

# Enterprise Cloud for the SAP® Solution

In addition to the SAP (headquartered in Germany)-certified, high-quality, high-security cloud infrastructure and SAP Basis operation, we offer ideal SAP solutions, including networks that only a telecom carrier can offer.

## To improve scalability and reliability of SAP system infrastructure

A scalable system infrastructure, to deal with market changes quickly



A system infrastructure that offers high availability for BCP



To concentrate on business strategies, reduce TCO and so on by outsourcing system operation



### NTT Communications' global cloud platform and network

- Globally standardized cloud service for enterprise, offered in 15 location in 12 countries/regions (as of August 2015 incl. plans)
- Cloud infrastructure with high functionality and high availability, with BCP countermeasures considered
- Connectivity with a highly-reliable global network covering 196 countries/regions
- Highly-scalable infrastructure using the world's first network virtualization technology

Enterprise Cloud



ビジネスクラウド  
総合評価AAA



We were ranked as best service in "the Cloud Infrastructure Service (IaaS/PaaS) Department" according to "the 8th Cloud Ranking" (in the March 6, 2014 volume of Nikkei Computer)

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### Service for SAP solution

- Multiple options for necessary specs
- Backup function using highly-functional storage
- SAP implementation support/operation based on abundant experience
- Partner certification as "SAP-certified hosting service provider" and "SAP-certified cloud service provider"



SAP® Certified  
in Cloud Services

SAP® Certified  
in Hosting Services



Global ICT Partner  
Innovative. Reliable. Seamless.

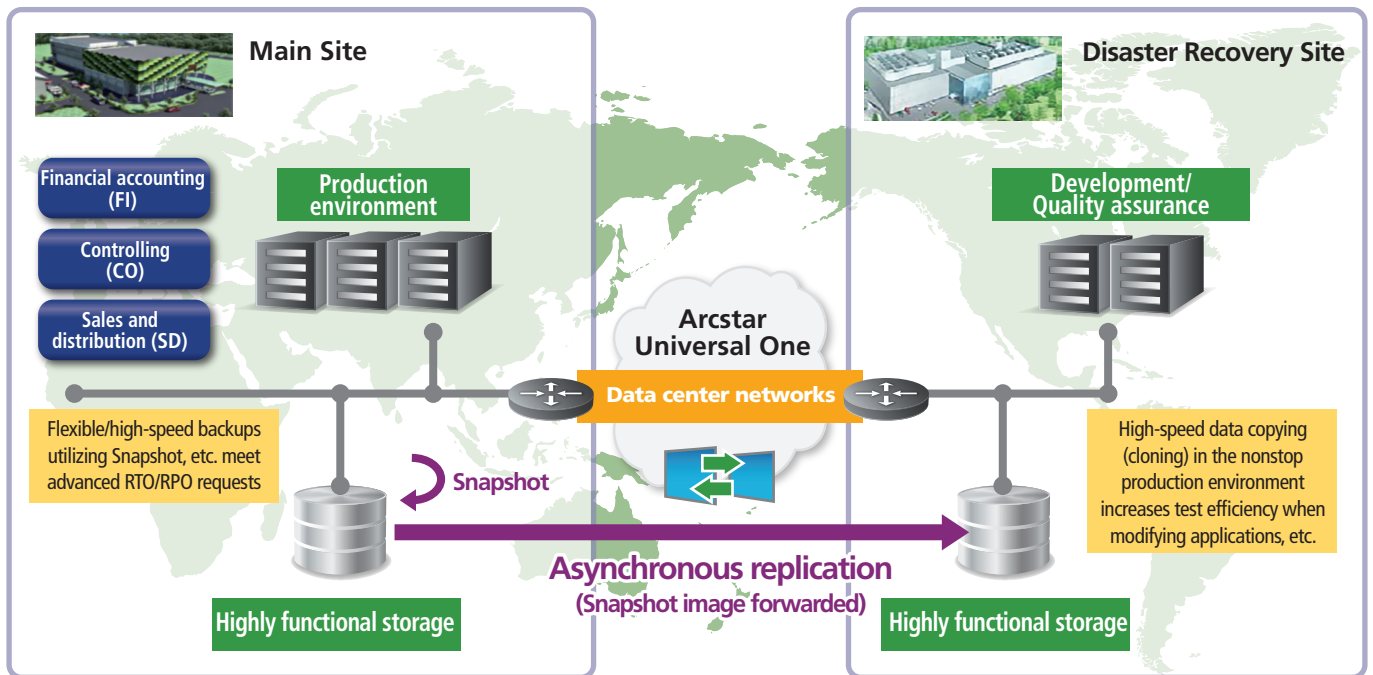
# Solution Features

[Examples of provided services] \*Scope of provision and operation content will be provided according to customer demand.

Solution Elements		Solution Features/Summary
Service Desk		<b>Customer applications will be accepted with an integrated approach, from bases in Japan and overseas</b> <ul style="list-style-type: none"> <li>Service desk available 24 hours/day, 365 days/year</li> <li>Handle queries from Japan and overseas</li> </ul>
Service management		<b>A service manager that meets customer demands</b> <ul style="list-style-type: none"> <li>Problem/risk management, improvement proposals, regular reports</li> <li>Creation/execution of cloud migration plans</li> <li>Infrastructure design, location selection</li> </ul>
System operation	Basis operation	<b>Operation team made up of skilled individuals with experience in operation/maintenance tasks, including SAP Basis</b> <ul style="list-style-type: none"> <li>Job monitoring, process monitoring, etc.</li> </ul> <b>Operation that conforms to ITIL</b> <ul style="list-style-type: none"> <li>System monitoring/resource monitoring</li> <li>Backup management, etc.</li> </ul>
	Database	
	Monitoring/operation tools	
	Backup	
Cloud infrastructure	OS	<b>Offer a global, seamless, ideal cloud infrastructure</b> <ul style="list-style-type: none"> <li>Offer devices (virtual servers, storage, network devices, etc.)</li> <li>Offer/manage data center facilities</li> </ul>
	Hardware	
	Data center	
Network	Network	<b>Diversity that only a network carrier can offer</b> <ul style="list-style-type: none"> <li>Domestic/international networks (L2/L3), virtual network, Internet/Internet VPN</li> </ul>

## Abundant implementation results (usage examples)

This configuration example is set up so that, if a disaster occurs at the main site, production environment operation continues at the disaster recovery site.



Inquiries regarding Enterprise Cloud for the SAP® Solution  
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