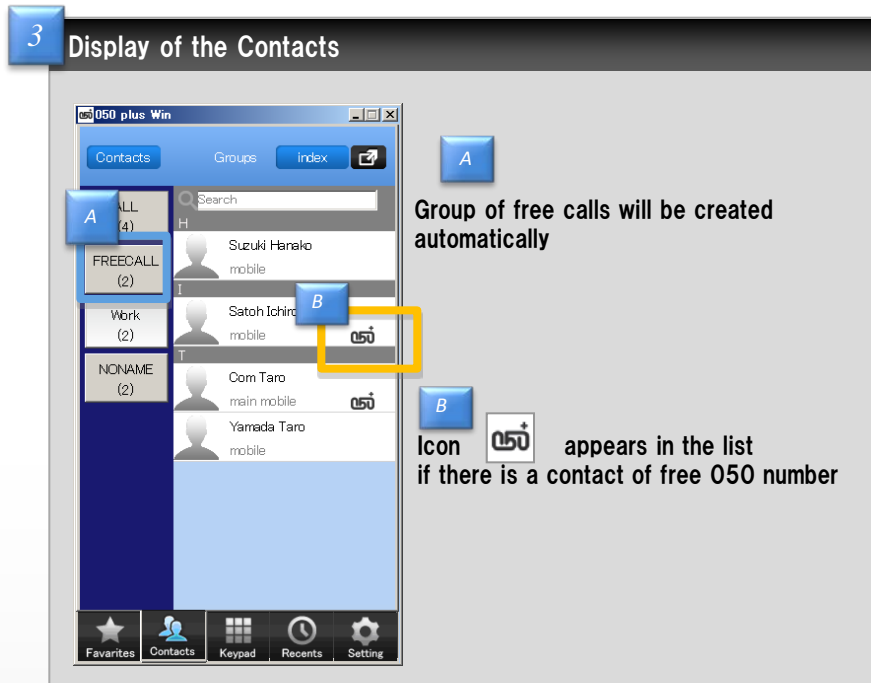
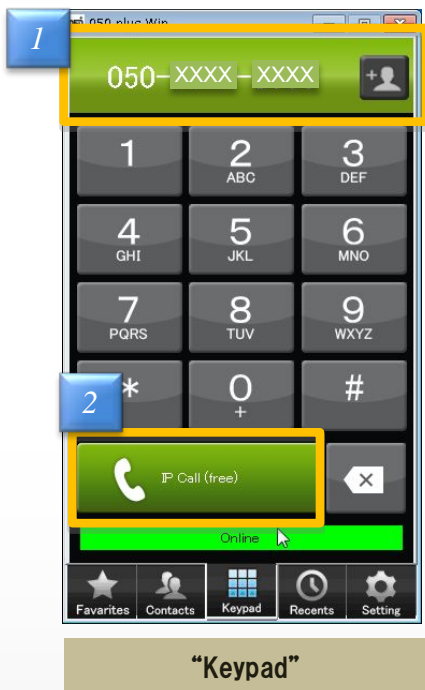
2.

A call is started by simply clicking the one in the list





## ☐ Confirm the free call number of “050”

Distinguish the free 050 number.  
(050 plus, OCN dotphone, Free call providers, etc)



1. “Number display field” becomes green when a free 050 number is input  
 ※ Free call providers is [here](#) (Japanese only)

2. “IP Call”  will change to “IP Call for Free”  at the same time also

<Note>

The free call number that does not begin from 050, it does not display.



## Chapter04 : **Contacts**



## About Contacts

### Creating and editing of group from the list of contacts

1 "Contacts"

2 "Groups"

3 "Keyword Search"

4 "Add contact"

2 "Phonetic Search"

1. The list of contacts will appear when you click "Contacts" 

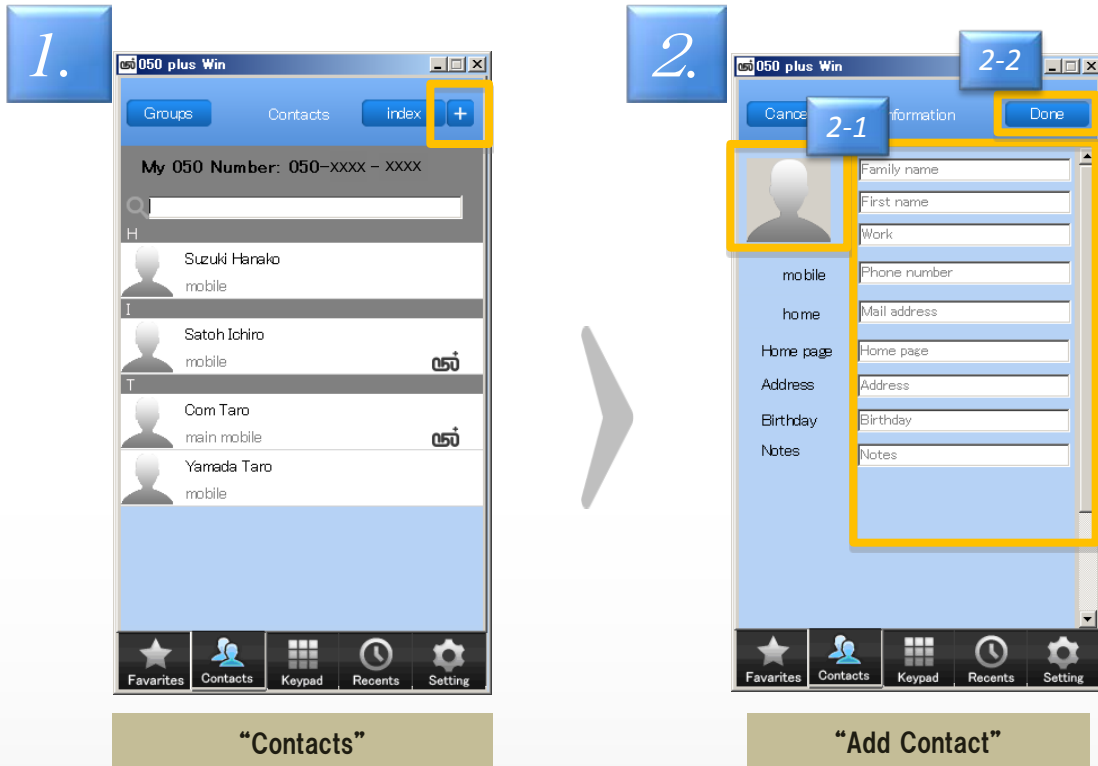
2. Function of the "Contacts Display"

- 1 Display the group screen.
- 2 Display Phonetic Search area.  
Jump to the appropriate contact in a click.
- 3 Displays the contact corresponding to the keywords you enter.
- 4 Display add contact screen. After entering, click Done.




## ☰ Add Contact to phonebook

### Add new contact to phonebook



1.

Click mark  on the upper right of the screen from the phone book

2.

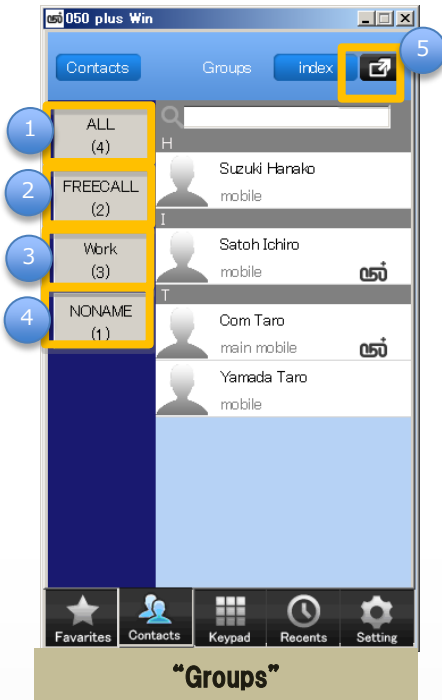
[2-1] enter the information.

[2-2] After completing the input, click done icon.

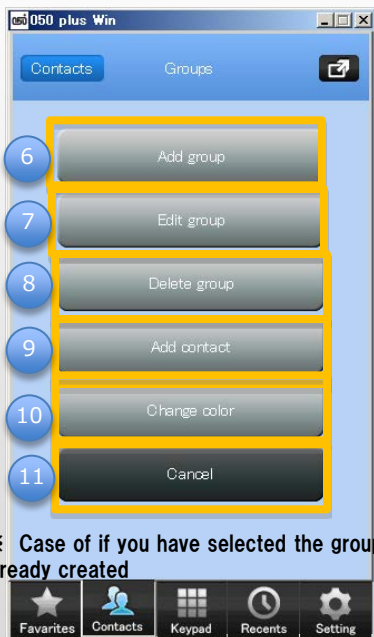


## Overview of group function

Groups function can add or edit the group.



About "Groups" icon		
※ () is the number of contacts that registered		
1	ALL (4)	All members' contact list will appear
2	FREECALL (2)	Contacts that free 050 number is registered will appear
3	Work (3)	Groups that you create will appear.
4	NONAME (1)	Contacts that is not registered to any group will appear.
5		Setup menu of the group will appear



※ Case of if you have selected the group already created

Setup menu of group		
6	Add group	Creating a New Group
7	Edit group	Change a name or change members of the group already created
8	Delete group	Delete the group already created ※Member themselves are not deleted
9	Add contact	Add a new contact into the group already created
10	Change color	Select the color of the group
11	Cancel	Go back to "Groups"

Setup menu of the group



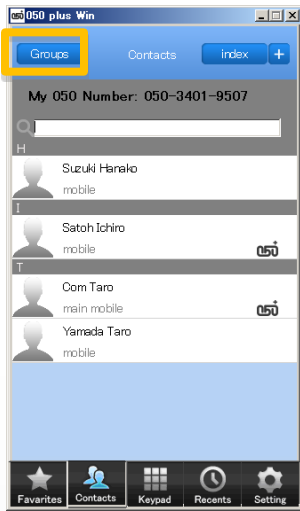
## About use Group function

### How to use the group function

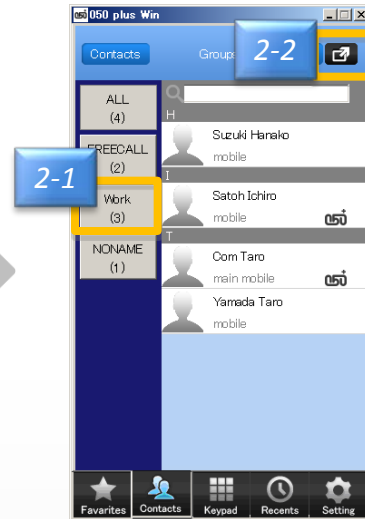
1. Click "Groups" at "Contacts"

2. [2-1] Click the groups for edit  
[2-2] Then Click

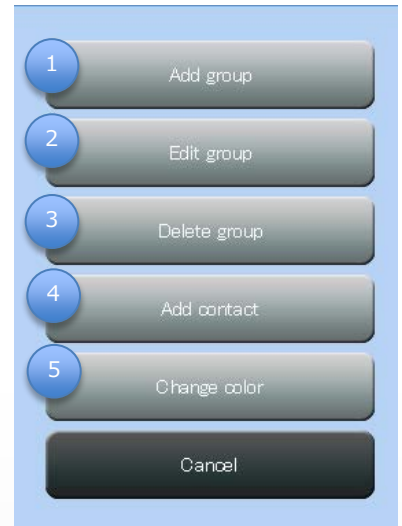
3. Setup menu of the group appears



"Contacts"



"Groups"



Setup menu of the group

## 機能紹介

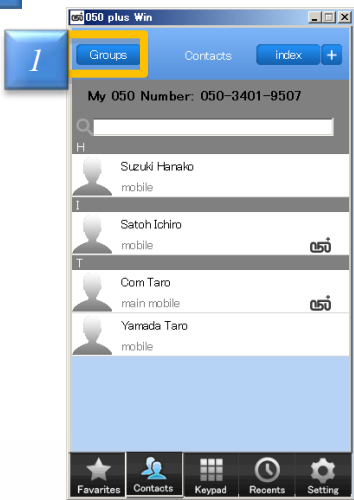
1		Create a new group
2		Change a name or change members of the group already created
3		Delete the group already created
4		Add a new contact into the group already created
5		Select the color of the group



## Create a new group

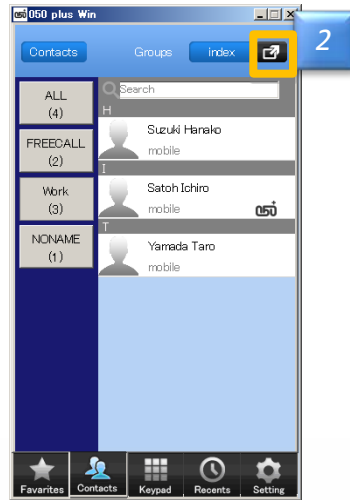
### Organize your contacts into groups

1. Click "Groups"  at "Contacts"



"Contacts"

2. click  at "Groups" screen



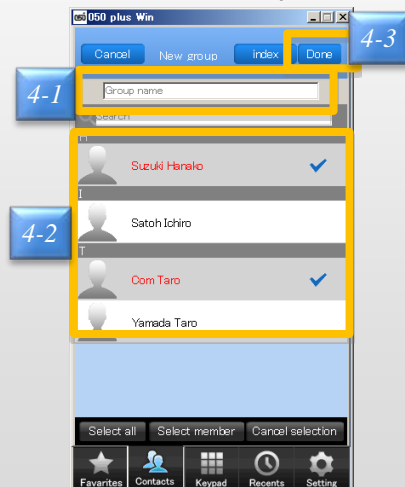
"Groups"

3. Click "Add group"



Setup menu of a new group

4. [4-1] Input the name of new group  
[4-2] Click members for to register into the group, then confirm "✓" is appeared  
[4-3] Click "Done" is complete



"New group"





## Change group display color

### Change group display color

1.

Click "Groups" at "Contacts"

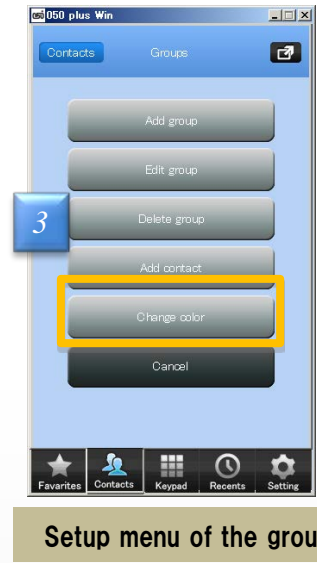
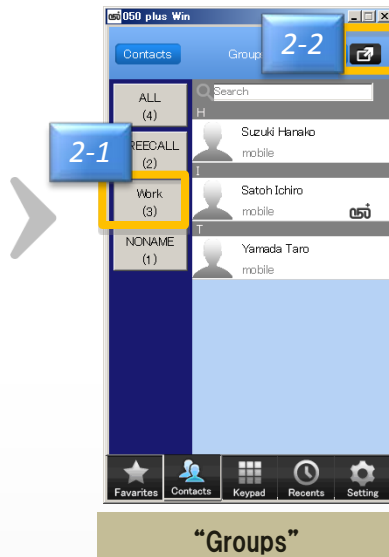
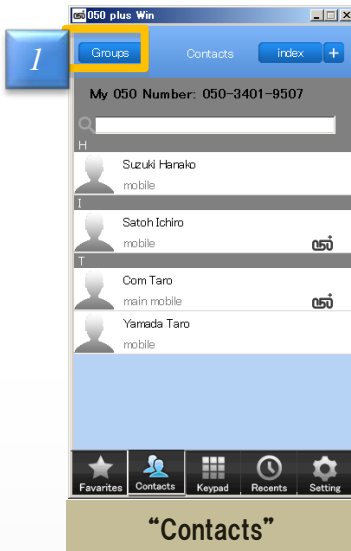
Groups

2.

[2-1] Click the groups for edit  
[2-2] Then Click

3.

Click change color

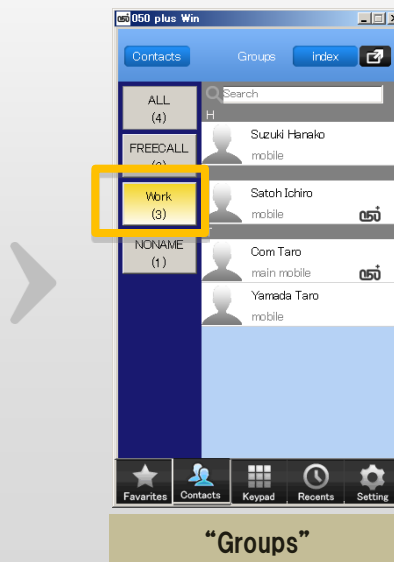
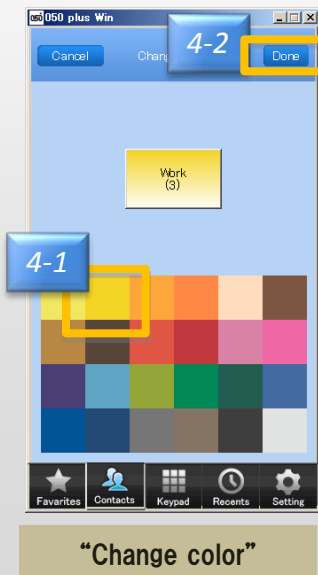


4.

[4-1] Select the color you want  
[4-2] Click Done

5.

Group icon of color has changed

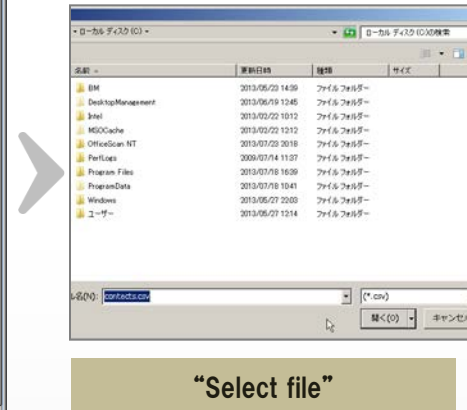
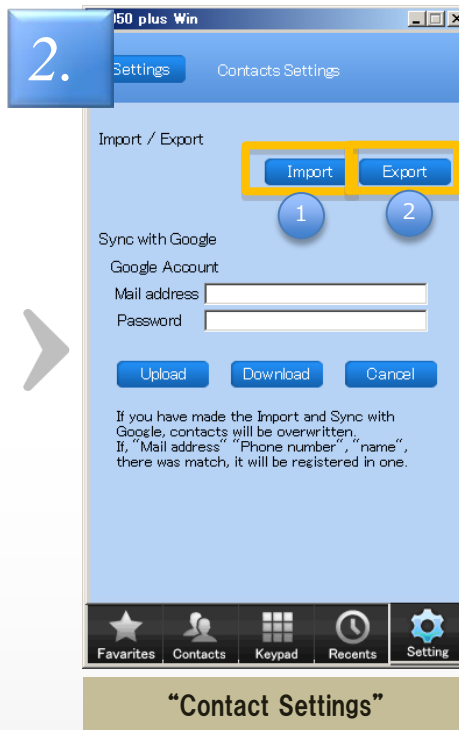
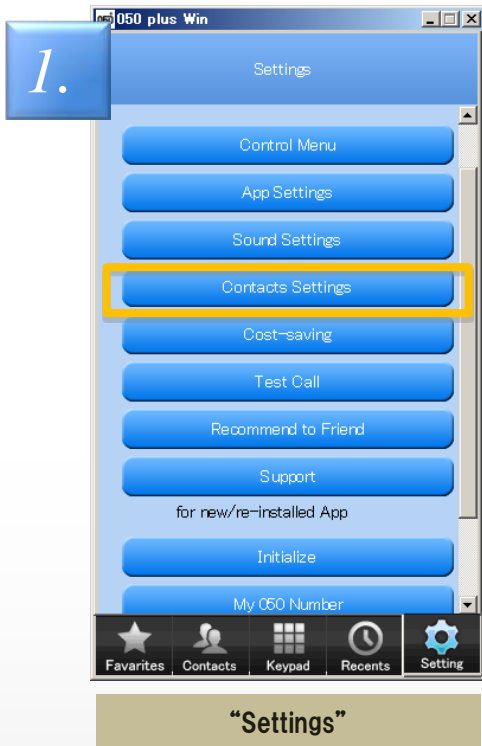




## Import and export of contacts

### import and export in csv format the contacts

migrate contacts from app Ver3.0.1 previous, or re-install the app on another PC



1. Click the “Settings”  
Then click “Contact Settings”

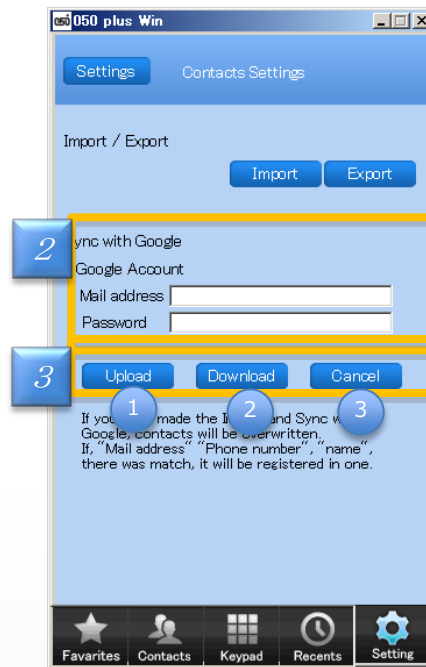
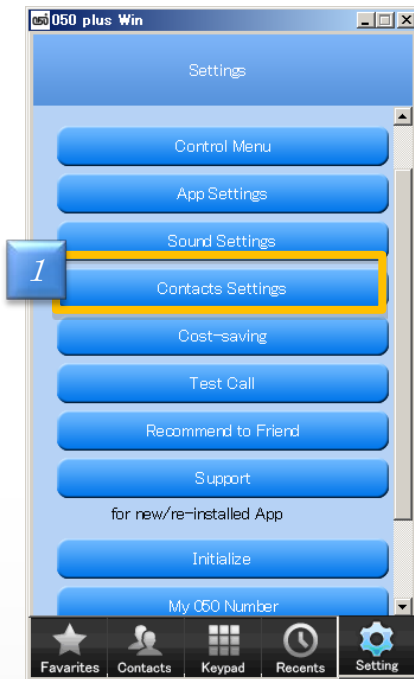
2. Click on the export or import, file selection screen is displayed


About Import and Export		
1	Import	Register the app to the contents of the csv file format that can be registered
2	Export	Output to a file in csv format contacts registered <Conditions of export> ① "name", "telephone number" is the same, it will be integrated into the contacts of one ② A new contact is added to other than ①



## Sync with Google account's Contacts

### Sync Google account contacts with 050 plus



1. Click the "Settings" . Then click "Contact Settings"

2. Enter Google Account and password.

3. Use the following functions.

About each function		
1	Upload	Register All Contact of 「050 plus」 to Google account contacts
2	Download	Register All Google account's Contact to 「050 plus」
3	Cancel	Cancel in the middle of the upload and download

<Conditions of Sync>

① "name", "telephone number" is the same, it will be integrated into the contacts of one

② A new contact is added to other than ①



## Chapter04 : **Favorites**



## ☐ Add a contact to “Favorites”


You can easily make a call if a contact is registered to “Favorites”



1.

Click the Favorites button



Then click the button  at the top right of the “Favorites” screen.

2.

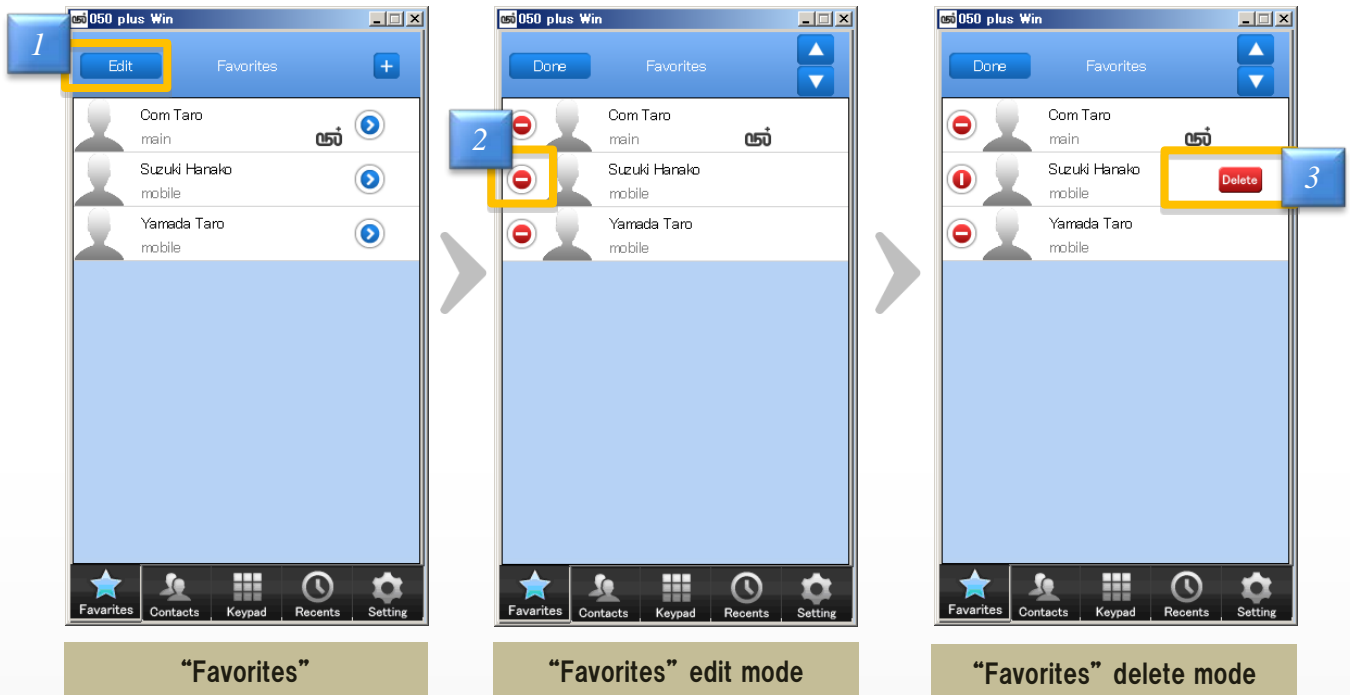
“All Contacts” will appear ,then click a member to register

3.

If the member having multiple phone numbers , select one of those



## Delete a contact from favorites



1.

Click the Favorites button

click the Edit button **Edit** at the top right of the screen.

2.

The left portion of the contact  will change to  when you click it, then "Delete" button **Delete** will appear at the right portion

3.

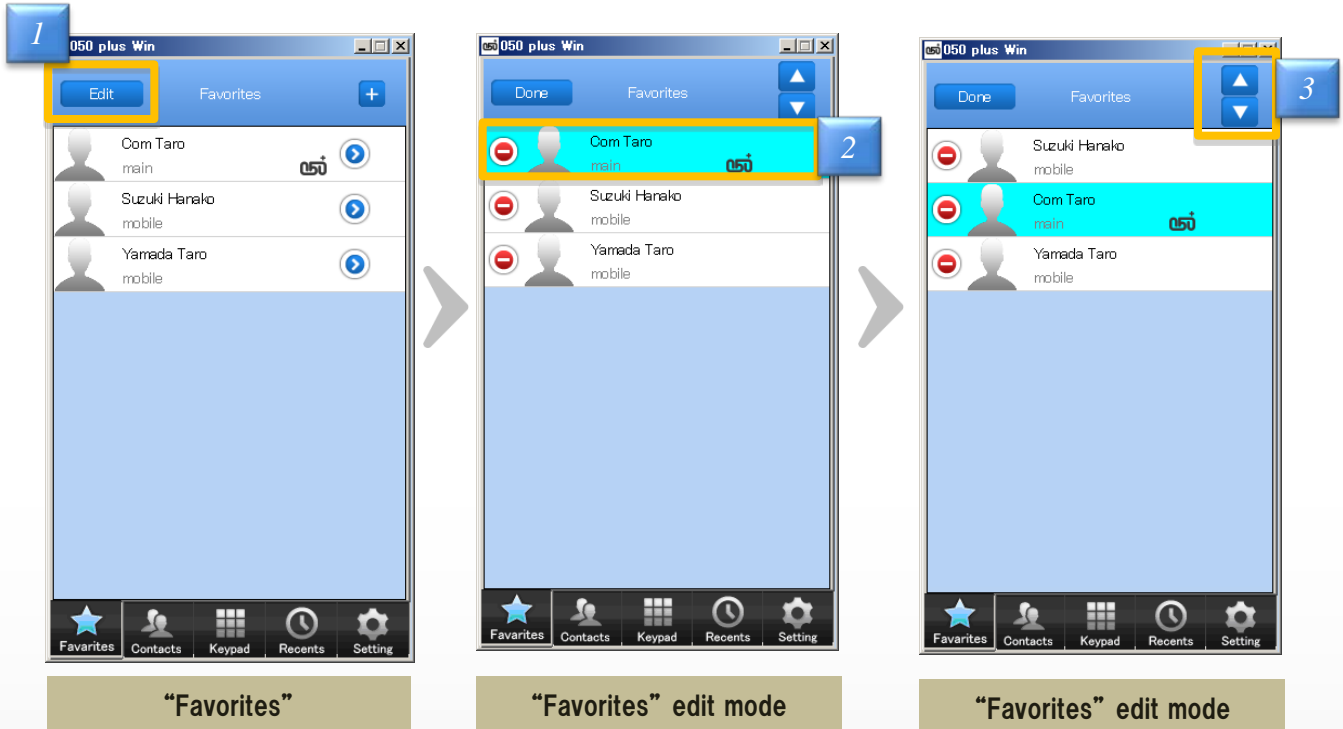
The contact will be removed from "Favorites" when you click "Delete"

※Member itself is not deleted from "Contacts"



## ☐ Edit a contact from favorites

### Replace the display order of your list of “Favorites”



1.


Click the Favorites button

Click the Edit button **Edit** at the top right of the screen.

2.

Select the contact you want to change the order

3.

Click button  on the top right corner of the screen, change the order of the selected contact



## Chapter05: **Voicemail**





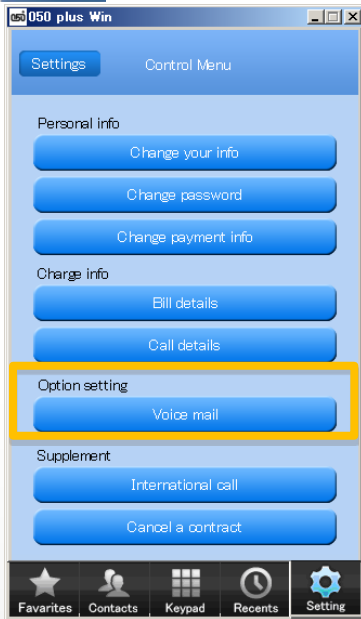
## Use Voicemail Service

**If you can't receive a call by "050 plus" app for any reason ※, will be notified by e-mail that there was an incoming call or received message**

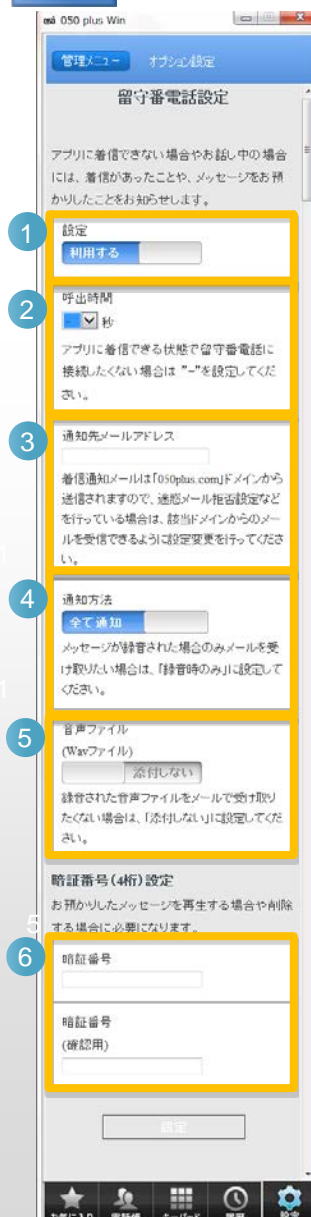
Service is available from the next day of signed up

※Outside the area can call , POWER OFF , App not started , During a call

**1.** click "Option setting" at "Control Menu"



**2.** Set up On-Off of this service and input your e-mail address to receive messages



### 機能紹介

- 1 <Use of the service>  
ON-OFF setting of Voicemail  
※Initial : OFF
- 2 <Call time>  
If you do not answer the phone during an incoming call, you can set the time until connected to the Voice Mail Center
- 3 <E-mail address>  
Input your e-mail address to receive messages
- 4 <Notification type>  
select from the timing of the notification  
1. [notify all]  
notification of all incoming call  
2. [message only]  
notification of the call with a message
- 5 <wav file>  
ON-OFF setting of audio file attachments
- 6 <password number>  
Setting password numbers to confirm the message  
※The password number is not used in the call to make sure when you contract the app

※please confirm your e-mail setting is able to receive mail from the "050plus.com" domain



## ☐ Confirm Voicemail

### Listen and Delete the Voicemail received

Messages are stored under the following conditions

- Max 20 messages
- Up to 90 second per message
- Will be erased automatically after 168 hours (7 days)



### Listen to the Voicemail by attachment

- 1 Open the e-mail of Voicemail received
- 2 Open an attachment of that e-mail message  
※It is played with music player of the device

※Because messages are played through speakers, please note the volume settings of the iPhone  
 ※To receive an e-mail, packet charges will occur, and the file capacity becomes up to 800KB per message

```
<sample>
Your 050number 0503638XXXX
Arrival time 2013/07/26 16:34
Send number 0503811XXXX
Recording time 0seconds
No.of records 1/20records
```

- Call back from "050 plus"  
<https://start.050plus.com/XXXX>
- The stored message checked from "050 plus"  
<https://start.050plus.com/XXXX>

[Notes]



### Listen to the Voicemail by phone

- 1 Call to "Message Center"  
( 050-3300-3000)
- 2 Input your 050 phone number and input "#"
- 3 Input your password number and input "#"
- 4 A voicemail will be played in order from the new one after guidance

The possible operations after the guidance

- 【delete】 Input 『1』+『#』
- 【play again】 Input 『2』+『#』
- 【play next】 Input 『3』+『#』
- 【back to top】 Input 『9』+『#』

—The push-button to check the stored message should be touched slowly and surely.  
 —The stored message may not be checked depending on the communication status.  
 Usage should be made in the stable communication environment: e.g. Wi-Fi area.  
 —If the message cannot be checked through "050 plus", make a call to "05033003000" through the mobile or fixed phone.  
 (The call charge in this case is requested by the carrier to be used.)



## ☰ Set the answering message

### Set the answering message of original by your own voice



## Record the answering message

- 1 Call to “Message Center for guidance”  
(050-3300-3141)
- 2 Input your 050 phone number , then input “#”
- 3 Input your password number , then input “#”
- 4 Input “2”, then input “#”  
※”2” is selection of change guidance
- 5 Input “0”, then input “#”  
※”0” is selection of receiving voicemail
- 6 Input “1”, then input “#”  
※”1” is selection of original answering message  
 (“0” is selection of original answering message)
- 7 Record the voice of the original **Within 180 sec**
- 8 Confirm the recorded content  
『1』+『#』 → determine content  
『2』+『#』 → record again



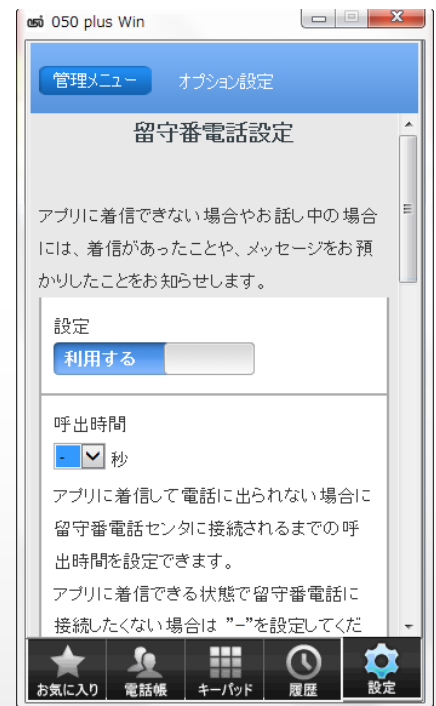
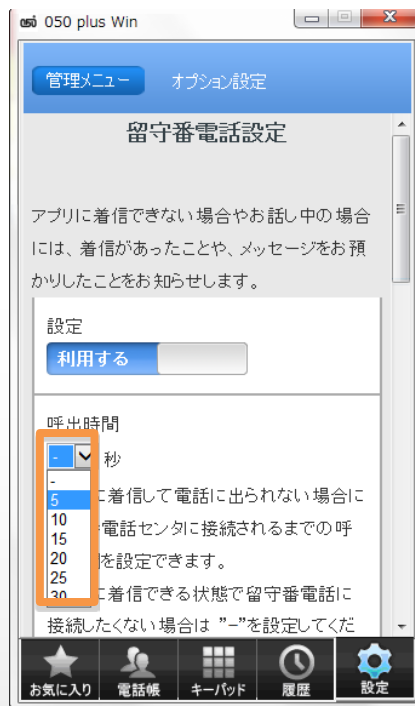
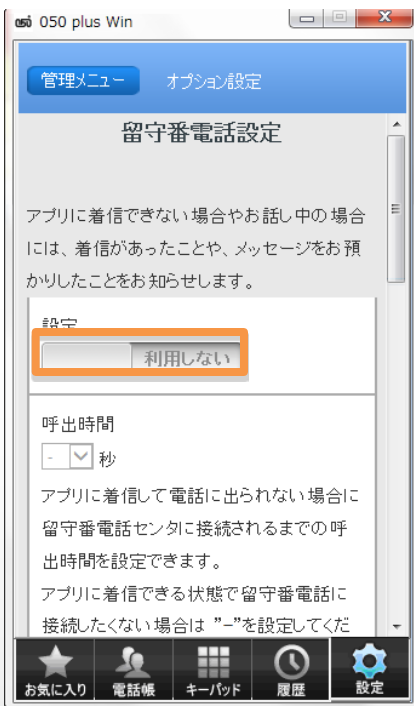
## Call time setting if you do not answer the call

If you do not answer the phone during an incoming call, you can set the time until connected to the Voice Mail Center

1. Set to “利用する” the setting

2. Set between “5-30 seconds” ring time ※

3. Setting complete



※ If you when you can call, you do not want to connect to the voice mail center, Please set the “-” to “call time”.

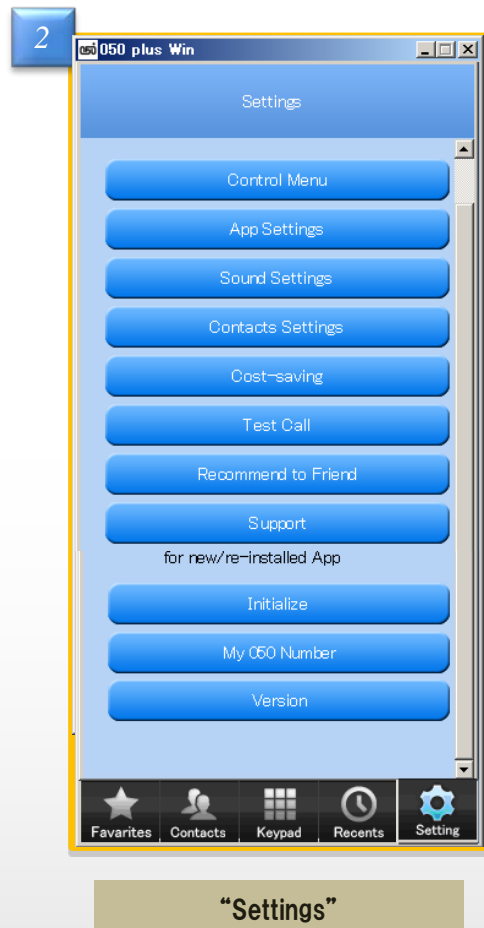


## **Chapter06 : Settings**



## Contents of Settings

Check and change configuration of "050 plus" can be done from the "Settings"



1.

Settings will appear when you click



2.

Setting list screen is displayed



## Overview of the Settings

### About each function of the settings

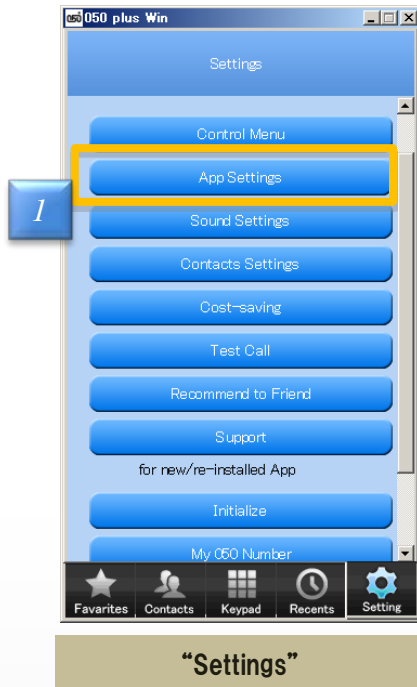
機能紹介	
	<p>1 Control Menu</p> <p>Confirm and change your information (address,password,such as)</p>
	<p>2 App Settings</p> <p>Caller ID, incoming calls, cost savings, sound, and other settings</p>
	<p>3 Sound Settings</p> <p>Setting Ringtone, device of mic and speaker, volume</p>
	<p>4 Contacts Settings</p> <p>Contacts synchronization with google account,import, export</p>
	<p>5 Cost-saving</p> <p>Confirm the number of calls per month, prices, cost savings</p>
	<p>6 Test Call</p> <p>Test experience "050 plus" for free</p>
	<p>7 Recommend to Friend</p> <p>Recommend "050 plus" to a friend</p>
	<p>8 Support</p> <p>Confirm the information of "050 plus" maintenance</p>
	<p>9 Initialize</p> <p>Initial settings for model changes ,for reinstalling "050 plus"</p>
	<p>10 My 050 Number</p> <p>Show your 050 phone number</p>
	<p>11 Version</p> <p>Confirm "050 plus" version</p>

“Settings”



## Configure of App

### Configuration of the 050 plus app.



**1.** Click "Settings" , then click "App Settings"

**2.** Each function of the "App settings"

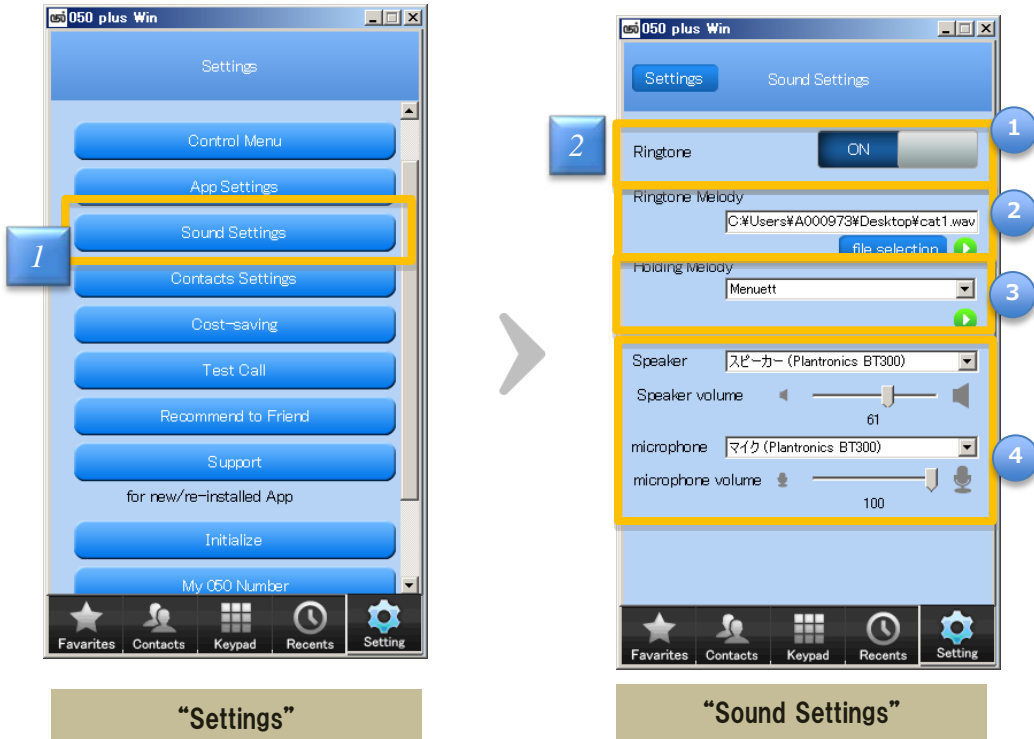
1	Touch tone	Setting the sound when you click the key pad
2	Notify caller's phone number	Setting notification about caller ID
3	050 plus startup	Setting startup 050 plus of computer startup
4	Cost-Saving	Setting Cost-Saving's display after call
5	Select plan of Cost-saving	Select plan and Mobile Carrier





## Setting sound of app

### Setting the ringtone, holding tone, microphone, speaker, volume



“Settings”

“Sound Settings”

1. Click “Settings” , then click “Sound Settings”

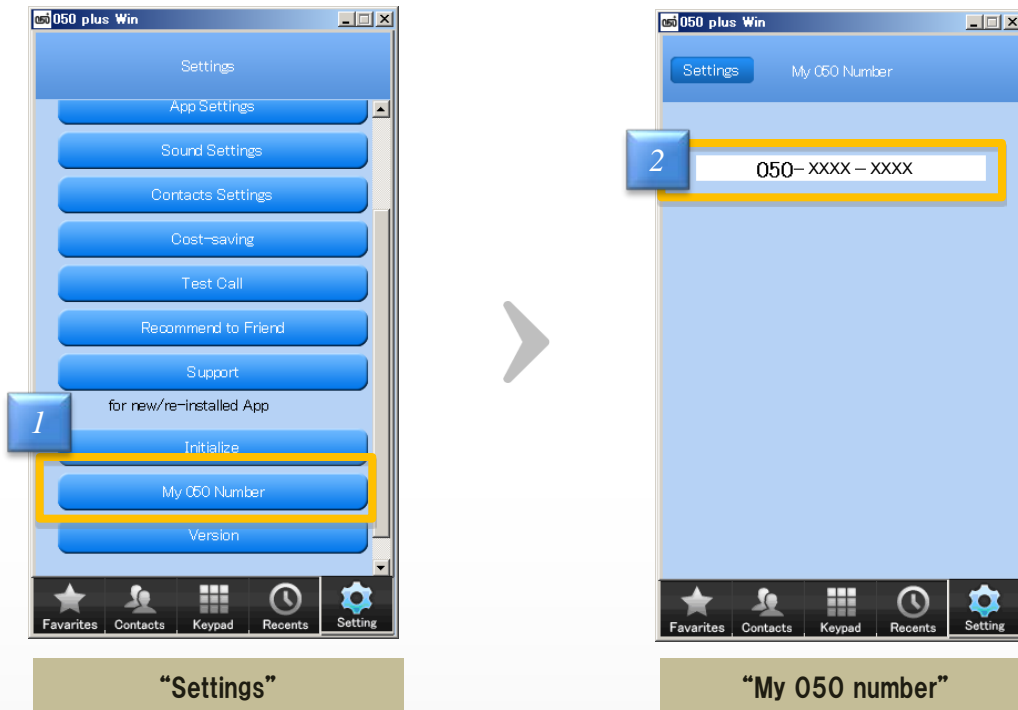
2. Setting about the following list

- |   |  |
|---|--|
| 1 | Setting ringtone   |
| 2 | Change the ringtone to select an audio file<br>※ file format: WAV files only |
| 3 | Select from three music on holdingtone during a call                         |
| 4 | Setting the device and volume of the microphone and speaker.                 |



## ☐ Confirm own phone number

### Confirm own phone number at “Settings”



1.

Click “Settings” , then click “My 050 number”

2.

Your 050 number will appear



## Initial setting when changing the mobile phone

Even if the device being changed or re-install the application, "050 plus" is available



1. Click "Initialize" at "Settings" screen

2. Click "Done" after you enter 050 number and password

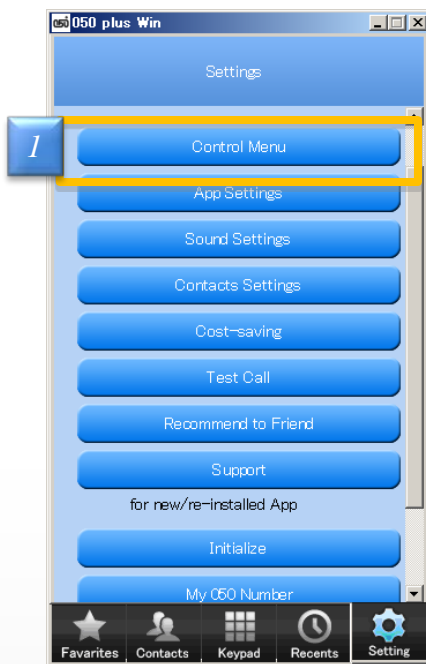


## Chapter07 : Control Menu

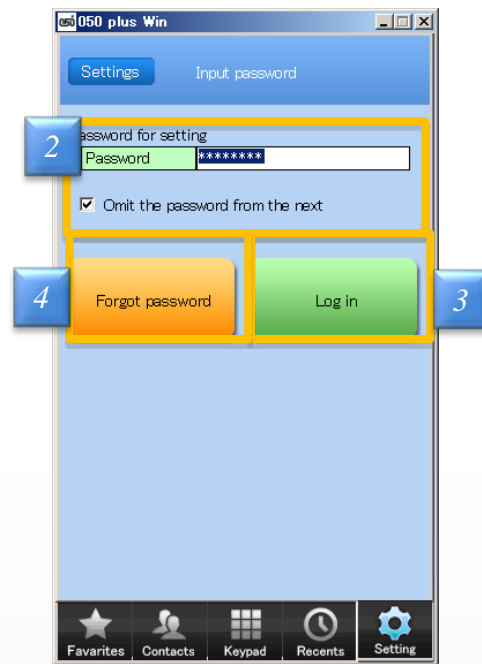


## Log in to the Control Menu

Registered information can be changed by logging in to the "Control Menu"



"Settings"



"Input password"

1.

Click "Settings"   
Then Click "Control Menu"

2.

Input password you set when the contract

3.

Click "Log in"

4.

If you forget your password, please click "Forgot password?"



## **Chapter08 :Change registered information**



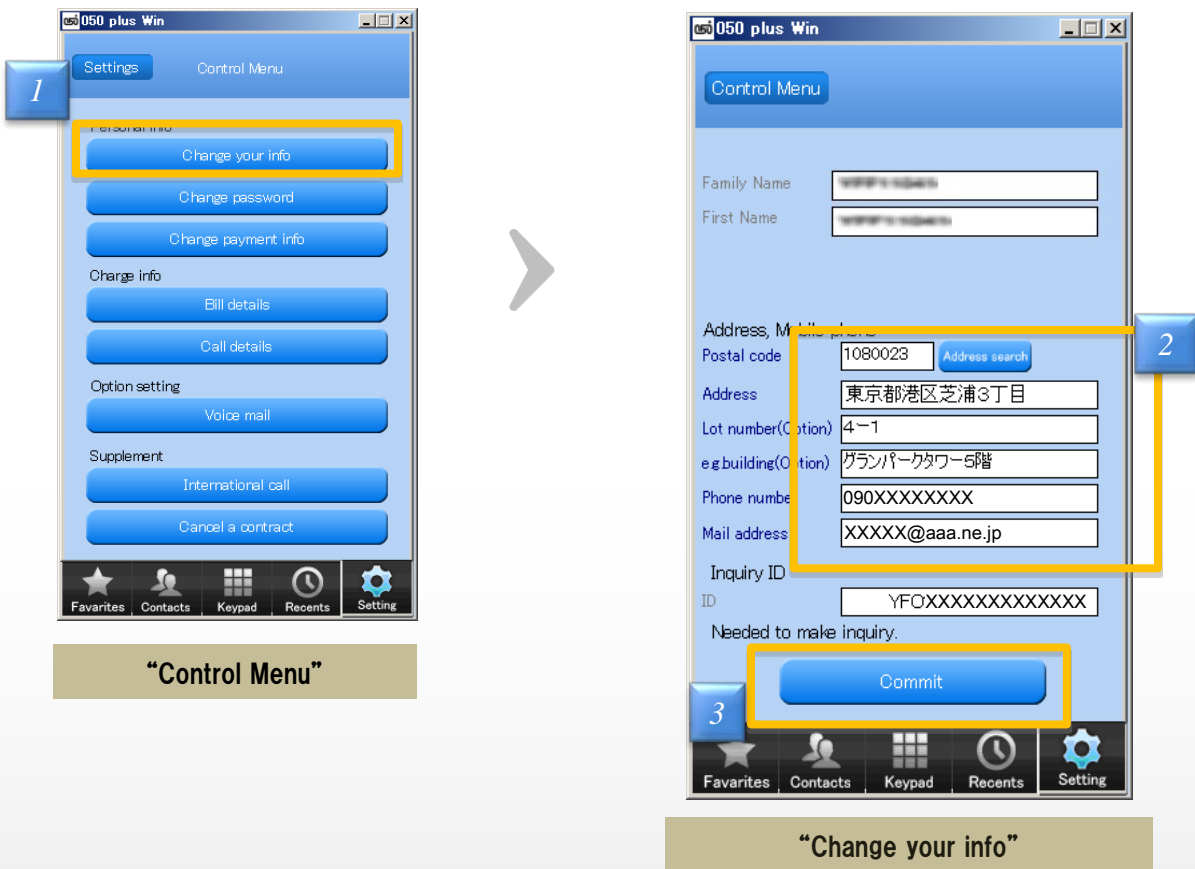
# Change registered information

Section

01

Chapter 08

## Change own Address, Phone number ,E-mail address



1.

Click “Your Information” after logging in “Control Menu”

2.

click “Commit” after confirming the changes  
※Item with gray character cannot be modified.



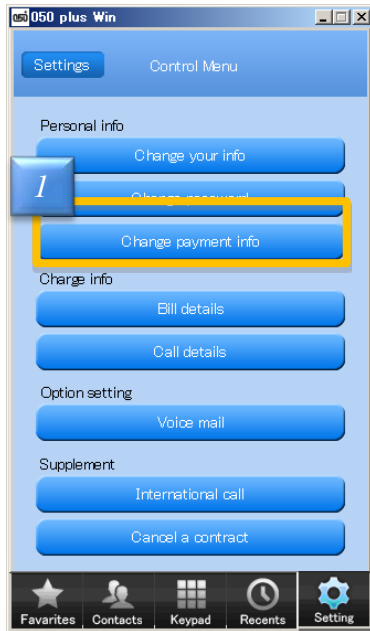
# Change registered information

Section

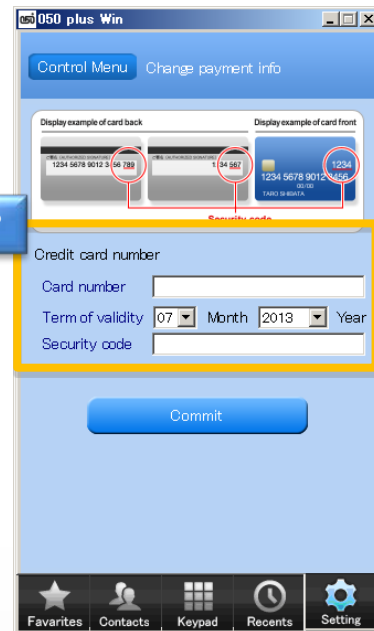
02

Chapter 08

## Change the credit card information for payment



“Control Menu”



“Change payment Info”

1. Click “Payment Info” after login “Control Menu”

2. click “Commit” after confirming the changes

### 【What Security code is】

3-digit or 4-digit numbers appear in the upper right corner of the back of the card in the signature area

※Sometimes visible on the surface of card



※If the card has changed in the update and reissue will also change security code

※If security code is not visible, please ask your credit card company



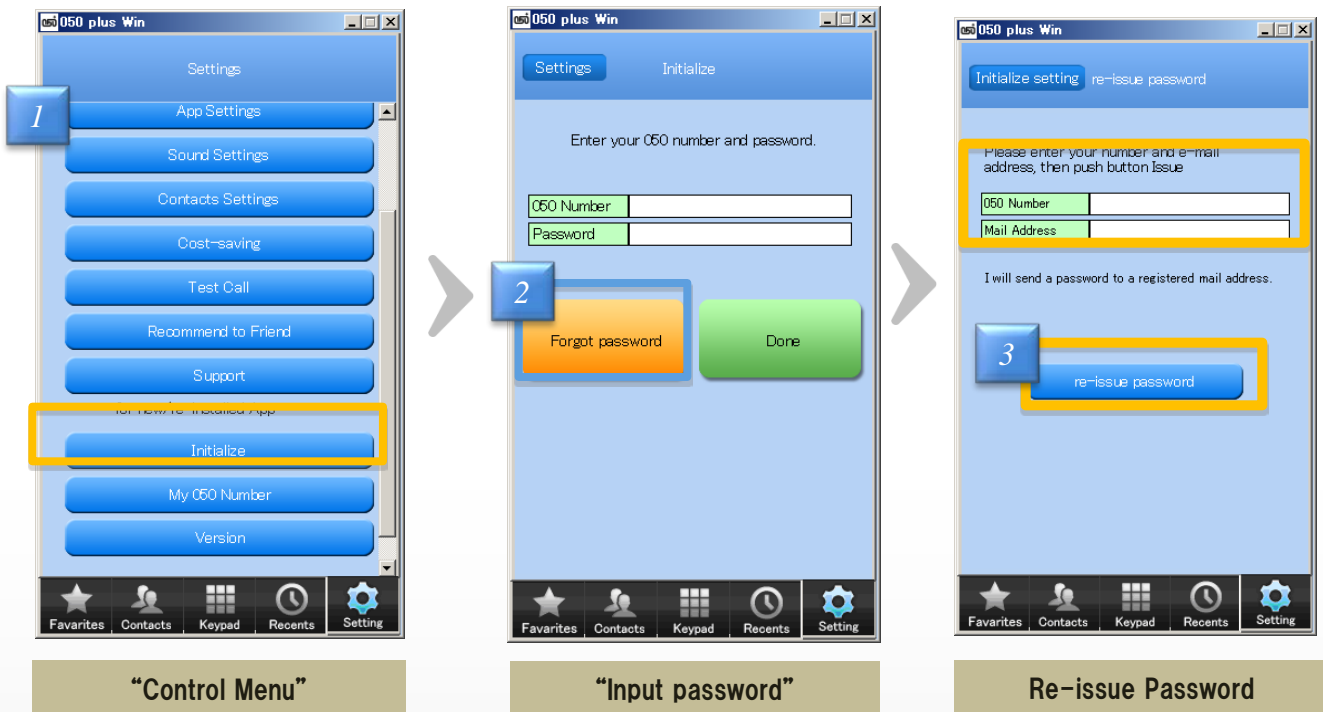


## Chapter09 :Password



## If you forgot your password

### Re-issue the password



1.

Click "Initialize" at "Settings" screen

2.

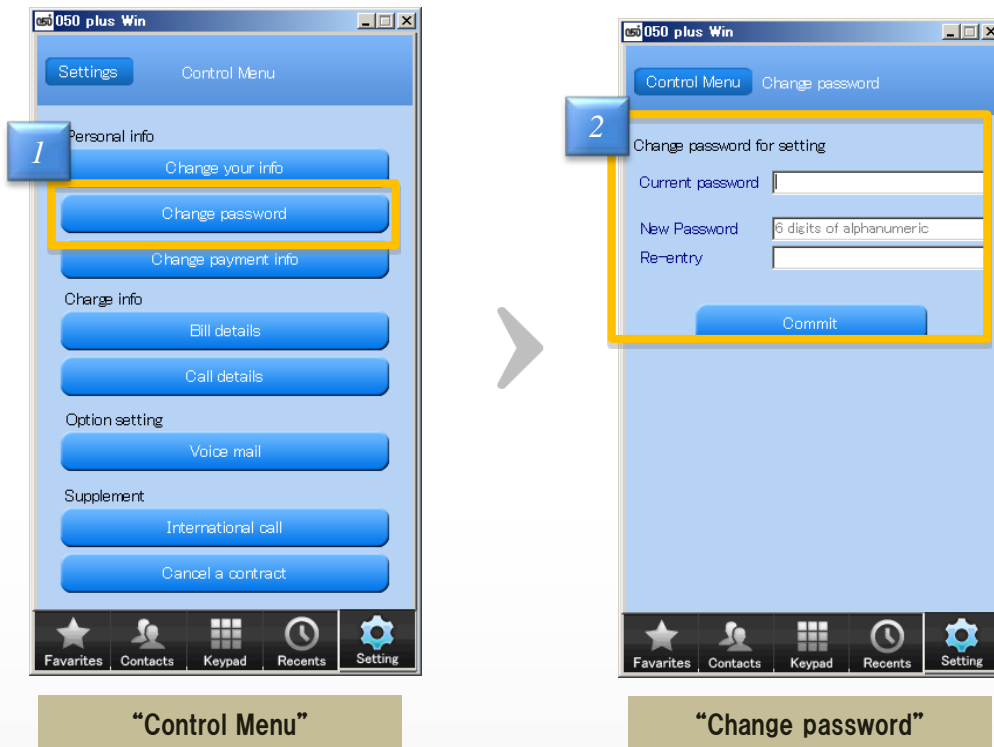
"Re-issue Password" screen will appear when you Click the "Forgot password?"

3.

Click "re-issue password" after entering the e-mail address registered, then temporary password will be send to the e-mail address



## Change your password



1. click “Change password” at “Control Menu”

2. click “Commit” after entering “Current password” and “New Password”



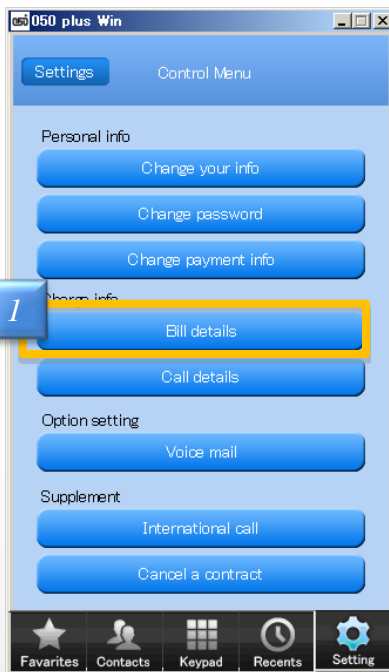
## **Chapter10 : Detail of call charge**



## ☐ Confirm the bill details

The total and breakdown of the past three month can be see at “Bill details”

1. Click “Bill details” after logging in “Control Menu”



“Control Menu”



“Bill details”

2 click a month to see, then Bill details can be see



## ☐ Confirm the call details ①

The total and breakdown of the past four month can be see at "Call details"

1. Click "Call details" after logging in "Control Menu"



2. Click "通話明細(合計)" or "通話明細(内訳)"



# Detail of call charge

Section

# 03

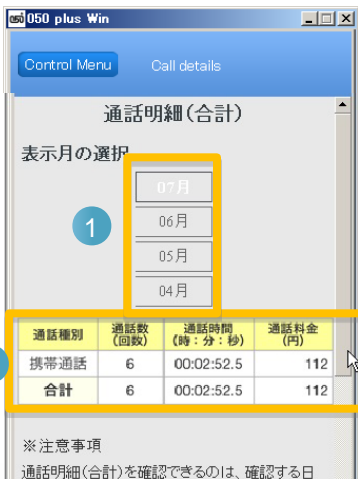
Chapter 10

## Confirm the call details ②

### 2.

Select "Total of call details" or "Breakdown of call details"

### Total of call details



① Click a month to see

- ② “通話数” Number of calls
- “通話時間” Talk time
- “通話料金” The call charges

Total of “Call details”

### Breakdown of call details



③ Click a month to see

- ④ “日付” Date
- “電話番号” Phone number
- “利用時刻” Time
- “通話料” The call charges

⑤ Click to see ⑥

- ⑥ “通話年月日” Number of calls
- “通話開始時刻” Time to start
- “通話先電話番号” Phone number
- “通話先地域” Area to call
- “通話時間” Talk time
- “通話種別” Type
- “サービス表示” Display the service
- “料金” The call charges

Breakdown of “Call details”



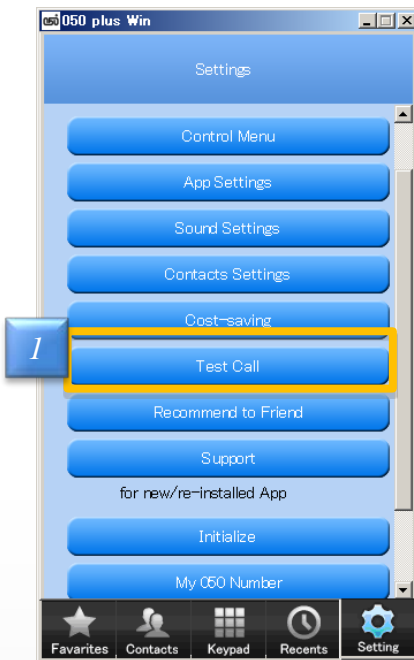
## Chapter 11 : Test Call



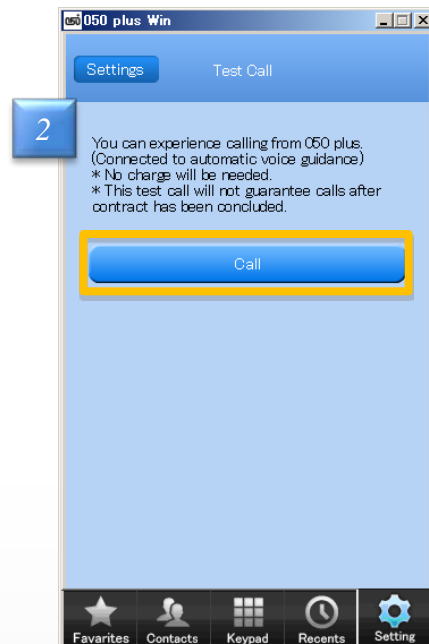


## ☐ Test Call

### Try the app for free



“Setteing list”



“Test call”

1. Click “Test Call” at “Control Menu” screen

2. You can experience the call of “050 plus” when you Click “Call”

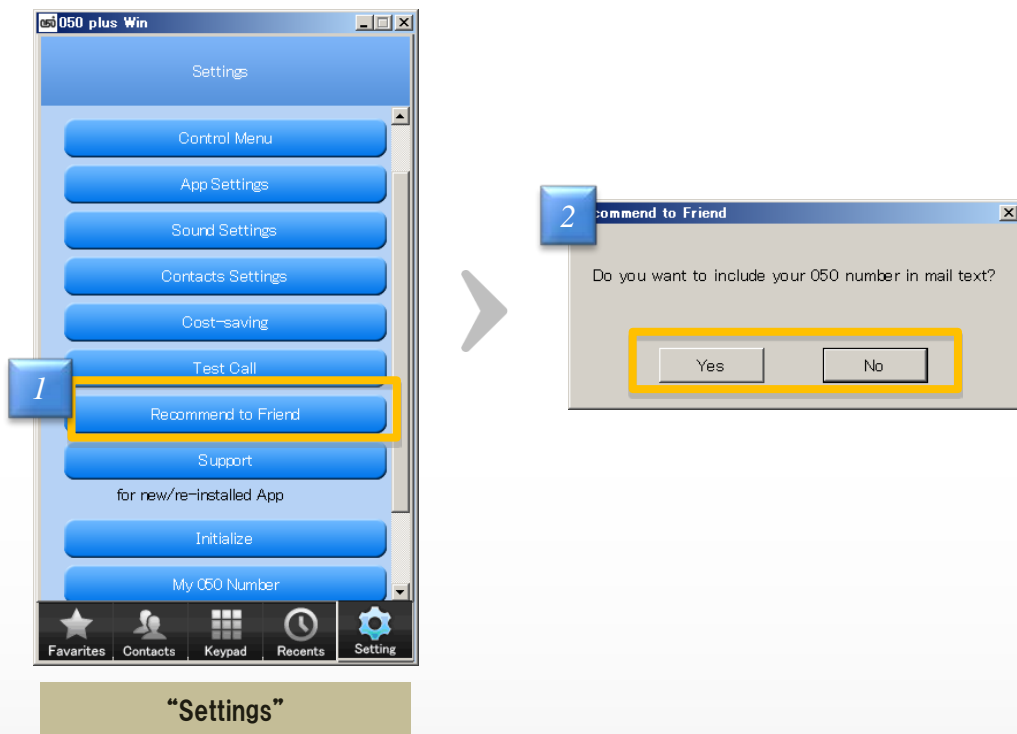


## Chapter12 : Recommend to a friend



## ☐ Recommend to friends

Tell your own 050 number and app's URL to your friends by e-mail



1.

Click “Recommend to friend” at “Control Menu” screen

2.

Choose whether describing your 050 number or not

Mail application will launch in a state that subject and content have been described

※Please come to recommend because it is free calls between apps

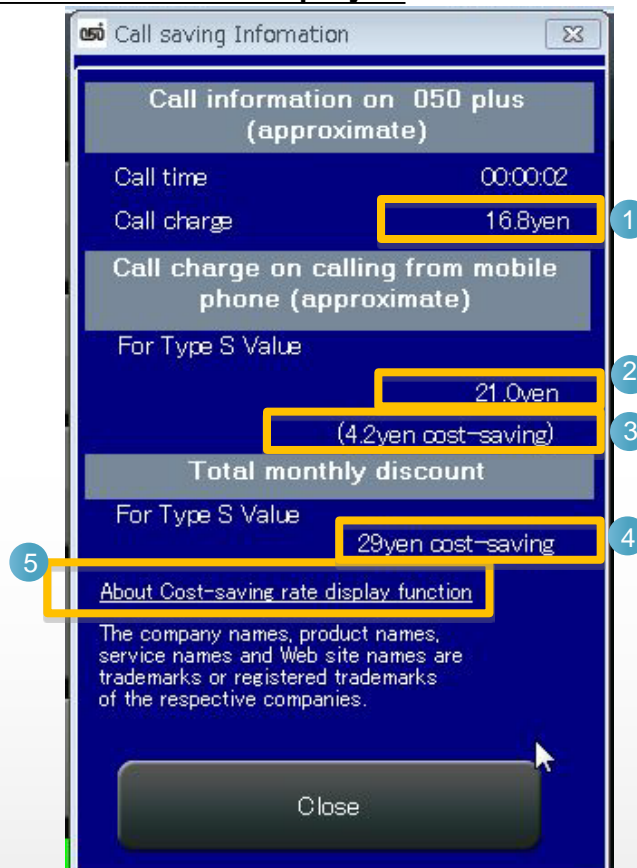


## **Chapter15 : Cost-saving**



## ■ Cost-saving of each

After the end of the call, call charges and cost reduction amount and talk time, such as the sum of them will be displayed

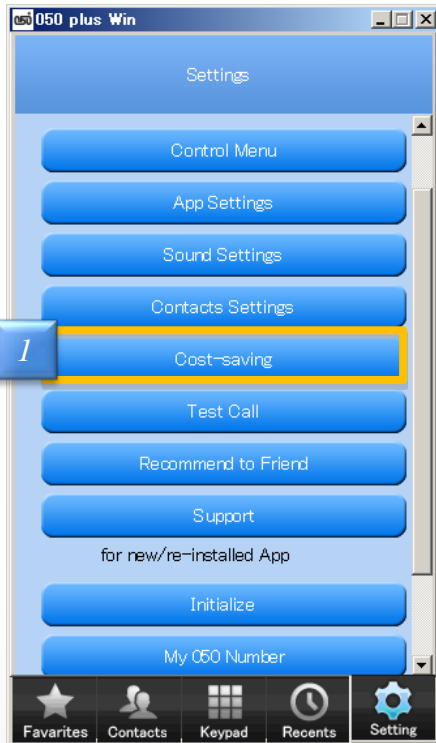


After a call

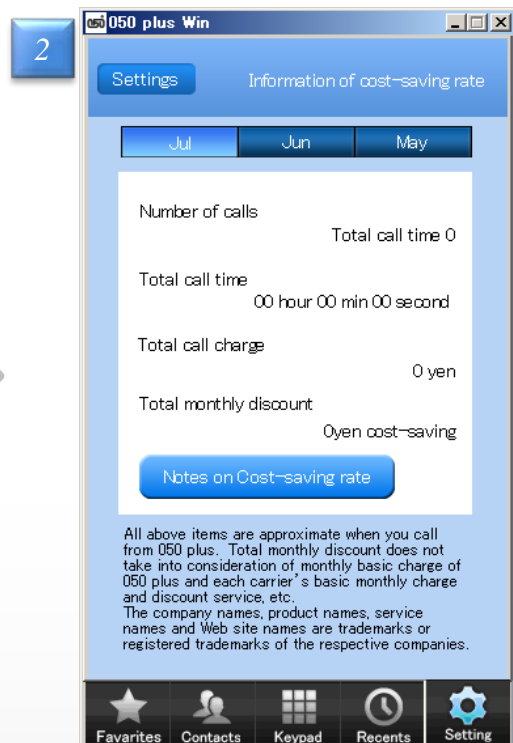
- |   |  |
|---|--|
| 1 | Estimated call charges of "050 plus"   |
| 2 | Estimated call charges of iPhone   |
| 3 | Difference of the amount above 2 (means Cost-saving)   |
| 4 | The total monthly cost savings   |
| 5 | Description of cost savings( <a href="http://050plus.com/profit/index.html">http://050plus.com/profit/index.html</a> ) |



### Cost-saving of monthly



“Settings”



“Information of cost-saving”

1.

Click “Cost-saving” at “Control Menu” screen

2.

Cost savings per month of past three month can be seen at “Cost-saving”



## Select mobile carrier and plan

### Select a plan that is the basis to calculate Cost-Saving

The image shows three sequential screenshots of the '050 plus Win' application interface, illustrating the steps to select a mobile carrier and plan for cost-saving.

- “Settings”**: The first screenshot shows the main Settings menu. The 'App Settings' option is highlighted with a yellow box and a blue square containing the number '1'.
- “App Settings”**: The second screenshot shows the 'App Settings' screen. The 'Cost-saving' option is highlighted with a yellow box and a blue square containing the number '2'. A right-pointing arrow is visible next to the 'Cost-saving' toggle.
- Selecting a plan**: The third screenshot shows the 'Setting of Cost-saving' screen. The 'Select carrier' dropdown menu is highlighted with a yellow box and a blue square containing the number '3'. The dropdown menu is open, showing 'NTT docomo' selected. Below it, the 'Select plan' dropdown menu is also highlighted with a yellow box, showing 'Type S Value' selected. An 'OK' button is highlighted with a yellow box at the bottom of the screen.

1.

Click “App Settings” at “Settings” screen

2.

Select company’s name at “Select plan of Cost-saving” field

3.

Cost savings can be calculated by selecting mobile carrier that you use



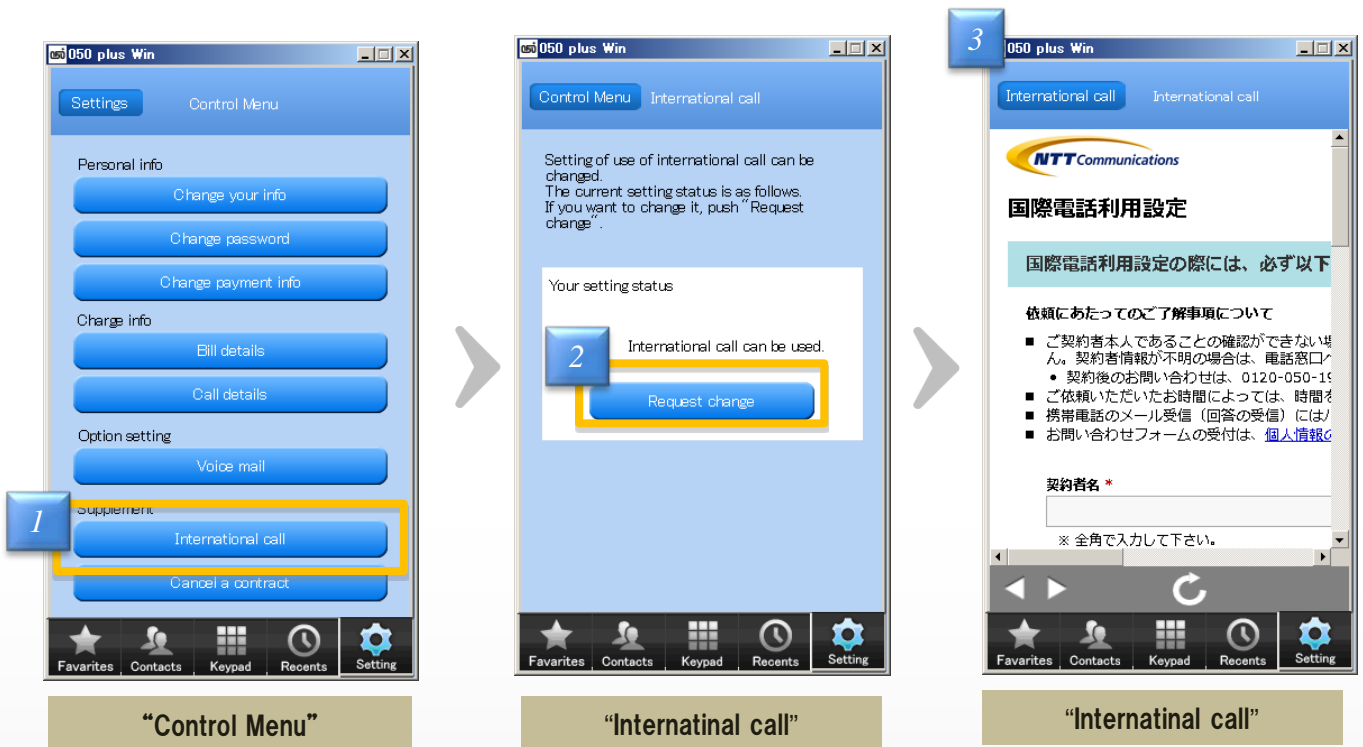
## **Chapter 14 : Supplement**





### Setting international call

#### Change the availability of international call



1. Click "International call" at "Control Menu" screen

2. Click "Request change" after confirming current setting

3. Request is completed by entering the required fields, when you click at the bottom of the screen "Next".

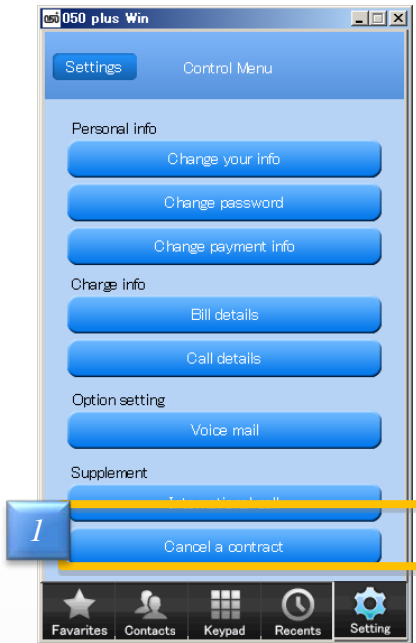
#### <Notes>

Takes some time to complete it, change registration  
I will notify you by e-mail configuration change is complete

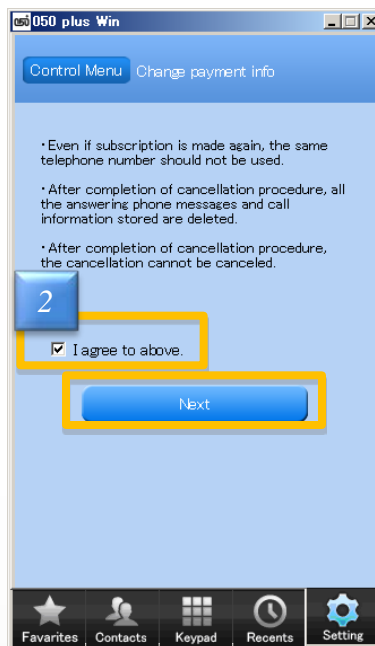


### ☐ Cancellation

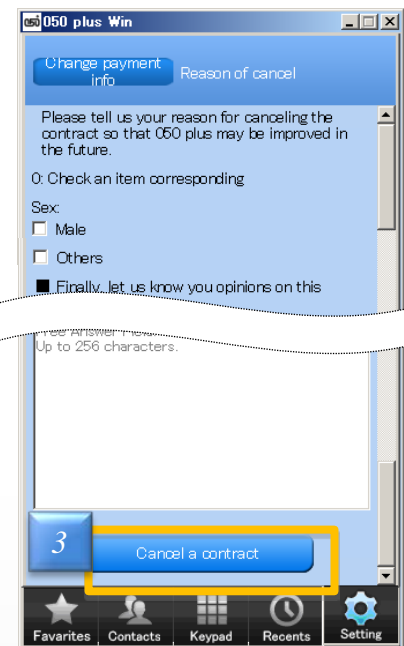
If you want to cancel, it is done in the app



“Control Menu”



“Cancel a contract”



“Reason for contract cancellation ”

1.

Click “Cancel a contract” at “Control Menu” screen

2.

If you agree descriptions of screen, check “I agree to above” and click “Next”

3.

After answering a questionnaire ,  
the procedure will be complete with Click “Cancel a contract”



## ☐ About Bluetooth

### 1. Conditions of availability

Bluetooth version	2.1+EDR or above
Profile	HSP ( Headset Profile ) Connect with Headset devices

※Some devices on this condition may be unavailable  
Please read each operation manual before using the device

### 2. By following reasons, a talk might be difficult because of sound is not clear

- Compatibility or Distance between devices is not good
- The battery level is low
- Radio interference, such as Wi-Fi



## ☐ Use in multiple devices

1. Can not be used simultaneously by multiple terminal
2. If make a 050 call to the other terminal during a call at one terminal, voice guidance to explain during a call will be played  
※If Voice mail is set , a call will be connected to the voice mail center
3. In order to make a call certainly at the terminal, the app of all other terminals must to be closed, then restart the app in the terminal



## ☐ Frequently Asked Question

If there is any question, please refer following web site



“050 plus” FAQ Web site

<http://050plus.com/pc/faq/index.html>

